From (Person); It ma Gome 2		NT (Office)	Date/Time: 18.6.19 11.37p. 17
Estimated Cost:		Bill to:	
OD TP WS TP RES OD F	490x		usured: SLM 72755
of 59: loyang Drive	70	1	Tel: 62148300 .
Policy No: MC 0001 92		Claim No: M	904085
Sum Insured:		Excess:	Site well to the second
Make of Veh: (Client's Record)			D.O.A. H. 6. 2019
	IT LAN		
CA / REV / REP. / REV 24	HRS Person Contacted:	Jumani	H.O.D. Endorsement:
CA / REV / REP. / REV 24  Date/Time: No. 1.19 5.391  Date/Time Action/Instruction	Person Contacted:	Jumani	-
Date/Time: 20.6.19 5.39	Person Contacted:	Jumani	-

261

## ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Jun 2019 11:28 Sendback Est	18 Jun 2019 11:31 \$\$1,435.90	18 Jun 2019 17:33 Assign				New Assignment Cancel Case
	Main	Refere	nce	Claim De	tails	Documents	Show All
CLAIM SU Insured: Main Claim	JBFOLDER DETAI	COMFORT	TRANSPORTATIO TRANSPORTATIO	ON PTE LTD, ON PTE LTD,	Co. Reg. No.: 19930 Co. Reg. No.: 19930	3821R	019 09:00 - :59
Vehicle Re	g. No.:	SH6790X	t .	Date of	Loss:	[1 Month Reg Date	s and 2 Days From LTA (Man Yr)]
Claim Type	Claim Type:		<b>TP</b> / M1904085		Policy/Cover Note No.:		)2 (Third Party Only) e: 25/02/2019 - )20
Vehicle Re	g. No. (Insured):	SLM72755	6	110	Folicy (40. (Comments).		936MFSH .00
Repairer:		ComfortDe	Gro Engineerin	g Pte Ltd (Lo	ang) 59 Loyang Driv	re, 508969 Loyar	ig - Tel: 6214 8300
Handling I	nsurer:	Tokio Mari 65926402]	ne Insurance Si	ngapore Ltd (	HQ) - Tel: 6221 611:	1 [Handled by	Telma Gomez -
Claimant's	Insurer:	MS First C	apital Insurance	Ltd (HQ) - Te	1: 62222311	al Bat due 27	/06/20101
Adjuster:		LKK Auto	Consultants Pte	Ltd (HQ) - Tel	6256-3561 [ <b>Fin</b>	al Kpt due 27	/00/2019]
ASSOCIA	TED MAIL RECEI	VED				View All	Compose Case Mail
	no mail for this cas						
E ALL ASS	OCIATED TASKS			Vi	ew All   Search Tas	ks Create	New Task   Complete
Due Da	te Priority T	ype Task Grou	p Subject	Handler	Assigned By Co	ompleted On	Created On Done

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1.00字中数集页

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

AC	CID	ENT	STAT	EΜ	ENT
	0.000				

Date Of Report 04/06/2019 11:54

Date Of Accident 04/06/2019 09:55

Exact Location Of Accident MARINA BLVD X SHEARES AVE

Country/State of Loss SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number SH6790X

Insured/Policyholder

Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD

Co Reg No 199303821R

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer TOYOTA

Model PRIUS

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD

Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

Driver

Name of Driver NG SWEE MENG SHAUN

 NRIC No
 \$7638586F

 Date Of Birth
 10/12/1976

 Occupation
 OUTDOOR

 Date Of Driving Pass
 18/03/1997

Driving Experience 22 YEARS AND 2 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-85006687

Fax Number

Contact Number

EMail Address SHAUN.6083K@YAHOO.COM.SG

310C 09-580 PUNGGOL WALK Address

823310 Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

OTHER - TAXI DRIVER

General Information of the Accident

COLLISION - HEAD TO REAR Type Of Accident

CLEAR Weather Conditions DRY Road Surface

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

NO Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

NO

YES

NO

2

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Passenger 1

NAME:

: -

GENDER:

: MALE

**Details of Police Action** 

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

NO

NO

Circumstances of Accident

SEE ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

SLM7275S Vehicle Registration Number

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

CHONG TONG KONG

NRIC/Passport Number

S1327122D

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

FRT

Page 2 of 13

No. Of Passenger (Including Driver)

SKETCH PLAN		}		1		
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						17/6/1030
					B)5	CM72753
++++						
	Sheares				The second secon	99-25
	1					
				10444		
DESCRIBE CIR	CUMSTANCES	OF THE ACCIDENT	Marine	Bluet	Jackson denkarlander	
On	4/6/19	et abay	1 0955 hm	while I	Veh A	Hopped
					sing of	yelist
	0		1		) 0	7-2-1
Veh	8 10	Wided	onto po	e re	er of A	ny
Lates	many ,	ishi do				
/	1					
			ST-011-1-1-017-01			
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			- 11			
ECLARATION	V					. ,
	7	lars are true in ever	y respect.		00/	/
	TRANSPORTA		Mer		RMA	14/4/19
olicyholder's Sig		Driver's Signat	ure	Repo	rting Centre Personne	N's Signature

(If driver is not the policyholder)

Date & Time:

#### Sketch Plan Pg. 2

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 3. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (Iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents[including their lawyers/law firms], which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

OMFORT TRANSPORTATION PIL Policyholder's Signature 110

Date & Time:

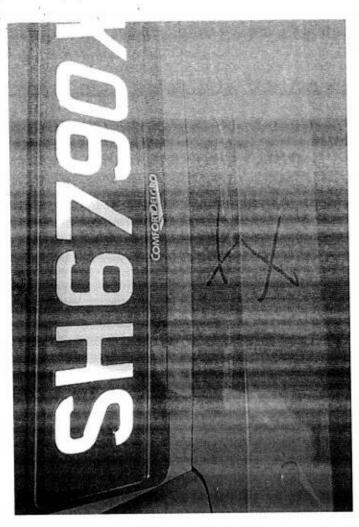
Driver's Signature

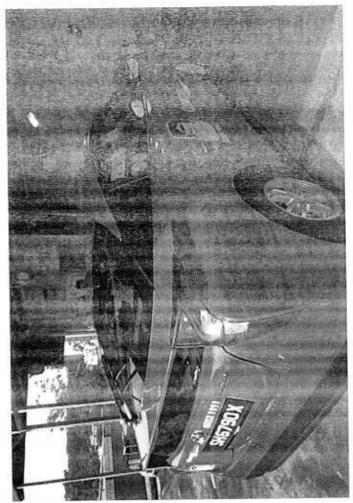
(If driver is not the policyholder)

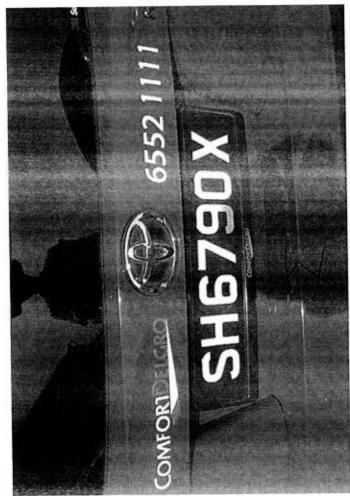
Date & Time:

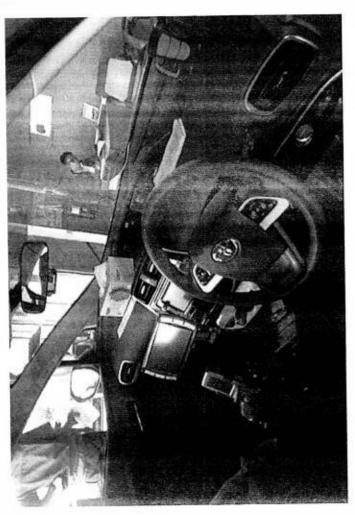
Reporting Centre

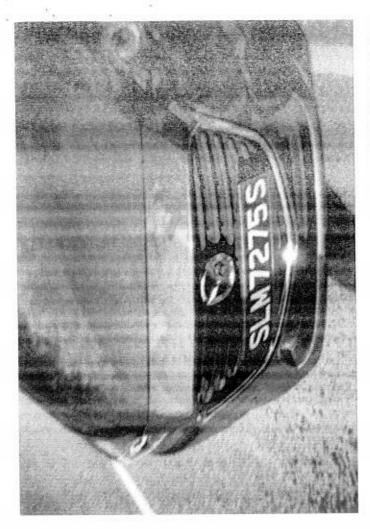
NRIC/FIN No .:

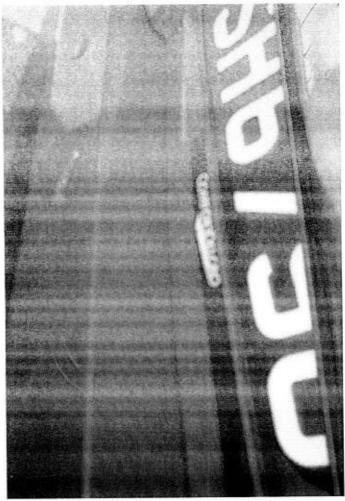




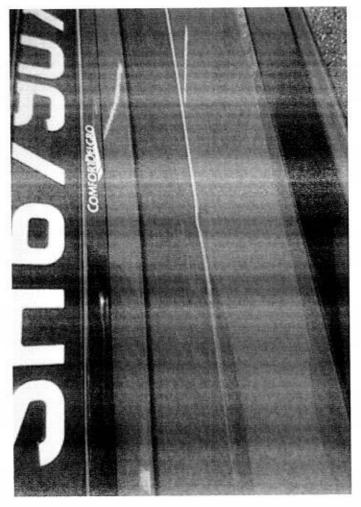












## ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive Singapore 508969 Tel: 6214 8300

TP INSURER:

Tokio Marine Insurance Singapore Ltd (HQ)

COMFORT TRANSPORTATION PTE LTD

Singapore

Claimant Insurer:

MS First Capital Insurance Ltd

PARTICULARS OF CLAIM

Claim Type:

THIRD PARTY

Ref. No:

04/06/2019

Policy No: Vehicle Reg. No.:

SH6790X

Date of Loss: Driveable?

YES

Party At Fault:

UNKNOWN

Driver (TP):

Make/Model:

NG SWEE MENG SHAUN

TOYOTA PRIUS, 1.8 HYBRID CVT

Vehicle Reg. Date:

02/05/2019

Vehicle Colour:

(A) BLUE

Gen Condition:

GOOD

Engine No:

2ZR2C09910

Chassis No:

JTDKB3FU503080022

Odometer:

1 KM

Paint Type:

List Item Discount:

25.00 %

Total Loss?

NO 3

Est. Duration of Repair

(day)

Description of

SEE ATTACH.

Accident/Loss

Present Location:

COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)

COST OF CLAIMS		Amount
Parts		774.90
Miscellaneous Items		11.00
Labour		650.00
Paintwork Labour		0.00
Towing		0.00
	Gross Total (S\$)	1,435.90
	+ GST 7.00% (S\$)	100.51
	Nett Amount (S\$)	1,536.41

This claim is handled by: NG NYUK PHIN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

### REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 18 Jun 2019)

Parts:

144

TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with

the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

Print Code: ComfortDelGro Engineering Pte Ltd/SH6790X/18/06/2019 11:31

Estimates on Parts

No.	Qty Part No.	Particulars	%Disc	%Depr	Amount
1	1	*REAR BUMPER / go form!	25.00	0.00	*458.60 FL
2	10	*REAR BUMPER CLIPS	25.00	0.00	*22.00 FL
3	1	*REAR BUMPER UNDERCOVER X	25.00	0.00	*552.60 FL
F=Fra	anchise part. L=ListItemDisc	STREAM STORAGE CHARLES STREAM STREAM STREAM CHARLES AND A PROFITE COLOR	7-41004579		09400177734500
		Sub Total (S\$)			1,033.20
		- List Item Discount on L Items (S\$)			258.30
		Total Parts (S\$)			774.90

ComfortDelGro Engineering Pte Ltd/SH6790X/18/06/2019 11:31. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

Estim	nates on Miscellaneous Items ty Particulars		Amount
Miscella 1 1	OD/TP Case (Insurer)		11.00
		Sub Total (S\$)	11.00

No	timates on Labour Particulars	Lab.Type		Amount
Lab	our Items			200
1	PANEL BEATING	New		250.00
2	SPRAY PAINTING	New	200	280.00
3	REMOVE/REFIX REVERSE SENSOR	New	70	100.00
4		New	n X	50.00
		Gross Labour Cost (S\$)		650.00

ComfortDelGro Engineering Pte Ltd/SH6790X/18/06/2019 11:31. Not valid without Reference section. Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Kahi 10/4/ 18/6/19 1150de 2071 PIP Refore Part pla

LKK Auto Consultants hence notify the Repairer of the following:

- To recurvey before infer spray painting
- To display domaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third carry survey is on a "Without Prejudice" basis No illegal month cation(s) is allowed.
- Supplementary (1995) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature;



COMFORTDILLORD

Date/Time: 18.06.2019 10:52

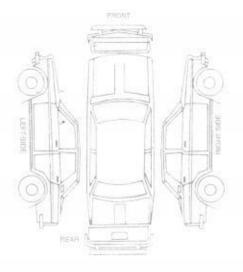
Page: 1

Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales (	Order:	305304393
STOMER	V		REGN NO	SH 6790X	MILEAGE
/MS STOMER NO.	COMFORT TRANSPORTATION PTE 7010045	LTD	MAKE:	TOYOTA	FUEL E
DRESS	383 SIN MING DRIVE Singapore SINGAPORE 575717		MODEL	PRIUS HYBRID(G4)1	DATE/TIME IN 8.06.2019 09:00
(R) (P)	65508755	6	YR OF MA	02.05.2019	TARGET DATE
SCOUNT CAR	D NO.	B	CHASSIS	OODE JTDKB3FU503080022	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 04.06.2019 NATURE: 3P 04.06.2019

DESCRIPTION



HECKED & PASSED OUT BY: CUSTOMER'S SIGNATURE SERVICE ADVISOR lowledgement Slip Exit Pass Vehicle No.: SH 6790X LARRY SH 6790X ale No.: e of Service Advisor Date Signature/Date Name of Service Advisor a returned to Service Reception upon collection. To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

Date: 19.06.2019 Time: 08:23:08

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

. . .

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

REGN NO : 305304393

MILEAGE : 0000000000

MAKE MODEL

: TOYOTA : PRIUS HYBRID(G4)

DATE OF REGN : 02.05.2019 DATE/TIME IN : 18.06.2019 09:00

ACCIDENT DATE : 04.06.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2282-G PRIG4 COVER REAR BUMPER 1 458.60 25.00 343.95

0002 04-01-0302-2267-G PRIVC BUMPER PIECE 10 22.00 25.00 16.50

SUB-TOTAL : 360.45

JOB NATURE

0000 L

MERIMEN FEE

11.00

SURVEYOR NAME & SIGNATURE

0001 PB

PANEL BEATING

200.00

0002 23-502

SPRAYPAINT ON AFFECTED AREA

200.00

0003 L

REMOVE/REFIX REVERSE SENSOR

30.00

SUB-TOTAL: 441.00

TOTAL : 801.45

AUTHORISED: YES / NO

MVA NAME & SIGNATURE

DATE:

DATE:

### COMFORTDELGRO ENGINEERING

Our Job Ref No . 305304393 ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 19. Jun. 2019 FINALIZATION FORM LKK Fax: KALVIN 4. Jun. 2019 Date of Accident: Vehicle Reg No. : SH 6790X The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-TOKIO SLM7275S The repair job shall bill to: The finalized amount shall be: \$360.45 Spare Parts after List discount \$441.00 Labour Charges (b) \$801.45 Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: Final Lumpsum Repair cost Estimated normal period for repairs: 2 working days. 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days We confirm the estimates and Thank you for your assistance. finalized amount Signature: Signature: Name 6214 8316 Date Tel : 6546 8156 Fax For Official Use Only Document Confirm By Remarks Attached Amount Item (Signature) Yes or No YES 1. Rental Rate P/Day Loss of Income Paid Survey Fees LTA Search Fee Medical Fees (on behalf of driver, if applicable) 6 Overrun Remarks:

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/TMI19010817/K1TD3N2

Date:

25/06/2019

REFERENCE

Handling Insurer:

Tokio Marine Insurance Singapore Ltd

Policy No:

MK000192

Claimant

SH6790X

Insured Vehicle No:

SLM7275S

Vehicle No: Date of Loss:

04/06/2019

Nature of Claim:

TP

Claim No: M1904085

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SH6790X

Make & Model:

TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No:

2ZR2C09910

Reg. Date:

02/05/2019 (Man. Year: 2018)

Chassis No: Odometer:

JTDKB3FU503080022 19791 km

Colour:

Blue 1798 cc

**Engine Capacity:** Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Handbrake (Serviceable): Good Steering (Serviceable): **Engine Modification:** 

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes Good

CONDITION OF TYRES

Front Tyre Size:

195/65R15

Yes

Rear Tyre Size:

195/60R16

Front Left Side:

Goodyear 8 mm

Goodyear 8 mm

Front Right Side:

Goodyear 8 mm

Rear Left Side: Rear Right Side:

Goodyear 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	774.90	360.45	414.45	53.48
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	650.00	430.00	220.00	33.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,435.90	801.45	634.45	44.18
+ GST 7.00/7.00% (S\$)	100.51	56.10	44.41	44.18
Nett Amount (S\$)	1,536.41	857.55	678.86	44.18

INSPECTION

Date of Assignment:

18/06/2019 Present Location:

ComfortDelGro Engineering Pte Ltd

(Loyang)

Date Inspected:

18/06/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang) 59 Loyang Drive Singapore 508969

**Estimated Period of Repair:** 

2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# **REPAIR DETAILS**

Referen	ce			
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2019)		
Parts:	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:	(Unsubmitted	, no print-code for SH6790X)		
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.		

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	458.60 FL	*458.60 FL
2	10		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
3	1		*REAR BUMPER UNDERCOVER	Serviceable	552.60 FL	*-FL
F=Fra	nchise	part. L=ListIter	nDisc.	ASSOCIATION OF THE PROPERTY OF	52000000000000000000000000000000000000	
				Sub Total (S\$)	1,033.20	480.60
			- List Item Discount on L Ite	ms 25.00/25.00% (S\$)	258.30	120.15
				Total Parts (S\$)	774.90	360.45
9			Report was unsubmitted de	uring this print-out.		

Ke N₀	commended Miscellaneous  Outy Particulars	items	Repairer's	Amount
Misc	ellaneous Items			
1	1 OD/TP Case (Insurer)		11.00	11.00
		Sub Total (S\$)	11.00	11.00
Re	commended Labour			
No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	250.00	200.00
2	SPRAY PAINTING	New	250.00	200.00
3	REMOVE/REFIX REVERSE SENSOR	New	100.00	30.00
4	WIRING CHARGE	New	50.00	0.00
		Gross Labour Cost (S\$)	650.00	430.00
	Panort was	s unsubmitted during this print-out.		

< END OF ESTIMATES >