Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Tuesday, 22 October 2019 11:25 AM

To:

'gelichin@singnet.com.sg'

Subject:

<STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19010799/Aga3 *** ACCIDENT INVOLVING SGL 8184D / SLF 7670X / OTHERS ON 14/06/2019 ***

22 OCTOBER 2019

ONG GAY ENG LIANA

Dear Sir/ Mdm

OUR REF

: CC4/ASM19010799/Aga3

YOUR REF : SGL 8184D

ACCIDENT INVOLVING SGL 8184D / SLF 7670X / OTHERS ALONG/AT AYE ON 14/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GREEN FOREST AUTOMOBILE PTE LTD acting on behalf of the owner of SLF 7670X against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorisation letter of vehicle driving by your driver
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Consultation Save the Earth- Print only when necessary.

AUTHORISATION TO ACT

I/We, Carro Leasing Pte Ltd of
owner of $S47670X$ hereby
authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SLF 7670 X that was damaged pursuant to the accident occurred on 1416/19 at involving vehicle number SG2784D.
I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.
The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.
Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.
If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years. I/We
Automobile Lee Eta.
Dated this day of (month) (year)
Claimant's Signature

(Company's stamp for company vehicle)

Green Forest Automobile Pte Ltd



Vehicle No:

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or (b) Any Personal Injury Claims [Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

AXA THIRD PARTY DIRECT SETTLEMENT

SGL 8184D (Insd veh)

		SLF 7670X (TP veh)	Model: HONDA VEZEL		
Date of Accident/ Time:		14/06/2019			
Repair Estimate	15	22,144.4	12	1	
Final Repair Cost	:5	/	· · · · · · · ·	W/GST	
Loss of Use	:5			17 days at \$ 50.00 per day	
Rental (if any)	15			days at 5 per day	
LTA / GIA Search Fee	:\$	O'SOUTH OF THE OWNER OW	. 6/	Deligate bergal	
Others:	:\$				
	:5			1	
Final Settlement Sum	1\$		14,010,00	GLOBAL SUM (ALL-IN)	
Payee Name: GREEN FOR	EST AUTOMO	DBILE PTE LTD		T GEOBAL SOM (ALE-IN)	
Is Third Party Workshop GIA Reg		1 YES [X] NO	(Kindly indicate below	w)	

A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)				
8)	For GIA Registered Workshop:	BOLA Applicable: Yes/ NO BOLA Scenario No:				
	BOLA Liability:(%)	Assessed Liability (*): 100 (%)				
	 Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. 					
Remarks:						

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Walland stamp

Date: Q 2

Signature of AXA's surveyor/roptes antati Name of AXA's surveyor /Representative

Date: 4-3-1020

Signature of Witness / Workshop stam
Name of Witness: FILEN TAW

Date:

9/3/2020



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

17 Jun 2019 / 15:43:10

Receipt Date/Time:

17 Jun 2019 / 15:43:09

Tax Invoice/Receipt

Receipt No.: ITNET-00000-190617-002143

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SGL8184D As at 14 Jun 2019/09:15:00 Insurance Co: AXA INSURANCE PTE LTD 1 Insurance Enquiry - SGL8184D Enquiry Fee 20190617154109268975		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxx4105	Credit Card /MasterC		7.45
	Total			7.45
	Cash Change			0.00
*	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.