

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 20 June 2019 10:19 AM
To: 'Ong Germaine (VGS - SG/Singapore)'; 'Tang Shu Shi (VGS - SG/Singapore)'
Cc: 'Chee Steven (VGS - SG/Singapore)'; SUR; pauline_soh@sg.msig-asia.com
Subject: RE: SKT 1233C OD (MSIG) DOA - 16/06/2019

Dear Germaine,

As instructed by our client, please proceed at repair cost not exceeding \$7,000.00 (inclusive supplementary) to repair the insured vehicle **SKT 1233C (Excess \$ 500/-)** on part by part basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Thursday, 20 June 2019 10:12 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; SUR <sur@lkkauto.com>; Pauline Soh <pauline_soh@sg.msig-asia.com>
Subject: RE: SKT 1233C OD (MSIG) DOA - 16/06/2019

Dear Shirley

MSIG mentioned that they have given the authorisation yesterday

We have yet to receive from your end

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Ong Germaine (VGS - SG/Singapore)
Sent: Wednesday, 19 June 2019 10:37 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKT 1233C OD (MSIG) DOA - 16/06/2019

Ok. We will accept the repair limit

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 19 June 2019 10:32 AM

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; SUR <sur@lkkauto.com>
Subject: SKT 1233C OD (MSIG) DOA - 16/06/2019

Hi Shu Shi,

As spoken, kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 7,000.00 on part by part basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

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