

Vic (LKKAuto)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Monday, 9 March, 2020 8:07 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: LOD - Our Ref: SLU 8753E and Your Ref: SLQ 4086U (AXA) / DOA: 22-02-2019 - LKK REF CC4/ASM19010757/Bhb3
Attachments: SignedDV. Inv. SLU8753E.pdf

Dear Vic,

Without Prejudice

Kindly find attached the signed Discharge Voucher and our Invoice (final repair bill comprising of only COR) for your necessary.

Note: Our client's acceptance of this DV is strictly on a without admission to liability basis and solely for our client's claim for Property Damage and not prejudicial to any other claims arising from the same accident.

Do let us know if there is anything else required otherwise we look forward to receiving your cheque payment soonest to our main office address as follows:-

Team AutoPro Pte Ltd
160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Feb 25, 2020 at 10:48 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Adel,

We refer further to our below email.

Please be informed that our principal instructed us to maintain our previous offer on a global sum of **\$5,860.00 (all in)** to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us together with the Final Repair Invoice for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: TeamAuto Pro [mailto:teamautooffice@gmail.com]

Sent: Wednesday, 4 December, 2019 2:54 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: LOD - Our Ref: SLU 8753E and Your Ref: SLQ 4086U (AXA) / DOA: 22-02-2019 - LKK REF CC4/ASM19010757/Bhb3

Dear Vic,

Without Prejudice

Thank you for your prompt offer which days and rate/day offered for LOR we would like to further discuss.

Your all-in offer at \$5,860.00 deducting COR agreed at \$5,000.00 + Search fee at \$22.45, left us with only \$837.55 to cover LOR.

Refer to below timeline from our sending of 2 days notice - survey - end of repair days agreed, we are of the opinion that our requested of 14 days is fair and reasonable.

14 Jun 19 - Fri @5.00pm	2 Days Notice sent	1 Day
15 Jun 19 - Sat	Pending your list of surveyors	2 Days
16 Jun 19 - Sun	Pending your list of surveyors	3 Days
17 Jun 19 - Mon @8.41am @9.56am	Received your list of surveyors Confirmed LKK as our choice surveyor	4 Days
18 Jun 19 - Tue	Pre-Survey conducted	5 Days
19 Jun 19 - Wed	Re-Survey conducted	6 Days
20 Jun 19 - Thu	1st Repair Day	7 Days
21 Jun 19 - Fri	2nd Repair Day	8 Days
22 Jun 19 - Sat	3rd Repair Day	9 Days
23 Jun 19 - Sun	Sunday	10 Days
24 Jun 19 - Mon	4th Repair Day	11 Days
25 Jun 19 - Tue	5th Repair Day	12 Days
26 Jun 19 - Wed	6th Repair Day	13 Days
27 Jun 19 - Thu	7th Repair Day	14 Days

Further, our client's vehicle cc is 2.0L, relatively new- manufactured in year Dec-2017, falls under Cat B (1600cc above) for protocol. LOR rate for Cat B vehicles is between \$120-\$180, LOU rate is between \$800-\$100.

Solely for the sake of an amicable settlement, we are ready to further compromise total LOR/U days to 12 days; 7 Days LOR at rate of \$150/day + 5 Days LOU at rate of \$100/day.

Kindly review our counter-offer as follows. We await earnestly your favorable reply:-

COR	\$	5,000.00	
LOR	\$	1,050.00	7Days
LOU	\$	500.00	5Days
Search Fee	\$	22.45	
TAP Total	\$	6,572.45	

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Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Dec 4, 2019 at 9:57 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Adel,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we have our principal's mandate and we offer a global sum of **\$5,860.00 (all in)** to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us together with the Final Repair Invoice for our principal to process the payment.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 28 November, 2019 10:20 AM

To: TeamAuto Pro

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD - Our Ref: SLU 8753E and Your Ref: SLQ 4086U (AXA) / DOA: 22-02-2019 - LKK REF CC4/ASM19010757/Bhb3

Without Prejudice

Dear Adel,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: TeamAuto Pro [<mailto:teamautooffice@gmail.com>]

Sent: Wednesday, 27 November, 2019 6:57 PM

To: Vic (LKKAuto); Admin A

Subject: LOD - Our Ref: SLU 8753E and Your Ref: SLQ 4086U (AXA) / DOA: 22-02-2019

BY EMAIL

WITHOUT PREJUDICE

Our Ref: SLU 8753E
Your Ref: SLQ 4086U

Dear Vic,

Accident Involving: SLU 8753E and SLQ 4086U

Date of Accident: 22 February 2019

Location of Accident: Macpherson Slip Road to PIE Tuas

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair as agreed	\$	5,000.00
TOTAL LOR/U DAYS	14 DAYS	3 Day PRS (14/17/18 Jun) + 2 Days PRS Weekend (15/16 Jun) + 1 Day Resurvey + 7 Repair Days + 1 Sunday
Add Loss of Rental	\$	1,260.00 7 Days - Inv#TAP8753E-113/0281
Add Loss of Use	\$	840.00 7 Days
Total	\$	7,100.00
Add 3rd Party Report Fee	\$	15.00
Add LTA Search Fee	\$	7.45
GRAND TOTAL	\$	7,122.45

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Tuesday, 18 June 2019 12:19 PM

To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Subject: Re: your ref: SLU 8753 E our ref: S9M01HM2mc/kc

Dear KUMAR,

Good day.

We received notice from LKK Auto that they have yet to instructions for this case. Kindly confirm LKK Auto is the appointed firm for survey to avoid any delays.

Thank you.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Peach Ang

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

385 Sin Ming Drive
#01-02 Vicom Inspection Centre
Singapore 575718

On Mon, Jun 17, 2019 at 9:56 AM TeamAutoPro North <teamautopl@gmail.com> wrote:

Dear Kumar,

With reference to your list of surveyors, we are agreeable with the appointment of **Lim - LKK Auto** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Alan Koh Frederick Lim	9092 7279 9674 6635
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Peach Ang

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

385 Sin Ming Drive
#01-02 Vicom Inspection Centre
Singapore 575718

On Mon, Jun 17, 2019 at 8:41 AM KUMAR Shailendra <shailendra.kumar@axa.com.sg> wrote:

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
3. T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
4. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
5. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
6. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
7. Axel Lee/ Chow Bo Xiong/ Gary Soon (FormTeam Adjuster Pte Ltd)
8. Edward Cho/ Cedric Ng (Infiniti Appraisal Services)
9. Lawrence Ng/ Jimmy Lee (Priority Services)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards

Shailendra

From: TeamAutoPro North [mailto:teamautopl@gmail.com]

Sent: Friday, June 14, 2019 5:00 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: 2 Days Notice: SLU 8753 E (Our Ref) and SLQ 4086 U (Your Ref) Dated 22ND Feb 2019

Dear Sir/Madam,

**Road Traffic Accident Involving SLU 8753 E (Our Ref) and SLQ 4086 U (Your Ref)
Dated 22ND Feb 2019, Time around 17:30**

@ MACPHERSON SLIP RD TO PIE TUAS

We represent our client; ANDY YEONG INN LOONG, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SLU 8753 E and your insured's vehicle registration number: SLQ 4086 U.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via email to the following personnel:-**

Contact Person	Alan Koh Frederick Lim	9092 7279 9674 6635
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Peach Ang

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

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#01-02 Vicom Inspection Centre
Singapore 575718