

Jas Khine (LKK Auto)

From: Jas Khine (LKK Auto)
Sent: Tuesday, 15 March, 2016 8:18 PM
To: Cynthia Loh <cynthia.loh@axa.com.sg> (cynthia.loh@axa.com.sg)
Cc: Olivia Lau
Subject: FW: C0338128 / CASEID 6954914 / WP (NR) / TRANS-CAB AUTO / P1535142 / OD-SGX4434X / TP- SHD9965R / DOA : 03.05.2015 / EST : 15,594.11 / NO XS / CL

Dear Cynthia,

Further to the below matter and above mentioned case.

Please be informed that our surveyor had finalised COR with TP's repairer since August 2015.

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)
Sent: Thursday, 3 December, 2015 5:00 PM
To: Cynthia Loh; Bevan Lim (LKK Auto)
Cc: Admin A; KKLau; Joy Irene (LKK Auto)
Subject: RE: C0338128 / CASEID 6954914 / WP (NR) / TRANS-CAB AUTO / P1535142 / OD- SGX4434X / TP-SHD9965R / DOA : 03.05.2015 / EST : 15,594.11 / NO XS / CL

Dear Cynthia,

Thank you for your email.

By copy to Bevan,

Kindly assist. Our ref: CC4/AXA15007625/Knm3

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cynthia Loh [<mailto:cynthia.loh@axa.com.sg>]
Sent: Thursday, 3 December, 2015 4:54 PM
To: Admin A <admin-a@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: C0338128 / CASEID 6954914 / WP (NR) / TRANS-CAB AUTO / P1535142 / OD- SGX4434X / TP-SHD9965R / DOA : 03.05.2015 / EST : 15,594.11 / NO XS / CL
Importance: High

Dear LKK,

Please advise us urgently for the status of the above DS.

Thanks & Regards,
Cynthia Loh
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838
Website: www.axa.com.sg



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 **Please consider the environment before printing this email**

From: Pei Lin (LKK Auto) [<mailto:peilin@lkkauto.com>]
Sent: Wednesday, July 01, 2015 4:56 PM
To: Cynthia Loh
Cc: Kathy Lai; Vic; Admin A
Subject: RE: C0338128 / CASEID 6954914 / WP (NR) / TRANS-CAB AUTO / P1535142 / OD- SGX4434X / TP-SHD9965R / DOA : 03.05.2015 / EST : 15,594.11 / NO XS / CL

Dear Cynthia

We refer to your below email.

Enclosed revert of vehicle: SHD 9965R

Date of survey: 05/05/2015

Number of days: 2

We have not authorized repairs.

As per instruction, we will proceed direct settlement for this case.

Kindly take note that the case handler in-charge is Kathy and she can be contacted at DID: 6841 2928.

Best Regards,

Pei Lin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: PeiLin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cynthia Loh [<mailto:cynthia.loh@axa.com.sg>]

Sent: Tuesday, 23 June, 2015 3:08 PM

To: Admin-D (LKK Auto); assignments; Admin A; SUR

Subject: RE: C0338128 / CASEID 6954914 / WP (NR) / TRANS-CAB AUTO / P1535142 / OD- SGX4434X / TP-SHD9965R / DOA : 03.05.2015 / EST : 15,594.11 / NO XS / CL

Importance: High

Dear LKK,

OI reported – GIA report of both parties attached.

Please proceed DS.

Regards,

Cynthia Loh

Executive – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838

Website: www.axa.com.sg



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 **Please consider the environment before printing this email**

From: Admin-D [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, May 05, 2015 4:08 PM

To: Winnie Ho Ping Ping; 'assignments'; 'Admin-A (LKK Auto)'; sur@lkkauto.com; Cynthia Loh

Subject: RE: CASEID 6954914 / WP (NR) / TRANS-CAB AUTO / P1535142 / OD- SGX4434X / TP- SHD9965R / DOA : 03.05.2015 / EST : 15,594.11 / NO XS / CL

Dear Winnie,

Thank you for the assignment.

Best Regards,

Catherine | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Ho Ping Ping [<mailto:winnie.ho@axa.com.sg>]

Sent: Tuesday, 5 May, 2015 3:57 PM

To: assignments; Admin-A (LKK Auto); sur@lkkauto.com; Cynthia Loh

Subject: CASEID 6954914 / WP (NR) / TRANS-CAB AUTO / P1535142 / OD- SGX4434X / TP- SHD9965R / DOA : 03.05.2015 / EST : 15,594.11 / NO XS / CL

RISK 1 - P1535142

CLAIM RECEIVE : 05.05.2015

SGX4434X (INSD) C/W SHD9965R

IMP HOV

VTP : \$12,000

LKK : 05.05.2015

NCD : Y

CH : CL

Thanks & Regards

Winnie Ho

Claims Assistant – Claims Services

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

winnie.ho@axa.com.sg

Customer Care No. 1800 8804741 press 3

Website: www.axa.com.sg



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From: Tan Tiong Beng

Sent: 05 May, 2015 2:01 PM

To: Winnie Ho Ping Ping

Subject: FW: Arrange for Survey - SHD9965R

From: Riza Casi [<mailto:Riza.casi@transcabservices.com.sg>]
Sent: Tuesday, May 05, 2015 9:25 AM
To: AXA SGP - Motor Survey
Subject: Arrange for Survey - SHD9965R

Dear all,

Please arrange for survey, vehicle is inside the workshop.
Attached is the GIA report and estimate for your perusal.

Thanks

Best regards,

Riza Casi
Claims Service Assistant
Trans-Cab Services Pte Ltd

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