

INSURANCE

INS. CASE OWNER:

Richard

CC 4 ASM
ASA 1901 0766, N 003

LKK:

IDAC:

Surveyor:

MAZ

DOI:

ASSIGNMENT

17/6/19

Date / Time:

18/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 303K

Name of Insured:

TRANS CAR SERVICES P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

15/6/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: SIAH KIAN HAI

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SAM02002/121864

Policy No.:

UN/D1650570

Make / Model:

RENNALT

Place of Accident:

Temping are 5 twos PIE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 6993



INSRS:
WSP:
Tel:
Liability:
RMKS:

LOHE
M



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHD 303K - 1

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call Ot:	
After call Itr to Ot:	CM 25/6/19 (Ryemail)
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	
After call Itr to Ot:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
ITA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

11/11/19 - File -> sub to car DJ - am
12/11/19 - File pass to LSP to close.

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT Date/Time: 11/11/19		Confirm with: Catharine	
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No.:	18
Repair Cost:	SS 1531.13	SS 765.52	
Loss of Rental (LOR):	SS 50.76	(4 days) X#	
Loss of Use (LOU):	SS	(3 days)	
Loss of Income (LOI):	SS 100.00	(50 x 4 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow? Independent)	
Legal Cost:	SS		
Total:	SS 1115.95	Global Sum SS:	1100.00
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	SS 1100.00	Name 1:	Comfort Design Engineering Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

Survivor:

NA2

REF:

AKA

ASSIGNMENT

From:

Date:

Veh No:

SHA 699J

Yr Regn:

30 APR 2019

Estimated Cost:

Type: M.Car / M.Cycle / BUS / Van / Lorry / Taxi / Prime Mover /

CO / TP / WS / TP RES / CO RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

Make:

HYUNDAI IONIQ

cc: 1,580

at Workshop n/s

Colour:

YELLOW

A/C: Insured / Std / NI / NA

at

Sp Reading

26,397

T/Radip: Insured / Std / NI / NA

Insured:

Eng No:

Policy No:

C/Nr:

KH C851CVKH 241026

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Harder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Harder / Jammed / Leaked / Burnt or

Make of Veh:

Mod: III / SIRIm / STD NRIm or

(Policy Condition)

X		
	N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Est or Market Value

UAC Accident Report:

Consistent? : Yes or No

Gr / PR Score

Consistent? : Yes or No

Est Repairs:

3

days

Res:

Yes or No

Lump Sum:

%

J Val:

Yes or No

CA / REV / REP / 24 HRS

Date:

Person Contacted:

Vehicle: III / OUT

Tyre Size:

F: 195 / 65 R15

R:

11

US / DUN / EXNOVA / GY / FS / LIZA / MIC / OITSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

RUBr

6

mm

RUBr

6

mm

LUBr

6

mm

LUBr

6

mm

D.O.A

15/6/19

D.O.A

17/6/19

Survey held at

CDGZ LOYANG

Dist. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FRT

The U/C / Chassis frame / Body Structure affected due to crash

AKA PIP

Date / Time

Action / Instruction

PIP \$1430.96 (incl \$ 957.54 / 40%)

Qual/Time, File Pass up

☐

: Proli Report

1)

☐

: Final Report

Qual/Time, File Return up

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

Report Format:

Lump Sum / I.B.I. (\$

Add Fee:

☐

: Site Insp

(\$

☐

: Interview

(\$

☐

: Tech. Invo

(\$

☐

: Weekend

(\$

Photos

...

10/10

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 699J

MAKE :

MODEL : HYUNDAI IONIQ

DATE 17/6/2019 11:30

AXA - JH

PLP

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 418.30
	Front Bumper Bracket Top (LH)			\$ 35.00
	Front Bumper Bracket (LH)			\$ 28.00
	Front Bumper Clips 10 pcs			\$ 22.00
	Front Fender (LH)			\$ 490.70
	Front Fender Shield (LH)			\$ 114.70
	Front Fender Retainer			\$ 41.40
	Emblem-Blue Drive (LH)			\$ 26.60
	Front Wheel Hub Cap (LH)			\$ 346.40
	SUB TOTAL			\$ 1,523.10
	LESS 20%			\$ 304.62
	DISCOUNTED TOTAL			\$ 1,218.48

X R
X SVC
X SVC
X SVC
DE
X SVC
X SVC
NE
SCR

Labour Charge

Panel Beating

Spray Painting Charge

Tuff Kote

Frt Wheel Alignment

LKK Auto Consultants hence notify the Repairer of the following

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

\$ 400.00 300
\$ 600.00 400
\$ 50.00 40
\$ 120.00 X200

TOTAL LABOUR

\$ 1,170.00

ESTIMATE TOTAL

\$ 2,388.48

NAZ LKK
17/6/19 1610
PLP
3 DAYS
LUBRIC ITEMS / PHOTO
BY PAINT PHOTOS

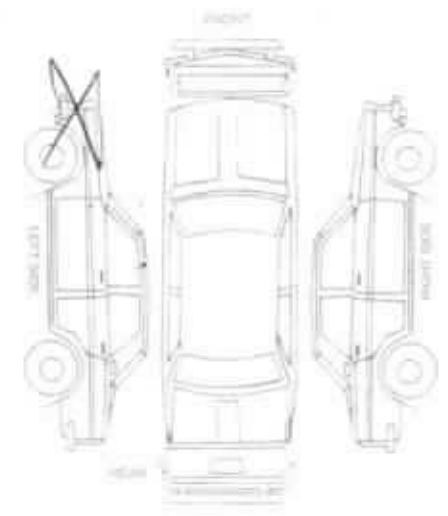
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Team: ARC Repair TP(CPSO)1		JOB CARD		Sales Order:		JONO: 305303840	
OWNER		REGN NO		SHA 699J		MILEAGE	
S CITYCAB PTE LTD		MAKE		HYUNDAI		FUEL	
OWNER NO 7010070		MODEL		IONIQ(G2)		DATE/TIME IN 15.06.2019 13:30	
ESS 383 SIN MING DRIVE		VR OF MANU		30.04.2019		TARGET DATE	
Singapore SINGAPORE 575717		CHASSIS CODE		KMHC851CVKU141026		COMPLETION DATE/TIME	
65551188							
(R)							
(P)							
JOINT CARD NO							

Accident Date: 15.06.2019
NATURE: 3P 15.06.19/C

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
------	------------	-------------



RECEIVED & PASSED OUT BY: _____

_____ SERVICE ADVISOR	_____ CUSTOMER'S SIGNATURE
--------------------------	-------------------------------

<p>Settlement Slip</p> <p>No: SHA 699J JU AXA</p> <p>Signature/Date _____</p> <p>Turned to Service Reception upon collection</p>		<p>Exit Pass</p> <p>Vehicle No: SHA 699J</p> <p>Name of Service Advisor _____</p> <p>To be kept by Security Guard</p>	
<p>Signature/Date _____</p>		<p>Date _____</p>	

REPAIR ESTIMATE*

VEHICLE NO : SHA 699J

DATE 17/6/2019 11:30

MAKE :

MODEL : HYUNDAI IONIQ

AXA - JH

P/P

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 418.30
	Front Bumper Bracket Top (LH)			\$ 35.00
	Front Bumper Bracket (LH)			\$ 28.00
	Front Bumper Clips 10 pcs			\$ 22.00
	Front Fender (LH)			\$ 490.70
	Front Fender Shield (LH)			\$ 114.70
	Front Fender Retainer			\$ 41.40
	Emblem-Blue Drive (LH)			\$ 26.60
	Front Wheel Hub Cap (LH)			\$ 346.40
	SUB TOTAL			\$ 1,523.10
	LESS 20%			\$ 304.62
	DISCOUNTED TOTAL			\$ 1,218.48
	Labour Charge			
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 600.00
	Tuff Kote			\$ 50.00
	Frt Wheel Alignment			\$ 120.00
	TOTAL LABOUR			\$ 1,170.00
	ESTIMATE TOTAL			\$ 2,388.48
<p>NAZ LKK 17/6/19 1610 P/P 3 DAYS FURKE (FMS) PHOTO BY PAWT PHOTOS</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

HIT
Finalized
Naz
2016/19

**COMFORTDELGRO
ENGINEERING**

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No 305303840
Date : 20/08/2019

FINALIZATION FORM

To : LKK
Attn : NAZ
: SHA 699J

Fax :

Date of Accident : 15/01/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SHD 303K
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$600.96
 - (b) Labour Charges ### \$740.00
 - Total for Part-By-Part Repair Cost** \$1,430.96
 - (c) Lumpsum Repair (if applicable) N
 - Total for Lumpsum repair cost after Less: 20%
 - Final Lumpsum Repair cost**
3. Estimated normal period for repairs: 3 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : [Signature]
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : [Signature]
Name : NAZ LKK
Date : 20/6/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 20.06.2019
Time: 12:13:51
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305303840
REGN NO : SHA 699J
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 30.04.2019
DATE/TIME IN : 15.06.2019 13:30
ACCIDENT DATE : 15.06.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-0574-G	IONIQVC PANEL-FENDER LH#	1	490.70	20.00	392.56
0002 04-01-0104-3813-G	IONIQ EMBLEM-BLUE DRIVE L	1	26.60	20.00	21.28
0003 03-01-0104-2061-G	IONIQV1/3 CAP ASSY-WHEEL	1	346.40	20.00	277.12

SUB-TOTAL : 690.96

JOB NATURE

0000 PB	PANEL BEATING	300.00
0001 SP	SPRAYPAINT CHARGE	400.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	40.00

SUB-TOTAL : 740.00

TOTAL : 1,430.96

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

◀ Service Request Details

Claim

S9M01QUQ

Reference

None ✎

Loss Date

June 15, 2019

Report Date

Jun 17, 2019 12:56:41 PM

Request Date

June 17, 2019

Due Date

June 24, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Juman

T: 1.20 p.m

V: 14

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHA699J

PROPERTY

IQNIQ HYBRID

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

Catherine Chong (LKK Auto)

From: Jumani Bin Masudin <jumanibm@cdge.com.sg>
Sent: Monday, 17 June, 2019 11:53 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: DOA.15.06.19 SHA699J with your insured SHD303K - AXA
Attachments: img-617115005-0001.pdf

Categories: Raghav

TO

Officer in charge

Best Regards

Jumani Masudin

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd

Tel. 6214-8315 / Fax. 6546-8156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Monday, 17 June 2019 11:50 AM
To: Jumani Bin Masudin
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 8
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, 4 September 2019 2:41 PM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau; Aileen Tan Lee Noi
Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Merging lanes

BOLA S18 : Liability 50% ***

Without Prejudice.

Dear Hsiao Tong

Below email refers.

We disagree with your contention stated, i.e. liability is unclear. Liability is crystal clear. i.e. you settle as per BOLA scenario 18.

Also, without forwarding your driver's video footage, you request for the same (???). Anyway, you do not need it to assist you to determine liability.

To expedite an amicable settlement, kindly forward your offer and settle as per BOLA scenario by **11.09.19**.

After which, we will have to escalate matter to GIA.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 4 September 2019 11:03 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Your Ref: CC19060375/ SHA 699J/ WT(st) Our Ref: CC4/ASM19010766/Npb3 [ACCIDENT INVOLVING SHD 303K(AXA) AND SHA 699J ON 15/06/2019]

Your Ref: **CC19060375/ SHA 699J/ WT(st)**
Our Ref: CC4/ASM19010766/Npb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 303K(AXA) AND SHA 699J ON 15/06/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 September 2019 11:04 AM
To: 'catherinekoh@cde.com.sg'; 'williamtan@cde.com.sg'
Subject: Your Ref: CC19060375/ SHA 699J/ WT(st) Our Ref: CC4/ASM19010766/Npb3
[ACCIDENT INVOLVING SHD 303K(AXA) AND SHA 699J ON 15/06/2019]
Attachments: Statement of SHD303K.pdf

Your Ref: **CC19060375/ SHA 699J/ WT(st)**
Our Ref: CC4/ASM19010766/Npb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 303K(AXA) AND SHA 699J ON 15/06/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 2 October 2019 4:47 PM
To: 'williamtan@cdge.com.sg'
Cc: KKLau; 'aileentan@cdge.com.sg'
Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]
Attachments: Statement of SHD303K.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our insured reported that he was in front of your client vehicle and collided by your client vehicle.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 September 2019 3:15 PM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Without Prejudice

Dear Mr William,

Thank you for your email.

We will convey your message to our principal and get back to you soon.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 3 October 2019 9:20 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 121864, vehicle number SHA699J

<input type="checkbox"/>	Rec'd email from TP: Dear Hsiao Tong Below email refers. We disagree with your contention stated, i.e. liability is unclear. Liability is crystal clear, i.e. you settle as per BOLA scenario 18. Also, without forwarding your driver's video footage, you request for the same (???). Anyway, you do not need it to assist you to determine liability. To expedite an amicable settlement, kindly forward your offer and settle as per BOLA scenario by 11.09.19. After which, we will have to esc	CHT	4/9/2019 2:59:42 PM
<input type="checkbox"/>	~ CONTINUED: After which, we will have to escalate matter to GIA. Thank you. Best Regards William Tan	CHT	4/9/2019 3:00:00 PM
<input type="checkbox"/>	Message Hi, please be informed that third party refused to provide video footage as the case is fall under BOLA S18. As such, we will proceed to reject third party claim as per instruction and update if there is any issue. Thanks. Hsiao Tong - 04 Sept 2019	CHT	4/9/2019 3:05:30 PM
<input type="checkbox"/>	EMAIL TO TP: REJECT TP CLAIM	CHT	2/10/2019 4:35:04 PM
<input type="checkbox"/>	10/2/19 5:16 PM ANG Richard-----Hi Hsiao Tong, pls maintain rejection unless TP show video. TY.	LSP	3/10/2019 9:07:08 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 2 October 2019 5:23 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 121864, vehicle number SHA699J

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Wednesday, 2 October, 2019 5:17 PM
To: admin-d@lkkauto.com
Subject: New message for service request 121864, vehicle number SHA699J

AXA Insurance has sent you a message for claim number S9M01QUQ.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 October 2019 8:09 AM
To: William Tan Thoo Seng; 'catherinekoh@cdge.com.sg'
Cc: KKLau; Aileen Tan Lee Noi
Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain rejection as our driver reported that he felt a hit from the right rear side and realised that your client had hit onto his taxi.

If you have any evidence/witness to refute the report given by our insured, we will be reviewing the situation.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, 2 October 2019 5:26 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; ANG Richard <richard.angbs@axa.com.sg>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; KKLau <kklau@lkkauto.com>;
cynthia.chan@gia.org.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

KIV - GIA

Merging lanes : BOLA S18 (50%)

Outstanding : 3 months

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 21 October 2019 3:19 PM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau
Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)
Attachments: SHA699J doa 15.6.19.mov

Dear Hsiao Tong

Attached video footage for your review.

Your principal maintained rejection of our claim based on their insured accident statement.

Now, evidence confirmed it was their insured that initiated the accident.

Strictly without prejudice, we propose global sum \$2400.00.

Kindly revert soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 18 October 2019 8:09 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain rejection as our driver reported that he felt a hit from the right rear side and realised that your client had hit onto his taxi.

If you have any evidence/witness to refute the report given by our insured, we will be reviewing the situation.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

"In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Wednesday, 2 October 2019 5:26 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; ANG Richard <richard.angbs@axa.com.sg>

Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; KKLau <kklau@lkkauto.com>;
cynthia.chan@gia.org.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

KIV - GIA

Merging lanes : BOLA S18 (50%)

Outstanding : 3 months

Without Prejudice.

Dear All

Preceding emails refer.

Accident of this nature do not warrant a total rejection. On the contrary, you rejected this claim.

Since, you do not wish to settle this matter as per BOLA scenario, we will then have to escalate matter to GIA.

By the way, if no offer received by **09.10.19**, we will then proceed with our next course of action.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 2 October 2019 4:46 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our insured reported that he was in front of your client vehicle and collided by your client vehicle.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 4 September 2019 3:15 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Without Prejudice

Dear Mr William,

Thank you for your email.

We will convey your message to our principal and get back to you soon.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Wednesday, 4 September 2019 2:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Merging lanes

BOLA S18 : Liability 50% ***

Without Prejudice.

Dear Hsiao Tong

Below email refers.

We disagree with your contention stated, i.e. liability is unclear. Liability is crystal clear. i.e. you settle as per BOLA scenario 18.

Also, without forwarding your driver's video footage, you request for the same (???). Anyway, you do not need it to assist you to determine liability.

To expedite an amicable settlement, kindly forward your offer and settle as per BOLA scenario by **11.09.19**.

After which, we will have to escalate matter to GIA.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 4 September 2019 11:03 AM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: Your Ref: CC19060375/ SHA 699J/ WT(st) Our Ref: CC4/ASM19010766/Npb3 [ACCIDENT INVOLVING SHD 303K(AXA) AND SHA 699J ON 15/06/2019]

Your Ref: **CC19060375/ SHA 699J/ WT(st)**

Without Prejudice

Our Ref: CC4/ASM19010766/Npb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 303K(AXA) AND SHA 699J ON 15/06/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you

- to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



RE: Re:RE: HI, pls obtain video footage from TP. If no video footage, to reject TP's claim. TY.

Type

 Question

Message

Hi Richard, we have uploaded a copy of video footage from third party for your easy reference, Third party proposed 100% g/s \$2,400.00(all-in). Kindly let us have your instruction after review the matter. Thank you.
Hsiao Tong - 21 Oct 2019

Reply

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 22 October 2019 9:26 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 121864, vehicle number SHA699J

<input type="checkbox"/>	EMAIL TO TP: We have our principal instruction to maintain rejection as our driver reported that he felt a hit from the right rear side and realised that your client had hit onto his taxi. If you have any evidence/witness to refute the report given by our insured, we will be reviewing the situation.	CHT	18/10/2019 7:57:19 AM
<input type="checkbox"/>	Rec'd email from TP: Dear Hsiao Tong Attached video footage for your review. Your principal maintained rejection of our claim based on their insured accident statement. Now, evidence confirmed it was their insured that initiated the accident. Strictly without prejudice, we propose global sum \$2400.00. Kindly revert soonest. Thank you. Best Regards Catherine Koh	CHT	21/10/2019 3:40:41 PM
<input type="checkbox"/>	Message AXA : Hi Richard, we have uploaded a copy of video footage from third party for your easy reference, Third party proposed 100% g/s \$2,400.00(all-in). Kindly let us have your instruction after review the matter. Thank you. Hsiao Tong - 21 Oct 2019	CHT	21/10/2019 3:41:19 PM
<input type="checkbox"/>	21/10/19 5:24 PM ANG Richard-----Hi, pls propose 50/50 and inform Transcab on this. TY.	LSP	22/10/2019 9:13:08 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 21 October 2019 5:30 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 121864, vehicle number SHA699J

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Monday, 21 October, 2019 5:29 PM
To: admin-d@lkkauto.com
Subject: New message for service request 121864, vehicle number SHA699J

AXA Insurance has sent you a message for claim number S9M01QUQ.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 25 October 2019 9:51 AM
To: Catherine Koh Mui Gek
Cc: KKLau
Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer a global sum of \$1,100.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 21 October 2019 3:39 PM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)

Without Prejudice

Hi Catherine,

Thank you for your video.

We will review the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



RE: Re:RE: Re:RE: HI, pls obtain video footage from TP. If no video footage, to reject TP's claim. TY.

Type

🔔 Question

Message

Hi, we have offered third party at a global sum of 50%-\$1,100.00(all-in). However third party rejected our offer and proposed \$2,100.00(all-in) as their video clearly shows that OID encroached into their lane and caused the accident. Kindly let us have you further instruction. Thank you. Hsiao Tong - 02 Nov 2019

Reply

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 7 November 2019 9:58 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 121864, vehicle number SHA699J

21/10/19 5:24 PM ANG Richard-----Hi, pls propose 50/50 and inform Transcab on this. TY	LSP	22/10/2019 9:13:08 AM
Offered TP at 50% g/s \$1,100.00	CHT	25/10/2019 9:40:52 AM
Rec'd email from TP: Dear Hsiao Tong Regret to inform we are unable to accept your offer at \$1100.00. Video clearly evident your principal's insured encroached onto our taxi. Strictly without prejudice, we propose lump sum \$2100.00. Kindly revert soonest. Thank you. Best Regards Catherine Koh	CHT	2/11/2019 8:43:25 AM
Message AXA : Hi, we have offered third party at a global sum of 50%-\$1,100.00(all-in). However third party rejected our offer and proposed \$2,100.00(all-in) as their video clearly shows that OID encroached into their lane and caused the accident. Kindly let us have you further instruction. Thank you. Hsiao Tong - 02 Nov 2019	CHT	2/11/2019 8:47:48 AM
7/11/19 12:08 AM ANG Richard-----Hi, pls maintain at 50% - \$1100. BOLA S18 is applicable - Both vehicles should exercise caution when merging. TY	LSP	7/11/2019 9:44:48 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 7 November 2019 8:34 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 121864, vehicle number SHA699J

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Thursday, 7 November, 2019 12:09 AM
To: admin-d@lkkauto.com
Subject: New message for service request 121864, vehicle number SHA699J

AXA Insurance has sent you a message for claim number S9M01QUQ.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 7 November 2019 11:33 AM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau; CHIONH Hock San Christopher
Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)

Dear Hsiao Tong

Right from the start, we requested your principal to settle our PD claim as per BOLA S18. It was your principal who disagree and rejected our claim.

Strictly without prejudice, we accept your offer at \$1100.00. Kindly forward DV soonest.

Moving forward, kindly request your principal to abide by the BOLA guide.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843



Think Before Printing

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 7 November 2019 10:24 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

Our principal had reviewed the matter and we have our principal instruction to maintain offer at a global sum of \$1,100.00(all-in) as BOLA S18 is applicable.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Friday, 25 October 2019 10:00 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)

Dear Hsiao Tong

Regret to inform we are unable to accept your offer at \$1100.00. Video clearly evident your principal's insured encroached onto our taxi.

Strictly without prejudice, we propose lump sum \$2100.00.

Kindly revert soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 25 October 2019 9:51 AM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>

Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer a global sum of \$1,100.00(all-in).

Please confirm acceptance.

*
"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 21 October 2019 3:39 PM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>

Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)

Without Prejudice

Hi Catherine,

Thank you for your video.

We will review the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 21 October 2019 3:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019] - (video attached)

Dear Hsiao Tong

Attached video footage for your review.

Your principal maintained rejection of our claim based on their insured accident statement.

Now, evidence confirmed it was their insured that initiated the accident.

Strictly without prejudice, we propose global sum \$2400.00.

Kindly revert soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 18 October 2019 8:09 AM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain rejection as our driver reported that he felt a hit from the right rear side and realised that your client had hit onto his taxi.

If you have any evidence/witness to refute the report given by our insured, we will be reviewing the situation.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, 2 October 2019 5:26 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; ANG Richard <richard.angbs@axa.com.sg>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; KKLau <kklau@lkkauto.com>;
cynthia.chan@gia.org.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

KIV - GIA

Merging lanes : BOLA S18 (50%)
Outstanding : 3 months

Without Prejudice.

Dear All

Preceding emails refer.

Accident of this nature do not warrant a total rejection. On the contrary, you rejected this claim.

Since, you do not wish to settle this matter as per BOLA scenario, we will then have to escalate matter to GIA.

By the way, if no offer received by **09.10.19**, we will then proceed with our next course of action.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 2 October 2019 4:46 PM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our insured reported that he was in front of your client vehicle and collided by your client vehicle.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 4 September 2019 3:15 PM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Without Prejudice

Dear Mr William,

Thank you for your email.

We will convey your message to our principal and get back to you soon.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Wednesday, 4 September 2019 2:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: Your Ref: CC4/ASM19010766/Npb3 (SHD 303 K -Transcab) vs SHA 699 J D.O.A. 15/06/2019]

Merging lanes

Without Prejudice.

Dear Hsiao Tong

Below email refers.

We disagree with your contention stated, i.e. liability is unclear. Liability is crystal clear. i.e. you settle as per BOLA scenario 18.

Also, without forwarding your driver's video footage, you request for the same (???). Anyway, you do not need it to assist you to determine liability.

To expedite an amicable settlement, kindly forward your offer and settle as per BOLA scenario by **11.09.19**.

After which, we will have to escalate matter to GIA.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 4 September 2019 11:03 AM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: Your Ref: CC19060375/ SHA 699J/ WT(st) Our Ref: CC4/ASM19010766/Npb3 [ACCIDENT INVOLVING SHD 303K(AXA) AND SHA 699J ON 15/06/2019]

Your Ref: **CC19060375/ SHA 699J/ WT(st)**

Without Prejudice

Our Ref: CC4/ASM19010766/Npb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 303K(AXA) AND SHA 699J ON 15/06/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

HT

COMFORTDELGRO ENGINEERING

Our Ref : CC19060375/ SHA 699J /WT(st)

Your Ref :

Date : 05-Jul-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 198803428R

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508989

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA 699J YOUR INSURED SHD 303K
AND OTHER ON 15.06.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHA 699J which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SHD 303K we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,531.13
2	<u>5</u> days Loss of Rental @ <u>\$ 125.19</u> per day	\$ 625.95
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ -
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 2,157.08

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 400.00
Total Claims :		\$ 2,557.08

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SHD 303K
- c) GIA / Police report/s of : SHA 699J
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photos () Certificate of Insurance
 - () PIR (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 676704
 Mailing + 65 6263 6280 Facsimile + 65 6260 9752

<http://www.wiley.com>

For a complete listing of the authors' publications, please refer to the references.

45 Pardon Road Singapore 600046.

45 Farquhar Road, Singapore 220245
200 Little Road, Singapore 109221

24 Garfield Loop (Highway 250) NE
7 Street North West, Vancouver, V2A 2W1

COMPANY REG. NO.: 199506048W

Page: 2

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO.

SHA 6991

MAKK
HYLINDATMORI,
TOMIO (G2)

DATE OF RMC
30.04.2019

CHASSIS CODE
KMHC851CVKU141026

INV. NO/DATE

91451920 27.06.2019

JOB NO.
305303840

ODOMETRIC READING

DATE/TIME IN
15.06.2019 13:30

S/No	Part No.	Qty	Unit Price	%Disc	Net
		SUB-TOTAL	:		740.00

Items total		1,430.96
Add GST @	7.000 %	100.17
Invoice amount		1,531.13

Issued by : KATHERINETAN 27.06.2019 10:03:55
Repair type : CFS0/57/57
Payment Type/Term: /Credit 30 days

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of **COMFORT**Delcra

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010766/Npb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 19-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 303K	Veh. Inspected	SHA 699J
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01QUQ	Excess (\$)	0.00
Assign From		Assign Date	17/06/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	KMHC851CVKU141026	Colour	YELLOW
Odometer	26397	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	MICHELIN	6 mm
L/H Front Tyre	195/65 R15	MICHELIN	6 mm
R/H Rear Tyre	195/65 R15	MICHELIN	6 mm
L/H Rear Tyre	195/65 R15	MICHELIN	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	15/06/2019	Inspection Date	17/06/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. RemarksA)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 699J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER COVER (CONSISTENT)	TO REPAIR SEE LABOUR	418.30	-
1	FRONT BUMPER BRACKET TOP (LH) (CONSISTENT)	SERVICEABLE	35.00	-
1	FRONT BUMPER BRACKET (LH) (CONSISTENT)	SERVICEABLE	28.00	-
10	FRONT BUMPER CLIPS (CONSISTENT)	SERVICEABLE	22.00	-
1	FRONT FENDER (LH) (CONSISTENT)	DEFORMED	490.70	490.70
1	FRONT FENDER SHIELD (LH) (CONSISTENT)	SERVICEABLE	114.70	-
1	FRONT FENDER RETAINER (CONSISTENT)	SERVICEABLE	41.40	-
1	EMBLEM -BLUE DRIVE (LH) (CONSISTENT)	NECESSARY	26.60	26.60
1	FRONT WHEEL HUB CAP (LH) (CONSISTENT)	SCRATCHED	346.40	346.40
	LESS 20% DISCOUNT		-304.62	-172.74
			1,218.48	690.96
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER.		400.00	300.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	TUFF KOTE.		50.00	40.00
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	120.00	-
			1,170.00	740.00
GRAND TOTAL			2,388.48	1,430.96
RECOMMENDED COST OF REPAIRS				1,430.96

Report Ref No. CQ4/ASM19010766/Npb3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

ClaimSYN01QUQ

ReferenceCC4/ASM19010766/Npb342

Loss Date15 June 2019

Report Date17 Jun 2019 12:56:41 PM

Request Date29 August 2019

Due Date

Vendor NameLUK AUTO CONSULTANTS PTE LTD (TP)

Type of LossThird Party Vehicle Damage

ServicesPending verification - Direct Settlement

Actions

Next StepWait for: Approve Invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #SHA699J

MakeTPVD HYUNDAI

ModelIQHQ HYBRID

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

ANG, Richard

richard.ang@axa.com.sg















Additional InstructionsNOT REPORTED

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Mortimer	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1141.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKInspection 11.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM (AMENDED).pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 AUTHORISATION TO ACT FORM (AMENDED).pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 LETTER TO OI (AMENDED).pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
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 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
 591A6999 dox 15619 - TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	21 October 2019
 Email from TP id 040919.pdf	Letters and Correspondence	Third Party	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Recovery Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 TP_ESTIMATE_-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
 TP-IA 699.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 June 2019
 TP PRI FROM WORKSHOP WITH CIA REPORT.mng	Letters and Correspondence	Workshop	DHANAL Rajhwar	17 June 2019