

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 20 June, 2019 10:34 AM
To: AVRIL HO
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 [External General] *LKK REF: CC4/LPC19010798/hb3

WITHOUT PREJUDICE

Dear Avril,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: AVRIL HO [mailto:avril@movacom.sg]
Sent: Thursday, 20 June, 2019 10:07 AM
To: Vic (LKKAUTO)
Subject: RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 [External General] *LKK REF: CC4/LPC19010798/hb3

Dear Vic,

Please kindly advice the liability.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@mova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 20 June 2019 10:00 AM

To: AVRIL HO

Cc: Admin A; Vic (LKKAuto)

Subject: RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9
[External General] *LKK REF: CC4/LPC19010798/hb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please be informed that this matter is handled by my colleague, Mr Vic and he will look into the matter.

Hi Vic,

FYNA, CC4/LPC19010798/hb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AVRIL HO <avril@mova.com.sg>

Sent: Thursday, 20 June 2019 9:43 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 [External General]

Dear Hsiao Tong,

Our client is chasing for the liability. Any update?

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@moval.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 18 June 2019 2:01 PM

To: AVRIL HO

Cc: Admin A; CS A Team; assignments

Subject: RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 [External General]

Without Prejudice

Dear Avril,

Thank you for your email.

We will check and get back to you.

By copy to Admin Team,

Kindly assist.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AVRIL HO <avril@movacom.sg>

Sent: Tuesday, 18 June 2019 1:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 [External General]

Dear Hsiao Tong,

Refer to the attachment, please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@movacom.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 18 June 2019 12:22 PM

To: AVRIL HO

Cc: MT_Claim_SG

Subject: RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 19/19/19/VP00/021951

Dear Avril,

Our insured has lodged the GIA report.

For liability status, please check with our appointed surveyors.

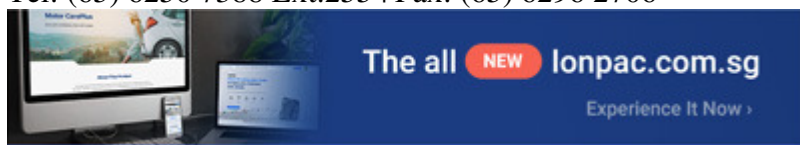
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: AVRIL HO [<mailto:avril@moval.com.sg>]

Sent: Tuesday, 18 June, 2019 12:11 PM

To: GERALD POH WEE BIN

Cc: tanyw@moval.com.sg; MT_Claim_SG; 'Nitha'

Subject: RE: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9

Dear Gerald,

Is your insured reported? Please kindly revert the liability for direct settlement.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@moval.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: Nitha [<mailto:nitha@moval.com.sg>]
Sent: Monday, 17 June 2019 5:56 PM
To: mt_claim@lonpac.com
Cc: tanyw@moval.com.sg; 'AVRIL HO'
Subject: TP CLAIMS - SLX5781C AGAINST SBJ28U DOA 14/06/2019 AT AYE NEAR CLEMENTI RD EXIT 9
Importance: High

Dear Sir/Madam,
Good day

REF : SBJ28U
Kindly assist revert officer in charge and arrange survey for the above mention case.
Vehicle already at our workshop.

Thank you.

Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

