

INSURANCE

INS. CASE OWNER:

CC 4/EQ1901 0786, 11/1/19

LKK:

IDAC:

Surveyor:

MARCUS

DOI:

ASSIGNMENT

Date / Time:

12/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SKP 7186 L

Name of Insured : LEE YEW FAT

Insured Tel No. : HP: 6/6/19

Excess Sec II : SS D.O.A :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKC 1873P



INSRS: WSP: HOK WAH
Tel: WAH
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date/ Time

SKC 1873P - X

SKP 7186 L

STAGE

DATE / PIC

25/6/19

Trkd calling OI but no answer, will call again later.

OI called back, informed of TP claim

16/6/19 - offer TP base on 50% amt \$490.00 (pending acceptance)

19/6/19 - settle at \$490. NO DV required. Fee paid RMK to close.

Non-Reporting Ir (1st):

Non-Reporting Ir (2nd):

Non-Reporting Ir (Final):

Notification Ir (if non-pickup):

Call OI:

After call Ir to OI: 25/06/19 - JIMMY

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

US

\$5 800.00

(2 days)

Reduction:

\$129.00

% 46

FINAL SETTLEMENT

Date/Time:

14/1/2020

Confirm with:

Angela

Email

Call

Final Liability:

%

50

(Agreed / Assessed)

BOLA S/N No.:

9e

If NO or B 28: Ass. Lia :

Repair Cost:

\$5 800.00

\$5

490.00

(14/6/19)

50% parties turning.

Loss of Rental (LOR):

\$5

00.00

(2 days)

Loss of Use (LOU):

\$5

40.00

(5 30 x 2 days)

Loss of Income (LOI):

\$5

00.00

(5 x days)

COPY SENT 21/1/2020

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$5

2.00

Medical:

\$5

00.00

Disbursement:

\$5

00.00

(e.g. Tow/ Independent)

Legal Cost:

\$5

00.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$400.

Total:

\$5

490.00

Global Sum \$5:

FINAL PAYMENT

Date/Time:

14/1/2020

Confirm with:

Angela

Email

Call

Payee 1:

\$5

490.00

Name 1:

Hock Wah Motor Workshop Pte Ltd

Payee 2: (Strike if N.A.)

\$5

00.00

Name 2:

00.00

Payee 3: (Strike if N.A.)

\$5

00.00

Name 3:

00.00

11/1/2020



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQI19010786/Uwb3

Date: 10.07.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKC1823P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.07.2019 at the premises of M/s Hock Wah Motor Workshop Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,487.00
Revised Estimate Amount	: S\$	800.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355-6243 8121
R.O.C No 200104141D GST Reg. No. 20-0104141-D

TO : SXXX5092D
CHAY WENG TECK
BLK 7 SIMEI ST 4
05-01
SINGAPORE 529864
TEL : FAX :
PH : 90708319
ATTN :

ESTIMATE BILL

Number : EB00005183
Date : 15/06/2019
Case No : AD00010487
Vehicle No : SKC1823P
Chassis : KNAFW411LA5186248
Year of Mfr : 2009
Policy No :
Model : KIA CERATO

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	HEADLAMP LH <i>CNE</i>	1.0	467.00	0	467.00
List Price - Parts Sub Total					467.00
2	FRONT FENDER LH - REPAIR <i>rx</i>	1.0			
3	FRONT BUMPER - REPAIR <i>rx</i>	1.0			
Special Nett Price - Parts Sub Total					0.00
Parts Total					467.00
4	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	400.00	0	400.00
5	SPRAY PAINT ON THE AFFECTED AREAS	1.0	500.00	0	500.00
6	ANTI-RUST COATING	1.0	80.00	0	80.00
7	WIRING	1.0	40.00	0	40.00
Labour 1 Sub Total					1,020.00
<i>not Alld</i> <i>wh</i> <i>24hrs Alld by</i> <i>8/7/19</i> <i>24</i> <i>4/5 \$ 800</i>					<i>467</i> <i>12</i> <i>420.30</i> <i>1020.7</i>
SINGAPORE DOLLARS : ONE THOUSAND FIVE HUNDRED NINETY-ONE AND CENTS NINE ONLY			Less Excess		0.00
			SUBTOTAL		1,487.00
			GST 7.00%		104.09
			TOTAL		1,591.09

Date of accident : 06/06/2019 02:50 PM. Place : ECP INTO UPPER EAST COAST ROAD

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 5092D

Vehicle Details

Vehicle No.: SKC1823P
Vehicle to be Exported: No
Intended Deregistration Date: 08 Jul 2019
Vehicle Make: KIA
Vehicle Model: CERATO FORTE 1.6 SX MT ABS D/AB
2WD 4DR

Primary Colour: Red
Manufacturing Year: 2009
Engine No.: G4FC9H351374
Chassis No.: KNAFW411LA5186248
Maximum Power Output: 92.7 kW (124 bhp)
Open Market Value: \$11,260.00
Original Registration Date: 28 Jul 2011
First Registration Date: 28 Jul 2011
Transfer Count: 1
Actual ARF Paid: \$11,260.00 5630

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 27 Jul 2021
PARF Rebate Amount: \$6,756.00

Intended COE Rebate Details

COE Expiry Date: 27 Jul 2021
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$56,002.00
COE Rebate Amount: \$11,486.00
Total Rebate Amount: \$18,242.00

The information contained herein is correct as at 08 Jul 2019

OK

THE EARMART
QUOTZ

Advanced Search

Map



Summary

[a more financial info](#)

More Actions

Search cars nearby this location

Nivitha (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 17 June 2019 4:48 PM
To: assignments
Cc: Admin A
Subject: FW: DM19HO01654/JT: TP CLAIM_SKC1823P & SKP7186L_DOA:06/06/2019
Attachments: SAS_SKC1823P.PDF; EST_SKC1823P.PDF; SAS2614487.PDF

Dear all,

Please arrange to attend to the PRS as SJE.

Thank you.

Regards,

Janet Tan
Senior Executive | Claims

P. Anyisia

T. 5.19pm

E. ✓

V. Out



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citistate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]
Sent: Monday, June 17, 2019 4:43 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: DM19HO01654/JT: TP CLAIM_SKC1823P & SKP7186L_DOA:06/06/2019

Dear Janet

We would like to appoint LKK Auto Consultants Pte Ltd to conduct survey for above mention vehicle.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 17 June, 2019 4:22 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: DM19HO01654/JT: TP CLAIM_SKC1823P & SKP7186L_DOA:06/06/2019

Without Prejudice
Save As To Costs

Dear Sir/Madam,

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

Both vehicles were turning. Liability not cleared in the absence of evidence.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Monday, June 17, 2019 4:15 PM

To: Claims <Claims@eqinsurance.com.sg>

Subject: TP CLAIM_SKC1823P & SKP7186L_DOA:06/06/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured SKP7186L.

Please make necessary arrangement with Bedok workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

Report Remarks Entry - CC4/EQI19010786/Uwb3

Remarks

Remarks

RE-ASSIGN **** CECILIA

Add

New remarks Added

Remarks 1	By	On
☐ SKC 1823P : SKP 7186L	LSP	18/6/2019 3:33:15 PM
☐ EST :\$ --- SUR : ---WKSP : HOCK WAH MOTOR WORKSHOP PTE LTD	LSP	18/6/2019 3:33:25 PM
☐ FILE PASS TO VIVIAN	LSP	19/6/2019 9:04:51 AM
☐ PENDING SURVEY	LSP	19/6/2019 9:05:01 AM
☐ 24.6.19 File pass to VIC	LPF	24/6/2019 9:16:45 AM
☐ 240619 File pass to Jimmy to call Oi.-Vic	VAS	24/6/2019 10:00:43 AM
☐ Tried calling Oi but no answer, will try to call again later.	CJH	25/6/2019 1:00:18 PM
☐ Oi called back. Informed of TP claim. Agreed to settle and aware of NCD issue. (50%, BOLA 9e)	CJH	26/6/2019 8:26:30 AM
☐ File passed to Vic.	CJH	26/6/2019 8:26:41 AM
☐ 260619 File returned to Vivian to follow up.-Vic	VAS	26/6/2019 8:48:39 AM
☐ ESTIMATE & SURVEYOR ASSIGNMENT PAPER PASS TO HANDLER	LSP	11/7/2019 9:54:09 AM
☐ Dear sir/madam Please find attach as LOD for above mention claim. Thank you. Best Regards Anysia Foo	LSP	15/10/2019 9:41:02 AM

Cecilia Chong (LKK Auto)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Tuesday, 14 January 2020 2:26 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: DM19HO01654/JT: TP CLAIM_SKC1823P & SKP7186L(EQ)_DOA:06/06/2019

Dear Cecilia

Sorry for late reply.

We accept your offer as stated below email.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 16 October, 2019 12:38 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: RE: DM19HO01654/JT: TP CLAIM_SKC1823P & SKP7186L(EQ)_DOA:06/06/2019

WITHOUT PREJUDICE

Dear Anysia,

We are pleased to offer total amount of \$490.00 (all-in) base on 50% (BOLA S9E)

Kindly confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 07/02/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKP 7186L (Insd Veh)	Your Ref. No. : DM19HO01654/JT
	SKC 1823P (TP Veh)	Our Ref. No. : CC4/EQ19010786/Uga3q2
Date of Accident	6/6/2019	

Liability	50%	
Final Repair Cost	: \$ 428.00	
Loss of Use	: \$ 60.00	2 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	490.00	
Final Settlement Sum	: \$ 490.00	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	HOCK WAH MOTOR WORKSHOP PTE LTD	: \$ 490.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI19010786/Uga3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 07-02-2020



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKP 7186L	Veh. Inspected	SKC 1823P
Policy No.	DMPPHQ18-005723	Coverage (\$)	0.00
Claim No.	DM19HO01654/JT	Excess (\$)	0.00
Assign From	JANET	Assign Date	17/06/2019

2. Vehicle Particulars & Condition

Make & Model	KIA CERATO FORTE (M)	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	KNAFW411LA5186248	Colour	MAROON
Odometer	42980	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/45 R17	YOKOHAMA	6 mm
L/H Front Tyre	215/45 R17	YOKOHAMA	6 mm
R/H Rear Tyre	215/45 R17	YOKOHAMA	6 mm
L/H Rear Tyre	215/45 R17	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/06/2019	Inspection Date	08/07/2019
Survey held at	HOCK WAH MOTOR WORKSHOP PTE LTD 3011 BEDOK INDUSTRIAL PARK E #01-2008 SINGAPORE 489977		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKC 1823P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	HEADLAMP LH	CRACKED	467.00	467.00
	LESS 10% DISCOUNT		-	-46.70
			467.00	420.30
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT FENDER LH (NPA)(SN)	TO REPAIR SEE LABOUR	-	-
1	FRONT BUMPER (NPA)(SN)	TO REPAIR SEE LABOUR	-	-
			-	-
	<u>LABOUR</u>			
	LABOUR TO REMOVE & REFIT NECESSARY PARTS. INCLUSIVE OF THE REPAIR OF FRONT FENDER LH AND FRONT BUMPER .		400.00	180.00
	SPRAY PAINT ON THE AFFECTED AREAS.		500.00	400.00
	ANTI-RUST COATING.	NOT NECESSARY	80.00	-
	WIRING.		40.00	20.00
			1,020.00	600.00
	GRAND TOTAL		1,487.00	1,020.30
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				800.00

Report Ref No. CC4/EQI19010786/Uga3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.