

INS. CASE OWNER:

CC 3, 1821 190 10777, Klapa 3

LKK:

IDAC:

Surveyor:

Ank

DOI:

ASSIGNMENT

14/6/19

Date / Time:

14/6/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBF 9410



Insured Vehicle No.:

SAB1 FOOD IMPROVEMENTS (L) P/L

Claim No.:

00191001696-36

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

13/6/19

Place of Accident:

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No.:

(V/L: ☒ YES / NO)

Insured Liability: %

Final ? Yes / No

SHD 3076 X



INSRS:

WSP:

Tel:

Liability:

RMKS:

00191001696-36



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: \$S

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

169.01 (1.5 days) X# 112.67

Loss of Rental (LOR):

\$S

169.01 (1.5 days) X# 112.67

Loss of Use (LOU):

\$S

(S x 1.5 days)

Loss of Income (LOI):

\$S

75.00 (S x 1.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$S

750 7.49

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost

\$S

Total:

\$S

730.00 Global Sum \$S: 730.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

730.00 Name 1: (Amfardegn Engineering Pte Ltd)

Payee 2 (Strike if N/A)

\$S

Name 2:

Payee 3 (Strike if N/A)

\$S

Name 3:

COPY 31/10/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI19010777/K1pa3

Date: 18/06/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 3076X

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14/06/2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	3,091.20
Revised Estimate Amount	: S\$	450.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	450.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

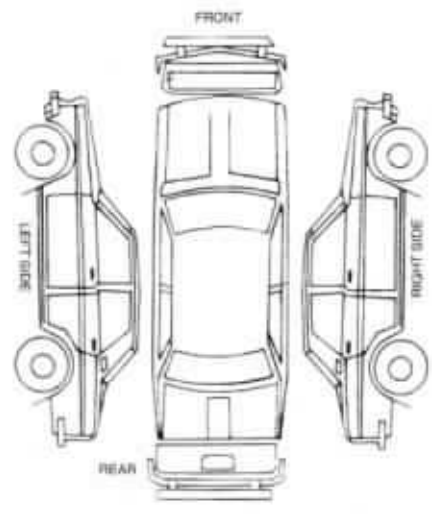
KALVIN ANG
Licensed Appraiser

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305303208
OMER	REGN NO.: SHD3076X	MILEAGE	
S COMFORT TRANSPORTATION PTE LTD	MAKE : HYUNDAI	FUEL	
OMER NO. 7010045	MODEL I-40	DATE/TIME IN 13.06.2019 14:05	
ESS 383 SIN MING DRIVE	YR OF MANU. 16.06.2016	TARGET DATE	
Singapore SINGAPORE 575717	CHASSIS CODE KMHLB41UMGU091449	COMPLETION DATE/TIME:	
65508755 (P) (Q)			
JUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 13.06.2019
NATURE: 3P 13.06.19

S/NO LABOR CODE DESCRIPTION



WORKED & PASSED OUT BY:	
SERVICE ADVISOR	CUSTOMER'S SIGNATURE

Vehicle No.: SHD3076X	JU EQ	Exit Pass	Vehicle No.: SHD3076X
Signature/Date	Name of Service Advisor	Date	To be kept by Security Guard
turned to Service Reception upon collection			

COMFORTDELGRO ENGINEERING

Our Job Ref No 305303208

Date : 14/06/2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHD3076X

Date of Accident : 13/06/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ --- GBF941D
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges ### \$450.00
 - Total for Part-By-Part Repair Cost** \$450.00
 - (c) Lumpsum Repair (if applicable) Nil
 - Total for Lumpsum repair cost after Less: 20%
 - Final Lumpsum Repair cost**

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : K. L. H.

Date : 18/6/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Mei Kwan (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 20 June, 2019 2:12 PM
To: Mei Kwan (LKKAUTO)
Cc: CS A Team; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBF941D (OI : EQI - DM19HO01696-JG) AND SHD3076X (TP : LKK REF - CC3/EQI19010777/K1pa3) on 13/06/2019
Attachments: SHD3076X.pdf; GBF941D.pdf
Categories: HMK

Dear Mei Kwan

Attached both accident reports for your attention.
Please assist to obtain a copy of third party's video footage any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, June 20, 2019 11:47 AM
To: EQI PRS
Cc: CS A Team; Hsiao Tong (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving GBF941D (OI : EQI - TBA) AND SHD3076X (TP : LKK REF - CC3/EQI19010777/K1pa3) on 13/06/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3076X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- Estimated cost of repair

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Tuesday, 15 October 2019 11:08 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0619/ SHD3076X/ JW(st) *Our Ref: CC3/EQI19010777/K1pa3 [ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ON 13/06/2019]
Attachments: SHD3076X VC-(TS)(1).avi

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 12 October 2019 12:14 PM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: Your Ref: T 0619/ SHD3076X/ JW(st) *Our Ref: CC3/EQI19010777/K1pa3 [ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ON 13/06/2019]

Your Ref: **T 0619/ SHD3076X/ JW(st)** Without Prejudice
Our Ref: CC3/EQI19010777/K1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ON 13/06/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request a copy of your client video footage for our necessary action.

Appreciate an early reply.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd (Registration No. 199506048W)

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 24 October 2019 11:02 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBF941D (OI : EQI - DM19HO01696-JG) AND SHD3076X (TP : LKK REF - CC3/EQI19010777/K1pa3) on 13/06/2019

Dear Hsiao Tong

Please proceed to settle at best.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, October 18, 2019 9:00 AM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBF941D (OI : EQI - DM19HO01696-JG) AND SHD3076X (TP : LKK REF - CC3/EQI19010777/K1pa3) on 13/06/2019

Hi Joel,

Attached is a copy of video footage from third party for your easy reference. It shows that our insured lorry's door swing & hit onto third party taxi. Liability is not in our favour.

Kindly let us have your comments/ instruction if we may proceed to settle the matter.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 20 June 2019 2:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF941D (OI : EQI - DM19HO01696-JG) AND SHD3076X (TP : LKK REF - CC3/EQI19010777/K1pa3) on 13/06/2019

Dear Mei Kwan

Attached both accident reports for your attention.

Please assist to obtain a copy of third party's video footage any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential Information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, June 20, 2019 11:47 AM

To: EQI PRS

Cc: CS A Team; Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBF941D (OI : EQI - TBA) AND SHD3076X (TP : LKK REF - CC3/EQI19010777/K1pa3) on 13/06/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3076X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Tuesday, 29 October 2019 11:04 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0619/ SHD3076X/ JW(st) *Our Ref: CC3/EQI19010777/K1pa3 [ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ON 13/06/2019]

Dear Ms Chew

Please process settlement in sum \$ 730.00 to resolve our property damage claim amicably.

Additionally, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd



Think Before Printing

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 26 October 2019 1:20 PM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: RE: Your Ref: T 0619/ SHD3076X/ JW(st) *Our Ref: CC3/EQI19010777/K1pa3 [ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ON 13/06/2019]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of \$730.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Tuesday, 15 October 2019 11:08 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: T 0619/ SHD3076X/ JW(st) *Our Ref: CC3/EQI19010777/K1pa3 [ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ON 13/06/2019]

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 12 October 2019 12:14 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: Your Ref: T 0619/ SHD3076X/ JW(st) *Our Ref: CC3/EQI19010777/K1pa3 [ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ON 13/06/2019]

Your Ref: **T 0619/ SHD3076X/ JW(st)**

Without Prejudice

Our Ref: CC3/EQI19010777/K1pa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ON 13/06/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request a copy of your client video footage for our necessary action.

Appreciate an early reply.

*Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in

respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0619 / SHD3076X / JW(st)

Your ref :

Date : 25-Jun-19

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 190200049V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3076X YOUR INSURED GBF 941D
AND OTHER ON 13.06.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3076X** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **GBF 941D** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 481.50
2	2 days Loss of Rental @ \$ 112.67 per day	\$ 225.34
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 714.33

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per day	\$ 160.00
Total Claims:		\$ 874.33

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 5 pcs.
- b) LTA search slip/s of : **GBF 941D**
- c) GIA / Police report/s of : **SHD3076X**
- d) Letter of authority from owner / hirer / operator

() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 25 June 2019 9:47 AM
To: SABIFOOD@SINGNET.COM.SG
Subject: ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ALONG/ AT UNDER 65A KALLANG BAHRU MSCP ON 13/06/2019

25 June 2019

M/s SABI FOOD INDUSTRIES (S) P/L

Dear Sir/ Mdm

OUR REF : CC3/EQ119010777/K1pa3
YOUR REF : GBF 941D
ACCIDENT INVOLVING GBF 941D(EQ) AND SHD 3076X ALONG/ AT UNDER 65A KALLANG BAHRU MSCP ON 13/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 3076X against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle's rear door opened and collided onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHD3076X , GBF941D
BLK 66 KALLANG BAHRU SERVICE ROAD

ON 13-Jun-19 12:15

I / We

WONG YONG HENG

(Hirer) NRIC No.: SXXXX810A

and/or

BOH AH CHEW

(Relief) NRIC No.: SXXXX031Z

Taxi Number

SHD3076X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

13-Jun-2019

Name of Hirer
Hirer NRICWONG YONG HENG
SXXXX810A

Signature :



Address

29 TAMPINES CENTRAL 7 #04-40
528612

Contact No.

82887388

Name of Relief
Relief NRICBOH AH CHEW
SXXXX031Z

Signature :



Address

29 TAMPINES CENTRAL 7 #11-40
528612

Contact No.

97431408

TAX INVOICE

COMPANY RKG. NO.: 199506048W

Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHD3076X

MAKE
HYUNDAI

MODEL
I-40

DATE OF RKG
16.06.2016

CHASSIS CODE
KMHLB41UMGJ091449

INV. NO/DATE
91450146 18.06.2019

JOB NO.
305303208

ODOMETER READING

DATE/TIME IN
13.06.2019 14:05

Description : 3P 13.06.19

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

S/No	Part No.	Description	Qty	Unit Price	%Disc	Net
0001	PB	PANEL BEATING	200.00			200.00
0002	SP	SPRAYPAINT CHARGE	200.00			200.00
0003	20-204	REMOVE/REPAIR UPHOLSTERY ASST REPAIR	50.00			50.00

SUB-TOTAL : 450.00

WE warrant that the vehicle and its contents shall be in good condition at the time of delivery. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT THE COMPANY'S RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE SHALL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. VEHICLE UP TO 1% FROM SERVICE WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY SERVICE NOT PAID DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE THE WORKS OF REPAIR. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91450146	481.50	

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010325

RQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHD3076X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
16.06.2016

CHASSIS CODE
KMHLB411JMGU091449

INV. NO/DATE
91450146 18.06.2019

JOB NO.
305303208

ODOMETER READING

DATE/TIME IN
13.06.2019 14:05

Items total	450.00
Add GST @ 7.000 %	31.50
Invoice amount	481.50

Issued by : KATHERINE TAN 18.06.2019 15:18:18
Repair type : CLSO/57/57
Payment type/Term: /Credit 30 days

1. BY SIGNING THIS INVOICE, ALL RESPONSIBLE PERSONS ADMIT THE THEFT OR SOLDERING DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF ANY OR ALL PROPERTIES BELONGING TO CUSTOMERS AND WORKERS ARE ADVISED AND ADVISED A COMPANY WORK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY DATE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. EXTENSION OF 10 DAYS MUST BE SUBMITTED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OBLIGED TO THE COMPANY BY THE CUSTOMER ANY LATE AND ON THE DATE OF PAYMENT (E.G. AFTER 10 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFECT).

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY SPONSOR OR EMPLOYER'S COMPLAINTS WITHIN 10 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91450146	481.50	

Our Ref: CT19060314

Date: 18 June 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/06/2019 @ 12:15 hrs
ALONG BLK 66 KALLANG BAHRU SERVICE ROAD
INVOLVING GBF941D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3076X** (the "Taxi"). The Taxi was hired to **WONG YONG HENG IC NO S1812810A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBF941D	13 Jun 2019 / 12:15:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)[OK](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 11/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBF 941D (Insd Veh)	Your Ref. No. : DM19HO01696-JG
	SHD 3076X (TP Veh)	Our Ref. No. : CC3/EQ119010777/K1pa3q2
Date of Accident	13/6/2019	

Liability	100%	
Final Repair Cost	: \$ 481.50	
Loss of Income	: \$ 75.00	1.5 days
Rental (If any)	: \$ 169.01	1.5 days
Others:	: \$ 7.49	
	: \$	
	733.00	
Final Settlement Sum	: \$ 730.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 730.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ19010777/K1pa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 11-11-2019	
		Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBF 941D	Veh. Inspected	SHD 3076X
Policy No.	DMCPHQ19-0002925	Coverage (\$)	0.00
Claim No.	DM19HO01696-JG	Excess (\$)	0.00
Assign From		Assign Date	14/06/2019
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI i40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU091449	Colour	BLUE
Odometer	406789	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	13/06/2019	Inspection Date	14/06/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3076X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR FENDER (RH)	TO REPAIR SEE LABOUR	2,171.40	-
1	REAR FENDER INNER LINING (RH)	SERVICEABLE	169.30	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	28.30	-
	LESS 20% DISCOUNT		-473.80	-
			1,895.20	-
SPECIAL NETT ITEMS				
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	46.00	-
			46.00	-
LABOUR				
	PANEL BEATING, INCLUSIVE OF THE REPAIR OF REAR FENDER (RH).		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.	NOT NECESSARY	50.00	-
	REMOVER/REFIX CUSHION & UPHOLSTERY REAR.		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	-
	REMOVE/REFIX REVERSE SENSOR.	NOT NECESSARY	80.00	-
			1,150.00	450.00
GRAND TOTAL			3,091.20	450.00
RECOMMENDED COST OF REPAIRS				450.00

Report Ref No. CC3/EQ119010777/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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