

INS. CASE OWNER:

Lynn Khong CC 4, Asm 190 10789, K ga39

LKK:
IDAC

12061

ASSIGNMENT

Surveyor:

Kenneth

DOI:

24/6/19

Date / Time:

18/6/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

SLH 4435T

Name of Insured

MWH Auto Myus B. (HAFAT)

Insured Tel No.

HP:

Claim No.

5am1022

Policy No.

Make / Model

Place of Accident

Excess Sec II : SS

D.O.A:

13/6/19

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLV 172D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hui Yang



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLV 172D - X ; SLH 4435T - X

10/10

EMAIL LOI

Verify TIA to TP - (TIME PM)

TO SETTLE Mandate

12/10

Pending mandate approval (approved)

20/10

offer \$3666.00 (pending acceptance)

settle @ \$3666. file pass su to send DV

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3200/-

(4 days)

Reduction: \$1800.52 % 68

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS 3424.00

Loss of Rental (LOR):

SS

(1 days)

Loss of Use (LOU):

SS 240.00

(\$ 80 x 3 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 3666.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 3666.00

Payee 1:

Hui Yang Motor Pte Ltd

Payee 2: (Sales (TIA))

SS

Payee 2:

Payee 3: (Sales (TIA))

SS

Payee 3:

✓ EAH

ASS. REC. BY:

REF:

A2A/

10789/K(9)

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Soon:

Est. Repairs:

Lum Sum:

Consistent? : Yes or No

Consistent? : Yes or No

Res.: Yes or No

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Rear

R/Bal.

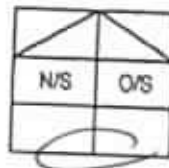
L/Bal.

D.O.A.

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time

Action / Instruction

File pass to

45 \$3200/-

(Red = \$6800.52 / 68 T.)

MV: \$77K

Rebate: \$58,500

NV: \$18,500.

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trlp:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S - RS - SI

Furnish

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

mon.
(LKK)
24/06/0
mon

Tel: 64515752 (2 Lines) : Fax: 64514658

Not Notarized

U.S. 3200 4-24-91
Rising Air Power

Revery After Pains

Revery After Pains

• To ensure safety during painting
 • To ensure complete drying during recovery
 • To ensure proper curing of the material
 • To ensure proper curing of the material
 • To ensure proper curing of the material
 • To ensure proper curing of the material

辉 陽 汽 車 有 限 公 司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

11.11
(LKK)
24/06/19
Mon

13/06/2019

Owner: MKM CAR LEASING PTE LTD

Not Notarized
6/1 Sep @ 7
Recovery After Repair
4-5 days

ESTIMATE TO REPAIR TOYOTA PRIUS ALPHA 1.8S A - SLV172D

1pc	rear tailgate	Rs	\$ 1,218.45	✓
1pc	rear tailgate outer garnish	Rs	\$ 371.25	X
1pc	rear tailgate "TOYOTA" logo	Rs	\$ 61.10	X
1pc	rear tailgate "PRIUS" emblem	Rs	\$ 63.90	✓
1pc	rear tailgate "HYBRID" emblem	Rs	\$ 61.10	✓
1set	rear tailgate windscreen glass moulding	Rs	\$ 182.28	✓
1pc	rear tailgate inner lock	Rs	\$ 374.45	X
1pc	rear tailgate inner rubber		\$ 381.90	?
1pc	rear tailgate inner garnish	Rs	\$ 781.90	X
1pc	rear LH taillamp		\$ 581.90	?
2pcs	rear taillamp lower bracket @\$132.25	Rs	\$ 264.50	✓
1pc	rear bumper	Rs	\$ 981.90	✓
2pcs	rear bumper side retainer @\$132.45	Rs	\$ 264.90	✓
2pcs	rear bumper side reflector @\$181.50	Rs	\$ 363.00	X
1pc	rear end panel		\$ 781.10	?
1pc	rear end panel outer sensor		\$ 260.00	?
1pc	rear end panel inner garnish		\$ 374.85	?
1pc	rear froot panel	Rs	\$ 981.50	X
1pc	rear froot panel garnish	Rs	\$ 585.20	✓
1pc	rear LH fender inner garnish	Rs	\$ 758.85	X
			\$ 9,694.03	
			\$ 2,423.51	
			\$ 7,270.52	
1set	rear parking sensor	s.nett	\$ 280.00	2005m
1set	rear number plate & casing	s.nett	\$ 50.00	X
	remove & refix rear windscreen glass		\$ 120.00	✓
	sealant		\$ 80.00	405m
	tuffkote		\$ 120.00	?
	wiring		\$ 80.00	201
	spray painting		\$ 1,000.00	6001
	labour charges		\$ 1,000.00	?
	Total		\$ 10,000.52	

LKK Auto Consultants hence notify
pair of the following:
• To resurvey before spray painting
• To identify damage part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by: *[Signature]*
Date: *[Date]*



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	4734R
Vehicle Details	
Vehicle No.:	SLV172D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	18 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS ALPHA HYBRID 1.8S CVT
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	2ZR0A33871
Chassis No.:	ZVW400027443
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$28,424.00
Original Registration Date:	20 Dec 2017
First Registration Date:	20 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$16,794.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Dec 2027
PARF Rebate Amount:	\$12,595.00
Intended COE Rebate Details	
COE Expiry Date:	19 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,390.00
COE Rebate Amount:	\$45,912.00
Total Rebate Amount:	\$58,507.00

The information contained herein is correct as at 18 Jun 2019


OK

Service Request Details

Claim

S9M01QZZ

Reference

None 

Loss Date

June 13, 2019

Report Date

Jun 18, 2019 8:38:56 AM

Request Date

June 18, 2019

Due Date

June 25, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Bel

T: 10.09 a.m

V: Out

E ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration

SLV172D

CPH258321

TOYOTA

Service Address

1 of 1

Primary Contact/Insured

SHAFAT MOHAMED AYUB BIN

BLK 577 HOUGANG AVENUE 4, #06-660, 570577, Singapore

Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Hui Yang Motor <hui_yang_motor@hotmail.com>
Sent: Monday, 17 June, 2019 4:52 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Re: TP Claim for SLV172D against SLH4435T / DOA: 13/06/2019
Attachments: SKM_C28719061717030.pdf

Importance: High

Categories: Shailendra

Dear Sir/Mdm,

Please refer to the attached Estimate and GIA Report.

Kindly advise us on the Date and Timing with regards to the Surveying of the Vehicle to be in our premises.

Thank you & Regards,
Bel
Tel: 6451 5752



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/10/2019

Survey Details:

Date of loss	13-Jun-19
Date of appointment	18-Jun-19
Date of survey	24-Jun-19
Location of survey	HUI YANG MOTOR PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLV172D
Make and Model	TOYOTA PRIUS ALPHA HYBRID 1.8S CVT
Date of registration	20-Dec-17
Parf Rebate	
Market Value	\$ 77,000.00
Parf Rebate	\$ 58,507.00
Nett Loss	\$ 18,493.00

Repair details:

Initial Estimate	10,000.52
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Proposed/Revised repair cost:

Parts	\$ 2,715.67
Check items (estimate)	\$ -
Labour	\$ 1,310.00
Total	\$ 4,025.67
Lump Sum(if applicable)	\$ 3,200.00

Number of days for repair	4.0
---------------------------	-----



Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,424.00	W/GST
Loss of use	\$ 264.00	3days x \$88
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 3,690.00	



<MANDATE IA> - S9M01QZZ {ACCIDENT INVOLVING SLH 4435T & SLV 172D ON 13/06/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3,690.00 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply

輝陽汽車有限公司
HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

Date: 12/07/2019

AXA Insurance Singapore Pte Ltd

Motor Claims Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

**RE: ACCIDENT INVOLVING SLV172D & SLH4435T ON 13/06/2019
ALONG PUNGGOL ROAD**

SETTLEMENT OF OUR CLAIM FOR SLV172D

Lump sum repair cost as recommended by surveyor (TP0654)	\$ 3,424.00
03 Days Loss of Use @ \$88.00 per day	\$ 264.00
TP Insurance Enquiry	\$ 2.00
Total	<u>\$ 3,690.00</u>

**The above claim applies only to vehicle damage and expressly exclude all personal injuries and other consequential loss.*

Please let us have your reply soonest possible, thank you.

Best Regards,

Marco Neo

HUI YANG MOTOR PTE LTD

DID: 64515752

Fax: 64514658

email: hui_yang_motor@hotmail.com



Re:<MANDATE IA> - S9M01QZZ {ACCIDENT INVOLVING SLH 4435T & SLV 172D ON 13/06/2019}

Type

🔗 Question

Message

Hi CCL, is it LOR or LOU. There is a rental agreement between hirer and leasee. Kindly amend when offering settlement form. Proceed. Thanks

Reply

HUI YANG MOTOR PTE LTD

Bill To:

AXA Insurance Singapore Pte Ltd
Motor Claims Department
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

TAX INVOICE

TP Claim Invoice No: **TP0654**
Bill Date: **12/07/2019**

	Description	Amount
	Date of Accident : 13/06/2019 Owner : MKM CAR LEASING PTE LTD Vehicle No : <u>SLV172D</u> Make & Model : <u>TOYOTA PRIUS ALPHA</u>	
	<u>Lump Sum repair cost as recommended by surveyor</u>	\$ 3,200.00
	Sub-Total :	\$ 3,200.00
	Add 7% GST :	\$ 224.00
	Total Amount SGD :	\$ 3,424.00

Reg No.:201629438M

GST No:201629438M

HUI YANG MOTOR PTE LTD



Authorised Signature

Hui Yang Motor Pte Ltd

Sin Ming Autocare Blk 176 Sin Ming Drive

#04-02 Singapore 575721

Email: hui_yang_motor@hotmail.com

H/P: 98625891 Office: 64515752 Fax : 64514658



276 Sin Ming Drive # 04-08,
Sin Ming AutoCare, Singapore 575721
Tel: 6747-6880 Fax: 6352-0443
Co. Reg. No. J 057 Reg No.: 201224796H
Website: www.mkmcarleasing.com.sg
Email: enquiries@mkmcarleasing.com.sg



RENTAL AGREEMENT

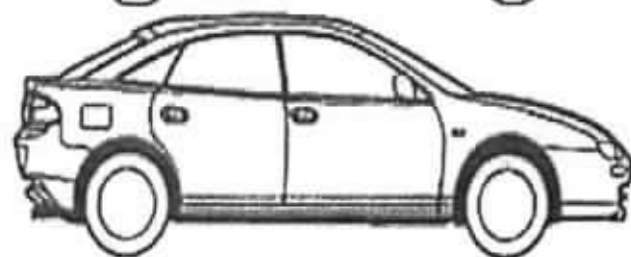
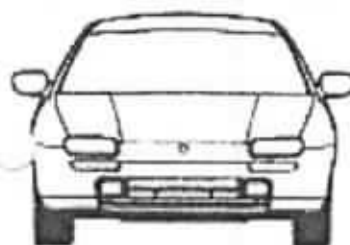
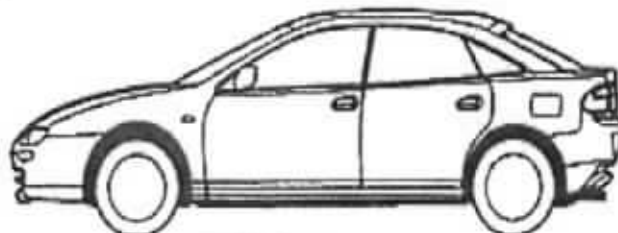
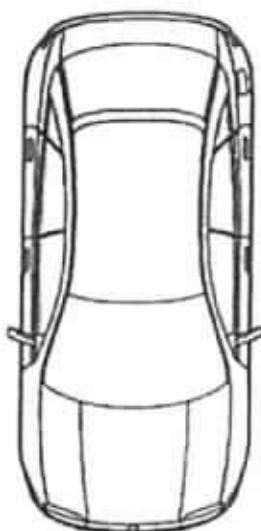
No. USC18/00118

HIRER'S NAME : JASON TAN WEE PNG	
NRIC No.: S6942829J	CONTACT NO.: 97882522
BANK A/C No.:	EMAIL: jasontanhotelre@gmail.com
ADDRESS : BLK 292A COMPASSVALE STREET #03-226 SINGAPORE 541292	
VEHICLE REG. No.: SLV172D	MAKE & MODEL : Toyota Prius Alpha Hybrid 1.8s Cvt
COMMENCING DATE : 12/03/2018	END DATE : 11/09/2019
RENTAL PER DAY(S\$): \$ 82.24 + 7% GST	DEPOSIT (S\$): \$1,000.00
FUEL :  3/4 BAR	VEHICLE MILEAGE :
IN CAR CAMERA RECORDER : 01 + 01 rear	TIME OUT : 21/12/2017 / 1750hrs
CAR KEYS / REMOTE : 01	NEXT OF KIN:
CONTACT NO.:	
MKM FRAME : FRONT <input checked="" type="checkbox"/> REAR <input checked="" type="checkbox"/>	PHC DECAL : FRONT <input checked="" type="checkbox"/> REAR <input checked="" type="checkbox"/>

REAR

TOP

LEFT



FRONT

RIGHT

D = DENT

S = SCRATCHES

C = CHIPS

R = RUST

M = MISSING

REMARKS

INSURANCE

(a) Own Excess Damage fee per claim is	S\$ 2,000.00	:	
(b) Third Party Damage Excess fee per claim is	S\$ 2,000.00	:	
(c) Outside Singapore Damage Excess fee per claim is	S\$ 4,000.00	:	
(d) Addition Own Damage Excess fee per claim	S\$ 2,000.00	:	
is applicable for any of the drivers below:			
(i) Aged 24 years old or below;			
(ii) Aged 66 years or above; or			
(iii) Driving experience in Singapore of less than 2 years under the relevant class of driving license.			
(e) Windscreen Damage excess fee per claim	S\$ 200.00	:	

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 10 October 2019 2:50 PM
To: 'AISHAH.AYUB58@GMAIL.COM'
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19010789/ga3 *** ACCIDENT INVOLVING SLH 4435T & SLV 172D ON 13/06/2019 ***

10 OCTOBER 2019

MOHAMED AYUB BIN SHAFAT

Dear Sir/ Mdm

OUR REF : CC4/ASM19010789/ga3

YOUR REF : SLH 4435T

ACCIDENT INVOLVING SLH 4435T & SLV 172D ALONG/AT TRAFFIC JUNCTION OF PUNGGOL RD TOWARDS HOUGANG ON 13/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **HUI YANG MOTOR PTE LTD** acting on behalf of the owner of SLV 172D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

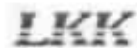
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

AUTHORIZATION LETTER

TO WHOM IT MAY CONCERN

We, MKM Car Leasing Pte Ltd hereby declare and agree to use the address of **Hui Yang Motor Pte Ltd**, that is at Blk 176 Sin Ming Drive, #04-02 Sin Ming Autocare Singapore 575721 in all our correspondences with any party in connection with our claim.

Arising from an accident involving our motor vehicle registration number SLV172D and other vehicles registration number SLH4435T along Punggol Road on 13/06/2019.

I/We, further grant authority to Messrs **Hui Yang Motor Pte Ltd** or any of their representatives to open all my/our letters and to negotiate my/our claim on my/our behalf.

I/We wish to inform you that you could issue the cheque payment in favour of my/our repairer Messrs **Hui Yang Motor Pte Ltd**.



.....
Signature of registered owner and/or Company's stamp



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLH4435T	(Insd veh)	Model: TOYOTA PRIUS ALPHA HYBRID 1.8 B CTV (A)
	SLV172D	(TP veh)	
Date of Accident/ Time:	13/06/2019		

Repair Estimate	\$	10,700.36	
Final Repair Cost (w/o GST)	\$	2,424.00	
Loss of Use	\$	240.00	3 days at \$ 80.00 per day
Rental (if any)	\$	—	days at \$ per day
LTA / GIA Search Fee	\$	2.00	
Others:	\$	—	
Final Settlement Sum	\$	3,666.00	

Payee Name: HUI YANG MOTOR PTE. LTD.

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No BOLA Scenario No: 27
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: NEO LEE BIEK

Date: 30/10/2019

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Sandra

Date: 30/10/2019

Signature of AXA's surveyor/representative:

Name of AXA's surveyor/Representative:

Date:

31-10-19

THIS SETTLEMENT RELATES TO CLAIM FOR THE COSTS OF REPAIR AND LOSS OF USE/ COSTS OF HIRING REPLACEMENT VEHICLE ONLY. IT EXPRESSLY EXCLUDES ANY CLAIM FOR PERSONAL INJURIES.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-094874

Date of Request: 14/06/2019

Your Ref No:

Online Purchase

Hui Yang Motor Pte Ltd
176 Sin Ming Drive #04-02
Sin Ming AutoCare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 14/06/2019

Enquiry By Bel Chew Shu Jing

TP Vehicle No. SLH4435T

Accident Date 13/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-094874

Date of Request: 14/06/2019

Your Ref No:

Online Purchase

Hui Yang Motor Pte Ltd
176 Sin Ming Drive #04-02
Sin Ming AutoCare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 14/06/2019
Enquiry By Bel Chew Shu Jing
TP Vehicle No. SLH4435T
Accident Date 13/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLH4435T	AXA Insurance Pte Ltd	03/11/2018-02/11/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.


This is a computer generated document and requires no signature.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19010789/Kga3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:LYNN			Date : 11-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLH 4435T	Veh. Inspected	SLV 172D	
Policy No.	VA1/GA411684	Coverage (\$)	0.00	
Claim No.	S9M01QZZ	Excess (\$)	0.00	
Assign From		Assign Date	18/06/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS (A)	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	ZVW400027443	Colour	METALLIC BLACK	
Odometer	120382	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	GOODRIDE	6 mm	
L/H Front Tyre	205/60 R16	GOODRIDE	6 mm	
R/H Rear Tyre	205/60 R16	GOODRIDE	5 mm	
L/H Rear Tyre	205/60 R16	GOODRIDE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/06/2019	Inspection Date	24/06/2019	
Survey held at	HUI YANG MOTOR PTE LTD BLOCK 176 SIN MING DRIVE #04-02 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 172D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TAILGATE (CONSISTENT)	BENT	1,218.45	1,218.45
1	REAR TAILGATE OUTER GARNISH (CONSISTENT)	SERVICEABLE	371.25	-
1	REAR TAILGATE 'TOYOTA' LOGO (CONSISTENT)	SERVICEABLE	61.10	-
1	REAR TAILGATE 'PRIUS' EMBLEM (CONSISTENT)	NECESSARY	63.90	63.90
1	REAR TAILGATE 'HYBRID' EMBLEM (CONSISTENT)	NECESSARY	61.10	61.10
1	SET REAR TAILGATE WINDSCREEN GLASS MOULDING (CONSISTENT)	NECESSARY	182.28	182.28
1	REAR TAILGATE INNER LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	374.45	-
1	REAR TAILGATE INNER RUBBER (CONSISTENT)	SERVICEABLE	381.90	-
1	REAR TAILGATE INNER GARNISH (CONSISTENT)	SERVICEABLE	781.90	-
1	REAR LH TAILLAMP (CONSISTENT)	MTG CRACKED	581.90	581.90
2	REAR TAILLAMP LOWER BRACKET @\$132.25 (CONSISTENT)	N/S CRACKED	264.50	132.25
1	REAR BUMPER (CONSISTENT)	BUCKLED	981.90	981.90
2	REAR BUMPER SIDE RETAINER @\$132.45 (CONSISTENT)	N/S DISTORTED	264.90	132.45
2	REAR BUMPER SIDE REFLECTOR @\$181.50 (CONSISTENT)	SERVICEABLE	363.00	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	781.10	-
1	REAR END PANEL OUTER SENSOR (CONSISTENT)	SERVICEABLE	260.00	-
1	REAR END PANEL INNER GARNISH (CONSISTENT)	SERVICEABLE	374.85	-
1	REAR FLOOR PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	981.50	-
1	REAR FLOOR PANEL GARNISH (CONSISTENT)	SERVICEABLE	585.20	-
1	REAR LH FENDER INNER GARNISH (CONSISTENT)	SERVICEABLE	758.85	-
	LESS 25% DISCOUNT		-2,423.51	-838.56
			7,270.52	2,515.67
SPECIAL NETT ITEMS				
1	SET REAR PARKING SENSOR (SN) (CONSISTENT)	SHORTED	280.00	200.00
1	SET REAR NUMBER PLATE & CASING (SN) (CONSISTENT)	SERVICEABLE	50.00	-

Report Ref No. CC4/ASM19010789/Kga3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	40.00
			410.00	240.00
	LABOUR			
	REMOVE & REFIX REAR WINDSCREEN .		120.00	120.00
	TUFFKOTE.		120.00	30.00
	WIRING .		80.00	20.00
	SPRAY PAINTING.		1,000.00	600.00
	LABOUR CHARGES.INCLUSIVE OF THE REPAIR OF REAR TAILGATE INNER LOCK,REAR END PANEL AND REAR FLOOR PANEL .		1,000.00	500.00
			2,320.00	1,270.00
GRAND TOTAL			< 10,000.52	✓ 4,025.67
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,200.00

Report Ref No. CC4/ASM19010789/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SYM01QZZ

Reference

CC4/ASM19010789/Kga3a2

Loss Date

13 June 2019

Report Date

18 Jun 2019 8:38:56 AM

Request Date

18 June 2019

Due Date

Vendor Name

LUK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLV172D

Make

TPND

Model

TOYOTA

Service Address

...

Primary Contact/Insured

SHAFAT MOHAMED AYUB BIN
BLK 577 HOUGANG AVENUE 4, #05-660, 570577,
Singapore

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoice

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents






NAME

TYPE

SUB-TYPE

AUTHOR

DATE
UPLOADED

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKInspection1 (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKKAAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 LKK RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
 MANDATE IA DO 12102019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
PARF CODE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
SLV172D TP GIA.pdf	Reports & Statement	GIA Report	KHONG Lynn	18 June 2019
SLV172D TP VFMP4	Evidence	Videos	KHONG Lynn	18 June 2019
GA411684-Policy_Schedule(1).pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KUMAR Shalindra	18 June 2019
SLH443T INSD GIA.PDF	Reports & Statement	GIA Report	KUMAR Shalindra	18 June 2019
PRI FROM WORKSHOP WITH TP GIA SLV172D & ESTIMATE.mig	Letters and Correspondence	Workshop	KUMAR Shalindra	18 June 2019