

Surveyor:

Naz

DOI:

ASSIGNMENT

12/6/19

Date / Time:

12/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKJ 31C

Name of Insured:

SK Storage Trading

Insured Tel No.:

HP:

Claim No.:

VCO12702

Policy No.:

Make / Model:

Place of Accident:

Excess Sec II :SS

D.G.A: 15/6/2019

Is driver the owner?

( YES NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHD 4442P



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Update logary



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call CI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

7/9 \$5744.45

( 2 days)

Reduction:

5% %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

4/15/19 \$5744.45

Loss of Rental (LOR):

\$5744.45

( 2 days)

x \$2872.22

Loss of Use (LOU):

\$5 -

( \$

x days)

Loss of Income (LOI):

\$5744.45

( \$50

x 2 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5144

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5156.99

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5156.99

Name 1:

CHAMPION ENGINEERING, PT. LTD.

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 19.06.2019

Time: 08:28:38

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305303982  
REGN NO : SHD4442R  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 02.05.2019  
DATE/TIME IN : 17.06.2019 11:25  
ACCIDENT DATE : 15.06.2019

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-2287-G REAR BUMPER CENTER-BLACK 1 552.60 25.00 414.45 / *scr*

SUB-TOTAL : 414.45

## JOB NATURE

0000 PB PANEL BEATING 100.00  
0001 SP SPRAYPAINT CHARGE 200.00  
0002 L R/I REVERSE SENSOR 30.00

SUB-TOTAL : 330.00

TOTAL : 744.45

*Lim J*  
MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
SURVEYOR NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 17.06.2019

Time: 14:14:26

Page: 1

QBE (P/P)  
LKK-

TS

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305303982  
 REGN NO : SHD4442R  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 02.05.2019  
 DATE/TIME IN : 17.06.2019 11:25  
 ACCIDENT DATE : 15.06.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-2282-G REAR BUMPER 1 458.60 25.00 343.95 X 2

0002 04-01-0302-2287-G REAR BUMPER CENTER-BLACK 1 552.60 25.00 414.45 / SCR

0003 09-01-0302-2005-A REVERSE SENSOR 1 135.70 135.70 X SUB

SUB-TOTAL : 894.10

## JOB NATURE

0000 PB PANEL BEATING ~~280.00~~ 1000001 SP SPRAYPAINT CHARGE ~~250.00~~ 2000002 L R/T REVERSE SENSOR ~~120.00~~ 30

SUB-TOTAL : 650.00

TOTAL : 1,544.10

MVA NAME & SIGNATURE  
 DATE:

AUTHORISED : YES / NO  
 SURVEYOR NAME & SIGNATURE  
 DATE:

NAZ LKK  
 17/6/19 1630  
 AP  
 2 days

AFTER REPAIR PHOTO

**LKK Auto Consultants** hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 17.06.2019

Time: 14:14:26

Page: 1

QBE CP/P)  
LKK-

TS

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305303982  
 REGN NO : SHD4442R  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 02.05.2019  
 DATE/TIME IN : 17.06.2019 11:25  
 ACCIDENT DATE : 15.06.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-2282-G	REAR BUMPER	1	458.60	25.00	343.95	X 2
0002 04-01-0302-2287-G	REAR BUMPER CENTER-BLACK	1	552.60	25.00	414.45	/ SCR
0003 09-01-0302-2005-A	REVERSE SENSOR	1	135.70		135.70	X SVL
						SUB-TOTAL : 894.10

## JOB NATURE

0000 PB	PANEL BEATING		<del>280.00</del>		100
0001 SP	SPRAYPAINT CHARGE		<del>250.00</del>		200
0002 L	R/I REVERSE SENSOR		<del>120.00</del>		30
SUB-TOTAL : 650.00					

TOTAL : 1,544.10

MVA NAME & SIGNATURE  
 DATE :

AUTHORISED : YES / NO  
 SURVEYOR NAME & SIGNATURE  
 DATE :

NA2 LKK  
 17/6/19 1620  
 PIP  
 2 days

AFTER REPAIR PHOTO

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Cecilia Chang

Finalized

20/6/19

NAZ

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
58 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305303982

Date : 19/06/19

## FINALIZATION FORM

To : LKK

Fax :

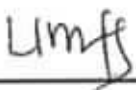
Attn : NAZ

Vehicle Reg No. : SHD4442R

Date of Accident : 15-Jun-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: QBE INS --- SKJ 31C
- The finalized amount shall be:
  - Spare Parts after List discount \$414.45
  - Labour Charges \$330.00
  - Total for Part-By-Part Repair Cost \$744.45
  - Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
Final Lumpsum Repair cost
- Estimated normal period for repairs: 2 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance. We confirm the estimates and finalized amount

Signature :   
Name : LIM T S  
Tel : 62148398  
Fax : 65468156

Signature :   
Name : NAZ  
Date : 20/6/19

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/QBE19010761/Npa3**

28 June 2019

**SK GARAGE TRADING**  
7 SOON LEE STREET  
#01-31  
ISPACE  
SINGAPORE 627608

Dear Sir/Madam,

**ACCIDENT INVOLVING SKJ31C AND SHD4442R ON 15/06/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third-Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) may be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: jimmychen@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

Our Ref : T 0619/ SHD4442R /WT(st)

Date : 25-Jun-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199500489

QBE INSURANCE (INT'L) LTD  
1 Raffles Quay #29-10  
South Tower  
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4442R YOUR INSURED SKJ 31C  
AND OTHER \_\_\_\_\_ ON 15-06-19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD4442R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKJ 31C we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$	796.56
2	<u>2</u> days Loss of Rental @ \$ <u>126.47</u> per day	\$	252.94
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	1,056.99

## HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	160.00
Total Claims :		\$	1,216.99

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopied of photographs 4 pcs.  
 b) LTA search slip/s of : SKJ 31C  
 c) GIA / Police report/s of : SHD4442R  
 d) Letter of authority from owner / hirer / operator  
     ( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
     ( X ) Photocopies of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

## Workshops

Braddell  
205 Braddell Road  
Singapore 579701Loyang  
59 Loyang Drive  
Singapore 508969Sin Ming  
383 Sin Ming Drive  
Singapore 575717Pandan  
45 Pandan Road  
Singapore 609286Ubi  
320 Ubi Road 3  
Singapore 408549Senoko  
24 Senoko Loop  
Singapore 758156Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791Yishun  
501 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVENUE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

**Our Ref: CC3/QBE19010761/Npa3**

28 June 2019

**SK GARAGE TRADING**  
7 SOON LEE STREET  
#01-31  
ISPACE  
SINGAPORE 627608

Dear Sir/Madam,

**ACCIDENT INVOLVING SKJ31C AND SHD4442R ON 15/06/2019**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third-Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) may be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: jimmychen@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*



## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHD4442R , SKJ31C** ON **15-Jun-19 22:40**  
ALONG **BUKIT PANJANG RING ROAD BEFORE SEGAR RD JUNCTION**

I / We **TAN PAU SOON** (Hirer) NRIC No.: **SXXXX168H**

and/or (Relief) NRIC No.: **SXXXX168H**

Taxi Number **SHD4442R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Jun-2019**

Name of Hirer **TAN PAU SOON**  
Hirer NRIC **SXXXX168H**

Signature :



Address **871 TAMPINES STREET 84 #02-51**  
**520871**

Contact No. **97912492**

## DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : T0619/SHD4442R/WT(st)  
Our Reference : VC012702

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **ONE THOUSAND ONE HUNDRED FIFTY SIX AND CENTS NINETY NINE ONLY (S\$1,156.99)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**SK GARAGE TRADING**', over damage to my/our vehicle **SHD 4442R** from an accident involving **SKJ 31C** at/along **BUKIT PANJANG RING ROAD BEFORE SEGAR RD JUNCTION**, which occurred on **15/06/2019** at about **22:40hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**SK GARAGE TRADING**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 26<sup>th</sup> of (month) July (year) 2019

Signature

CLAIMS DEPARTMENT  
COMFORTDELORO ENGINEERING PTE LTD  
35 LORONG BUKIT  
SINGAPORE 109989

Claimant's Name

FIN/NRIC No.

Witness's Signature

CLAIMS DEPARTMENT  
COMFORTDELORO ENGINEERING PTE LTD  
35 LORONG BUKIT  
SINGAPORE 109989

Witness's Name

FIN/NRIC No.

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Address

Company stamp if applicable

Please forward your cheque made payable to:  
**COMFORTDELORO ENGINEERING PTE LTD**

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

795.56

A member of COMFORTDELGRO

**GST REG. NO. M2-8921817-3**

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 571704  
Marketing + 65 6383 6290 Fax/enquiry + 65 6280 3755

Workshops

2013 Sun Ming Drive Singapore 371671

220110, Pongoli 3, Singapore 408601

24 Seroka Loop Singapore 756156.

7 Sungei Kidat Way, Singapore (228791)

501 Yungus Industrial Park A Singapore 7673

COMPANY REG. NO.: 199506048W

Page: 2

## TAX INVOICE

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10  
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO  
SHD4442R

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
02.05.2019

CHASSIS CODE  
JTDEKB3FU903080542

INV. NO/DATE

91450644 20.06.2019

JOB NO.  
305303982

ODOMETER READING

DATE/TIME IN  
17.06.2019 11:25

Items total	744.45
Add GST @ 7.000 %	52.11
Invoice amount	796.56

Issued by : CHEWBELENG 20.06.2019 16:16:42  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTOLLOID

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

[illegible]

Our Ref: CT19060411

Date: 20 June 2019



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	15/06/2019 @ 22:40 hrs
ALONG	BUKIT PANJANG RING ROAD BEFORE SEGAR RD
	JUNCTION
INVOLVING	SKJ31C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4442R** (the "Taxi"). The Taxi was hired to **TAN PAU SOON IC NO S0059168H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SID 4442R

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME
						FROM	TO		
14/06/19	TPS		98	20	379	0850	0131		
15/06/19	TPS	71	00	73	253	1445	0313		
16/06/19	TPS		101	11	38	1008	1912		
17/06/19	TPS		101	21	10	0935			
18/06/19									
17/6	Accident					1125	1700		
18/6	repair								

not printed

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKJ31C	15 Jun 2019 / 22:40:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SND 4442 R

## Asher Sng (LKKAUTO)

---

**From:** Janice Goh Siew Geok <janice.goh@qbe.com>  
**Sent:** Wednesday, 24 July 2019 3:54 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKJ31C (OI : QBE - TBA) and SHD4442R (TP : LKK REF - CC3/QBE19010761/Nga3) on 15/06/2019

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Asher

Please proceed to offer at \$1,156.99.  
Thank you.

---

**Janice Goh**  
Executive, Claims  
Claims | Asia  
1 Raffles Quay, #29-10 South Tower, Singapore 048583  
+65 6477 1243  
[Website](#) [LinkedIn](#) [Twitter](#)



---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 23 July 2019 5:34 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKJ31C (OI : QBE - TBA) and SHD4442R (TP : LKK REF - CC3/QBE19010761/Nga3) on 15/06/2019

Your ref : VC012702  
Our ref : CC3/QBE19010761/Nea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,156.99 (all-in)**.

The summary is as follows: -



	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 1,652.19	\$ 796.56
2. Loss of Rental (2days x \$126.47)	\$ 252.94	\$ 252.94 (2days x \$126.47)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,072.62	\$ 1,156.99

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Sent:** Thursday, 20 June 2019 4:01 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKJ31C (OI : QBE - TBA) and SHD4442R (TP : LKK REF - CC3/QBE19010761/Nga3) on 15/06/2019

Our Ref. VC012702

Hi Mei Kwan

We have received Insured's reporting. Attached herewith for your attention.

Please proceed for direct settlement.

Thanks & Best Regards

---

**Joyce Foo**

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#) [LinkedIn](#) [Twitter](#)



**From:** Joyce Foo  
**Sent:** Thursday, 20 June 2019 3:07 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SKJ31C (OI : QBE - TBA) and SHD4442R (TP : LKK REF - CC3/QBE19010761/Nga3) on 15/06/2019

Hi Mei Kwan

Is there any name or Company's name (under motor trade), policy no. ?

Thanks & Best Regards

---

**Joyce Foo**

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#)   [LinkedIn](#)   [Twitter](#)



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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 20 June 2019 2:34 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SKJ31C (OI : QBE - TBA) and SHD4442R (TP : LKK REF - CC3/QBE19010761/Nga3) on 15/06/2019

Hi Joyce,

Please refer to the GIA search enclosed.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Thursday, 20 June, 2019 11:08 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving SKJ31C (OI : QBE - TBA) and SHD4442R (TP : LKK REF - CC3/QBE19010761/Nga3) on 15/06/2019

Hi Mei Kwan

We refer to your email.

However, upon checking our records we do not insured such vehicle. Please provide more information in order for us to recheck.

Thanks & Best Regards

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**Joyce Foo**

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#)

[LinkedIn](#)

[Twitter](#)



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 20 June 2019 10:58 AM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKJ31C (OI : QBE - TBA) and SHD4442R (TP : LKK REF - CC3/QBE19010761/Nga3) on 15/06/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4442R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Cecilia and she can be contacted at DID: 6749 4274.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC3/QBE19010761/Nea3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 14-08-2019	
			Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKJ 31C	Veh. Inspected	SHD 4442R	
Policy No.	V0020235	Coverage (\$)	0.00	
Claim No.	VC012702	Excess (\$)	0.00	
Assign From		Assign Date	17/06/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	JTDKB3FU903080542	Colour	BLUE	
Odometer	10121	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	15/06/2019	Inspection Date	17/06/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 4442R**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	458.60	-
1	REAR BUMPER CENTER -BLACK	SCRATCHED	552.60	552.60
	LESS 25% DISCOUNT		-252.80	-138.15
			758.40	414.45
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
			135.70	-
	<b><u>LABOUR</u></b>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		280.00	100.00
	SPRAYPAINT CHARGE.		250.00	200.00
	R/I REVERSE SENSOR .		120.00	30.00
			650.00	330.00
<b>GRAND TOTAL</b>			<b>1,544.10</b>	<b>744.45</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>744.45</b>

Report Ref No. CC3/QBE19010761/Nea3q2

NH

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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