

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 23 October 2019 9:43 AM
To: GERALD POH WEE BIN
Cc: SUR
Subject: RE: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

Dear Gerald,

According to our surveyor, we have reviewed the below matter. Our opinion that the repair cost remains the same.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Monday, 21 October 2019 10:40 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: FW: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 21 October 2019 10:38 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Iris Lim <iris@hoh.com.sg>
Subject: FW: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

Lonpac External - General

Dear Denise,

Kindly expedite.

Aside to Iris,

Please hold hands till then.

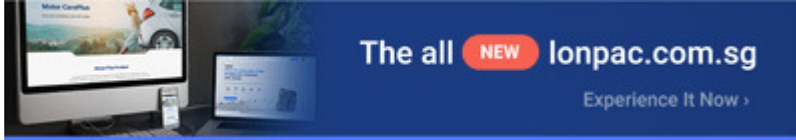
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Iris Lim [<mailto:iris@hoh.com.sg>]

Sent: Friday, 18 October, 2019 5:33 PM

To: GERALD POH WEE BIN

Subject: RE: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

Dear Gerald (Very Urgent)

We refer to the above matter and to your following email.

Kindly let us have your reply to our client's claim within the next five (5) days, failing which we have our client's instruction to proceed accordingly without further reference to you.

Regards

Iris Lim

Secretary

Hoh Law Corporation

Advocates & Solicitors

209 New Upper Changi Road

#04-631 Singapore 460209

DID: (65) 6244 5756

Fax: (65) 6244 3052

E-mail: iris@hoh.com.sg

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Important Note to Clients:

There has been a spate of email scams in financial transactions. Please take note that if you receive any request from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer "TT" or internet bank transfer etc), you are to give us a call to check with us first before proceeding with the transfer. Thank you.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 11 October 2019 12:38 PM

To: Iris Lim <iris@hoh.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Iris,

We shall clarifications with our surveyor and revert.

Please hold hands.

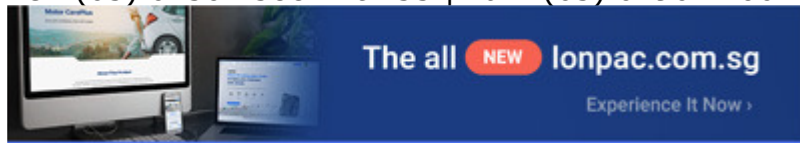
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Iris Lim [<mailto:iris@hoh.com.sg>]

Sent: Friday, 11 October, 2019 12:26 PM

To: GERALD POH WEE BIN

Subject: RE: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

Dear Gerald (Very Urgent) (Without Prejudice)

We refer to your offer via email on 23 September 2019 and regret to inform you that your offer is not acceptable to our client.

We enclose herewith list of quotation from M/s Serve You Motor Service for your retention and perusal.

However, in view of an amicable settlement, we are prepare to advise our client to accept a quantification as follows:

1. Costs of repair	\$18,800.00
2. Rental of vehicle	\$ 3,500.00
3. Survey fees	\$ 680.00
4. Search fees	\$ 36.49
5. Costs & miscellaneous incidentals charges	\$ 800.00
Total	<u>\$23,816.49</u>

Kindly revert to us within the next five (5) days, failing which we have our client's instruction to proceed accordingly without further reference to you. Thank you.

Regards
Iris Lim
Secretary
Hoh Law Corporation
Advocates & Solicitors
209 New Upper Changi Road
#04-631 Singapore 460209
DID: (65) 6244 5756
Fax: (65) 6244 3052
E-mail: iris@hoh.com.sg

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There has been a spate of email scams in financial transactions. Please take note that if you receive any request from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer "TT" or internet bank transfer etc), you are to give us a call to check with us first before proceeding with the transfer. Thank you.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 25 September 2019 4:05 PM
To: Iris Lim <iris@hoh.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

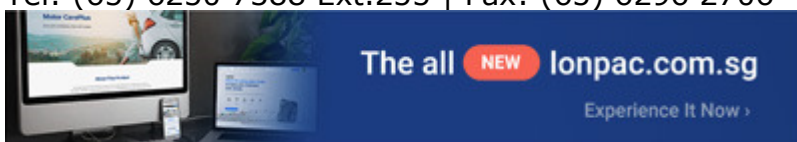
Lonpac External - General

WITHOUT PREJUDICE

Dear Iris,

Attached copy of our surveyor's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Iris Lim [<mailto:iris@hoh.com.sg>]

Sent: Wednesday, 25 September, 2019 3:16 PM

To: GERALD POH WEE BIN

Subject: RE: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

Dear Gerald (Urgent)

We refer to your following offer.

As you are aware that our client had appointed Autoprobe Consultants to inspect our client's vehicle before our client's workshop conducted the repair.

Could you let us have your breakdown on your offer of \$13,600.00 for the costs of repair based on the Autoprobe Consultants' inspection report. We enclose herewith the said inspection report for your easy reference.

Kindly revert to us soonest in order for us to revert to you on our client's instruction. Thank you.

Regards

Iris Lim

Secretary

Hoh Law Corporation

Advocates & Solicitors

209 New Upper Changi Road

#04-631 Singapore 460209

DID: (65) 6244 5756

Fax: (65) 6244 3052

E-mail: iris@hoh.com.sg

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 23 September 2019 4:40 PM

To: Iris Lim <iris@hoh.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019) [External General]

Lonpac External - General

WITHOUT PREJUDICE

Save as to Costs

Dear Iris,

We are proposing settlement as follows:-

Costs of repair	\$13,600.00
Rental of vehicle	\$ 2,200.00
Survey fee	\$ 680.00
Search fees	\$ 36.49
Costs	\$ 400.00

	\$16,916.49

Please revert regarding acceptance.

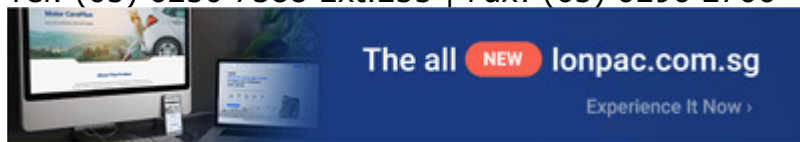
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Iris Lim [<mailto:iris@hoh.com.sg>]

Sent: Friday, 20 September, 2019 2:45 PM

To: GERALD POH WEE BIN

Subject: FW: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019)

Dear Gerald (Urgent)

Enclosed herewith all the photos of the accident scene for your retention and perusal. Thank you.

Please revert to our client's claims without further delay, failing which we have our client's instruction to proceed accordingly without further reference to you.

Iris Lim

Secretary

Hoh Law Corporation

Advocates & Solicitors

209 New Upper Changi Road

#04-631 Singapore 460209

DID: (65) 6244 5756

Fax: (65) 6244 3052

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From: Mas Zainal <zainal@hoh.com.sg>
Sent: Friday, 20 September 2019 2:43 PM
To: Iris Lim <iris@hoh.com.sg>
Subject: FW: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019)

From: Mas Zainal
Sent: Friday, 20 September 2019 2:10 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: FW: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019)

Dear Gerald,

We had sent to you the above photos of the accident scene and videos on 20 June 2019 and 26 July 2019.

Please revert to our client's claims without further delay, failing which we have our client's instruction to proceed accordingly without further reference to you.

Iris Lim
Secretary
Hoh Law Corporation
Advocates & Solicitors
209 New Upper Changi Road
#04-631 Singapore 460209
DID: (65) 6244 5756
Fax: (65) 6244 3052
E-mail: iris@hoh.com.sg

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From: Mas Zainal
Sent: Friday, 13 September 2019 12:41 PM
To: mt_claim@lonpac.com
Subject: FW: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019)

Dear Gerald,

We had sent to you the above photos of the accident scene and videos on 20 June 2019 and 26 July 2019.

Please revert to our client's claims without further delay, failing which we have our client's instruction to proceed accordingly without further reference to you.

Iris Lim
Secretary
Hoh Law Corporation

Advocates & Solicitors
209 New Upper Changi Road
#04-631 Singapore 460209
DID: (65) 6244 5756
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From: Mas Zainal
Sent: Friday, 26 July 2019 7:45 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: YOUR REF: 18/19/19/VC05/021651 & OUR REF: ZA-2019-004-0463L/ir (ACCIDENT INVLG PC136L & YN8937A ALONG TANAH MERAH COAST ROAD ON 8 APRIL 2019)

Dear Gerald (Very Urgent)

We refer to your letter dated 22 July 2019.

We forward again herewith the photographs and video footage from our client's vehicle for your attention.

Kindly revert to our client's claim without further delay.

Iris Lim
Secretary
Hoh Law Corporation
Advocates & Solicitors
209 New Upper Changi Road
#04-631 Singapore 460209
DID: (65) 6244 5756
Fax: (65) 6244 3052
E-mail: iris@hoh.com.sg

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URGENT
WITHOUT PREJUDICE

Dear Mr Gerald Poh,

We refer to your letter dated 11 June 2019.

As requested, we attached herewith the photographs and video footage from our client's vehicle for your attention.

Kindly revert to us on our client's vehicle damage claim as soon as possible.

Thanks & Best regards
MAS ZAINAL ABIDIN
Manager (Bedok Branch)

H O H 何进才律师馆
LAW CORPORATION

Advocates & Solicitors
Blk 209 New Upper Changi Road
#04-631 Singapore 460209
DID: (65) 6244 5753
Fax: (65) 6244 3052
E-mail: zainal@hoh.com.sg

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From: Masraz Raz <masraz@gmail.com>
Sent: Thursday, June 20, 2019 5:01 PM
To: Mas Zainal <zainal@hoh.com.sg>
Subject: