

## Vic (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 19 September, 2019 4:51 PM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** SBJ28U [External General]  
**Attachments:** 19092019164142.pdf

## Lonpac External - General

Dear Vic,

Kindly close your file and submit your bill.

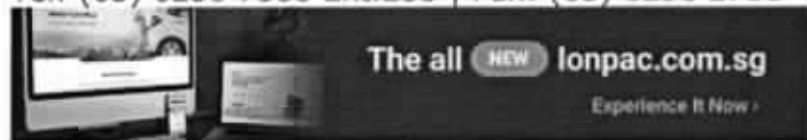
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

## Vic (LKKAUTO)

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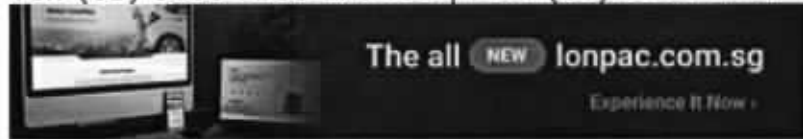
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 29 August, 2019 8:41 AM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> TP CLAIMS - SLX5781C AGAINST SBJ28U (LPC - 19/19/19/VP00/021951) DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 LKK REF CC4/LPC19010798/R1hb3 [External Confidential]

## Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Thursday, 22 August, 2019 11:18 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: TP CLAIMS - SLX5781C AGAINST SBJ28U (LPC - 19/19/19/VP00/021951) DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 [External Confidential] LKK REF CC4/LPC19010798/R1hb3

**Your Ref:** 19/19/19/VP00/021951  
**Our Ref:** CC4/LPC19010798/R1hb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SBJ 28C(OI) / SLX 5781C(TP) / OTHERS ON 14/06/2019

We refer to the subject matter and to the assignment dated 18<sup>th</sup> June 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the 2<sup>nd</sup> car and was pushed forward from behind.

As such, under MCF and BOLA scenario 28 for chain collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**MOVA AUTOMOTIVE PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,977.70	\$ 3,086.91
Loss of Rental w/gst (\$120 x 7 days)	\$ 898.80	\$ 642.00 (\$120 x 5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 4,878.50</b>	<b>\$ 3,730.91</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>5 days</b>

The above is for your approval and/or further instructions please.

Thank you.

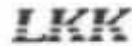
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Shu Pei (LKKAuto)

**Sent:** Thursday, 20 June, 2019 5:22 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Vic (LKKAuto)

**Subject:** RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 [External Confidential]

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLX 5781C at M/s MOVA Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

(Vic)

Our Ref : SLX5781C / T330619  
Your Ref : CC4/LPC19010798/hb3  
Date : 26 July 2019

**LONPAC INSURANCE BERHAD**  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555.

**ATTN : MOTOR CLAIMS DEPT**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SLX5781C & SBJ28U**

**DATE OF ACCIDENT: 14 JUNE 2019**

**ALONG: AYE NEAR CLEMENTI ROAD EXIT 9**

**We refer to the above.**

We are claiming as per below:

Cost of Repairs	\$ 3,086.91
Loss of Use (\$ _ x _ days)	\$
Loss of Rental (\$ <u>120.00</u> x <u>07</u> days) + 7%	\$ 898.80
Towing Fees	\$
Medical Fee	\$
LTA /GIA Search Fee	\$ 2.00
E-Day License	\$
Loss of Income (\$ _ x _ days)	\$
<b>Grand Total</b>	<b>\$ 3,987.71</b>

Documents enclosed:

Car date in: 15.06.2019 Car date out: 21.06.2019

Authorized Repair Days: 03 (TP/OD/WS/Recovery of Incidental Costs)

<input checked="" type="checkbox"/>	Invoice	<input type="checkbox"/>	Certificate of Insurance
<input type="checkbox"/>	Excess Invoice	<input checked="" type="checkbox"/>	LTA/GIA Search Bill
<input type="checkbox"/>	Power of Attorney	<input type="checkbox"/>	Taxi Bill
<input type="checkbox"/>	Police Investigation Report/GIA	<input type="checkbox"/>	Medical Bill (photocopy)
<input type="checkbox"/>	Copies of NRIC/License of Owner/Driver	<input type="checkbox"/>	Income Statement
<input checked="" type="checkbox"/>	Rental Bill/Rental Agreement	<input type="checkbox"/>	E-Day License receipt (photocopy)
<input type="checkbox"/>	Survey Report with Photographs	<input type="checkbox"/>	Towing Fee (photocopy)
<input type="checkbox"/>	Vehicle Registration Card/COE	<input type="checkbox"/>	Witness Statement
<input type="checkbox"/>	Letter from Supplier	<input type="checkbox"/>	Traffic Police Investigation Result

**Main Office:**

Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**

Block 100B,  
Bukit Merah Lane 3,  
#01-04/06/08/04  
Singapore 159722

Tel : (65) 6272 3892  
Fax : (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088854-2

Please issue the payment of **S\$ 3,987.71** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquires, please call or email **Suann Chiu – [suann@moval.com.sg](mailto:suann@moval.com.sg)**

Thank you.  
Yours faithfully,  
For Claims Manager  
Claims Department

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : **(65) 6476 3333**  
Fax : (65) 6271 5891  
[www.moval.com.sg](http://www.moval.com.sg)

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/094  
Singapore 159722

**NOTE:** # Please note that the Loss of Use/Rental will be paid based on negotiation and on the NIMA Protocol (Court Guideline).  
# As of 01.06.08 all claims scenario will be based on the BOLA, Barometer Of Liability set by GIA, General Insurance Association of Singapore.

Tel : **(65) 6272 3892**  
Fax : (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

Main Office: Move Building, No. 22 Jalan Kilang, Singapore 159419. Tel: (65) 6476 3333 Fax: (65) 6271 5891 Website: www.mova.com.sg  
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel: (65) 6272 3892 Fax: (65) 6270 8314

### POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SLX 5781C and (Third Party's Vehicle No.) SB528U on 15/6/19 along AYE North (Intersect Road Exit 9)

BY THIS POWER OF ATTORNEY, \*I/We, Chong Wei Hiong \*NRIC/Passport No. S7775077J (Address)\* Off BLK 246C Bukit Batok Street 22 #19-88 / 566532961

a company incorporate in Singapore and having its registered office at (Address)\* \_\_\_\_\_ owner of Vehicle Registered No. \_\_\_\_\_ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. \_\_\_\_\_ taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of MOVA.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

\*IN WITNESS WHEREOF. \*I/We have hereunto to set \*my/our hand and seal this day 15 of the month of June, Year Two Thousand - 2019).

Signed, Sealed & Delivered By

Customer's Name: Chong Wei Hiong  
NRIC No: S7775077J  
Co's Rubber Stamp, where applicable.

Insurer's copy

\*delete as appropriate.



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP00/021951  
DATE : 29 AUGUST 2019

The acceptance of this offer is  
without prejudice to any personal  
injury claim/insure's claim/expenses

## DISCHARGE VOUCHER

I/We, **CHONG WUI HIUNG** confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner of **SBJ 28U** the sum of **Singapore Dollars Three Thousand Seven Hundred Thirty and Cents Ninety One Only (\$3,730.91)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SLX 5781C** on **04 JUNE 2019** along **AYE NEAR CLEMENTI ROAD EXIT 9.**

I /We hereby agree to indemnify and keep indemnify (**TEO KIAN HONG / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S MOVA AUTOMOTIVE PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

**Chong Wui Hiung 13/9/19.**

.....  
Name of vehicle owner/Date

**Main Office:**

Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**

Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722  
Tel: (65) 6272 3892  
Fax: (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

# Tax Invoice

13/09/2019

LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 The Concourse  
SINGAPORE 199555.

Attention :- XA025

Page # :- 1  
Veh # :- SLX5781C  
Veh Model :- TOYOTA C-HR HYBRID  
Tax # :- CK631340  
Claim # :- T330619  
ACC. Date :- 15/06/19  
Terms :- C.O.D Days  
Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
<b>LIST ITEMS :</b>				
1.	REAR BUMPER	1 PC	948.60	948.60
2.	BUMPER CLIPS	10 PC	5.80	58.00
3.	REAR REFLECTOR GARNISH RH	1 PC	145.18	145.18
4.	REAR REFLECTOR RH	1 PC	69.80	69.80
5.	REAR BUMPER LOWER GARNISH	1 PC	396.70	396.70
6.	TOW COVER	1 PC	36.10	36.10
7.	REAR BUMPER SKRU COVER RH	1 PC	97.20	97.20
8.	REAR BUMPER RETAINER RH	1 PC	116.30	116.30
9.	REAR TAILLAMP LOWER BRACKET RH	1 PC	95.20	95.20
10.	REAR WHEEL ARCH RH	1 PC	173.50	173.50
11.	REAR REINFORCEMENT	1 PC	376.70	376.70
LIST TOTAL S\$				2,513.28
25% DISCOUNT S\$				-628.32
				<b>1,884.96</b>
<b>SPECIAL NET ITEMS :</b>				
1.	REAR PARKING SENSOR	1 PC	220.00	220.00
SPECIAL NET TOTAL S\$				220.00
<b>LABOUR :</b>				
TO REPAIR REAR END PANEL, TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS. TO STRAIGHTEN & REALIGN ON ACCIDENT AFFECTED AREAS				300.00
TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS (PEARL WHITE)				400.00
TO REMOVE & REPLACE REAR PARKING SENSOR				40.00
TO REMOVE & REPLACE REAR SIDE TRIM BOARD L+R SPARE TYRE & OTHER ATTACHMENT PARTS				40.00
LABOUR TOTAL S\$				<b>780.00</b>



**Main Office:**  
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Tel: (65) 6272 3892  
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Co. Reg. 198904033G  
GST Reg. M2-0088864-2

# Tax Invoice

13/09/2019

LONPAC INSURANCE BHD  
300 BEACH ROAD  
#17-04/07 The Concourse  
SINGAPORE 199555.

Page # :- 1 135256  
Veh # :- SLX5781C  
Veh Model :- TOYOTA C-HR HYBRID  
Tax # :- CK631340  
Claim # :- T330619  
ACC. Date :- 15/06/19  
Terms :- C.O.D Days  
Remarks :-

Attention :- XA025

No.	Description	Qty	U.Price	Amounts S\$
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E. & O.E

NON-TAX AMOUNT S	
AMOUNT S\$	2,884.96
GST @ 7 %	201.95
AMOUNT DUE S\$	3,086.91

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
 Co. Reg. No.: 198904033G

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Mazda 2	Vehicle No:	Singapore	Malaysia	Signature
Date/Time Out:	15/6/19		S\$ 2500	S\$	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:	21/6/19 @ 1800hrs		Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	1 Weeks @ \$ 840.00	Per Week	840.00
Change Over 2:	Date:	Initial:	Days @ \$	Per Day	
KM Out:		KM In:	Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	CHONG WUI HUNG		Rental Charges		
Address:	BIC 206C BUKIT BUKIT		CDW @ \$	per day / week / month	
	ST 22 414-85		PAI @ \$	per day / week / month	
	S (653246)		Petrol Top-Up		
Identity Card No:	S 7777 0777		Misc Charges		
Date of Birth:	25/07/1977		GST 7%		58.80
Driving License:	S 7777 10777		Total 898.80		
Country of Issue:	SG		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 9857 6115	(O)	Pre-Payment		
Nationality:	SG		Downpayment and Deposit		
Effective Date:	12 July 1996		Amount Refunded/ Due		
Additional Hirer			Signature of Refund		
Name:			Remarks:		
Address:			Invoice No:		
			Ref. No:		
Identity Card No:			Checked Out By:	Checked In By:	Checked By:
Date of Birth:					
Driving License:			Sales-In Charge:		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

### Third Party Insurer Enquiry

Our Ref No: GR-19-095401  
Date of Request: 15/06/2019

Your Ref No: Online Purchase

Mova Automotive Pte Ltd  
Blk 100B, #01-04/06/08/94  
Bukit Merah Lane 3  
Singapore 159722

Dear Sir/Madam,

Enquiry Date: 15/06/2019  
Enquiry By: Ho Kerl Shin  
TP Vehicle No: SBJ28U  
Accident Date: 14/06/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBJ28U	Lonpac Insurance Bhd	09/05/2019-08/05/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-095401  
Date of Request: 15/06/2019

Your Ref No: Online Purchase

Mova Automotive Pte Ltd  
Blk 1008, #01-04/06/08/94  
Bukit Merah Lane 3  
Singapore 159722

Dear Sir/Madam,

Enquiry Date: 15/06/2019  
Enquiry By: Ho Kerl Shin  
TP Vehicle No: SBJ28U  
Accident Date: 14/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque