

Shiau Chan (LKKAUTO)

From: service@kkimhin.com.sg
Sent: Friday, 21 June 2019 3:02 PM
To: Shiau Chan (LKKAUTO)
Cc: service@kkimhin.com.sg; sandrakhong@gmail.com; simon@kkimhin.com.sg; survey@kkimhin.com.sg; survey2@kkimhin.com.sg
Subject: ED 2626 B - sms from Toyota sales lady to client
Attachments: Screenshot_20190621-143221_WhatsApp.jpg

Dear Shiau Chan

As spoken, enclosed.

Understand AXA requested for confirmation in writing that Borneo Motors will not void client warranty if she choose to repair at other AXA Authorised workshop other than Borneo Motors.

This is the sms that her Toyota sales person sent to client.

Client feels helpless like caught between AXA and Borneo Motors.

Thanks & Regards
Sandra
6452 7018
K. Kim Hin Auto Pte Ltd