

INS. CASE OWNER:

KE

CC 4, ASM 190 1079T, E gas

LKK:

IDAC:

12089

## ASSIGNMENT

Surveyor:

Steve

DOI:

24/6/19

Date / Time:

18/6/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN1904U

Claim No.:

SQ m01R0C

Name of Insured:

ALYAN MURATH ST MURATH

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess See II.55

D.O.A.:

18/06/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLV 620C



INSRS:

WSP:

Tel:

Liability:

RMKS:

me



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLV 620C - X, SLN1904U - X

18/6

19/6

19/6

17/7/19

20/7/19

25/7/19

26/7/19

27/7/19

6/8/19

7/8/19

WSP sent and 1st letter

OI GIA Report in.

call OI, aware of TP claim &amp; NCD issue. Agree to settle. Email W/L (pending survey). Liability clear send TP.

Rec work to TP (pending LOD in).

LOD in.

seek mandate (pending approval)

Email send reply OI on loan issue.

mandate approve offer \$3829.65 (pending acceptance)

TP re-counter propose \$3829.65.

settle @ \$3829.65 DV send (pending DV).

DV in (file pass Ad min to close).

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

Steve

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Steve

Repair Cost:

D/P

\$3409.02

(3 days)

Reduction:

\$1633.53

% 52

Email

Call

FINAL SETTLEMENT

Date/Time:

6/8/19/10am

Confirm with:

Carol W/L

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOIA S/N No.:

28

If NO or B 28, Ass. Lia: 0% liability.

Repair Cost:

(W/L 657)

\$3647.65

Loss of Rental (LOR):

\$5

(3 days)

Loss of Use (LOU):

\$50.00

(\$50 x 3 days)

Loss of Income (LOI):

\$5

(\$ x 3 days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5

2.00

Medical:

\$5

-

Disbursement:

\$5

-

Legal Cost

\$5

-

Total:

\$5

3829.65

Global Sum \$5:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$4350

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

3829.65

Name 1:

Performance Motors Limited.

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Steve

Asm (AxA)

10791 (E09)-

## ASSIGNMENT

From:

Date:

24.6.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLV 620C

at Workshop m/s:

Performance Motor

of 303 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.:

Yes or No

Lum Sum:

1-B-1

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLV 620C

Yr Regn:

21/12/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 218

c.c.

1499

Colour:

White

A/C:

Insured / Std / NI / NA

Sp. Reading

15562

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WBA7H32150V897282

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/45R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Conflink

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

18/6/19

D.O.I.

24/6/19

Survey held at

Performance

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV - 130K

P/P \$3409.02 / 3 repair days.

(Red = \$1633.33 / 20%)

Date/Time, File Pass to?



Prel. Report

Days Of Repair:

Resurvey No. of Trip:

1)



Final Report

Date/Time, File Return to?

2)

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

S + RS, \$

Photos:

Others:

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

JOIN US (<https://www.police.gov.sg/join-us>)

FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)

CONTACT US (<https://www.police.gov.sg/content/contact-us>)

E-FEEDBACK ([/content/policehubfeedback/efeedback.html](https://content.policehubfeedback/efeedback.html))

SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use

(<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service

(<https://form.gov.sg/forms/spt/5b90934f64567e000fb2d9a6>) . © 2019 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).



## FINAL REPORT

Estimate No. : b1 51607  
Date Estimated : 18/06/2019  
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -  
Tan YunXin, Melissa (Chen Yunxin, Melis  
28A Jalan Lempeng  
#13-12  
Singapore 128808

- ACCOUNT - 238  
AXA Insurance Pte Ltd  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MLEAGE
SLV620C	VB97282	21/12/2017	218iA/2	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace rear bumper and attachments include knocking out dented areas caused by the accident	850.00 /	10.00	765.00	
To respray rear bumper	934.00 /	10.00	840.60	
To check electrical wiring systems and lightings at the rear section for proper function	150.00 /	10.00	135.00	
Sundries	80.00 /	0.00	80.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
SET MOUNTS PDC SENSOR REAR	58.60 /	1.00	3.00	56.84
REAR BUMPER CARRIER	416.45 /	1.00	3.00	403.96
REAR BUMPER TRIM STRIP (LINE SPORT)	90.49 /	1.00	3.00	87.78
REAR BUMPER PANEL PRIMED (LINES)	1,018.95 /	1.00	3.00	988.38
(DG/SL) ADHESIVE SET K6	53.05 /	1.00	3.00	51.46

### # SUPPLEMENTARY ITEMS

Total Labour :	1,820.60
Total Parts :	1,588.42
Total Labour & Parts :	3,409.02
Deduction for Excess :	0.00
Total Repair Costs less Excess:	3,409.02
GST @7%:	238.63
Grand Total :	3,647.65

Mon 24/06 @ 9am

SLV620C

SR

## Performance Motors Limited

A Sime Darby Motors Company  
 Co. Reg. No. 197421559W GST Reg. No. M2-0020081-0  
 Toll-Free Number 12880-222222

101, Alexandra Road  
 Sime Darby Performance Centre  
 Singapore 119941  
 Fax: 64747772

290, Yungong Kramy Road  
 East Coast Centre  
 Singapore 438130  
 Fax: 63449772

518, Alexandra Road  
 Sime Darby Business Centre  
 Singapore 119944  
 Fax: 64796001  
 64796026

LKK Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company



Accepted by Repaired  
 Signature: \_\_\_\_\_

Date: \_\_\_\_\_

GST REG. NO : M2 - 0020081

18 JUN 2019

## ESTIMATE

Estimate No. : b1 51607  
 Date Estimated : 18/06/2019  
 Prepared By : Han Kwan Yong

Page No. : 1 of 4

## - ESTIMATE REPAIR FOR -

Tan YunXin, Melissa (Chen Yunxin, Melis  
 28A Jalan Lempeng  
 #13-12

Singapore 128808

## - ACCOUNT - 40000

Cash Sales - Service  
 Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLV620C	VB97282	21/12/2017	2181A/2	0

## DESCRIPTION

To replace rear bumper & attachments including to knock out  
 dented area caused by the accident

765 854 1,275.00

To respray rear bumper

846.00 974 1,038.00

To check electrical wiring systems and lightings at the  
 rear section for proper function.

135 154 177.00

Sundries

80.00

Total Labour 1: 2,570.00

## DESCRIPTION

SET MOUNTS PDC SENSOR REAR

QTY PRIC VALUE

REAR BUMPER CARRIER

1 58.60 58.60

REAR BUMPER CENTRE GUIDE

1 416.45 416.45

REAR BUMPER TRIM STRIP (LINE SPORT)

1 48.35 48.35

# REAR BUMPER PANEL PRIMED (BA

1 90.50 90.50

# RR FLAP TOWING EYE PRIMED

1 1,018.95 1,018.95

DECOUPLING RING PDC TORQUE CONVERTER

1 38.95 38.95

# PDC SENSOR MINERALWEISS (A96

2 5.05 10.10

(DG/SL) ADHESIVE SET K8

2 368.80 737.60

1 53.05 53.05

Total Parts : 2,472.55

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Report No. \_\_\_\_\_ Claim No. \_\_\_\_\_

Date & Time 24/6/19 11:00AM

Excess \$

Surveyor's Name Steve

Sign

Surveyor's Tel 8122 8177

Authorized

Yes / No

Authorized Date \_\_\_\_\_ Time \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail \_\_\_\_\_

Labour 1 : 2,570.00

Parts : 2,472.55

Labour 2 : 0.00

Excess : 0.00

Total GST @ 7% : 352.98

Grand Total : 5,395.53

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE \*\*

Mon 24/06 @ 9am

SLV620C

**Performance Motors Limited**

A Sime Darby Motors Company  
Co./Reg. No. 19740133NM GST Reg. No M2-0020081-X  
Toll-Free Number (1800-2255263)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449772

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601  
64796624

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company



Signature: \_\_\_\_\_  
Acknowledged by Repairer: \_\_\_\_\_

GST REG. NO : M2 - 0020081

18 JUN 2019

**E S T I M A T E**

Estimate No. : b1 51607  
Date Estimated : 18/06/2019  
Prepared By : Han Kwan Yong

Page No. : 1 of 4

**- ESTIMATE REPAIR FOR -**

Tan YunXin, Melissa (Chen Yunxin, Melis  
28A Jalan Lempeng  
#13-12

Singapore 128808

**- ACCOUNT - 40000**

Cash Sales - Service  
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLV620C	VB97282	21/12/2017	218iA/2	0

**DESCRIPTION**

To replace rear bumper & attachments including to knock out  
dented area caused by the accident

850 1,275.00

To respray rear bumper

974 1,038.00

To check electrical wiring systems and lightings at the  
rear section for proper function.

150 177.00

Sundries.

0 80.00

Total Labour 1: 2,570.00

**DESCRIPTION**

SET MOUNTS PDC SENSOR REAR  
REAR BUMPER CARRIER  
REAR BUMPER CENTRE GUIDE  
REAR BUMPER TRIM STRIP (LINE SPORT)  
# REAR BUMPER PANEL PRIMED (BA)  
# RR FLAP TOWING EYE PRIMED  
DECOUPLING RING PDC TORQUE CONVERTER  
# PDC SENSOR MINERALWEISS (A96)  
(DG/SL) ADHESIVE SET K6

QTY	PRIC	VALUE
1	58.60	58.60
1	416.45	416.45
1	48.35	48.35
1	90.50	90.50
1	1,018.95	1,018.95
1	38.95	38.95
2	5.05	10.10
2	368.80	737.60
1	53.05	53.05

Total Parts : 2,472.55

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Report No. \_\_\_\_\_ Claim No. \_\_\_\_\_

Date &amp; Time: 24/6/19, 11.00am Excess \$: \_\_\_\_\_

Surveyor's Name: Steve Sign: \_\_\_\_\_

Surveyor's Tel: 8372 8873 Authorised Yes / No \_\_\_\_\_

Authorised Date: \_\_\_\_\_ Time: \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No P.M. Yes / No \_\_\_\_\_

Surveyor's E-mail: \_\_\_\_\_

Labour 1 : 2,570.00

Parts : 2,472.55

Labour 2 : 0.00

Excess : 0.00

Total GST @ 7% : 352.98

Grand Total : 5,395.53

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*





303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motocorradi)

**GST REG. NO : M2 - 0020081 - X**

## **E S T I M A T E**

Estimate No. : **b1 51607**  
Date Estimated : **18/06/2019**  
Prepared By : **Han Kwan Yong**

Page No. : **2 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLV620C</b>	<b>VB97282</b>	<b>21/12/2017</b>	<b>218iA/2</b>	<b>0</b>

### **Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



103, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

313, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motocrad)

**GST REG. NO : M2 - 0020081 - X**

## **E S T I M A T E**

Estimate No. : **b1 51607**  
Date Estimated : **18/06/2019**  
Prepared By : **Han Kwan Yong**

Page No. : **3 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLV620C</b>	<b>VB97282</b>	<b>21/12/2017</b>	<b>218iA/2</b>	<b>0</b>

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
  - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



**Performance Motors Limited**

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X  
Toll-Free Number (1800-2252369)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796603 (AfterSales)  
64796624 (Motorrad)



**GST REG. NO : M2 - 0020081 - X**

**E S T I M A T E**

Estimate No. : **b1 51607**  
Date Estimated : **18/06/2019**  
Prepared By : **Han Kwan Yong**

Page No. : **4 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLV620C</b>	<b>VB97282</b>	<b>21/12/2017</b>	<b>218iA/2</b>	<b>0</b>

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors Limited

Address:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941

Email address:  
dataprotection@pml.com.sg

# Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

## ESTIMATE

18 JUN 2019

1372620

Estimate No. : b1 51607  
Date Estimated : 18/06/2019  
Prepared By : Han Kwan Yong

Page No. : 1 of 4

### - ESTIMATE REPAIR FOR -

Tan YunXin, Melissa (Chen Yunxin, Melis  
28A Jalan Lempeng  
#13-12

Singapore 128808

- ACCOUNT - 40000

Cash Sales - Service  
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLV620C	VB97282	21/12/2017	218iA/2	0

### DESCRIPTION

To replace rear bumper & attachments including to knock out  
dented area caused by the accident

850 1,275.00

To respray rear bumper

974 1,038.00

To check electrical wiring systems and lightings at the  
rear section for proper function.

150 177.00

Sundries.

80.00

Total Labour 1: 2,570.00

### DESCRIPTION

SET MOUNTS PDC SENSOR REAR / MK  
REAR BUMPER CARRIER / MK  
REAR BUMPER CENTRE GUIDE / MK  
REAR BUMPER TRIM STRIP (LINE SPORT) / MK  
# REAR BUMPER PANEL PRIMED (BA) / MK  
# RR FLAP TOWING EYE PRIMED / MK  
DECOUPLING RING PDC TORQUE CONVERTER / MK  
# PDC SENSOR MINERALWEISS (A96)  
(DG/SL) ADHESIVE SET K6 / MK

QTY	PRIC	VALUE
1	58.60	58.60
1	416.45	416.45
1	48.35	48.35
1	90.50	90.50
1	1,018.95	1,018.95
1	38.95	38.95
2	5.05	10.10
2	368.80	737.60
1	53.05	53.05

Total Parts : 2,472.55

### Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. Claim No.

Date & Time 24/6/19, 11.00am Excess S\$

Surveyor's Name Steve Sign

Surveyor's Tel 83228813 Authorised Yes / No

Authorised Date Time

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail

P/P  
3 days before spray  
Labour 1 : 2,570.00  
Parts : 2,472.55  
Labour 2 : 0.00  
Excess : 0.00  
Total GST @ 7% : 352.98  
Grand Total : 5,395.53

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY \*\*

\*\* PRICE FOR PARTS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE \*\*

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8117865H



Name:

TAN YUNXIN, MELISSA  
(CHEN YUNXIN, MELISSA)

陈芸馨

Race:

CHINESE

Date of birth:

24-06-1981 F

Country of birth:

SINGAPORE

S8117865H

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S8117865H

Name:

TAN YUNXIN, MELISSA  
(CHEN YUNXIN, MELISSA)

Birth Date: 24 Jun 1981

Issue Date: 23 Aug 2003



000766860D

4787808



NRIC No: S8117865H



Date of issue:

06-09-2011

Address:

APT BLK 441A CLEMENTI AVENUE 3  
#19-01  
SINGAPORE 121441

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	10 Oct 2002
---------	--	-------------



Licence No: S8117865H



redefining / insurance

AXA Insurance Pte Ltd  
 1800 880 4888 (Within Singapore)  
 (65) 6880 4888 (International)  
 (65) 6880 4740  
 customer.care@axa.com.sg  
 www.axa.com.sg

## Certificate of Insurance

account number  
 14235

Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 - Road Transport Act, 1987 (Malaysia)  
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

### Policy details

Policyholder name	TAN YUNXIN, MELISSA (CHEN YUNXIN, MELISSA)	Certificate number	GA309075 / 1
Cover	Comprehensive	Chassis number	WBA2H32050VB97282
Plan name	PML	Engine number	36725105838815A
NCD applicable	0%		
Vehicle registration number	SLV620C		
Period of Insurance	from 21/12/2017 to 20/12/2019 (both dates inclusive)		
Finance loan company	DBS BANK LTD		

### Persons or classes of persons entitled to drive\*

- (a) The Policyholder  
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

<b>EXCESS</b>	Basic Own Damage Excess	SGD 700.00
	Windscreen Excess	Not Applicable

An Additional Excess is applicable as follows:  
 \$2500 for undeclared Young and Inexperience Driver(s)  
 \$2000 for Named Driver(s) with driving experience of less than 1 year on the relevant class of driving licence.  
 \$1500 for Named Driver(s) who are age 21 years old and below with driving experience of 1 year or more on the relevant class of driving licence.  
 \$1000 for Named Driver(s) who are age 22 years old to 25 years old with driving experience of 1 year or more on the relevant class of driving licence.

### Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

### Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company, if the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).  
 The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

AXA Insurance Pte Ltd (199903512M)  
 8 Shenton Way, #24-01, AXA Tower,  
 Singapore 068811  
 Customer Centre, #E1-01

1 of 3

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	7865H
<b>Vehicle Details</b>	
Vehicle No.:	SLV620C
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Jun 2019
Vehicle Make:	B.M.W.
Vehicle Model:	218i COUPE LED NAV SR
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	36725105B38B15A
Chassis No.:	WBA2H32050VB97282
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$30,907.00
Original Registration Date:	21 Dec 2017
First Registration Date:	21 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$30,270.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Dec 2027
PARF Rebate Amount:	\$22,702.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	20 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$48,727.00
<b>Total Rebate Amount:</b>	<b>\$71,429.00</b>

The information contained herein is correct as at 24 Jun 2019

OK

## Authorise Letter

I, (Name) AI SYAH AMIRAH BINTE ABDUL RAHMAN (NRIC) S8227823J

owner of vehicle SLN1904U hereby authorize (Name) \_\_\_\_\_

MUHAMMAD HAIKAL 'ABQARI BIN MOHAMED ROSLI (NRIC) S8823727G .

to lodge an accident report.

A handwritten signature in black ink, appearing to be 'Muhammad Haikal', written over a horizontal line.

Name & Signature:

Date:





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/7/2019

### Survey Details:

Date of loss	18-Jun-19
Date of appointment	18-Jun-19
Date of survey	24-Jun-19
Location of survey	PERFORMANCE MOTORS LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLV 620C
Make and Model	B.M.W. 218i COUPE LED NAV SR
Date of registration	21-Dec-17
Parf Rebate	
Market Value	\$ 130,000.00
Parf Rebate	\$ 68,633.00
Nett Loss	\$ 61,367.00

### Repair details:

Initial Estimate	5,042.55
------------------	----------

### Proposed/Revised repair cost:

Parts	\$ 1,588.42
Check items (estimate)	\$ -
Labour	\$ 1,820.60
Total	\$ 3,409.02
Lump Sum(if applicable)	\$ -

Number of days for repair	3.0
---------------------------	-----



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 3,647.65	W/GST
Loss of use	\$ 180.00	3days x \$60.00
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 3,829.65	



## <MANDATE IA> - S9M01R0C {ACCIDENT INVOLVING SLN 1904U (OI) & SLV 620C (TP) ON 18/06/2019}

Type

🔍 Question

Message

LIABILITY: 100% INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. (LOA  
TILL DATE NOT RECEIVED YET). WE SEEK YOUR MANDATE AT \$3829.65 (CLAIMING LOU). MANDATE  
IA UPLOADED IN SMARTCLAIMS. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS -  
CECILIA

Reply



## Service Request Details

**Claim**

S9M01R0C

**Reference**

None

**Loss Date**

June 18, 2019

**Report Date**

Jun 18, 2019 10:07:21 AM

**Request Date**

June 18, 2019

**Due Date**

June 25, 2019

**Vendor Name**

LKK AUTO CONSULTANTS PTE LTD (TP)

**Type of Loss**

Third Party Vehicle Damage

**Services**

Pending verification - Direct Settlement

P. Caroline

T: 10-269-m

V: Out

E: ✓

**Actions****Next Step**

Agree to perform service

Decline Work

Accept Work

**Vehicle Information****Incident Vehicle Registration #**

SLV620C

THUMBI

218I

## Service Address

...

## Primary Contact/Insured

AISYAH AMIRAH BINTE ABDUL RAHMAN

BLK 616 HOUGANG AVENUE 8, #02-366, 530616, Singapore

YAARASUL@GMAIL.COM

## Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

## Additional Instructions

NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

**Catherine Chong (LKK Auto)**

---

**From:** PBSP <pml-pbsp@sime-darby.com.sg>  
**Sent:** Tuesday, 18 June, 2019 9:13 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SLV620C & SLN1904U ON 18/06/2019  
**Attachments:** SKM\_558e19061809100.pdf; SLV620C.PDF

**Categories:** Raghav

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 June, 2019

**AISYAH AMIRAH BINTE ABDUL RAHMAN**  
BLK 616 HOUGANG AVENUE 8  
#02-366  
SINGAPORE 530616

Dear Sir,

**OUR REF : CC4/ASM19010791/ga3 // S9M01R0C**  
**YOUR REF : SLN 1904U**  
**ACCIDENT INVOLVING SLN 1904U / SLV 620C AND SLR1856D ON 18/06/2019**  
**ALONG/AT AYE TO CTE**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Re:RE: Re:<MANDATE IA> - S9M01R0C {ACCIDENT INVOLVING SLN 1904U (OI) & SLV 620C (TP) ON 18/06/2019}

Type

🔗 Question

Message

PLS PROCEED AS PROPOSED

Reply



(Cecilia)

AXA Insurance Pte Ltd  
8 Shenton Way  
#27-01  
Singapore 068811  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref :

Our Ref :

Date :

Subject :

18 July 2019

**ACCIDENT INVOLVING VEHICLES SLV620C & SLN1904U ON 18.06.2019**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of Repair	:	S\$	3647.65
Loss of use	:	S\$	240.00 (S\$80.00 x 3 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	3889.65

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales  
6319 0527  
Fax 6479 6624

280  
Keritong Arang Rd  
East Coast Centre  
Singapore 438100  
Tel Aftersales  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No.  
197401559W

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Body & Paint

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 19 June 2019 5:22 PM  
**To:** xtasie@yahoo.com  
**Subject:** <Standard Notification Letter> Your ref: SLN 1904U (Our ref: CC4/ASM19010791/ga3)  
\*\*\* ACCIDENT INVOLVING SLN 1904U / SLV 620C / OTHERS ON 18/06/2019 \*\*\*

**AI SYAH AMIRAH BINTE ABDUL RAHMAN / MUHAMMAD HAIKAL ABQARI BIN MOHAMED ROSLI**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19010791/ga3**

**YOUR REF : SLN 1904U**

**ACCIDENT INVOLVING SLN 1904U / SLV 620C / OTHERS ALONG/AT AYE BEFORE CTE EXIT ON 18/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Performance Motors Limited acting on behalf of the owner of SLV 620C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorisation letter of vehicle driving by your driver
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLV620C & SLN19044 ON 18/06/19.

I, Ms Tan Yunxin Melissa owner of Vehicle Registration No. SLV620C hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

x

Name: TAN YUNXIN MELISSA (Date) 18/06/19  
NRIC No.: S8117865H

In the presence of:

Name:

NRIC No.:



(Date)

18/06/19





redefining / insurance

CLAIM REF : 89M0120C  
INSURED : SLN1904U

# **DISCHARGE VOUCHER**

We/I [ Ms Tan YunXin Melissa , NRIC NO. S8117865H ] hereby agree to accept the sum of dollars THREE THOUSAND EIGHT HUNDRED AND TWENTY NINE AND CENTS SIXTY FIVE (S\$ 3829.65) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims ONLY of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [ SLN1904U ] as a result of an accident along [ AYE TO CTE ] on [ 18/06/2019 ] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [ SLV620C ].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [ SLN1904U ] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [ SLN1904U ].

Dated this 06 day of AUG 2019

Claimant's Signature : X Math

NRIC no./ Company Stamp : S8117865H

Occupation/ Business : \_\_\_\_\_

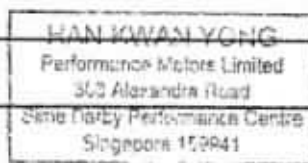
Address : BLK 441A CLEMENTI AVE 3 #19-01, SINGAPORE 1214

Telephone No. : 98482090

Witness's Name : \_\_\_\_\_

Witness's Signature : \_\_\_\_\_

Witness's NRIC No. : \_\_\_\_\_



[Signature]

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64767770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773215, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64786601 (AfterSales)  
64786624 (Motorrad)

## SERVICE TAX INVOICE

Repair Order No. : B1 1372620

Date IN : 24/06/2019

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 1 of 2

Invoice Number : 2124934 / WSB

Invoice Date : 16/07/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

## - CUSTOMER INFORMATION -

Ms Tan YunXin, Melissa (Chen Yunxin, Meli)  
28A Jalan Lempeng  
#13-12

Singapore 128808

## - INVOICE TO - 238

AXA Insurance Pte Ltd  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811REGN. NO.  
SLV620CCHASSIS NO.  
VB97282REGN. DATE  
21/12/2017MODEL  
218IA/2MILEAGE  
15562

## - - - - LABOUR 1 - - - -

To replace rear bumper and attachments including to  
remove and install body parts in order to carry out painting  
job.

To respray rear bumper

To check electrical wiring systems and lightings at the  
rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 18.6.2019. 3RD PARTY CAR : SLN1904U.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR STEVE CHEN FROM LKK AUTO  
CONSULTANTS PTE LTD ON 24.6.2019. AUTHORISED REPAIR  
BY CECILIA CHONG FROM LKK ON 19.6.2019 VIA E-MAIL.PROPOSE LOSS OF USE = \$80X3. THE AMOUNT IS SUBJECTED  
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Retail

Price

DISC%

NETT

850.00

10.00

765.00

934.00

10.00

840.60

150.00

10.00

135.00

80.00

0.00

80.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

Total Labour 1: 1,820.60

## - - - - PARTS - - - -

SET MOUNTS PDC SENSOR REAR

(DG/SL) ADHESIVE SET K6

REAR BUMPER TRIM STRIP (LINE SPORT)

REAR BUMPER PANEL PRIMED (LINES)

REAR BUMPER CARRIER

Retail

Qty

Price

DISC%

NETT

1

58.60

3.00

56.84

1

53.05

3.00

51.46

1

90.50

3.00

87.78

1

1,018.95

3.00

988.38

1

416.45

3.00

403.96

Total Parts : 1,588.42

**Performance Motors Limited**

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0628081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

300, Kampong Arang Road  
East Coast Centre  
Singapore 499180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : **B1 1372620**

Date IN : **24/06/2019**

Cust. Svc. Advisor: **Han Kwan Yong**

Page No. : **2 of 2**

Invoice Number : **2124934 / WSB**

Invoice Date : **16/07/2019**

Payment Terms : **30 Days From Invoice**

Invoice By : **Sharon Heng**

Labour Charges : **1,740.60**  
Parts Charges : **1,588.42**  
Lubricant/Misc : **80.00**

Total Labour & Parts Charges	: S\$	<b>3,409.02</b>
Less Insurance Excess	: S\$	<b>0.00</b>
Invoice Total Amount Exclude GST	: S\$	<b>3,409.02</b>
GST @ 7%	: S\$	<b>238.63</b>
Invoice Total Amount Include GST	: S\$	<b>3,647.65</b>

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 3,647.65**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-096544  
Date of Request: 18/06/2019

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 18/06/2019  
Enquiry By: Han Kwan Yong  
TP Vehicle No.: SLN1904U  
Accident Date: 18/06/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLN1904U	AXA Insurance Pte Ltd	26/09/2018-30/09/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the report or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-096544  
Date of Request: 18/06/2019

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 18/06/2019  
Enquiry By: Han Kwan Yong  
TP Vehicle No: SLN1904U  
Accident Date: 18/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1
GST Amount	0
Total Amount Due (GST Inclusive)	2

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN 1904U (Insd veh)	Model:	B.M.W. 218I COUPE
	SLV 620C (TP veh)		
Date of Accident:	18/06/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,395.53
Final Repair Cost	:	\$	3,647.65
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00

	: \$	
Final Settlement Sum	: \$	3,829.65
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO    (Kindly indicate below)		
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No-    BOLA Scenario No: _____	
	_____28_____	
BOLA Liability: _____100_____ (%)	Assessed Liability (*): _____0_____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown			
1)	PERFORMANCE MOTORS LIMITED	:	\$ 3,829.65

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

19/08/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19010791/Ega3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN			Date : 19-08-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLN 1904U	Veh. Inspected	SLV 620C	
Policy No.	GA401961/1	Coverage (\$)	0.00	
Claim No.	S9M01R0C	Excess (\$)	0.00	
Assign From		Assign Date	18/06/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	B.M.W. 218I COUPE	c.c	1499	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WBA2H32050VB97282	Colour	WHITE	
Odometer	15562	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/45 R17	CONTINENTAL	6 mm	
L/H Front Tyre	225/45 R17	CONTINENTAL	6 mm	
R/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm	
L/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	18/06/2019	Inspection Date	24/06/2019	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 620C**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	80.00	80.00
1	SET MOUNTS PDC SENSOR REAR (SN) (CONSISTENT)	NECESSARY	58.60	56.84
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	DENTED	416.45	403.96
1	REAR BUMPER CENTRE GUIDE (SN) (CONSISTENT)	NOT NECESSARY	48.35	-
1	REAR BUMPER TRIM STRIP (LINE SPORT) (SN) (CONSISTENT)	CUT	90.50	87.78
1	REAR BUMPER PANEL PRIMED (BA) (SN) (CONSISTENT)	DENTED	1,018.95	988.38
1	RR FLAP TOWING EYE PRIMED (SN) (CONSISTENT)	NOT NECESSARY	38.95	-
2	DECOUPLING RING PDC TORQUE CONVERTE (SN) (CONSISTENT)	NOT NECESSARY	10.10	-
2	PDC SENSOR MINERALWEISS (A96) (SN) (CONSISTENT)	NOT NECESSARY	737.60	-
1	(DG/SL) ADHESIVE SET K6 (SN) (CONSISTENT)	NECESSARY	53.05	51.46
			2,552.55	1,668.42
<b>LABOUR</b>				
	TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT.		1,275.00	765.00
	TO RESPRAY REAR BUMPER.		1,038.00	840.60
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	135.00
			2,490.00	1,740.60
<b>GRAND TOTAL</b>			<b>5,042.55</b>	<b>3,409.02</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,409.02</b>

Report Ref No. CC4/ASM19010791/Ega3q2

**CHEN TSUE YEE**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor





DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.







NAME	TYPE	SUB TYPE	AUTHOR	DATE UNLOCKED
 LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 LKX RESURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 TP EST LIST MARKED.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 LKX RESURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKX AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
 LKX SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
 TP FBI FROM WORKSHOP WITH CAJ REPORT.png	Letters and Correspondence	Workshop	CHAKAL, Raghav	18 June 2019
 Ltr to Insured -in reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	18 June 2019