

Shirley Hiew (LKK Auto)

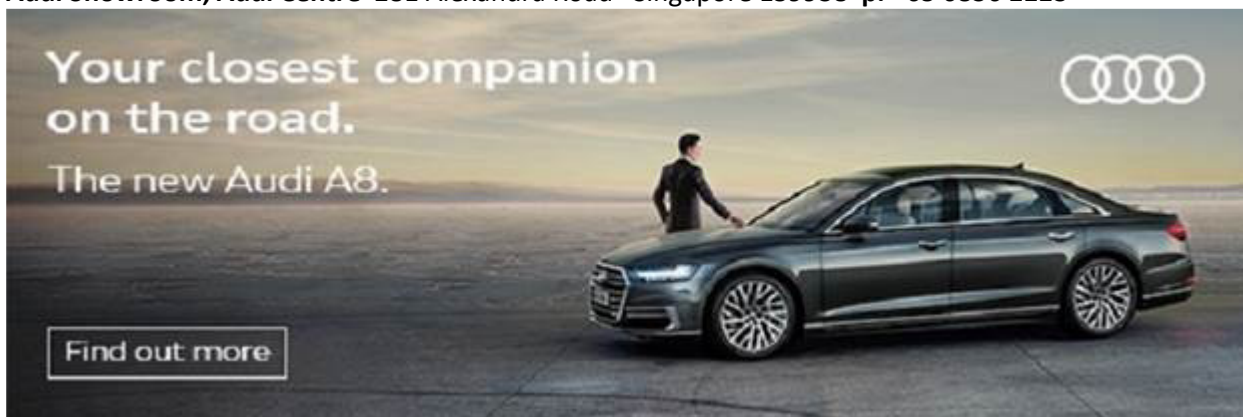
From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 24 August 2020 11:42 am
To: Shirley Hiew (LKK Auto); Adrian Ling (LKKAuto); Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SLR5653X - OD AIG - SURVEYED 18 JUN 19

Hi Shirley,

Noted, thank you

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, 24 August, 2020 11:31 AM
To: Claims <claims@premiumauto.com.sg>
Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - FINAL REVISION - SLR5653X - OD AIG - SURVEYED 18 JUN 19

Hi Nadia,

We amended in your final invoice.

Please take note.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 24 August 2020 11:06 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SLR5653X - OD AIG - SURVEYED 18 JUN 19

Hi Shirley,

Mileage is 90181KM

Best Regards,

Nadia

Claims Administrator

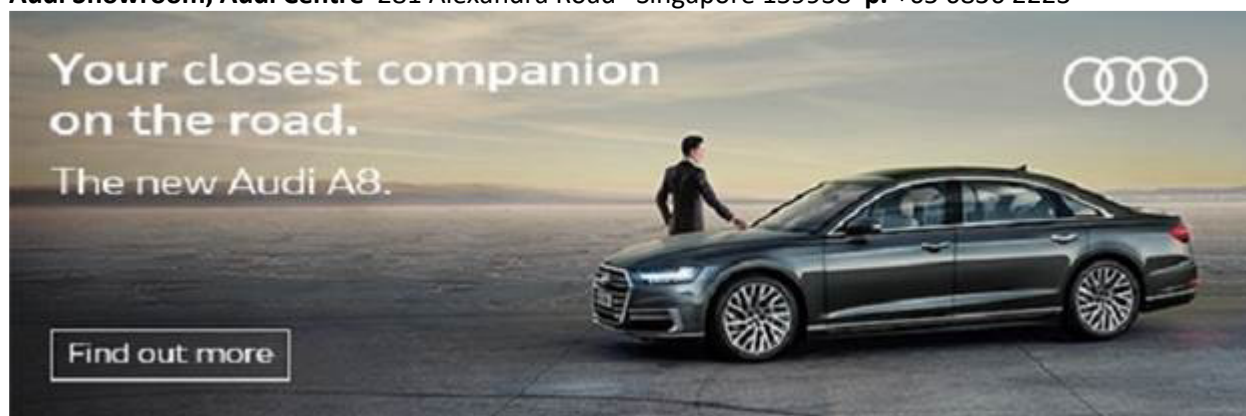
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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 24 August, 2020 10:43 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - FINAL REVISION - SLR5653X - OD AIG - SURVEYED 18 JUN 19

Hi Nadia,

Kindly let us have your confirmation of the vehicle mileage.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 21 August 2020 5:35 pm

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SLR5653X - OD AIG - SURVEYED 18 JUN 19

Dear Shirley,

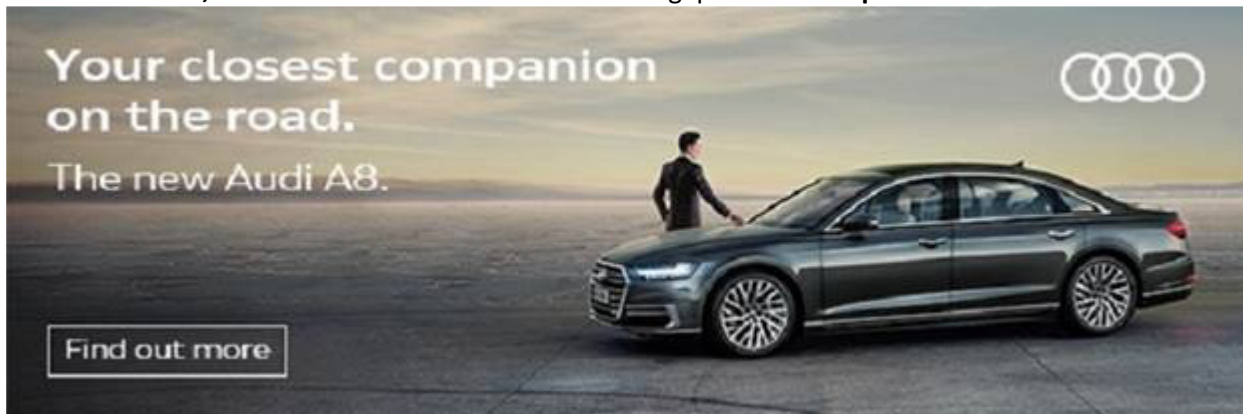
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 17 August, 2020 3:34 PM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>
Cc: Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SLR5653X - OD AIG - SURVEYED 18 JUN 19

Dear Carrine,

Confirmed final fig \$ 7,328.24 @ 7 days of repairs before excess \$ 300/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Boo seng yak <boojohnny@gmail.com>

Sent: Tuesday, 22 October 2019 4:32 pm

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SLR5653X - OD AIG - SURVEYED 18 JUN 19

Hi Adrian and all,

Revised estimate, re-survey docs and photographs is attached.

Please confirm repair cost of \$8828.24 @ 7 days exclude 1` Sunday.

Your early closure is well appreciated.

Best regards - jb