

ASS. REC. BY:

REF: CS/

ASM19016773/121d302

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person):

Stacey Ng

→ 628 04351

ASM (AXA)

Date/Time:

18/06/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKS400Z

Insured:

at Workshop m/s

cycle & Camige Industries

Tel:

9186 5113

of

188 pandan loop

Policy No:

Claim No:

S9M010UD

Sum Insured:

Excess:

\$600.00

Make of Veh:

(Client's Record)

D.O.A

17/6/19

CA / REV

/ REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12:03pm @ 18/6/19

Person Contacted:

Kerlyn

Vehicle IN/OUT

Date/Time	Action/Instruction
	Pls Request for a letter of authorisation from SKS400Z - Insured to authorise the driver to drive the vehicle at the time of accident. kindly note that Insured did not sign on G1A Report Thank you.
6/19/2019 @ 2:16pm	upload IA via Smart claim
6/19/19 @ 6:50pm	Stacey - approval to authorise
6/20/19 @ 11:06am	email w/s authorise repair excess \$6007

08/11/19

Surveyor

Refuse

REF:

4682A

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKS 4002

at Workshop m/s CYCLE & CARWASH

of 188, Pansow Loop

Insured: ASM (AXX)

Policy No.

Claims No.

Sum Insured: Excess: 600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 257K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKS 4002 Yr Regn: 2019 / APR

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MERCEDES BENZ V260 AVAN C.C. 1091

Colour: BLACK A/C: Insured / Std / NI / NA

Sp. Reading: 5924 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WDF 4478132354661

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 295/60R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 17/06/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Finalized part by Part \$8868.35. (Red: 5104.41; 36%)

RECEIVED 02 SEP 2019

Date/Time, File Pass to?

1) 30/8 Typist

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$) 8868.35

Days Of Repair: 6

Resurvey No. of Trip:

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

250

250




Service Request Details

Claim

S9M01QUD

Reference

None 

Loss Date

June 17, 2019

Report Date

Jun 17, 2019 3:36:00 PM

Request Date

June 18, 2019

Due Date

June 25, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKS400Z



INQUIRY
V260

Service Address

111

Primary Contact/Insured

SHAW CHAI CHUNG MARKHAM
C/O SHAW ORGANISATION PTE LTD, 1 SCOTTS ROAD #13-00, SHAW CENTRE, 228208,
Singapore
98170100

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

Please request for a letter of authorisation from insured to authorise the driver to drive the vehic... (expand)

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE	<div>?</div>
SENT	6/18/19 11:38 AM
FROM	NG Stacey
SUBJECT	Req document
BODY	Please request for a letter of authorisation from ...
	<div>↩</div>

TYPE	<div>?</div>
------	--------------

SUBJECT

OD XS \$600

BODY

/





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

Date: 19/6/2019

To : AXA Insurance Pte Ltd

Survey details

Date of loss	17-Jun-19
Date of appointment	18-Jun-19
Date of survey	18-Jun-19
Location of survey	C&C Pandan Loop

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SKS 400Z
Make and Model	Mercedes Benz
Date of registration	9/4/2019
Excess	0.00
Market Value	\$257,000
Parf Rebate	\$87,552
Nett Loss	\$169,448

Repair details

Initial Estimate	\$13,899
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Proposed/Revised repair cost:

Parts	\$5,784
Check item	\$1,164
Labour	\$4,405
Total	\$11,353
Lump Sum(if applicable)	

Number of days of repair	6
--------------------------	---

Remarks:

Damage Consistent
We did not authorise repair

DHAKAL Raghav

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Monday, June 17, 2019 2:32 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: SKS400Z
Attachments: img-617142217-0001.pdf

Categories: Raghav

Dear Officer,

Please arrange to survey for own damage claim.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

Model
V260

Service Address

...

Primary Contact/Insured

SHAW CHAI CHUNG MARKHAM
C/O SHAW ORGANISATION PTE LTD, 1 SCOTTS ROAD #13-00, SHAW CENTRE, 228208,
Singapore
98170100

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

Please request for a letter of authorisation from insured to authorise the driver to drive the vehic... (expand)

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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New Message

TYPE	?
SENT	6/19/19 6:50 PM
FROM	NG Stacey
SUBJECT	PLEASE PROCEED WITH OD AUTHORISATION
BODY	/
	↩

TYPE	?
------	---

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 20 June 2019 11:06 AM
To: Kerlyn Ong; Mei Kwan (LKKAUTO)
Cc: Admin A; Admin-D (LKKAUTO)
Subject: RE: SKS400Z *** LKK REF: CS/ASM19010773/R1td3

Dear Sir,

As instructed by our client AXA, please proceed to repair the insured vehicle **SKS400Z (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Wednesday, 19 June 2019 4:27 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Melody WOO Mei Yan <melody.woo@shaw.com.sg>
Subject: RE: SKS400Z *** LKK REF: CS/ASM19010773/R1td3

Dear Denise,

Our client had contacted AXA and was being informed that the authorised letter was requested by LKK, so please confirm and advise on the authorisation asap.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/06/2019 11:42
Date Of Accident	17/06/2019 09:35
Exact Location Of Accident	ALONG QUEENSWAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKS400Z
Insured/Policyholder	
Name Of Registered Owner	SHAW CHAI CHUNG MARKHAM
NRIC No	S6914682A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98170100
Alternative Phone No	OFFICE-98170100

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	V260

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VA1/GA460400
Cover Note Number	

Driver

Name of Driver	ANSARI S/O TANJORE MUTHUSAMI RETHINASAMI
NRIC No	S1104659B
Date Of Birth	02/04/1955
Occupation	INDOOR
Date Of Driving Pass	31/12/1976
Driving Experience	42 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92262328
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	7 JALAN PELANGI
Postcode	268324
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PAID DRIVER
Vehicle Registration Number of Driver's Own	-

Insurance Company of Driver's Own Vehicle	-
---	---

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I STOPPED MY CAR ALONG QUEENSWAY AND WAS ON THE 3RD LANE AS CAR INFRONT HAS STOPPED. AS I STOPPED MY CAR, CAR B (SHC8571E) CAME FROM THE 2ND LANE HAD CUT INTO MY LANE AND DID NOT MANAGE TO STOP ON TIME AND COLLIDED ONTO THE REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	REFER CSE KO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC8571E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	RAHMAT BIN DEVI
NRIC/Passport Number	S1559522A
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the insured party.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Kerlyn Ong Kal Li

DID : 6771 4420 HP : 9186 5113

Email : kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

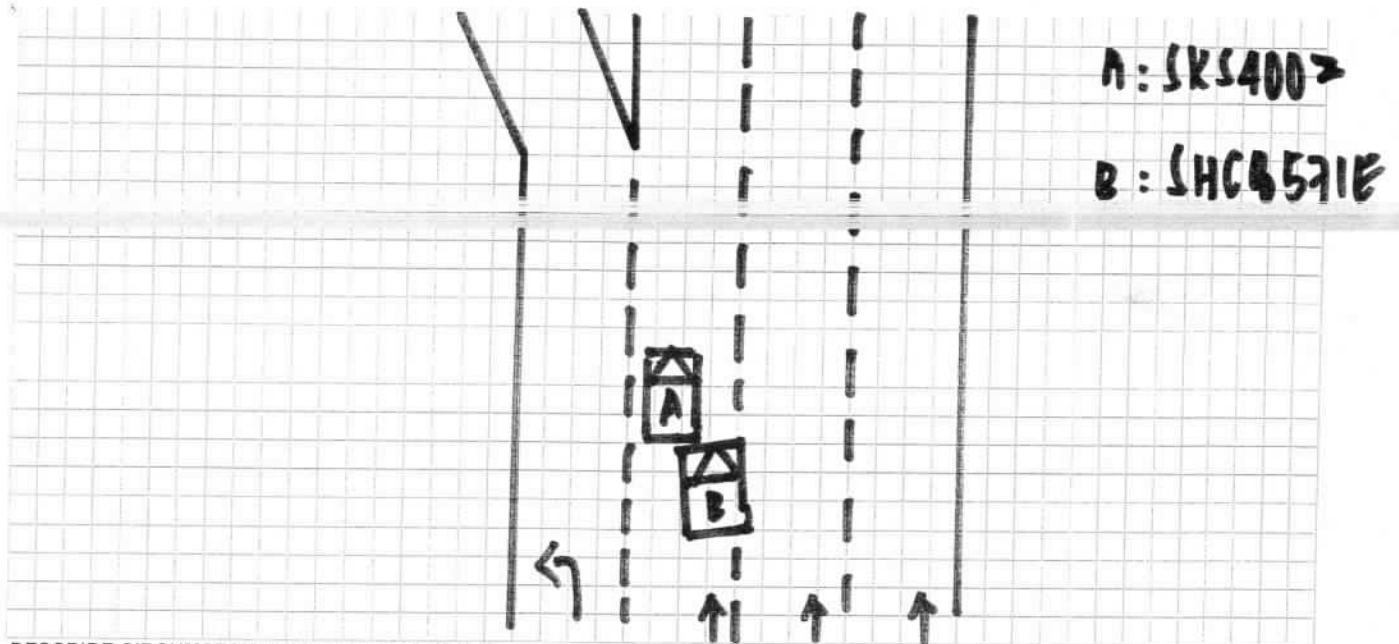


Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time 17/06/2019 1111

Reporting Centre Personnel's
Name: KERLYN
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I STOPPED MY CAR (SKS400Z) ALONG QUEENSWAY AND WAS ON THE 3RD LANE AS VEHICLE INFRONT HAD STOPPED. AS I STOPPED MY CAR (SKS400Z), VEHICLE B (SHC8571E) CAME FROM THE 2ND LANE HAD CUT INTO MY LANE AND DID NOT MANAGE TO STOP ON TIME AND COLLIDED ONTO MY REAR PORTION.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time 17/06/2019 1111

Kerlyn Ong Kai Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Reporting Centre Personnel's
Name: KERLYN
NRIC/FIN No.:



redefining insurance

AXA Insurance Pte Ltd
☎ 1800 880 4888 (Within Singapore)
(65) 6880 4888 (International)
📠 (65) 6880 4740
✉ customer.care@axa.com.sg
🌐 www.axa.com.sg

SHAW CHAI CHUNG MARKHAM
C/O SHAW ORGANISATION PTE LTD
1 SCOTTS ROAD #13-00
SHAW CENTRE
SINGAPORE 228208

New business

date
12/04/2019

your servicing distributor
ENRICH ADVISORY PTE LTD / 07888

your servicing distributor contact
96715922

Policy Schedule

Your **SmartDrive Comprehensive Flexi+**

Your policy snapshot

Policyholder name	SHAW CHAI CHUNG MARKHAM	Policy number	VA1 / GA460400
Cover	Comprehensive	FIN / NRIC	S6914682A
Period of insurance	from 09/04/2019 to 08/04/2020 (both dates inclusive)		

Premium breakdown

Gross Premium after 0% NCD	SGD 2,543.40
Total Discounts	- SGD 254.47
7% GST	SGD 160.23
Final Premium	SGD 2,449.16

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive Comprehensive Flexi+ Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Medical and dental expenses up to \$1,000 per person for you, your named drivers and your immediate family members
- Delivery of repaired car to your preferred location
- Daily Transport Allowance of \$100 for a maximum of ten (10) days
- Reimbursement of 110% of your car's market value in the event of total loss (without Basic Own Damage Excess)

Duo Protector Pack Benefits

- Daily transport allowance up to \$150 for a maximum of ten (10) days
- Monthly allowance of \$3,000 for each injured person for you and your first named driver up to 18 months in the event of total permanent disablement
- Personal accident benefit of up to \$60,000 per person for you and your first additional named driver
- Medical and dental expenses up to \$5,000 per person for you and your first additional named driver
- Basic Own Damage Excess Reduced by \$200

Add-on Benefits

- Personal accident benefit of up to \$50,000.00 for you and your named drivers

Vehicle details

Make & Model of Vehicle	MERCEDES V260	Year of manufacture	2018
Vehicle registration number	SKS400Z	Type of Use	Private use
Body type	MPV	Engine capacity (c.c.)	1991
Seating capacity (excl driver)	6	Engine number	274920E0258388
Off-Peak car	No	Chassis number	WDF44781323546661

Insured's Estimated Market Value Market Value at the time of Loss (including accessories and spare parts)

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Licence Number: **S1104659B**
 Name: **ANSARI S/O TANJORE MUTHUSAMI RETHINASAMI**
 Birth Date: **02 Apr 1955**

1000333465H

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1104659B

Name: **ANSARI S/O TANJORE MUTHUSAMI RETHINASAMI**
 Race: **INDIAN**
 Date of Birth: **02-04-1955** Sex: **M**
 Country of Birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		PASS DATE
Class 2B	Motorcycles not exceeding 200 cc	21 Jun 1978
Class 2A	Motorcycles between 201 cc and 400 cc	21 Jun 1978
Class 2	Motorcycles exceeding 400 cc	21 Jun 1978
Class 3	Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg	31 Dec 1978
Class 4	Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kg	08 Sep 2004

S1104659B

NP 428A

FOR C&C USE ONLY

06885078

NRIC No. S1104659B

176 WESTWOOD AVENUE #06-17 SINGAPORE 648357
252 KIM SENG ROAD SINGAPORE 0923

Date: 30/04/2010 No: 6483429



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKS400Z

Shaw Chai Chung Markham

7 Jalan Pelangi
Singapore 268324

62352077

Vehicle & Document Information

WIP No **34281**
Reg No/Reg Date **SKS400Z / 09/04/2019**
Date In/Mileage **/ 0**
Chassis No **WDF447813235466612**
Engine No **274920E0258388**
Make/Model **MB/MB V260 LONG "AVANTGARDE"**
Colour/Trim **091 9197 Obsidian B/ 04V VY9 Leather Nap**

Account No	Terms	Date/Time Printed	CSE	Operator				
WCV39689	CRDVCH	17/06/2019/ 14:21	K0	301 / Kerlyn Ong				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
Z REQUEST								
Customer Request								
M BPNSUN								
POLICY NO/ACC DATE : VA/GA460400 // 17/06/2019								
DRIVE IN/EXCESS : 17/06/2019 // \$600								
DATE IN/DATE SURVEY:								
BY/AUTHORIZED ON :								
M	RH/ TAIL LAMP				1.00	723.67	00.00	723.67
A	BPILAB							1120 3840.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.								
A	BPIRES							1200 1800.00
RESPRAY TAILGATE & REAR BUMPER								
A	BPILAB							480.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT								
A	BPILAB							120.00
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT								
A	BPILAB						0.19	400.00
REMOVE & TRANSFER TAILGATE MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT								
A	BPILAB						0.12	640.00
REMOVE & REPLACE REAR WINDSCREEN WITH INSTALL . NETT								
S	BPNSUB							300.00
SUPPLY & INSTALL 1 PC REAR WINDSCREEN SOLAR HUPER OPTIK FILM.NETT								
PURCHASE ORDER NO:								
M	TAILGATE				1.00	2027.43	00.00	2027.43
M	TAILGATE CHROME MOULDING				1.00	672.51	00.00	672.51
M	V260 MODEL PLATE				1.00	46.59	00.00	46.59
M	REAR WINDSCREEN SEAL				1.00	95.00	00.00	95.00
M	REAR WINDSCREEN				1.00	986.21	00.00	986.21
M	REAR BUMPER				1.00	1237.21	00.00	1237.21
M	RH/ REAR BUMPER MOUNTING RAIL				1.00	68.23	00.00	68.23
M	RH/ REAR BUMPER REFLECTOR				1.00	26.89	00.00	26.89

Confirmed & accepted by

Kerlyn Ong Kai Li

DID : 6771 4420 HP : 9186 5113

Email : kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre - Pandan Loop

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKS400Z

Shaw Chai Chung Markham

7 Jalan Pelangi
Singapore 268324

62352077

Vehicle & Document Information

WIP No **34281**
Reg No/Reg Date **SKS400Z / 09/04/2019**
Date In/Mileage **/ 0**
Chassis No **WDF447813235466612**
Engine No **274920E0258388**
Make/Model **MB/MB V260 LONG "AVANTGARDE"**
Colour/Trim **091 9197 Obsidian B/ 04V VY9 Leather Nap**

Account No	Terms	Date/Time Printed	CSE	Operator
WCV39689	CRDVCH	17/06/2019/ 14:21	K0	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M LH/ REAR BUMPER REFLECTOR <i>2 X 8.00</i>	1.00	26.89	00.00	26.89
M REAR DISTANCE SENSOR <i>1 X 50.00</i>	2.00	176.11	00.00	352.22
M SPACER RING <i>2 X 6.35</i>	2.00	6.35	00.00	12.70
M REAR BUMPER REINFORCEMENT <i>1 X 43.76</i>	1.00	43.76	00.00	43.76

ESTIMATE

Handwritten: 900/10068
6 days

Handwritten signature: 29/6/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Handwritten: 18/06/19 @ 1430

Handwritten: EXCESS: 600

Handwritten: REVERT

Handwritten: Resurvey before part

Handwritten: 13892.76

Confirmed & accepted by

Kerlyn Ong Kal Li
DID: 6771 4420 HP: 9186 5113
Email: kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Nett	13,899.31
7% GST on	13899.31
Total Payable	14,872.26

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SKS400Z

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPARTMENT
8 SHENTON WAY #24-01
SINGAPORE 068811

Mobile: 98170100

Vehicle & Document Information

WIP No **34281**
Reg No/Reg Date **SKS400Z / 09/04/2019**
Date In/Mileage **20/06/2019 / 5924**
Chassis No **WDF447813235466612**
Engine No **274920E0258388**
Make/Model **MB/MB V260 LONG "AVANTGARDE"**
Colour/Trim **091 9197 Obsidian B/ 04V VY9 Leather Nap**

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	27/06/2019/ 10:06		301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X BLIND RIVET	5.00	1.26	00.00	6.30
X NUT	4.00	3.49	00.00	13.96
X MERCEDES-STAR	1.00	40.67	00.00	40.67
X RIVET NUT	4.00	3.08	00.00	12.32

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ESTIMATE

SUPPLEMENTARY

Confirmed & accepted by

7% GST on **Nett 73.45** **73.45**
5.14
Total Payable 78.59

Authorized signatory and company stamp

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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



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Vehicle & Document Information

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Reg No/Reg Date	SKS400Z / 09/04/2019
Date In/Mileage	20/06/2019 / 5924
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Engine No	274920E0258388
Make/Model	MB/MB V260 LONG "AVANTGARDE"
Colour/Trim	091 9197 Obsidian B/ 04V VY9 Leather Nap

Account No	Terms	Date/Time Printed	CSE	Operator	Description of Goods / Services	Qty	Unit Price	Disc%	Amount
CSI00001	Cash	27/06/2019/ 10:07		301 / Kerlyn Ong					
Z REQUEST									
Customer Request									
M BENSON									
POLICY NO/ACC DATE : VA/GA460400 // 17/06/2019									
DRIVE IN/EXCESS : 17/06/2019 // \$600									
DATE IN/DATE SURVEY: 18/06/2019 1430 // LKK - RASUL									
BY/AUTHORIZED ON : 20/06/2016 1106 // LKK - DENISE									
X	BLIND RIVET		5.00	1.26	00.00				6.30
X	NUT		4.00	3.49	00.00				13.96
X	MERCEDES STAR		1.00	40.87	00.00				40.87
A	BPILAB								1920.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH									
A	BPIRES								1200.00
RESPRAY TAILGATE & REAR BUMPER									
A	BPILAB								480.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT									
A	BPILAB								120.00
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT									
A	BPILAB			0.19					400.00
REMOVE & TRANSFER TAILGATE MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT									
A	BPILAB			0.12					640.00
REMOVE & REPLACE REAR WINDSCREEN WITH INSTALL . NETT									
S	BPNSUB								300.00
SUPPLY & INSTALL 1 PC REAR WINDSCREEN SOLAR HUPER OPTIK FILM.NETT									
PURCHASE ORDER NO:									
X	BPNEXC								-600.00
INSURANCE EXCESS									
X	TAILGATE		1.00	2027.43	00.00				2027.43
X	REAR BUMPER		1.00	1237.21	00.00				1237.21
X	RIVET NUT		4.00	3.08	00.00				12.32

Finalization

Confirmed & accepted by

Nett	7,798.09
7% GST on	7798.09
Total Payable	8,343.96

Authorized signatory and company stamp

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Vehicle & Document Information

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Date In/Mileage	20/06/2019 / 5924
Chassis No	WDF447813235466612
Engine No	274920E0258388
Make/Model	MB/MB V260 LONG "AVANTGARDE"
Colour/Trim	091 9197 Obsidian B/ 04V VY9 Leather Nap

Account No	Terms	Date/Time Printed	CSE	Operator			
CSI00001	Cash	31/07/2019/ 10:52		301 / Kerlyn Ong			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

Z REQUEST

Customer Request
M-BPNBSON

POLICY NO/ACC DATE : VA/GA460400 // 17/06/2019
DRIVE IN/EXCESS : 17/06/2019 // \$600
DATE IN/DATE SURVEY: 18/06/2019 1430 // LKK - RASUL
BY/AUTHORIZED ON : 20/06/2016 1106 // LKK - DENISE

X BLIND RIVET	5.00	1.26	00.00	6.30
X NUT	4.00	3.49	00.00	13.96
X MERCEDES STAR	1.00	40.87	00.00	40.87
A BPILAB				1920.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				
A BPIRES				1200.00
RESPRAY TAILGATE & REAR BUMPER				
A BPILAB				480.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT				
A BPILAB				120.00
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT				
A BPILAB			0.19	400.00
REMOVE & TRANSFER TAILGATE MECHANICAL & ELETRICAL INSTALL TO NEW DOOR.NETT				
A BPILAB			0.12	640.00
REMOVE & REPLACE REAR WINDSCREEN WITH INSTALL . NETT				
S BPNBSON				300.00
SUPPLY & INSTALL 1 PC REAR WINDSCREEN SOLAR HUPER OPTIK FILM.NETT				
PURCHASE ORDER NO:				
X BPNEXC				-600.00
INSURANCE EXCESS				
X TAILGATE	1.00	2027.43	00.00	2027.43
X REAR BUMPER	1.00	1237.21	00.00	1237.21
X RIVET NUT	4.00	3.08	00.00	12.32
X V260 MODEL PLATE	1.00	46.59	00.00	46.59

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Finalization

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Make/Model	MB/MB V260 LONG "AVANTGARDE"
Colour/Trim	091 9197 Obsidian B/ 04V VY9 Leather Nap

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	31/07/2019/ 10:52		301 / Kerlyn Ong
Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X RH/ TAIL LAMP LIGHTING	1.00	723.67	00.00	723.67

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Finalization

7% GST on	Nett	8,568.35
	8568.35	599.78
Total Payable		9,168.13

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