

LKK:

DAC:

INS. CASE OWNER:

CCV / EOL 190 / 1A / 1B / 1C / 1D / 1E / 1F / 1G / 1H / 1I / 1J / 1K / 1L / 1M / 1N / 1O / 1P / 1Q / 1R / 1S / 1T / 1U / 1V / 1W / 1X / 1Y / 1Z

Surveyor: ksu DOI: 12619 Date / Time: 12/6/19

Registered in Merimen: -

Pre-assign / CCU / FTE



Insured Vehicle No.: SUM 12025 Claim No.: COMP 419001106  
Name of Insured: VAL SITALWAS SARNAM Policy No.: -  
Insured Tel No.: - HP: - Make / Model: -  
Excess Sec II :SS D.O.A: 14/6/19 Place of Accident: -  
Is driver the owner? (YES / NO) Nature of Accident: -  
If NO, Driver Name / Age: - OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
Driver Tel No.: - (V/L: YES / NO) Insured Liability: % Final ? Yes / No

52488 CD



INSRS:  
WSP: Umk  
Tel: -  
Liability: -  
RMKS: -



INSRS:  
WSP: -  
Tel: -  
Liability: -  
RMKS: -



INSRS:  
WSP: -  
Tel: -  
Liability: -  
RMKS: -



INSRS:  
WSP: -  
Tel: -  
Liability: -  
RMKS: -

Date/ Time		STAGE	DATE / PIC
		Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	<u>126/06/19 - summary - doc</u>
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice	<input checked="" type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	( days) Reduction:	%
FINAL SETTLEMENT		Date/Time: <u>16/10/19</u>	Confirm with: <u>Jenny</u>
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No.:	<u>27</u>
Repair Cost: <u>(w/ GST)</u>	SS <u>11265.39</u>		
Loss of Rental (LOR):	SS <u>1000.00</u>	( 10 days) x \$100	
Loss of Use (LOU):	SS -	( \$ x days)	
Loss of Income (LOI):	SS -	( \$ x days)	
LOR only <input checked="" type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	SS -		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent )	
Legal Cost	SS -		
Total:	SS <u>12265.39</u>	Global Sum SS: <u>12200.00</u>	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS <u>12200.00</u>	Name 1:	<u>Lee Huat (Meng Kee) Motor Pte Ltd</u>
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT 31/10/19

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: \$400

ASS. REC. BY:

REF: ERL/

✓

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

L Hmk

of

Insured:

Policy No.

Claims No.

Sum Insured:

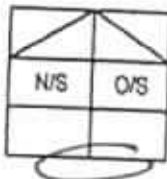
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

08 days

Res.: Yes or No

Lum Sum:

1-B-1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S 2988CD

Yr Regn:

09, 13Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

ME200

c.c.

1596

Colour

M-Black

A/C:

Insured / Std / NI / NA

Sp. Reading

95530

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WDD 2120342A815051Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD / R/Rim or

Tyre Size:

F:

245/45R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

7

mm

L/Bal.

6

mm

L/Bal.

7

mm

D.O.A.

14/6/11

D.O.A.

18/6/11

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1File pass toTaser Serial 1-B-1, no 2nd partsP/P - \$10528.40 (Red \$483.20/4%)

Date/Time, File Pass to?

☐

: Prell. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ - RS - \$

Fees:

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$)

Kd 1 -

# 来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267  
GST No: M2-0128609-3  
URN: 199407592C

## ESTIMATE

EST No EST0022485  
Andri Gunawan

Page 1 of 2  
Your ref TP-SLM 1202S ERGO  
Job No 70599  
Our ref 19.06.20  
Payment  
Date 17/6/2019

Attn

Vehicle No S 2988CD  
Vehicle Model Mercedes Benz E200  
Accident on 14/6/2019

Not Authorised

Rehmy B4pan

B10528.40

7 days today

Quantity	Unit	Description	Unit price	Disc	pct	Amount
Supply of Parts - Nett item						
1.00	Pc	Rear bumper chrome moulding LH	137.00	10.00		123.30
1.00	Pc	Rear bumper chrome moulding RH	137.00	10.00		123.30
1.00	Pc	Rear bumper	1,698.00	10.00		1,528.20
1.00	Pc	Rear bumper lower garnish	245.00	10.00		220.50
1.00	Pc	Rear bumper inner part (centre)	260.00	10.00		234.00
1.00	Pc	Rear parking sensor inner LH	188.00	10.00		169.20
1.00	Pc	Rear tail lamp LH	718.00	10.00		646.20
1.00	Pc	Rear tail lamp RH	718.00	10.00		646.20
1.00	Pc	Rear bumper lower bracket LH	52.00	10.00		46.80
1.00	Pc	Rear bumper lower bracket RH	52.00	10.00		46.80
1.00	Pc	Rear end panel	1,925.00	10.00		1,732.50
1.00	Pc	Rear end panel trim garnish	135.00	10.00		121.50
1.00	Pc	Rear boot lid	2,850.00	10.00		2,565.00
1.00	Pc	Rear boot lid chrome moulding	120.00	10.00		108.00
1.00	Pc	Rear boot lid E200 emblem	85.00	10.00		76.50
1.00	Pc	Rear boot lid Mercedes logo emblem	50.00	10.00		45.00
1.00	Pc	Rear boot lid 7G Tronic emblem	50.00	10.00		45.00

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及底盘准确而迅速的测量方式和大快修理。此外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER repair system, draw gaugner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

# 来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267  
GST No: M2-0128609-3  
UEN: 199407592C

## ESTIMATE

EST No: EST0022485  
Andri Guliawan

Page: 2 of 2  
Your ref: TMSM 1202S ERG01  
Job No: 70599  
Our ref: 10-06-20  
Payment Date: 12/06/2020

Attr:

Vehicle No: S 2385 CD  
Vehicle Model: Motorcycles  
Accessories: 3475

Quantity	Unit	Description:	Unit price	Disc. per	Amount
		Special note item			
1.00	Pc	Rear number plate	40.00		40.00 ✓
		Labour & Misc			
1.00		To check/replace fault part	120.00		120.00 ✓
1.00		To apply underbody undercoating	100.00		100.00 601
1.00		To transfer reversing camera + Labk, etc	30.00		30.00 ✓
1.00		To straighten rear body including setting and welding to knuckle parts on frame done" H.S. PHL sent review of parts	1000.00		1000.00 801
1.00		To spray paint	100.00		100.00 901

Sub-Total: 1340.00  
GST 7.00%: 93.80  
Total: 1433.80

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# 来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267  
GST No: M2-0128609-3  
UEN: 199407592C

## SUPPLEMENTARY ESTIMATE

EST No: EST0012480  
Andri Gunawan

Page: 1 of 1  
Est No: TMSLM1202517603  
Job No: 70590  
Our ref: 13.06.20  
Payment:  
Date: 20/06/2017

Alt:

Vehicle No: S 3988CD  
Vehicle Model: Mercedes Benz E200  
Accident on: 14/5/2013

Quantity	Unit	Description	Unit price	Disc. pct	Amount
SUPPLEMENTARY ITEM					
1.00	Pc	Real bumper lower part LH	52.00	10.00	CM 46.80
1.00	Pc	Real bumper inner part RH	52.00	10.00	CM 46.80

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sub-Total 93.60  
GST 7.00% 6.55  
Total SS 100.15

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大致修理。此外，还有先进的 SAICO Deluxe 喷漆烘炉。

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# 來發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267  
GST No: M2-0128609-3  
UEN: 199407592C

## ESTIMATE

EST No EST0022485  
Andri Gunawan

Page 1 of 2  
Your ref TP-SLM 1202S-ERGO  
Job No 70599  
Our ref 19 06 20  
Payment  
Date 17/8/2019

Attn

Vehicle No S 2988CD  
Vehicle Model Mercedes Benz E200  
Accident on 14/6/2019

*Not Authorize  
Renny Bepain  
6 days*

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
Supply of Parts - Nett item:					
1.00	Pc	Rear bumper chrome moulding LH	137.00	10.00	123.30
1.00	Pc	Rear bumper chrome moulding RH	137.00	10.00	123.30
1.00	Pc	Rear bumper	1,698.00	10.00	1,528.20
1.00	Pc	Rear bumper lower garnish	245.00	10.00	220.50
1.00	Pc	Rear bumper inner part (centre)	260.00	10.00	234.00
1.00	Pc	Rear parking sensor inner LH	188.00	10.00	169.20
1.00	Pc	Rear tail lamp LH	718.00	10.00	646.20
1.00	Pc	Rear tail lamp RH	718.00	10.00	646.20
1.00	Pc	Rear bumper lower bracket LH	52.00	10.00	46.80
1.00	Pc	Rear bumper lower bracket RH	52.00	10.00	46.80
1.00	Pc	Rear end panel	1,925.00	10.00	1,732.50
1.00	Pc	Rear end panel trim garnish	135.00	10.00	121.50
1.00	Pc	Rear boot lid	2,850.00	10.00	2,565.00
1.00	Pc	Rear boot lid chrome moulding	120.00	10.00	108.00
1.00	Pc	Rear boot lid E200 emblem	85.00	10.00	76.50
1.00	Pc	Rear boot lid Mercedes logo emblem	50.00	10.00	45.00
1.00	Pc	Rear boot lid 7G Tronic emblem	50.00	10.00	45.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
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- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Date:

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大快修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

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# 来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267

GST No: M2-0128609-3

UEN: 199407592C

## ESTIMATE

EST. No ..... EST0022485  
Andri Gunawan

Page ..... 2 of 2  
Your ref ..... TP-SLM 1202S ERGO  
Job No. .... 70599  
Our ref ..... 19.06.20  
Payment .....  
Date ..... 17/6/2019

Attn .....

Vehicle No ..... S 2988CD  
Vehicle Model Mercedes Benz E200  
Accident on ..... 14/6/2019

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
		Special nett item			
1.00	Pc	Rear number plate	40.00		<i>nu</i> 40.00 ✓
		Labour & Misc			
1.00		To check/erase fault code	120.00		120.00 ?
1.00		To apply underbody undercoating	100.00		100.00 <i>bol</i>
1.00		To transfer reversing camera + cable, etc	80.00		80.00 ✓
1.00		To straighten rear body including cutting and welding, to knock dents on tail lamp panel LH & RH and renew of parts	1,000.00		<i>800</i> 1,000.00
1.00		To spray paint	1,100.00		<i>900</i> 1,100.00
Sub-Total					10,918.00
GST 7.00%					764.26
Total					S\$ 11,682.26

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> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Foreign Identification Number
Owner ID:	4241N

### Vehicle Details

Vehicle No.:	S2988CD
Vehicle to be Exported:	Yes
Intended Deregistration Date:	14 Jun 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E200 SEDAN (R17)
Primary Colour:	Black
Manufacturing Year:	2013
Engine No.:	27492030067980
Chassis No.:	WDD2120342A815051
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$42,967.00
Original Registration Date:	03 Sep 2013
First Registration Date:	03 Sep 2013
Transfer Count:	2
Actual ARF Paid:	\$0.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Sep 2023
PARF Rebate Amount:	\$0.00

### Intended COE Rebate Details

COE Rebate Amount:	\$0.00
<b>Total Rebate Amount:</b>	<b>\$0.00</b>

The information contained herein is correct as at 14 Jun 2019

OK



**From:** Jeannie Cheng <jeannie.cheng@ergo.com.sg>  
**Sent:** Monday, 17 June 2019 5:21 PM  
**To:** admin-d@lkkauto.com  
**Cc:** sur@lkkauto.com; Jeannie Cheng  
**Subject:** FW: PRS IRO S2988CD | OI : SLM1202S | DOA: 14/06/2019 | ERGO REF: SLM1202S/SL/jc  
**Attachments:** 17062019152748.pdf; 17062019152800.pdf; SLM1202S OI.PDF

10:09am @ 12/6/19  
poison @ Jenny  
car in  
Sur @ Kenneth

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID : 65 6529 9192 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

**ERGO**

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Monday, June 17, 2019 5:19 PM  
**To:** 'Jenny Lim'  
**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO S2988CD | OI : SLM1202S | DOA: 14/06/2019| ERGO REF: SLM1202S/SL/jc

WITHOUT PREJUDICE

Dear Jenny,

We will assign LKK Auto Consultants Pte Ltd accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

S Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038983  
DID : +65 6825 9195 x 154  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

**ERGO**

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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**From:** Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]  
**Sent:** Monday, June 17, 2019 3:36 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Request for Survey - Your Ref: SLM 1202S / Our Ref: S 2988CD (Date of Accident: 14.06.2019)

Dear Sir

We refer to the above matter.

Please can you arrange LKK Auto Consultant to survey our client's vehicle no. S 2988CD on tomorrow 18.06.2019?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC4/EG119010782/Kda3

Date: 19/06/2019

The Motor Claims Department  
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**S 2988CD**

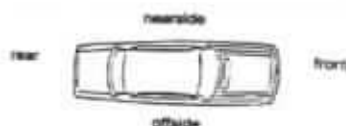
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18/06/2019 at the premises of M/s Lai Huat ( Meng Kee) Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	10,918.00
Revised Estimate Amount	: S\$	10,156.40
"Check" Items Amount	: S\$	321.60
Total (Including Check Items)	: S\$	10,478.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

## Mei Kwan (LKKAUTO)

---

**From:** Jeannie Cheng <jeannie.cheng@ergo.com.sg>  
**Sent:** Thursday, 20 June, 2019 3:59 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO S2988CD | OI : SLM1202S | DOA: 14/06/2019 | ERGO REF: CDMPG19001106/SL/jc

Dear Mei Kwan,

Our claim ref is CDMPG19001106.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Thursday, June 20, 2019 11:55 AM  
**To:** Jeannie Cheng  
**Cc:** Admin A; Jia Le (LKK Auto); CS A Team  
**Subject:** RE: PRS IRO S2988CD | OI : SLM1202S | DOA: 14/06/2019 | ERGO REF: SLM1202S/SL/jc

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

EGI REF: TBA  
LKK REF: CC4/EGI19010782/Kda3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: S 2988CD

We have not authorized repairs.

Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

# ERGO

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**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Monday, June 17, 2019 5:19 PM  
**To:** 'Jenny Lim'  
**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: PRS IRO S2988CD | OI : SLM1202S | DOA: 14/06/2019 | ERGO REF: SLM1202S/SL/jc

160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)



# CERTIFICATE OF INSURANCE

## AUTOPLUS PRIVATE VEHICLE

Name of Policyholder: Andi Gunawan  
 Period of Insurance: 12 Jun 2019 To 11 Jun 2020  
 Engine No.: 27492030067980  
 Chassis No.: WDD2120342A815051

Vehicle No.: S2088CD  
 Policy No.: 1900106823  
 Endorsement No.:  
 Issued Date: 12 Jun 2019

### ABOUT THE COVER

Make/Model: MERCEDES BENZ E200 2.0 CGI SEDAN  
 Engine Capacity/Tonnage: 1.991.00 CC Sum Insured Market Value First Year of Registration: 2013  
 Driver Restriction: NA Off-Peak Car No Insuring with CGE/PARF No  
 Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving on the above property under a valid motor licence  
 This Policy will indemnify the Policyholder for any subsequent driver only if he/she meets the specified age condition

\* To have to pay an additional sum of \$1500 as towing and/or replacement driver (except 1st RDR) if you are or your authorised driver (named or unnamed) is under the age of 25 and/or has less than 2 years driving experience

Age Condition: All Age Condition

Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business

This Policy does not cover use for hire or reward, driving test, driving school, delivery, public transport, liability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade

Loss of Use: \$5000 - \$10000 (Optional)

\* Limitations contained in Schedule 6 of the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 186) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

### EXCESS

Section 1  
 Fire - \$0; Own Damage - \$800; Theft - \$0; Flood/Excess - \$0

Section 2  
 Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

Andi Gunawan - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/AIG Authorised Repairers (For claims related repairs)

Any accident report to the vehicle must be carried out by one of our Authorised Repairers. Within the first 2 years of the first registration of the vehicle in Singapore, you have the option of having the accident repairs carried out at the Sole Agent's workshop

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6538 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

\*We hereby verify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 186), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicle (Third Party Risks) Rules, 1986 (Malaysia).

0004579000

ONG PYWAY JOHNS

BLK 235 ANG MO KIO AVE3 #01-1120

SINGAPORE 600238

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

## Jia Le (LKK Auto)

---

**From:** Jenny Lim <jenny.lim@laihuat.com.sg>  
**Sent:** Wednesday, 16 October 2019 4:54 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: Your ref: S2988CD [ACCIDENT INVOLVING VEHICLES SLM1202S AND S2988CD ON 14/06/2019]

Dear Jia Le

We refer to the above matter.

We are agreeable to your offer to settle our client's claim as provided therein.

Please let us have the payment.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

---

**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Wednesday, 11 September 2019 11:22 am  
**To:** Jenny Lim <jenny.lim@laihuat.com.sg>  
**Subject:** Your ref: S2988CD [ACCIDENT INVOLVING VEHICLES SLM1202S AND S2988CD ON 14/06/2019]

### WITHOUT PREJUDICE

Dear Sirs/Mdm,

#### **ACCIDENT INVOLVING SLM 1202S & S 2988CD ON 14/06/2019**

We refer to the above matter.

We propose settlement at a global sum of **\$12,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



KEPOLISIAN NEGARA REPUBLIK INDONESIA  
DAERAH KEPULAUAN RIAU  
RESOR KOTA BARELANG  
INDONESIA NATIONAL POLICE  
RIAU ISLAND REGIONAL POLICE  
RESOR POLICE OF BARELANG  
Jalan Jenderal Sudirman 04 Batam

**LETTER OF STATEMENT**  
**Nomor : SKET/ 43 / VI / 2019 /Satlantas**

Yang bertanda tangan dibawah ini  
The Undersigned,

Nama	: I PUTU BAYU PATI, SIK., M.H
Name	: I PUTU BAYU PATI, SIK., M.H
Jabatan	: KASAT LANTAS
Position	: Head of Barelang Traffic Police
Pangkat	: KOMISARIS POLISI/84061726
Rank	: Commissioner Police
Kesatuan	: POLRESTA BARELANG
Unit	: Barelang Resor Police

Menerangkan bahwa Pemilik Surat Izin Mengemudi golongan "A" dibawah ini  
Explain that the owner 's License class " A "below :

Nama	: ANDRI GUNAWAN
Name	: ANDRI GUNAWAN
Tempat dan tanggal Lahir	: Pontianak, 03 Agustus 1975
Place and date of Birth	: Pontianak, August 03, 1975
Nomor Paspor	: D 039962
Passport Number	: D 039962
Alamat	: Jl. Depok Raya D'lavender Town RT 2/8 Antapani Tengah Kota Bandung
Addres	: Jl. Depok Raya D'lavender Town RT 2/8 Antapani Tengah Kota Bandung

Adalah benar pemilik Surat Izin Mengemudi "A" dengan nomor register 1305161003450 yang dikeluarkan oleh Kepolisian Negara Republik Indonesia Resor Kota Besar Bandung, Jawa Barat yang diterbitkan pada tanggal 21 Oktober 2016 berlaku sampai dengan 03 Agustus 2021.

Is actually the owner 's License "A" with a registration number 1305161003450 issued by the Indonesian National Police Resor City Bandung, West Java Police issued on October 21 2016. will expire on August 03 2021



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 15/11/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SLM 1202S (Insd Veh)	Your Ref. No. : CDMPG19001106
	S 2988CD (TP Veh)	Our Ref. No. : CC4/EG19010782/Kda3q2
Date of Accident	14/6/2019	

Liability	100%	
Final Repair Cost	: \$ 11,265.39	
Loss of Use	: \$	days
Rental (If any)	: \$ 1,000.00	10 days
Others:	: \$	
	: \$	
	12,265.39	
Final Settlement Sum	: \$ 12,200.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	LAI HUAT (MENG KEE) MOTOR PTE LTD	: \$ 12,200.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD			Ref : CC4/EG19010782/Kda3q2	
5 TEMASEK BOULEVARD #04-05 SUNTEC TOWER FIVE SINGAPORE 038985			Date : 15-11-2019	
			Code : EGI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLM 1202S	Veh. Inspected	S 2988CD	
Policy No.	DMPG19001248	Coverage (\$)	0.00	
Claim No.	CDMPG19001106	Excess (\$)	0.00	
Assign From		Assign Date	17/06/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ E200 (A)	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	WDD2120342A815051	Colour	METALLIC BLACK	
Odometer	95530	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	245/45 R17	MICHELIN	6 mm	
L/H Front Tyre	245/45 R17	MICHELIN	6 mm	
R/H Rear Tyre	245/45 R17	MICHELIN	7 mm	
L/H Rear Tyre	245/45 R17	MICHELIN	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	14/06/2019	Inspection Date	18/06/2019	
Survey held at	LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01/02 SIN MING AUTOCITY SINGAPORE 575722			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			<b>8 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. S 2988CD

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER CHROME MOULDING LH	NECESSARY	137.00	137.00
1	REAR BUMPER CHROME MOULDING RH	NECESSARY	137.00	137.00
1	REAR BUMPER	BENT / CRACKED	1,698.00	1,698.00
1	REAR BUMPER LOWER GARNISH	BENT	245.00	245.00
1	REAR BUMPER INNER PART (CENTRE)	CRACKED	260.00	260.00
1	REAR PARKING SENSOR INNER LH	SHORTED	188.00	188.00
1	REAR TAIL LAMP LH	CUT	718.00	718.00
1	REAR TAIL LAMP RH	CUT / SPLIT	718.00	718.00
1	REAR BUMPER LOWER BRACKET LH	MISSING	52.00	28.00
1	REAR BUMPER LOWER BRACKET RH	CRACKED	52.00	28.00
1	REAR END PANEL	BENT	1,925.00	1,925.00
1	REAR END PANEL TRIM GARNISH	DISTORTED	135.00	135.00
1	REAR BOOT LID	BENT	2,850.00	2,850.00
1	REAR BOOT LID CHROME MOULDING	NECESSARY	120.00	120.00
1	REAR BOOT LID E200 EMBLEM	NECESSARY	85.00	85.00
1	REAR BOOT LID MERCEDES LOGO EMBLEM	NECESSARY	50.00	50.00
1	REAR BOOT LID 7G TRONIC EMBLEM	NECESSARY	50.00	50.00
1	REAR BUMPER INNER PART LH (ADDITIONAL)	CRACKED	52.00	52.00
1	REAR BUMPER INNER PART RH (ADDITIONAL)	CRACKED	52.00	52.00
	LESS 10% DISCOUNT		-952.40	-947.60
			8,571.60	8,528.40
<b><u>SPECIAL NETT ITEMS</u></b>				
1	REAR NUMBER PLATE (SN)	DENTED	40.00	40.00
			40.00	40.00
<b><u>LABOUR</u></b>				
	TO CHECK / ERASE FAULT CODE.		120.00	120.00
	TO APPLY UNDERBODY UNDERCOATING.		100.00	60.00
	TO TRANSFER REVERSING CAMERA + CABLE ETC.		80.00	80.00
	TO STRAIGHTEN REAR BODY INCLUDING CUTTING AND WELDING, TO KNOCK DENTS ON TAIL LAMP PANEL LH & RH AND RENEW OF PARTS.		1,000.00	800.00

Report Ref No. CC4/EGI19010782/Kda3q2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO SPRAY PAINT.		1,100.00	900.00
			2,400.00	1,960.00
GRAND TOTAL			11,011.60	10,528.40
RECOMMENDED COST OF REPAIRS				10,528.40

Report Ref No. CC4/EGI19010782/Kda3q2

KONG SENG CHEONG

Licensed Appraiser

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