Suneur :_	ASSIGNMENT (Office)
Estimated Co	Duo Illie.
1	S/TP RES / OD RES / EVA / INV / MV / CS
To Inspect V	ehicle No: SDK 6736A Insured:
	m/s K. Km Hin
of 160. S	n Mano) Dave 702-20
Policy No:_	2 98 240 84 6 MY Claim No: 595344
Sum Insured	
Make of Vel (Client's Recon	20 07 2-10
CA REV Date/Time: Date/Time	REP. / REV 24 HRS  18-1.19 10.5) a.m Person Contacted: Min. Huat Vehicle IN OUT
Date/Time	Action/Instruction Fethmoth (V)  SDK C++6 A -×
12/6/190	246M verest to Vannicle Van Mersonen (en 800 noute mice)
	once vareine parts proces from vegaine up meismen.

ASS. REC. BY: REF: MSG/(S)	msg 19010741 /kge/3
	IGNMENT
From: Date:	0
Estimated Cost:	Veh No: 50k 67764 Yr Regn: 09, 6
ØD LTP / WS / TP RES / OD RES / EVA / INV / MV	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxl / Prime Mover / Truck / Trailer or
To Inspect Vehicle No:	50)
at Workshop m/s /C/K/14/rn	Calaus C.C 3907
of	TO THE INSURED / Std / NI / NA
Insured:	Intado. Insured / Std / NI / NA
Policy No.	EngNo: IFA (D) TILO
Claims No.	-10101178-32818-8
Sum Insured: Excess: 15001	South Fair / Poor / Burnt
(Client's Record)	Steering: Inopeter / Jammed / Leaked / Burnt or
Make of Veh:	Brake: Inorder / Jammed / Leaked / Burnt or Modl: NII / S/RIm / STD-1700-
	- Thin I Go Arim or
(Policy Condition)	
Remark: The veh had commenced Its N/S O/S	R: 255/40 ERB
	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR ) SUMI /
Bal. or Market Value: \$\\\ 75/C	rool
IDAC Accident Rport: Consistent? : Yes or No	CRay -
	/Bai. 6 mm L/Bai. 7 mm
Est. Repairs: Cd days Res.: Yes or No	OA. 30/5/19 D.O.I. 18/6/19
2 / % 3 Val · You or No	urvey held at
CA / REV / REP. / 24 HRS	es. of Damages : Frt Rear / O/S / N/S / U/C / Rooftop or
Date:Person Contacted: Vehicle: IN / OUT	total r old r Nis r old r Rooftop or
Date / Time Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
Fix pars To	
16/6/1904.02m mr vevers to Vinance	na Meanin (with parts proces)
1 911 7	100 Mannos (With prots prices)
THE IT WASH INFORMED K KIM HIS COM	O AL COMPANY
04/7/19 @ 2.59/ 3/01 revert to Vinneala Va 12/7/19 @ 9.5500 Hury Ni informed gar on sup 12/7/19 @ 10.04 of Mounted Son Me	Merinen Couppementary)
(2/7/19 10 10.04 1 11 Great 5	ponertay un meinen
(a) influence spaces to writing the	that can proceed vapor on sup premouting by and!
28/05/20@10.48am confirmed with Meng Huat final	fig \$19,050, 8 days. (Red \$11396, 37%)
28/05 Typist Prell. Report Days	Of Repair: 8
	vey No. of Trip: 2 Survey Fee:
7	Transportation:
Add Fee:	: Site Insp (\$ ) _ 5 - RSSI
Report Format : MER-OD	Interview (S ) Faxos
Lump Sum II D L in	Tech Invs (\$ ). Others
1.B.I: (5 19050	Weekend (\$

IOTAL

# ...CLAIM SUBFOLDER...(New Assignment)

CHOO XIU HUI, ID: S8312087H, Tel: +6596976776   30/05/2019   30/05/2		
### CLAIM SUBFOLDER DETAILS    Choo XIU HUI, ID: S8312087H, Tel: +6596976776   30/05/2019     Vehicle Reg. No.:   SDK6776A   Date of Loss:	Cancel Case	
SDK6776A   Date of Loss:   30/05/2019   [4 Months a Reg Date (for Months and Reg Date (for Mon	Show All	
SDK6776A   Date of Loss:   30/05/2019   [4 Months a Reg Date (to Az8824089   Az824089   Az82408   Az824089   Az824089   Az824089   Az824089   Az824089		
Claim Type:  OD  Policy/Cover Note No.:  Excess:  K Kim Hin Auto Pte Ltd (HQ) 160 Sin Ming Drive #02-20, Sin Ming AutoCity, 5757 64527018  MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 [Handled be Singam - 65942471]  Adjuster:  Driver/Custodian:  Adj Asg. Remarks:  OD  Policy/Cover Note No.:  Coverage: 31/12/2015  S\$\$\$\$1,500.00  Excess:  S\$\$\$1,500.00  S\$\$\$\$\$\$\$1,500.00  Excess:  S\$	9 19:00 - :59 and <b>29</b> Days From LTA Man Yr)]	
Repairer:  K Kim Hin Auto Pte Ltd (HQ) 160 Sin Ming Drive #02-20, Sin Ming AutoCity, 5757 64527018  MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 [Handled b Singam - 65942471]  Adjuster:  LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imm.Advice due 1 Driver/Custodian:  MOH TZE YANG (39 / Male) , NRIC: S7923304H, Tel: +6596976776 Email:  Adj Asg. Remarks:  Car In. Survey & revert. Please contact us ASAP if you cannot attend this assignment	89QMY (Comprehensive) :: 01/01/2019 -	
Handling Insurer: 64527018  Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 [Handled be Singam - 65942471]  Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imm.Advice due 1 Driver/Custodian: MOH TZE YANG (39 / Male) , NRIC: S7923304H, Tel: +6596976776 Email: Adj Asg. Remarks: Car in. Survey & revert. Please contact us ASAP if you cannot attend this assignment		
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Imm.Advice due 1 Driver/Custodian: MOH TZE YANG (39 / Male) , NRIC: S7923304H, Tel: +6596976776 Email: Adj Asg. Remarks: Car in. Survey & revert. Please contact us ASAP if you cannot attend this assignment		
Driver/Custodian: MOH TZE YANG (39 / Male) , NRIC: S7923304H, Tel: +6596976776 Email:  Adj Asg. Remarks: Car in. Survey & revert. Please contact us ASAP if you cannot attend this assignment		
Adj Asg. Remarks: Car in. Survey & revert. Please contact us ASAP if you cannot attend this assignment	9/06/2019]	
	Plasca revert	
ASSOCIATED MAIL RECEIVED	C. Fiedde Tevelti	
THE PROPERTY OF THE PROPERTY O	Compose Case Mail	
There are no mail for this case.		
8		
ALL ASSOCIATED TASKS  View All Search Tasks Create Ne  Due Date Brighty Type Task Group Subject Handler Assigned By Completed On	w Task Complete Created On Done	

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 12 July 2019 10:04 AM

To:

Simon; survey@kkimhin.com.sg; SUR; Kenneth Kong (LKKAuto)

Cc:

sandrakhong@gmail.com; service@kkimhin.com.sg

Subject:

RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Simon and Meng Huat,

Please proceed repair on supplementary.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Simon <simon@kkimhin.com.sg> Sent: Thursday, 11 July 2019 3:55 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; survey@kkimhin.com.sg; SUR <sur@lkkauto.com>; Kenneth Kong

(LKKAuto) < KennethKong@lkkauto.com>; MSIG Vimmala OIC < vimmala\_rajasingam@sg.msig-asia.com>;

claims@sg.msig-asia.com

Cc: sandrakhong@gmail.com; service@kkimhin.com.sg Subject: Re: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Sir/Mdm,

I understand that OIC Vimmala is on leave.

Any officer can look into this matter?

Urgent.

Regards

Simon

64527018

K. Kim Hin Auto Pte Ltd

From: Simon

Sent: Thursday, July 11, 2019 11:38 AM

To: Shiau Chan (LKKAuto); survey@kkimhin.com.sg; SUR; Kenneth Kong (LKKAuto); MSIG Vimmala OIC

Cc: sandrakhong@gmail.com; service@kkimhin.com.sg
Subject: Re: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Vimmala,

Good day to you. Sorry to disturb as we need to order the parts urgently and seek your approval for the supplementary items.

We had submitted the supplementary items and question mark items as we have to indent all damaged parts at one go.

Parts have to be special indent and need 4-6 weeks to arrive. We seek your understanding to expedite the approval of this items since 3rd of July.

Owner has been chasing.

From:

Eng Huey Ni <HueyNi\_Eng@sg.msig-asia.com>

Sent:

Friday, 12 July 2019 9:57 AM

To:

Shiau Chan (LKKAuto)

Subject:

RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Thanks Shiau Chan. I have authorised repair in merime.

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Friday, 12 July 2019 9:25 AM

To: Eng Huey Ni <HueyNi\_Eng@sg.msig-asia.com>
Subject: RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

# EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Huey Ni,

Refer to our tele-conversation yesterday.

We have checked with our surveyor, please refer the photo no. 8 & 28 for left headlamp assy and photo no. 10 for right headlamp assy.

Best Regards,

Shiau Chan (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 11 July 2019 4:37 PM

To: Eng Huey Ni < HueyNi Eng@sg.msig-asia.com > Subject: FW: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Huey Ni,

Kindly assist as below email as repairer and the insured keep chasing.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Simon <simon@kkimhin.com.sg> Sent: Thursday, 11 July 2019 3:55 PM

To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >; survey@kkimhin.com.sg; SUR < sur@lkkauto.com >; Kenneth Kong

(LKKAuto) < KennethKong@lkkauto.com >; MSIG Vimmala OIC < vimmala rajasingam@sg.msig-asia.com >;

claims@sg.msig-asia.com

Cc: sandrakhong@gmail.com; service@kkimhin.com.sg Subject: Re: OD VEHICLE SDK 6776A (DOA: 30/05/2019) Dear Sir/Mdm,

I understand that OIC Vimmala is on leave. Any officer can look into this matter? Urgent.

Regards Simon 64527018 K. Kim Hin Auto Pte Ltd

From: Simon

Sent: Thursday, July 11, 2019 11:38 AM

To: Shiau Chan (LKKAuto); survey@kkimhin.com.sg; SUR; Kenneth Kong (LKKAuto); MSIG Vimmala OIC

Cc: sandrakhong@gmail.com; service@kkimhin.com.sg Subject: Re: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Vimmala,

Good day to you. Sorry to disturb as we need to order the parts urgently and seek your approval for the supplementary items.

We had submitted the supplementary items and question mark items as we have to indent all damaged parts at one

Parts have to be special indent and need 4-6 weeks to arrive. We seek your understanding to expedite the approval of this items since 3rd of July.

Owner has been chasing.

Regards Simon 64527018 K, Kim Hin Auto Pte Ltd

From: Shiau Chan (LKKAuto)

Sent: Monday, July 08, 2019 9:17 AM

To: survey@kkimhin.com.sg; SUR; Kenneth Kong (LKKAuto)

Cc: sandrakhong@gmail.com; simon@kkimhin.com.sg; service@kkimhin.com.sg

Subject: RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Meng Huat,

Not yet. We are still pending for approval from insurance. Once insurance approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: survey@kkimhin.com.sg <survey@kkimhin.com.sg>

Sent: Monday, 8 July 2019 9:07 AM

To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >; SUR < sur@lkkauto.com >; Kenneth Kong (LKKAuto)

<KennethKong@lkkauto.com>

Cc: sandrakhong@gmail.com; simon@kkimhin.com.sg; service@kkimhin.com.sg

Subject: RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Hi Shiau Chan,

Got any update for approval the spare part.

Thank you.

Regard

Meng Huat

K.Kim Hin Auto

From: survey@kkimhin.com.sg <survey@kkimhin.com.sg>

Sent: Wednesday, 3 July 2019 2:26 PM

To: 'Shiau Chan (LKKAuto)' < siewsc@lkkauto.com >; 'SUR' < sur@lkkauto.com >; Kenneth @ LKK

<KennethKong@lkkauto.com>

Cc: 'sandrakhong@gmail.com' <sandrakhong@gmail.com'>; 'simon@kkimhin.com.sg' <simon@kkimhin.com.sg'>;

'service@kkimhin.com.sg' <service@kkimhin.com.sg>

Subject: RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Hi ALL,

Supplementary item for

1219	L/RAD-GRILLE BRACKET	FR3B8187AC	\$180.00
1220	R/RAD-GRILLE BRACKET	FR3B8186AC	\$180.00

Questi	on mark item for		
0299	L/BUMPER GRILLE	FR3B17B969AC5YZ9	\$120.00
0322	INN BUMPER REINFORCE	FR3B17E898AC	\$190.00
0493	BONNET LOCK FR3A16700BB	100.00	
0494	BONNET SAFETY LATCH FR3B	316A944AD	\$65.00
0843	L/CLIP	W714975S300	\$15.00
0844	R/CLIP	W714975S300	\$15.00
0845	L/CLIP	W713610S300	\$15.00
0846	R/CLIP	W713610S300	\$15.00
7732	R/F AIR DUCT	FR3B8102CD	\$150.00
7440	AIRBAG MODULE	GR3T14B321DF	\$2,350.00

Surveyor Kenneth already survey question mark item and supplementary item. Kindy seek approval from AXA.

Thank you.

Regard Meng Huat

K.Kim Hin Auto

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 27 June 2019 2:44 PM

To: survey@kkimhin.com.sg; service@kkimhin.com.sg

Cc: SUR <sur@lkkauto.com>; sandrakhong@gmail.com; simon@kkimhin.com.sg

Subject: RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Sir/Madam,

# Claim Audit

1	AUDIT TRAIL		Providence for the second seco	Ву
ю.	On	Audit	Remarks	[R] Sandra
1	15 Jun 2019 16:41	Clm Veh Model Changed	(205788) FORD MUSTANG 2.3 (A).	Khong Yee Teng
2	15 Jun 2019 16:41	Clm Created	Reg No: S8312087H. Policy No: A28824089QMY. Acct Date: 2019/05/30. Claim Type: OD. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: K Kim Hin Auto Pte Ltd (HQ)	[R] Sandra Khong Yee Teng
3	15 Jun 2019 16:52	Clm Submitted	2193.00.	[R] Sandra Khong Yee Teng
4	17 Jun 2019 11:35	Clm Registration Modified	Reg No:S8312087H->SDK6776A.	[I] Pauline Soh Li Ping
5	17 Jun 2019 15:37	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert.	[I] Vimmal D/O Raja Singam
6	17 Jun 2019	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2019/06/18	[I] Vimmal D/O Raja
	15:37 17 Jun 2019		Approved:25000.00.Reinsp:Adj decides.	Singam [I] Vimmal D/O Raja
7	15:37	Adj Mandate Set	Approved, 23000.00. Reliap. Adj decides.	Singam [I] Vimma
8	17 Jun 2019 15:41	Clm Registration Modified	Excess: -> 1500.00.	D/O Raja Singam [I] Vimmal
9	17 Jun 2019 15:42	Clm Registration Modified	Init.Est.:->2,000 - 3,000.	D/O Raja Singam
10	18 Jun 2019 08:21	Assignment 1st Accessed		[A] Crysta Lee [I] Crysta
11	100.47	Adj Assignment Cancelled	Car in, Outsource as per Winnie instruction.	Lee [I] Crysta
	18 Jun 2019 10:32 18 Jun 2019	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment  LKK Auto Consultants Pte Ltd (HQ):Car in. Survey & revert. Please contact us ASAP	Lee [I] Crysta
	10:32 18 Jun 2019	Adj Co Assigned  Adj Next Rpt Changed	if you cannot attend this assignment. Please revert.  Next Rpt:Im. Advice.Due Date:2019/06/19	Lee [I] Cryst Lee
	18 Jun 2019	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Crysta Lee
16	18 Jun 2019	Assignment 1st Accessed	- SIG THE REPLY OF THE PROPERTY AND ADDRESS OF THE SIGN OF THE PROPERTY OF THE SIGN OF THE	[A] LEE S THING
	, 18 Jun 2019 12:01	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] LEE S THING [A] SHIA
	18 Jun 2019 14:43	Adj Rpt Initiated		CHAN [A] SHIA
	18 Jun 2019 14:43 18 Jun 2019	Clm Dtl Modified Adj Im. Advice	JPJ Reg. Date: 2019/01/01 -> 2016/09/15.	CHAN [A] SHIA
	18 Jun 2019	Submitted  Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18  Next Rpt:Final Rpt.Due Date:2019/07/18	[A] SHIA
2:	14:45 18 Jun 2019	Adj Mandate Request	Cur.Req:2018.00:DAMAGES CONSISTENT. PENDING PARTS PRICES FROM REPAIRE R. WE HAVE NOT AUTHORISE REPAIR.	CHAN [A] SHIA CHAN
2:	14:46 18 Jun 2019 18:25	Clm Registration Modified	Pol No:A28824089QMY->28824089. Policy From:2019/01/01->2018/09/15. Policy To:2019/12/31->2019/09/14.	[I] Vimma D/O Raj Singam
2	4 18 Jun 2019 4 18:40	Clm Registration Modified	Pol No:28824089->28824089QMY.	[I] Vimma D/O Raj Singam
2!	19 Jun 2019	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18. Mandate Remarks: Approved on labour c ost only. Parts price to be provided and to seek mandate again once parts price is a vailable	[I] Eng Hi
2	6 19 Jun 2019 09:07	Adj Mandate Set	Approved:1970.00:Approved on labour cost only. Parts price to be provided and to seek mandate again once parts price is available	[I] Eng Hu Ni
2	7 21 Jun 2019 16:38	Ins Sent Back Est	Send back to include parts prices	[I] Eng Ho
2	8 26 Jun 2019 15:18	Clm Submitted	30050.00.	[R] Sand Khong Yo Teng
2	9 26 Jun 2019 16:00	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/07/18	[A] SHIA CHAN
3	0 26 Jun 2019 16:02	Auj Fluidate Request	Cur.Req:25111.40:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE ONLY AUTHORISE AT \$1970 (LABOUR COST ONLY)  Next Rpt:Final Rpt.Due Date:2019/07/18. Mandate Remarks: CHECK ITEMS TO BE	[A] SHIA CHAN [I] Koh M
3	17:24	Auj Next Rpt changes	VERIFIED AND CONFIRMED.	Shao [I] Koh M
3	2 26 Jun 2019 17:24	Adj Mandate Set	Approved:17925.50:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.	Shao

-1 4	UDIT TRAIL	37		F
No.	On	Audit	Remarks	Ву
22	03 Jul 2019 15:52	Clm Supp Created (S:840395)		[R] Sandra Khong Yee Teng
	03 Jul 2019 15:53	Clm Submitted (S:840395)	396.00.	[R] Sandra Khong Yee Teng
35	03 Jul 2019 15:53	Adj Co Assigned (S:840395)	LKK Auto Consultants Pte Ltd (HQ):	[I] Merimen Administrato
	04 Jul 2019 14:55	Supp Combined (S:840395)		[A] SHIAU CHAN
37	04 Jul 2019 14:59	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/07/18	[A] SHIAU CHAN
38	04 Jul 2019 14:59	Adj Mandate Request	Cur.Req:2414.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY APPROVE ON SUPPLEMENTARY.	CHAN
39	09 Jul 2019 15:30	Adj Mandate Request Cancelled		[A] SHIAU CHAN
40	09 Jul 2019 15:35	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/07/18	[A] SHIAU CHAN
41	00 14 2010	Adj Mandate Request	Cur.Req:2414.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
42	09 Jul 2019 15:35	Adj Mandate Request Cancelled		[A] SHIAU CHAN
43	09 Jul 2019	Adj Mandate Request	Cur.Req: 25507,40: DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY AP PROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
44	10 Jul 2019	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18. Mandate Remarks: Please let us have photos showing damages to left & right headlamps for our review on the claim. Thank	[I] Eng Hue
45	10 Jul 2019 14:52	Adj Mandate Set	Maintained:Please let us have photos showing damages to left & right headlamps for our review on the claim. Thanks	[I] Eng Hue Ni
46	11 Jul 2010	Adj Mandate Request	Cur.Req:25507,40:THE RELEVANT PHOTOS HAS BEEN UPLOADED, KINDLY APPROV E ON SUPPLEMENTARY.	[A] SHIAU CHAN
47	12 1/1 2010	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: 2019/07/18. Mandate Remarks: check items of \$7 185.90 to be verified and confirmed	NI
48	12 34 2010	Adj Mandate Set	Approved:18321.50:check items of \$7185.90 to be verified and confirmed	[I] Eng Hue Ni

**Date From** 

■ Date To

■ ► Audit Type None

▼ Go

ACTIVITY

[26/06/2019 15:09] SHIAU CHAN:
AWAITING REPAIRER TO RE-SUBMIT ESTIMATE WITH PARTS PRICES.
[18/06/2019 10:31] Crystal Lee:
Car in, Outsource as per Winnie instruction.
[18/06/2019 09:14] Crystal Lee:
Sandra confirmed car in. Estimate not complete, pend for parts price.

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2178909	15/06/2019 16:41	Motor	K Kim Hin Auto Pte Ltd (HQ)	K Kim Hin Auto Pte Ltd (HQ)	S8312087H		xx.xx
2181536	18/06/2019 14:43	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDK6776A		11.77
2195088	15/06/2019 16:49	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SDK6776A	595344	xx.xx

# View Received Message

This mail is associated with :

SDK6776A (595344)

OD May 30 2019 7:00PM [CHOO XIU HUI] K Kim Hin Auto Pte Ltd

	Reply All Mark as Unread Print Message Delete Message Forward  MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 10/07/2019 14:52 PM.	
From		
Го	LKK_HQ	
Subject Maintaine	Alert - Adj Mandate Maintained - SDK6776A - Claim Handler: Vimmala D/O Raja Singam  ed:Please let us have photos showing damages to left & right headlamps for our review on the claim. Thanks	

#### DOCUMENTS SUMMARY

There are no documents.

8/29/08/2

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Vimmala D/O Raja Singam

Date: 09 Jul 2019

# Preliminary Advice

Vehicle No

: SDK6776A

Accident Date

: 30/05/2019

Make

: FORD MUSTANG

Policy No.

: 28824089QMY

Assignment Date : 18/06/2019

Excess

: S\$1,500.00

Date of Inspection : 18/06/2019

Est. Duration of Repair : 8.00

Inspection At

: K KIM HIN AUTO PTE LTD (HQ)

160 SIN MING DRIVE #02-20, SIN MING AUTOCITY

SINGAPORE 575722

# Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	30,446.00 (ESTIMATE \$30,050.00 + SUPPLEMENTARY \$396.00)
Revised Amount	:S\$	18,321.50 (INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated) Total	:S\$ :S\$	7,185.90 25,507.40
Lump Sum Repair	:S\$	

#### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	83,242.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,758.00

- ( X ) The vehicle is economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY,

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Date: 04 Jul 2019

#### Vimmala D/O Raja Singam Attn:

### Preliminary Advice

Vehicle No

: SDK6776A

Accident Date

: 30/05/2019

Make

Policy No.

: 28824089QMY

Assignment Date

: FORD MUSTANG : 18/06/2019

Excess

: \$\$1,500.00

Date of Inspection : 18/06/2019

Est. Duration of Repair

: 8.00

Inspection At

: K KIM HIN AUTO PTE LTD (HQ)

160 SIN MING DRIVE #02-20, SIN MING AUTOCITY

SINGAPORE 575722

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,649.00 (ESTIMATE \$2,253.00 + SUPPLEMENTARY \$396.00)
Revised Amount	:S\$	2,366.00 (INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	48.00
Total	:S\$	2,414.00
Lump Sum Repair	:S\$	

#### **Total Loss Consideration**

:S\$	175,000.00
:S\$	83,242.00
:S\$	
:S\$	91,758.00
	:S\$ :S\$

- ( X ) The vehicle is economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY.

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 27 June 2019 2:44 PM

To:

survey@kkimhin.com.sg; service@kkimhin.com.sg

Cc:

SUR; sandrakhong@gmail.com; simon@kkimhin.com.sg

Subject:

RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SDK 6776A (Excess \$1,500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: survey@kkimhin.com.sg <survey@kkimhin.com.sg>

Sent: Friday, 21 June 2019 4:39 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com> Cc: SUR <sur@lkkauto.com>; sandrakhong@gmail.com; simon@kkimhin.com.sg; service@kkimhin.com.sg

Subject: RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Hi Shiau Chan,

Enclosed your attention. Audatex with prices.

Thank you.

Regard

Meng Huat

K.Kim Hin Auto

From: <a href="mailto:service@kkimhin.com.sg">service@kkimhin.com.sg</a>

Sent: Wednesday, 19 June 2019 4:31 PM

To: 'Shiau Chan (LKKAuto)' < siewsc@lkkauto.com >; simon@kkimhin.com.sg; survey@kkimhin.com.sg

Cc: 'SUR' <<u>sur@lkkauto.com</u>>; <u>sandrakhong@gmail.com</u> Subject: RE: OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Noted with thanks Shiau Chan.

MH/ Simon,

Pls provide the prices ASAP so that the insurance can approve. As of now, survey was done based on parts without prices.

# Claim Audit

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2	15 Jun 2019	Clm Created	Reg No: S8312087H. Policy No: A28824089QMY. Acct Date: 2019/05/30. Claim Type: OD. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: K Kim Hin Auto Pt	Khor
2	16:41	Clm Created		Yes
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3	18 Jun 2019 14:43 18 Jun 2019 14:43	Clm Dtl Modified	JPJ Reg. Date: 2019/01/01 -> 2016/09/15.	CHA [A] SHIA CHA
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- A	UDIT TRAIL			-
No.	On	Audit	Remarks	By
71	18 Jun 2019 14:45	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2019/07/18	[A] SHIAU CHAN
22	18 Jun 2019 14:46	Adj Mandate Request	Cur.Req:2018.00:DAMAGES CONSISTENT. PENDING PARTS PRICES FROM REPAIRER. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
23	18 Jun 2019 18:25	Clm Registration Modified	Pol No:A28824089QMY->28824089. Policy From:2019/01/01->2018/09/15. Policy To:2 019/12/31->2019/09/14.	[I] Vimmal D/O Raja Singan
24	18 Jun 2019 18:40	Clm Registration Modified	Pol No:28824089->28824089QMY.	[I] Vimmal D/O Raja Singan
	19 Jun 2019 09:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18. Mandate Remarks: Approved on labour cost only. Parts price to be provided and to seek mandate again once parts price is available Approved:1970.00:Approved on labour cost only. Parts price to be provided and to see	[I] En
20	19 Jun 2019 09:07	Adj Mandate Set	k mandate again once parts price is available	Huey N
27	21 Jun 2019 16:38	Ins Sent Back Est	Send back to include parts prices	[I] En Huey I [R]
28	26 Jun 2019 15:18	Clm Submitted	30050.00.	Sandr Khone Yee Teng
	26 Jun 2019 16:00	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/07/18	[A] SHIAL CHAN
30	26 Jun 2019 16:02	Adj Mandate Request	Cur.Req:25111.40:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE ONL Y AUTHORISE AT \$1970 (LABOUR COST ONLY)	[A] SHIAL CHAN
31	26 Jun 2019 17:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18. Mandate Remarks: CHECK ITEMS TO BE VER IFIED AND CONFIRMED.	[I] Ko Ming Shao
32	26 Jun 2019 17:24	Adj Mandate Set	Approved:17925.50:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.	[I] Ko Ming Shac

**Date From** 



▲ III ▶ Audit Type None

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#### ACTIVITY

[26/06/2019 15:09] SHIAU CHAN: AWAITING REPAIRER TO RE-SUBMIT ESTIMATE WITH PARTS PRICES.

[18/06/2019 10:31] Crystal Lee:
Car in, Outsource as per Winnie instruction.
[18/06/2019 09:14] Crystal Lee:
Sandra confirmed car in. Estimate not complete, pend for parts price.

erimen Billin	g for this case - 1	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2178909	15/06/2019 16:41	Motor	K Kim Hin Auto Pte Ltd (HQ)	K Kim Hin Auto Pte Ltd (HQ)	S8312087H		xx.xx
2181536	18/06/2019 14:43	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDK6776A		11.77

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Vimmala D/O Raja Singam

Date:

26 Jun 2019

### Preliminary Advice

Vehicle No

: SDK6776A

Accident Date

: 30/05/2019

Make

: FORD MUSTANG

Policy No.

: 28824089QMY

Assignment Date

: 18/06/2019

Excess

: \$\$1,500.00

Date of Inspection : 18/06/2019

Est. Duration of Repair

: 8.00

Inspection At

: K KIM HIN AUTO PTE LTD (HQ)

160 SIN MING DRIVE #02-20, SIN MING AUTOCITY

SINGAPORE 575722

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	30,050.00
Revised Amount	:S\$	17,925.50
Check Items (Estimated)	:S\$	7,185.90
Total	:S\$	25,111.40

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	83,242.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,758.00

- ( X ) The vehicle is economical for repair.
- The above survey was conducted on a 'without prejudice' basis.

From:

Shiau Chan (LKKAuto)

Sent:

Wednesday, 19 June 2019 10:15 AM

To:

simon@kkimhin.com.sg; survey@kkimhin.com.sg

Cc:

service@kkimhin.com.sg; SUR

Subject:

OD VEHICLE SDK 6776A (DOA: 30/05/2019)

Dear Simon and Meng Huat,

As instructed by our client, please proceed to repair the insured vehicle SDK 6776A (Excess \$1,500/-). Please inform us once your have parts prices as we need seek approval from insurance.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Claim Audit

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8	AUDIT TRAIL	•		7-27
No.	On	Audit	Remarks	Ву
	18 Jun 2019 14:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18	[A] SHIAU CHAN
22	18 Jun 2019 14:46	Adj Mandate Request	Cur.Req:2018.00:DAMAGES CONSISTENT. PENDING PARTS PRICES FROM REPAIRER. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
23	18 Jun 2019 18:25	Clm Registration Modified	Pol No:A28824089QMY->28824089. Policy From:2019/01/01->2018/09/15. Policy To:2 019/12/31->2019/09/14.	[I] Vimmala D/O Raja Singam
24	18 Jun 2019 18:40	Clm Registration Modified	Pol No:28824089->28824089QMY.	[I] Vimmala D/O Raja Singam
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■ Date To

■ ► Audit Type None

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ACTIVITY

**Date From** 

[18/06/2019 10:31] Crystal Lee: Car in, Outsource as per Winnie instruction. [18/06/2019 09:14] Crystal Lee: Sandra confirmed car in. Estimate not complete, pend for parts price.

erimen Billin	g for this case -	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2178909	15/06/2019 16:41	Motor	K Kim Hin Auto Pte Ltd (HQ)	K Kim Hin Auto Pte Ltd (HQ)	S8312087H		xx.xx
2181536	18/06/2019 14:43	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDK6776A		11.77

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Vimmala D/O Raja Singam

Date: 18 Jun 2019

# Preliminary Advice

Vehicle No

: SDK6776A

Accident Date

: 30/05/2019

Make

: FORD MUSTANG

Policy No.

: A28824089QMY

Assignment Date : 18/06/2019

Excess

: S\$1,500.00

Date of Inspection : 18/06/2019

Est. Duration of Repair

: 8.00

Inspection At

: K KIM HIN AUTO PTE LTD (HQ)

160 SIN MING DRIVE #02-20, SIN MING AUTOCITY

SINGAPORE 575722

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

:S\$	2,253.00
:S\$	1,970.00
:S\$	48.00
:S\$	2,018.00
	:S\$ :S\$

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	83,242.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,758.00

- ( X ) The vehicle is economical for repair.
- The above survey was conducted on a 'without prejudice' basis, PENDING PARTS PRICES FROM REPAIRER.

#### > Back to OneMotoring

Vehicle Owner Particulars

### Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	2087H

Vehicle Details

Vehicle No.: SMM859S
Vehicle to be Exported: Yes

Intended Deregistration Date: 17 Jun 2019

Vehicle Make: FORD

Vehicle Model: MUSTANG 2.3 MANUAL

Primary Colour: White
Manufacturing Year: 2016
Engine No.: G5286908H

 Chassis No.:
 1FA6P8TH9G5286908

 Maximum Power Output:
 233.2 kW (312 bhp)

 Open Market Value:
 \$45,322.00

 Original Registration Date:
 15 Sep 2016

 First Registration Date:
 15 Sep 2016

Transfer Count: 0
Actual ARF Paid: \$55,451.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 14 Sep 2026
PARF Rebate Amount: \$41,588.00

Intended COE Rebate Details

COE Expiry Date: 14 Sep 2026

COE Category: B - Car above 1600cc or 97kW (130bhp)

 COE Period(Years):
 10

 QP Paid:
 \$57,508.00

 COE Rebate Amount:
 \$41,654.00

 Total Rebate Amount:
 \$83,242.00

The information contained herein is correct as at 17 Jun 2019

OK