

Surveyor

REF: CS/AIG/19010814/Egd302

Special Instruction:

HS: \$ 5,100.00

ASSIGNMENT (Office)

From (Person): Lee Ming Yao of

AIG

Date/Time: 10/6/2019

Estimated Cost:

Bill to:

Third Parties:

Claimant:

Surveyor: CL Appraiser

Workshop: BL Automobile

OD/TP Re-inspection Evaluation

To Inspect Vehicle No: SGS 5634E

Insured: SDJ3268A

at Workshop m/s BL Automobile

Tel: 6702 3533

of 25 Kaki Bukit Rd H # 03-33 Synergy

Policy No:

Claim No: 0537060846SG-003

Sum Insured:

Excess:

Make of Veh:

D.O.A. 17/4/2019

(Client's Record)

19/6/2019 04pm

H.O.D. Endorsement/Date:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time:

Confirmed with

Final Fig

days (Red \$ / %; Original 7 days)

Date/Time: 20/6/19

Submit Final Fig

2007

days (Red \$ 3100 / 61 %; Original 7 days)

Date/Time

Action/Instruction

Call MS. Limei @ 6702 3533

SGS 5643E-X

SDJ 3268A - CC4/AIG 17009477/199392

DOA: 6/5/2017

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

RECEIVED 20 JUN 2019

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/
Evaluated by:

Fee Charged:

Date:

Basic & Add
Transport
Photos
Others
Total

200

200

1) Date/Time 20/6/19

File Pass to Appraiser

2) Date/Time

File Return to

3) Date/Time

File Pass to

4) Date/Time

File Return to

5) Date/Time

File Pass to

6) Date/Time

File Return to

ASS. REC. BY:

Store

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SGS 5634E

Yr Regn:

071

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Suzuki Swift

C.C.

1586

Colour

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

207323

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JS AE2C31500101560

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

195/50R15

R:

H

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

17/4/19

D.O.I.

19/6/19

Survey held at

BL Automobile

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear LH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Photos

Other:

TOTAL

Report Format:

Lump Sum / L.B.H.G.

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Insp (\$)

☐

: Weekend (\$)

| Our Ref : 0537060846SG-003 | Request for Re-inspection on Third Party Vehicle SGS5643E DOA 17/04/2019

From: Lee, Ming-Yao
To: 'Admin A', ASSIGNMENTS@LKKAUTO.COM
Cc:
Sent: Monday, 10 June, 2019 1:38:17 PM

Attachments:  TP Survey Report - 0537060846SG.PDF  0537060846SG - TP Report.PDF  0537060846SG - OI Report.PDF  0537060846SG - PRS Photos.pdf

Dear Sir / Madam,

We would like to appoint you for re-inspecting third party vehicle.

Details of re-inspection (venue, time, date) are as below:

Wednesday, 19th June 2019 at about 10.30 a.m. located at the following address:-

BL AUTOMOBILE SERVICE

25 Kaki Bukit Road 4 #03-33 Synergy@KB Singapore 417800

Contact Person: Ms. Limei

Contact No.: 6702 3533

Please acknowledge receipt of this email and to confirm arrangement with third party.

Regards,

Lee Ming Yao

AIG

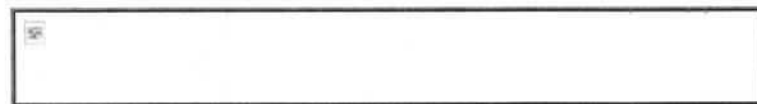
Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

MingYao.Lee@AIG.com | www.aig.sg



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From: natalie_ng@rssolomon.com

To: MingYao.Lee@aig.com

Subject: [EXTERNAL] Re: Our Ref : 0537060846SG-003 | Your Ref : RSS/1905-7253 (BL)(PD) Accident Involving SDJ3268A & SGS5634E on 17/04/2019

Date: Mon, 10 Jun 2019 05:23:13 +0000

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Save as to Costs

Dear Mr. Lee,

We refer to your email of 10th June 2019.

As requested, our client's vehicle is available for re-inspection on Wednesday, 19th June 2019 at about 10.30 a.m. located at the following address:-

BL AUTOMOBILE SERVICE

25 Kaki Bukit Road 4 #03-33 Synergy@KB Singapore 417800

Contact Person: Ms. Limei

Contact No.: 6702 3533

Please let us have your confirmation that your surveyors will be attending to the re-inspection.

We look forward to your early reply. Thank you.

Best Regards,

Natalie Ng | Office Manager 人事与行政经理

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e natalie_ng@rssolomon.com | w www.rssolomon.com

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On Thu, 6 Jun 2019 at 13:49, Lee, Ming-Yao <MingYao.Lee@aig.com> wrote:

Without Prejudice

Save as to Costs

Hi Natalie,

We refer to above mentioned accident claim. In order for us to review the cost of reparation, we would like to conduct a re-inspection on your client's vehicle.

Please let us know 7 days in advance for our arrangement.

Thank & Best Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel + (65) 6419 1769

MingYao.Lee@AIG.com | www.aig.sg



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CL APPRAISER PTE LTD

24 Peshurst Place, Singapore 556440

Email: clappraiser@yahoo.com Hp: 9068 8689 Fax: 6452 9783

Reg No: 201000228E

INVOICE

Norul Khairina Binte Norul Munir
C/o: B L Automobile Service
25 Kaki Bukit Road 4
#03-24 Synergy@KB, Singapore 417800

Invoice No: CL/190515

Ref No: BL/04/1903/TP

Date: 30 April 2019

DESCRIPTION	AMOUNT
OUR SERVICE FEE CHARGES:	
• SURVEY INSPECTION FOR VEHICLE NO. <u>SGS 5634 E</u>	
• RESURVEY INSPECTION	
• DIGITAL PHOTOGRAPHS SERVICES (INCLUSIVE OF STORAGE AND SUBMISSION OF DIGITAL PHOTOGRAPHS)	
• TRANSPORTATION	
GRAND TOTAL	SS 537.00

E & O. E

All cheque payment should be "Crossed" and made payable to "CL APPRAISER PTE LTD"

We shall be grateful if you could forward our payment at your early convenience.



CL Appraiser Pte Ltd

S & L APPRAISER PTE LTD

24 Peshurst Place, Singapore 556440
Email: clappraiser@yahoo.com Hp: 9068 8689 Fax: 6452 9783
Reg No: 201000228E

VEHICLE INSPECTION REPORT

To: Norul Khairina Binte Norul Munir
C/o: B L Automobile Service
25 Kaki Bukit Road 4
#03-24 Synergy@KB, Singapore 417800

Date : 30 April 2019
Our ref : BL/04/1903/TP

Accident Date : 17 April 2019
Inspection Date : 22 April 2019
Repairer Name : B L Automobile Service
25 Kaki Bukit Road 4
#03-24 Synergy@KB, Singapore 417800

Type of Survey : Third Party

PARTICULARS OF VEHICLE

Registration No : SGS 5634 E
Make / Model : Suzuki Swift
Chassis No : JSAEZC31S00101560
Engine No : M16A1225152

Year / Capacity : 2007 / 1586 cc
Colour : Yellow
Mileage : 203752

CONDITION OF TYRES

	Make	Size	Thread Balance	Rim
Front Nearside	: Bridgestone	195/50 R15	5 mm	Sport
Front Offside	: Bridgestone	195/50 R15	5 mm	Sport
Rear Nearside	: Bridgestone	195/50 R15	5 mm	Sport
Rear Offside	: Bridgestone	195/50 R15	5 mm	Sport

GENERAL DESCRIPTION OF DAMAGE VEHICLE

The impact damages sustained on the vehicle at the time of inspection is on the n/s portion.
(Details refer to the photographs attached)

Enclosed number of photographs: 57 copies

REMARKS

This inspection was conducted entirely on a "**WITHOUT PREJUDICE**" basis
and we have not given authorization and instruction to the repairer to proceed with the repair

RECOMMENDATIONS

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a **Lump Sum of \$ 5,100.00** on a contractual basis.

Under normal circumstances, the repair period would be about 7 (Seven) working days.

SCL APPRAISER PTE LTD

Vehicle Registration No: SGS 5634 E

Our Ref No: BL/04/1903/TP

Qty	Description	Conditions	Repairer's Estimate	Revised Amount
-----	-------------	------------	---------------------	----------------

SPARE PARTS - LIST ITEMS

1	Rear n/s taillamp	Damage	\$ 329.70	\$ 329.70 X <i>NN</i>
1	Rear bumper	Damage	\$ 638.80	\$ 638.80 /
1	Rear bumper n/s side retainer	Necessary	\$ 35.50	\$ 35.50 /
1	Rear n/s fender	Damage	\$ 486.50	\$ 486.50 X <i>R</i>
1	Rear n/s fender inner shield	Intact	\$ 76.70	
1	Rear wheel hub with bearing	Damage	\$ 280.80	\$ 280.80 /
1	Rear n/s door	Damage	\$ 658.70	\$ 658.70 X <i>R</i>
1	Rear n/s door rubber	Necessary	\$ 98.00	\$ 98.00 X <i>NN</i>
1	Rear n/s door inner lock	Damage	\$ 162.80	\$ 162.80 X <i>NN</i>
			\$ 2,767.50	\$ 2,690.80 <i>955.10</i>
			<i>Less 15%</i> \$ 415.13	\$ 403.62 <i>-15%</i>
Total Cost - List Items			\$ 2,352.38	\$ 2,287.18 <i>811.83</i>

SPECIAL NETT ITEMS

1	Rear bumper clip (1 set)	Necessary	\$ 45.00	\$ 45.00 <i>30</i>
1	Rear n/s tyre (Depreciation)	Damage	\$ 400.00	\$ 200.00 X <i>NN</i>
1	Rear n/s wheel rim	Damage	\$ 700.00	\$ 700.00 <i>250</i>
1	Rear shock absorber set	Damage	\$ 500.00	\$ 500.00 X <i>NN</i>
Total Cost - Special Nett items			\$ 1,645.00	\$ 1,445.00 <i>280</i>

Total cost of parts

\$ 3,997.38 \$ 3,732.18

SCL APPRAISER PTE LTD

Vehicle Registration No: SGS 5634 E

Our Ref No: BL/04/1903/TP

S/No	Description	Repairer's Estimate	Revised Amount
	Total cost of parts c/f	\$ 3,997.38	\$ 3,732.18

LABOUR

- | | | | | |
|---|--|-------------|-------------|------|
| 1 | To remove, refit, replaced damaged lamps and check up rear electrical wiring | \$ 80.00 | \$ 50.00 | 30% |
| 2 | To remove and refit inner garnishes, inner trim to assist repair. | \$ 150.00 | \$ 120.00 | X |
| 3 | To remove and refit fuel tank assembly with all attachments, pipe and hoses. | \$ 150.00 | \$ 120.00 | X |
| 4 | To remove and refit rear undercarriage. | \$ 300.00 | \$ 200.00 | 100% |
| 5 | To conduct wheel alignment. | \$ 150.00 | \$ 120.00 | 60% |
| 6 | To remove and refit doors complete fittings and replace damaged parts, transfer all fittings to new door. | \$ 150.00 | \$ 120.00 | X |
| 7 | To apply undercoating on repaired and replaced panel. | \$ 150.00 | \$ 90.00 | 30% |
| 8 | To provide labour charges, workmanship to dismantle above damaged parts, repair including cut and weld ; re-align body structure and damaged consistent to the accident. | \$ 1,400.00 | \$ 1,000.00 | 60% |
| 9 | To respray painting include polishing and waxing on the changed body parts, repaired portions where consistent to the accident. | \$ 1,200.00 | \$ 880.00 | 60% |

GRAND TOTAL

P- 811.83

N- 280

L- 1420

2511.83

L/S- 2009.46

= 2000

\$ 7,727.38 \$ 6,432.18

5 repair days

1420-

C L APPRAISER PTE LTD

Vehicle Registration No: SGS 5634 E

Our Ref No: BL/04/1903/TP

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a **Lump Sum Repair Contract of : \$ 5,100.00**

By accepting to carry out the repairs on a contract lump sum basis, the repairer has the discretion to replace the damaged parts with used, reconditioned or new parts, or to repair it to a roadworthy condition.

Note: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage / item in this survey, kindly notified the company within seven (7) from the date hereof. Otherwise, the revised amount shall be deem to be vaild.

Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicle and/or other accident in other legal proceedings.

C L APPRAISER PTE LTD



Cheong K. H
Automotive Appraiser

B L AUTOMOBILE SERVICE

25 KAKI BUKIT ROAD 4 #03-24 SYNERGY@KB SINGAPORE 417800

MOBILE : 9240 6288 FAX : 6702 3533

FINAL BILL

Accident Date : 17 April 2019

30 April 2019

Vehicle Reg No. : SGS 5634 E
Model : Suzuki Swift
Owner : Norul Khairina Binte Norul Munir

DESCRIPTIONAMOUNT (S\$)

Lump sum repair cost as per
surveyor report recommendation :

\$ 5,100.00

Singapore Dollars: Five Thousand And One Hundred Only



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS/AIG19010814/Eqd3e2		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 24-06-2019		
ATTN : LEE MING YAO		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM (RESURVEY INSPECTION)				
Insured Veh.	SDJ 3268A	Veh. Inspected	SGS 5634E	
Policy No.		Coverage (\$)	0.00	
Claim No.	0537060846SG-003	Excess (\$)	0.00	
Assign From	LEE MING YAO	Assign Date	10/06/2019	
2. Vehicle Particulars & Condition				
Make & Model	SUZUKI SWIFT	c.c	1586	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	JSAEZC31S00101560	Colour	BLUE	
Odometer	207323	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/50 R15	BRIDGESTONE	5 mm	
L/H Front Tyre	195/50 R15	BRIDGESTONE	5 mm	
R/H Rear Tyre	195/50 R15	BRIDGESTONE	5 mm	
L/H Rear Tyre	195/50 R15	BRIDGESTONE	5 mm	
4. Description of Damages				
THE VEHICLE HAD COMPLETED ITS REPAIR WORKS. REPAIR CONDITION SEE DETAILS.				
5. General Information				
Accident Date	17/04/2019	Inspection Date	19/06/2019	
Survey held at	BL AUTOMOBILE-25 KAKI BUKIT RD 4 #03-33 SYNERGY			
Repairer	-			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGS 5634E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR N/S TAILLAMP	NOT NECESSARY	329.70	-
1	REAR BUMPER	REPLACED	638.80	638.80
1	REAR BUMPER N/S SIDE RETAINER	REPLACED	35.50	35.50
1	REAR N/S FENDER	REPAIRED SEE LABOUR	486.50	-
1	REAR N/S FENDER INNER SHIELD	INTACT	76.70	-
1	REAR WHEEL HUB WITH BEARING	REPLACED	280.80	280.80
1	REAR N/S DOOR	REPAIRED SEE LABOUR	658.70	-
1	REAR N/S DOOR RUBBER	NOT NECESSARY	98.00	-
1	REAR N/S DOOR INNER LOCK	NOT NECESSARY	162.80	-
	LESS 15% DISCOUNT		-415.13	-143.27
			2,352.37	811.83
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR BUMPER CLIP (SN)	REPLACED	45.00	30.00
1	REAR N/S TYRE (SN)	NOT NECESSARY	400.00	-
1	REAR N/S WHEEL RIM (SN)	REPLACED	700.00	250.00
1	SET REAR SHOCK ABSORBER (SN)	NOT NECESSARY	500.00	-
			1,645.00	280.00
<u>LABOUR</u>				
	TO REMOVE, REFIT, REPLACED DAMAGED LAMPS AND CHECK UP REAR ELECTRICAL WIRING.		80.00	30.00
	TO REMOVE AND REFIT INNER GARNISHES, INNER TRIM TO ASSIST REPAIR.	NOT NECESSARY	150.00	-
	TO REMOVE AND REFIT FUEL TANK ASSEMBLY WITH ALL ATTACHMENTS, PIPE AND HOSES.	NOT NECESSARY	150.00	-
	TO REMOVE AND REFIT REAR UNDERCARRIAGE.		300.00	100.00
	TO CONDUCT WHEEL ALIGNMENT.		150.00	60.00
	TO REMOVE AND REFIT DOORS COMPLETE FITTINGS AND REPLACE DAMAGED PARTS, TRANSFER ALL FITTINGS TO NEW DOOR.	NOT NECESSARY	150.00	-
	TO APPLY UNDERCOATING ON REPAIRED AND REPLACED PANEL.		150.00	30.00

Report Ref No. CS/AIG19010814/Eqd3e2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PROVIDE LABOUR CHARGES, WORKMANSHIP TO DISMANTLE ABOVE DAMAGED PARTS, REPAIR INCLUDING CUT AND WELD; RE-ALIGN BODY STRUCTURE AND DAMAGED CONSISTENT TO THE ACCIDENT. INCLUSIVE OF THE REPAIR OF REAR N/S FENDER AND REAR N/S DOOR.		1,400.00	600.00
	TO RESPRAY PAINTING INCLUDE POLISHING AND WAXING ON THE CHANGED BODY PARTS, REPAIRED PORTIONS WHERE CONSISTENT TO THE ACCIDENT.		1,200.00	600.00
			3,730.00	1,420.00
GRAND TOTAL			7,727.37	2,511.83
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,000.00

Report Ref No. CS/AIG19010814/Eqd3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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