

INS. CASE OWNER:

CC 4, III 190 10805, Apa3

LKK:
IDAC:

Surveyor:

UMP

ASSIGNMENT

DOI:

18/6/19
(1/1)

Date / Time:

18/6/19

Registered in Merimen:

18/6/19

Pre-assign / CCU / FTE

SH8011 Z



Insured Vehicle No.:

SH8011 Z
Confort Transportation PTE LTD

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 15/6/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SLK 2878 X



INSRS:
WSP: N-51
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

SLK 2878 X - X
SH8011 Z - call me 19020896 / gas meter 15/6/19
- call me 6203302 / 6203302; 007-07/19

STAGE DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>

24/6/19

OID hit XE 300P. Then OID surveyed.
Left & emailed info TP's lane &
hit onto TP.

29/6/19

File - type mandate

18/7/19

File - SLK to send ~~data~~ DV

6/1/2020

File pass to MK to close.

PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others:

FINALIZATION Date/Time: Confirm with: Confirm by: Email Call

Repair Cost: \$\$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No.: NIL.

Repair Cost: \$461 \$5726.00

Loss of Rental (LOR): \$5 498.00 (9 days) X\$54

Loss of Use (LOU): \$5 - (3 x days)

Loss of Income (LOI): \$5 - (3 x days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search: \$5 7-45

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$5 7769.45 Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$5 7769.45 Name 1: N-51 Automotive Pte Ltd

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT
5/1/2020

1) Claim status: No / Reject/Private Settle
2) Report Format:
3) Survey fee: 9500

REF:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 07 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLK2878X Yr Regn: 2017, Jun.

Type: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Toyota Altis c.c. 1598

Colour: Silver A/C: Insured / Std / Nil / NA

Sp. Reading: 114444 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: MROS3REN104538319

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Achilles

Front	Rear
R/Bal. <u>06</u> mm	R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm	L/Bal. <u>06</u> mm

D.O.A. _____ D.O.I. 18/06/19

Survey held at NSI

Des. of Damages: Frt / Rear / NIS / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP III</u>
	<u>US \$ 6800 (Real \$ 4952.61) 42%</u>
	<u>7 + 1 hour 11/25 = 90%</u>
	<u>MV :</u>
	<u>PV :</u>
	<u>Nett :</u>

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:		Survey Fee:	Date:				
1) _____	2) _____	IN	OUT	Basic & Add.	<table border="1"> <tr><td>_____</td></tr> <tr><td>_____</td></tr> <tr><td>_____</td></tr> <tr><td>_____</td></tr> </table>	_____	_____	_____	_____

3) _____	4) _____			___ S + RS, ___ \$					
5) _____	6) _____			Photos					
Final Report	Final Report			Others					
				TOTAL					

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
 2 Kaki Bukit Ave 2
 #01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
 E-Mail : sales@n51.com.sg
 Company Reg. No. : 200616038C
 GST Registration No. : 200616038C

GRAB RENTALS PTE LTD
 18 SIN MING LANE #01-08 MIDVIEW CITY
 SINGAPORE 573960

TP III
Xiao Tan

Contact : 66550005 82820430

ESTIMATE

Repair Code : CLM15306

Date in : 15/06/2019

Vehicle Num. : SLK2878X

Model : TOYOTA COROLLA ALTIS CLASSIC 1.6 CVT

Chassis/Eng# : MR053REH104558319/1ZRY333552

Parts and Labour Assesment

Description of part	Qty	Unit Price	Amount
REAR AXLE <i>Best</i>	1	2355.00	2,355.00 ✓
REAR BUMPER <i>Rehd</i>	1	486.00	486.00 ✓
REAR BUMPER END SEAL COVER RH <i>tom</i>	1	96.50	96.50 ✓
REAR BUMPER REFLECTOR RH <i>new</i>	1	83.00	83.00 +
REAR BUMPER SIDE RETAINER L/R <i>Rit could</i>	2	69.00	138.00 69.
REAR RH DOOR <i>Dented</i>	1	1195.00	1,195.00 ✓
REAR RH DOOR BLACK TAPE <i>new</i>	1	63.00	63.00 ✓
REAR RH DOOR CHECKER <i>new</i>	1	127.00	127.00 +
REAR RH DOOR GLASS CHANNEL <i>new</i>	1	115.00	115.00 +
REAR RH DOOR GLASS REGULATOR <i>new</i>	1	213.00	213.00 ✓
REAR RH DOOR GLASS REGULATOR MOTOR <i>new</i>	1	547.00	547.00 +
REAR RH DOOR HINGE (LOWER) <i>new</i>	1	67.00	67.00 +
REAR RH DOOR HINGE (TOP) <i>new</i>	1	67.00	67.00 +
REAR RH DOOR INNER RUBBER SIDE GUIDE STOPPER <i>new</i>	2	25.00	50.00 +
REAR RH DOOR INNER TRIM BOARD <i>could</i>	1	1325.00	1,325.00 698
REAR RH DOOR MECHANISM LOCK <i>new</i>	1	477.00	477.00 ✓
REAR RH DOOR WEATHER STRIP <i>new</i>	1	121.00	121.00 ✓
REAR RH FENDER <i>Dented</i>	1	971.00	971.00 ✓

*** This is a computer-generated document which requires no signature.***

page 1

to remove, reinstall windscreen (REAR)

120 150.00

To remove, change rear suspension parts, axle carriage, absorber, lower arm, top arm, trailing arm, knucke arm, wheel bearing, bearing hub and etc.

280 350.00

*** This is a computer-generated document which requires no signature.***

page 2

N-51 AUTOMOTIVE PTE LTD

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 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
 E-Mail : sales@n51.com.sg
 Company Reg. No. : 200616038C
 GST Registration No. : 200616038C

GRAB RENTALS PTE LTD
 18 SIN MING LANE #01-08 MIDVIEW CITY
 SINGAPORE 573960

Contact : 66550005 82820430

ESTIMATE

Repair Code : CLM15306
 Date in : 15/06/2019
 Vehicle Num. : SLK2878X
 Model : TOYOTA COROLLA ALTIS CLASSIC 1.6 CVT
 Chassis/Eng# : MR053REH104558319/IZRY333552

To road test driving, check and resetting wheel alignments system.	80	140.00
To remove, reinstall roof top trim upholstery, cushion seat, trim garnish, trim liner carpet. (to FR)	60	140.00
To transfer door glass, regulator gear, motor, railing, channel, trim board, mechanism lock and handle.	/	80.00
To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.	700	1,000.00
To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.	800	1,000.00
To apply anti-rust chemical on repaired and replaced panel.	60	120.00
Labour Total		3,080.00
Parts & Labour Total		11,752.60

*** This is a computer-generated document which requires no signature.***

page 3

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
 Signature:
 Date:

Adrian Lj
 L/s 18/06/19.
 07 Days
 total 8287.35
 L/s: 6.8K

KIM HOE TYRE & BATTERY
KAKI BUKIT AUTOHUB
 01-10 SINGAPORE 417921
 TEL:67472427

Customer

Vehicle Ident no.

Repair order no.
R000927

Technician

Date
18.6.19

License plate no.
SLK2878X

First reg. date

Model

Toyota : Corolla Altis : 1ZZ-FE : 2009-

Odometer reading: km/miles

Complaints or reason for alignment check

		Before	Target Data	Actual
Rear axle	Camber	left	-1°26' +/-0°30'	-1°11'
		right		-6°53' *
		cross	0°00' +/-0°30'	5°42' *
	Toe	left	0°06' +/-0°08'	0°16' *
		right		1°53' *
		total	0°12' +/-0°16'	2°09' *
Geometrical driving axis		0°00'		-0°48'
Front axle	Camber	left	-0°25' +/-0°45'	-0°29'
		right		-1°11' *
		cross	0°00' +/-0°30'	0°42' *
	Caster	left	2°52' +/-0°45'	
		right		
		cross	0°00' +/-0°30'	
	SAI	left	12°12'	
		right		
		cross	0°00'	
	Track differential angle	left		
		right		
	Toe	left	0°00' +/-0°05'	0°41' *
right			-0°30' *	
total		0°00' +/-0°12'	0°11'	
Setback		0°00'		
Max steering lock	left steer	left	-38°30' +/-2°00'	
		right	33°04' +/-2°00'	
	right steer	left	33°04' +/-2°00'	
		right	-38°30' +/-2°00'	

* This value is not within specification. Tire wear, handling and safety problems may result.

Niwitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 18 June 2019 11:35 AM
To: Chio Ziting; 'sur@lkkauto.com'; admin-d@lkkauto.com
Cc: Zuhaidah Samsuri
Subject: RE: SLK2878X & SH8011Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS
Attachments: 18062019092406-0001.pdf; 2878.pdf

11.48am @ 18/6/19
person @ ziting
vehicle in
SUR @ admin
wkep say DO 'DS'

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLK2878X and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Chio Ziting [mailto:ziting@n51.com.sg]
Sent: 18 June, 2019 10:28 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: SLK2878X & SH8011Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir / Madam,

We appoint your surveyor from LKK Auto Consultants Pte Ltd.
Please see attached.

Thank you.

Regards,
Zi Ting
N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg



On Tue, Jun 18, 2019 at 9:57 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Chio Ziting [mailto:ziting@n51.com.sg]

Sent: 18 June, 2019 9:26 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: SLK2878X & SH8011Z - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Thank you.

Regards,

Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jun 2019 16:49	Cim Dtl Modified	Claimant's Name: -> GRAB RENTALS PTE LTD, Claimant's ID: -> 201617200G.	[A] HOW MEI KWAN
2	18 Jun 2019 16:49	Cim Veh Model Changed	(204463) TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A).	[A] HOW MEI KWAN
3	18 Jun 2019 16:49	Cim Created	Reg No: SLK2878X. Acct Date: 2019/06/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: N-51 Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	18 Jun 2019 16:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jun 2019 16:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/27	[A] HOW MEI KWAN
6	18 Jun 2019 16:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jun 2019 16:49	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	18 Jun 2019 16:49	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	24 Jun 2019 10:13	Adj Mandate Request	Cur,Req:0.00:PODS Liability; 100% Remarks: Insured driver swerved left collided onto X E320R, encroached into third party's lane and collided with third party.	[A] CHEW HSIAO TONG

Date From



Date To

Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2182188	19/06/2019 08:38	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLK2878X	5H8011Z	11.77

Claim Audit

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No.	On	Audit	Remarks	By
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3	18 Jun 2019 16:49	Clim Created	Reg No: SLK2878X, Acct Date: 2019/06/15, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: N-S1 Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	18 Jun 2019 16:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jun 2019 16:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/27	[A] HOW MEI KWAN
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10	24 Jun 2019 11:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/27	[I] Zuhaidah Bte Samsuri
11	24 Jun 2019 11:20	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2182188	19/06/2019 08:38	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLK2878X	SH8011Z	11.77

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10	24 Jun 2019 11:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/27	[T] Zuhaidah Bte Samsuri
11	24 Jun 2019 11:20	Adj Mandate Set	Approved:0.00.	[T] Zuhaidah Bte Samsuri
12	23 Sep 2019 12:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	23 Sep 2019 12:12	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
14	23 Sep 2019 12:12	Clim Dtl Modified	JPJ Reg. Date: -> 2017/01/11.	[A] JOANNE LEE KHANG MIN
15	23 Sep 2019 12:12	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	28 Nov 2019 08:11	Adj Mandate Request	Cur.Reg:7769.45:PODS Liability; 100% *Quantum: (a)CORw/GST: \$7,276.00 + (b)LO R(9days x \$54.00): \$486.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$7,769.45 *Vehicle Model: Toyota Altis (1598cc) *7 recommendation repair days + 1Sunday + 1PRS = 9days	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2182188	19 Jun 2019 08:38:06	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLK2878X	SH8011Z	11.77
2288158	23 Sep 2019 12:12:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK2878X	SH8011Z	11.77

Print Received Message

This mail is associated with :

*SLK2878X (MCT19060369)
[SH8011Z]

TP

GRAB RENTALS PTE LTD

Jun 15 2019 4:00PM

[-]

N-51 Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 29/11/2019 10:46 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7769.45) - SLK2878X - Claim Handler: Zuhaidah Bte Samsuri

Approved:7769.45:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAuto)

From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Tuesday, 17 December 2019 9:30 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: LOD of SLK2878X - Accident Involving SLK2878X & SH8011Z on 15/06/2019 ***
LKK REF: CC4/III19010805/Apa3

Dear Hsiao Tong,

Refer to the above subject.

We agreed as per offer \$7,769.45.

Kindly proceed for payment.

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Sat, Dec 7, 2019 at 12:04 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,276.00
2. Loss of Rental (9days x \$54.00)	\$ 486.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	\$ 7,769.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 22 November 2019 11:18 AM

To: Chin Hui Xin <huixin@n51.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD of SLK2878X - Accident Involving SLK2878X & SH8011Z on 15/06/2019 *** LKK REF: CC4/III19010805/Apa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Friday, 22 November, 2019 11:06 AM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD of SLK2878X - Accident Involving SLK2878X & SH8011Z on 15/06/2019

Dear Sir / Madam,

We refer to the above subject.

Attached LOD for your kind perusal.

The original documents will be mailed to your.

Kindly revert to us once received the documents.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	18 Jun 2019 Edit Reg		18 Jun 2019 00:00 Edit Adj Rpt	S\$6,800.00 Edit Estimates	S\$6,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , ID: 199303821R									
Main Claimant: GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G									
Vehicle Reg. No.:	SLK2878X	Date of Loss:	15/06/2019 16:00 - :59 [29 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19060369	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH8011Z	Policy No. (Claimant):	A29114756MKF						
Excess:									
Repairer:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel: 68420051								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 27/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (29/11/2019): Alert - Adj Mandate Approved (S\$7769.45) - SLK2878X - Claim Handler: Zuhaidah Bt... III_SG (24/06/2019): Alert - Adj Mandate Approved (S\$0.00) - SLK2878X - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK2878X (MCT19060369)
[SH8011Z]
TP
GRAB RENTALS PTE LTD
Jun 15 2019 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
N-51 Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
Photos/Images									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	24/06/19 10:03	General View		Load JPG	<input checked="" type="checkbox"/>					
2	24/06/19 10:03	Chassis Number		Load JPG	<input checked="" type="checkbox"/>					
3	24/06/19 10:03	General View		Load JPG	<input checked="" type="checkbox"/>					
4	24/06/19 10:03	General View		Load JPG	<input checked="" type="checkbox"/>					
5	24/06/19 10:03	General View		Load JPG	<input checked="" type="checkbox"/>					
6	24/06/19 10:03	General View		Load JPG	<input checked="" type="checkbox"/>					
7	24/06/19 10:03	General View		Load JPG	<input checked="" type="checkbox"/>					
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27	24/06/19 10:03	General View		Load JPG	<input checked="" type="checkbox"/>					
28	24/06/19 10:03	General View		Load JPG	<input checked="" type="checkbox"/>					
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41	13/09/19 15:06	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
42	13/09/19 15:06	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
43	13/09/19 15:06	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	13/09/19 15:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
45	13/09/19 15:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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70	13/09/19 15:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
71	13/09/19 15:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
72	13/09/19 15:06	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/06/19 16:50	NOTIFICATION FROM WORKSHOP		Load PDF
2	18/06/19 16:50	ACKNOWLEDGEMENT EMAIL TO III DD 18.06.2019		Load PDF
3	18/06/19 16:50	NOTIFICATION FROM WORKSHOP + TP GIA REPORT		Load PDF
4	28/11/19 08:09	LOD		Load PDF
5	28/11/19 08:09	Authorisation to Act		Load PDF
6	28/11/19 08:09	Workshop Invoice		Load PDF
7	28/11/19 08:09	Rental Rate		Load PDF
8	28/11/19 08:09	LTA Search Fee		Load PDF
9	09/01/20 11:01	DISCHARGE VOUCHER		Load PDF
10	09/01/20 11:01	GIROFORM		Load PDF

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	19/06/19 08:37	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19010805/APA3Q2

Date: 09/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MCOM0015	
Claimant			
Vehicle No : SLK2878X	Insured Vehicle No :	SH8011Z	
Date of Loss: 15/06/2019	Nature of Claim:	TP	Claim No: MCT19060369

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLK2878X		
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)	Engine No:	1ZRY333552
Reg. Date:	11/01/2017 (Man. Year: 2016)	Chassis No:	MR053REH104558319
Colour:	Silver	Odometer:	114444 km
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Achilles 6 mm	Rear Left Side:	Achilles 6 mm
Front Right Side:	Achilles 6 mm	Rear Right Side:	Achilles 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,672.60	6,357.35	2,315.25	26.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,080.00	2,230.00	850.00	27.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,752.60	8,587.35	3,165.25	26.93
Approved Total (Overridden) (S\$)		6,800.00		
(S\$)	11,752.60	6,800.00	4,952.60	42.14
+ GST 7.00/7.00% (S\$)	822.68	478.00	346.68	42.14
Nett Amount (S\$)	12,575.28	7,276.00	5,299.28	42.14
+ Car Rental (9.0 x S\$54.00/day) (S\$)		486.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		7,769.45		

INSPECTION

Date of Assignment:	18/06/2019	
Date Inspected:	18/06/2019 Inspected At:	N-51 Automotive Pte Ltd (HQ) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB Singapore 417921
Estimated Period of Repair:	7.0 days	

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 23 Sep 2019)	
Parts: 143	TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)	
Labour: Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SLK2878X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR AXLE	Bent	2,355.00 FL	*2,355.00 FL
2	1		*REAR BUMPER	Deformed	486.00 FL	*486.00 FL
3	1		*REAR BUMPER END SEAL COVER RH	Torn	96.50 FL	*96.50 FL
4	1		*REAR BUMPER REFLECTOR RH	Not Necessary	83.00 FL	*- FL
5	1		*REAR BUMPER SIDE RETAINER L/R	O/S Cracked	138.00 FL	*69.00 FL
6	1		*REAR RH DOOR	Dented	1,195.00 FL	*1,195.00 FL
7	1		*REAR RH DOOR BLACK TAPE	Necessary	63.00 FL	*63.00 FL
8	1		*REAR RH DOOR CHECKER	Not Necessary	127.00 FL	*- FL
9	1		*REAR RH DOOR GLASS CHANNEL	Not Necessary	115.00 FL	*- FL
10	1		*REAR RH DOOR GLASS REGULATOR	Damaged	213.00 FL	*213.00 FL
11	1		*REAR RH DOOR GLASS REGULATOR MOTOR	Not Necessary	547.00 FL	*- FL
12	1		*REAR RH DOOR HINGE (LOWER)	Not Necessary	67.00 FL	*- FL
13	1		*REAR RH DOOR HINGE (TOP)	Not Necessary	67.00 FL	*- FL
14	2		*REAR RH DOOR INNER RUBBER SIDE GUIDE STOPPER	Not Necessary	50.00 FL	*- FL
15	1		*REAR RH DOOR INNER TRIM BOARD	Cracked	1,325.00 FL	*698.00 FL
16	1		*REAR RH DOOR MECHANISM LOCK	Damaged	477.00 FL	*477.00 FL
17	1		*REAR RH DOOR WEATHER STRIP	Cut	121.00 FL	*121.00 FL
18	1		*REAR RH FENDER	Dented	971.00 FL	*971.00 FL
19	1		*REAR RH SHOCK ABSORBER	Bent	268.00 FL	*268.00 FL
20	1		*REAR RH SPORT RIM	Cut	1,031.25 FS	*500.00 FS
21	1		*REAR RH WHEEL BEARING	Damaged	562.00 FL	*562.00 FL
22	1		*REAR WINDSCREEN SEAL	Necessary	75.30 FL	*75.30 FL
23	1		*SET REAR BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS
24	1		*SET REAR RH DOOR INNER TRIM BOARD CLIPS	Necessary	50.00 FS	*30.00 FS
25	1		*REAR RH TYRE 205/55R16	Not Necessary	380.00 FS	*- FS
26	1		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*60.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc

Sub Total (S\$)	11,023.05	8,269.80
- List Item Discount on L Items 25.00/25.00% (S\$)	2,350.45	1,912.45
Total Parts (S\$)	8,672.60	6,357.35

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,REINSTALL ELECTRICAL WIRING HARNESS, CHECK LIGHTING AND REWIRE FOR PARKING SENSOR	New	100.00	50.00
2	TO REMOVE,REINSTALL WINDSCREEN (REAR)	New	150.00	120.00
3	TO REMOVE,CHARGE REAR SUSPENSION PARTS ,AXLE CARRIAGE ,ABSORBER ,LOWER ARM ,TOP ARM ,TRAILING ARM ,KNUCKLE ARM ,WHEEL BEARING ,BEARING HUB AND ETC	New	350.00	280.00
4	TO ROAD TEST DRIVING ,CHECK AND RESETTNG WHEEL ALIGNMENT SYSTEM	New	140.00	80.00
5	TO REMOVE,REINSTALL ROOF TOP TRIM UPHOLSTERY ,CUSHION SEAT ,TRIM GARNISH,TRIM LINER CARPET (TO FR)	New	140.00	60.00
6	TO TRANSFER DOOR GLASS ,REGULATOR GEAT ,MOTOR ,RAILING ,CHANNEL ,TRIM BOARD ,MECHANISM LOCK AND HANDLE	New	80.00	80.00
7	TO RE-SPRAY PAINTING ON THE CHARGE BODYPARTS ,REPAIR PORTION ,AND WHERE CONSISTENT TO THE ACCIDENT	New	1,000.00	700.00
8	TO PROVIDE LABOUR ,WORKMANSHIP TO CHARGE THE ABOVE DAMAGED BODYPARTS ,REPAIR ,RE-CONSTRUCT AND REALIGN BODY STRUCTURE ,BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT	New	1,000.00	800.00
9	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL	New	120.00	60.00
Gross Labour Cost (S\$)			3,080.00	2,230.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >