From (Person); Sifteen Festimated Cost:	of	FCI	Dete	France 17/6/19 @
OD / TO VS/TP RES / OD RES / EV.	SMC 82			011c V3 J3H
at Workshop m/s		nce Motor	Insured:	SHC 03234 G3190174.
Policy No:	JAN OF LAKE	Claim No:	D190	03924 MFSH
Sum Insured:		Excens	0.10	037-11 704
Make of Veli: (Client's Record)			D.0	A 15/06/2019
Dutc/Time 5.07pm 17/6 Po	roon Contacted:	Caroline		O.D. Endorsement:
Date/Time Action/Instruction Toler				
39/6/19@ 243/4 revised to 30/2/19@ 10.25an confirmed	SHUWE	by email		10.22 4 /



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX: (065) 62564315

Your Ref: D19003924MFSH

Date: 28 June 2019

Our Ref: CS/FC119010706/T1qd3

The Motor Claims Department MS First Capital Insurance Ltd

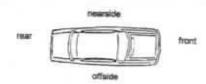
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SMC 8496E .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 26/06/2019 at the premises of M/s PERFORMANCE MOTORS LIMITED, and have the following to report:-

Workshop Estimate Amount	: S\$	8,008.55	
Revised Estimate Amount	: SS	5,836.80	
"Check" Items Amount	: S\$	2,577.85	
Market Value	: S\$		
LTA Reimbursement Value	: S\$	-	_
Nett Value	: S\$		

Description of Damage: The vehicle sustained damages at the rear portion.



Yours faithfully

Taufikh Automotive Assessor



MS First Capital Insurance Limited (Co. Reg. No. 1980002000 CST Reg. No. M2-0001676-9 6 Raffies Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept. 36 Robinson Road #16-01 City House Singapore 068877 Tel. (65) 6507 3846 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date

17-06-2019

Our Ref No. D19003924MFSH

Accident Date

15-06-2019

Claim Type. Third Party

Insured Vehicle

SHC0323H

Third Party Vehicle. SMC8496E

Survey Location

303 ALEXANDRA ROAD SIME DARBY PERFORMANCE CENTRE

Contact Person.

CAROLINE

Contact No.

63190174/0

Fax No. 64794601

Survey Type

WITHOUT PREJUDICE:

Appointed

Surveyor

LKK AUTO CONSULTANTS PTE LTD

Contact Person

NA.

Fax No. 68416315

Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

PERFORMANCE

MOTORS LIMITED

Attention, NIL

Cc : TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

SITHARA

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From:

Sent:

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

To: Subject:	PBSP; SUR RE: FINAL REPORT/ SMC8496E
Subject.	RE THAT REPORTY SWEET-SUE
Dear Caroline,	
WITHOUT PREJUDICE	
Confirm final fig \$4,8:	11.20 before GST and 3 repair days.
Kindly send the releva	ant documents to MS First Capital Insurance company.
Best Regards,	
Shiau Chan (Ms) Ca	se Handler
LKK Auto Consultan	s Pte Ltd
Phone: 6256-3561 ema	il: siewsc@lkkauto.com fax: 6256-4315
Blk 51, Paya Ubi Industr	ial Park, Ubi Avenue 1, #02-25 S(408933)
Sent: Monday, 22 July	<taufikh@lkkauto.com>; SUR <sur@lkkauto.com></sur@lkkauto.com></taufikh@lkkauto.com>
Dear Sirs	
We refer to the abo	ve and attached Final Report.
Please confirm COR	as follows:
Total Labour :2,014 Total Parts :2,797.2 Total Labour & Part	0
3 DAYS	

Shiau Chan (LKKAuto)

PBSP; SUR

Tuesday, 30 July 2019 10:25 AM

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 28 June 2019 2:43 PM

To:

'CWS Motor Claims'; assignments

Cc:

'Sithara'; SUR

Subject:

RE: SURVEY ASSESSMENT - D19003924MFSH/1

Attachments:

CSFCI19010706T1qd3.pdf

Dear Sithara,

Enclosed herewith preliminary advice of SMC 8496E.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 17 June 2019 5:11 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19003924MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arranppge.

Best Regards,

G.Nivitha Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Monday, 17 June 2019 4:45 PM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg >; Sithara < Sithara@msfirstcapital.com.sg >

Subject: PRI: SURVEY ASSESSMENT - D19003924MFSH/1

Dear Sir/Mdm,

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3, information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

MORESAIG.	
THE SHAPE OF MARKET SHAPE	ACCIDENT STATEMENT
Date Of Report	17/06/2019 11:36
Date Of Accident	15/06/2019 16:25
Exact Location Of Accident	CARPARK BEHIND 628 SENJA
Country/State of Loss	SINGAPORE
D	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SMC8496E
Insured/Policyholder	
Name Of Registered Owner	NG CHIN WEI
NRIC No	S7325800F
Email Address	ATTC73@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90693839
Alternative Phone No	OTHERS-90693839
Vehicle Particulars	
Manufacturer	BMW
Model	X2
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD18V07847/VPC/R00
Cover Note Number	
Driver	
Name of Driver	NG,CHIN WEI
NRIC No	S7325800F
Date Of Birth	19/07/1973

Date Of Birth 19/07/1973 Occupation INDOOR 21/12/1999 Date Of Driving Pass Driving Experience 19 YEARS AND 5 MONTHS MALE

Gender

Mobile Number (LOCAL) +65-90693839

Fax Number

Contact Number OTHERS-90693839 EMail Address ATTC73@GMAIL.COM Address

476 SEGAR ROAD #10-414

Postcode

670476

OWNER

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLIDED INTO PARKED VEHICLE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE TOO BIG-BURN CD

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SHC323H

Vehicle Make/Model/Colour

VIANO WHITE

Details Of Properties

Vehicle Category

TAXI

Name of Driver

QUEK CHEE YONG FRANKY

NRIC/Passport Number

S8121333Z

Contact Number

Address

Postcode

Insurance Company Name

MS FIRST CAPITAL INSURANCE LTD

Nature Of Damage

REAR

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (Iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

CARGAST THE SECRETARION OF

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

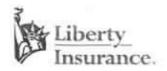
Reporting Cer tre Personnel's Signature

Name

NRIC/FIN No.:

Sketch Plan Pg. 2

		SISTURA DI M	Haneler	11111	1117 (117
				1111	14441
			111111	-1-1-1-1	
					
			+++++		
RIBE CIRCUMSTANCES O	F THE ACCIDENT				
157 1 1 10	/12.1 0m (11)	NC KING LED IM	y wibe &	adal 1	20.54 626
15 JUN 2017	423pm 100 reverse and hat	is achorid	1 MIDE E	me 14 -	1000
SHC3234 1	ewise and ha	my sktiera-	1 Cal		
		-)		
CLARATION				<u> </u>	
CLARATION (e declare the foresping pertic	ulars age true in every respi	ect.	A	7	
CLARATION e declare the foresping pertic	ulars are true in every respi	ect.	<i>A</i>	7	
CLARATION e declare the foresting pertic	ulars are true in every respi	ect.	<u></u>		Al Alaco
e declare the forestoing pertic	1/2/	ect.	Reporting	Thre Personnel'	
CLARATION e declare the foregoing pertic cyholder's Signature	Drivec Signature (If driver is not the po		Name:	Tre Personnel'	s Signature
vholder's Signature	Drive Signature			,	Ablace Signature Q (0)





Certificate of Insurance

ww.libertyinsurance.com.sg

Iotor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189); Motor Vehicles (Third-Party Risks And Compensation) ules, 1960; Road Transport Act, 1987 (Malaysia); Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

ame of Policyholder:		Certificate No.:	
G CHIN WEI		SD18V07847/ VPC / R00	
ate of Issue: 7 Jul 2018	Effective Date of Commencement: 25 Jul 2018 00:00	Date of Expiry: 24 Jul 2019 23:59	
egistration No.:	Chassis No.:	Type of Certificate:	
MC8496E	WBAYH32030EG29362	MX1	

ersons or Classes of Persons entitled to drive*:

- A) The Policyholder.
- B) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

mitations as to use:

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

ne Policy does not cover:

- A) Use for hire or reward.
- B) Use for racing, pace-making, reliability trials or speed-testing.
- C) Use for the carriage of goods (other than samples) in connection with any trade or business.
- D) Use for any purpose in connection with the Motor Trade.

imitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and action 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

Ve hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles nird Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

For and on behalf of LIBERTY INSURANCE PTE LTD Approved Insurers

r Information Only:

verage(s):

Comprehensive, Unlimited Windscreen, NCD Protection

m Insured:

3855

MARKET VALUE AT THE TIME OF LOSS

Section I S\$600,Additional Excess for Young & Inexperienced Drivers S\$2500,Windscreen Excess

8\$0

me of Finance Company:

DBS BANK LTD

me of Producer:

SD CONTEGO SERVICES (A1429-5)



REPUBLIC OF SINGAPORE IDENTITY CARD NO. S7325800F





NG CHIN WEI (HUANG ZHENWEI)

黄摄威

CHINESE

19-07-1973

SINGAPORE



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

21 Dec 1999

17-11-1993

APT BLK 476 SEGAR ROAD #10-414 SINGAPORE 670476

NRIC No: \$7325800F

Date: 08-07-2001 No: 4053847

NP 428A

BMW Dealer

Performance Motors Limited

A Sime Darby Notors Company Co. Reg. No. 197401559W GST Reg. No M2-8020081-x Toll-Free Number (1808-2255288)

Sime Darby Performance Centre Singapore 159941 Fax. 64747770

280, Kampong Arang Soad Rast Coast Centre Singapore 438185 Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944

Du 12/7

17 JUN 2019

N

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 51591 Page No. : 1 of 5 Date Estimated : 17/06/2019 Prepared By : Chua Kee Sin - ESTIMATE REPAIR FOR -- ACCOUNT -40000 Ng Chin Wei (Huang ZhenWei) Cash Sales - Service 476 Segar Road Singapore

Singapore 670476

#10-414

REGN. DATE REGN. NO. CHASSIS NO. MODEL MILEAGE SMC8496E EG29362 25/07/2018 X2 sDrive20i 0 DESCRIPTION VALUE Replace rear bumper and remove attachment etc include knock 1,275.00 on accident area 1,038.00 Spray painting rear bumper To check electrical wiring systems and lightings at the 177.00 rear section for proper function. To remove and install boot compartment carpet and garnish 271.00 to facilitate repairs. Sundries 80.00 Total Labour 1: 2,841.00

DESCRIPTION	QTY	PRIC		VALUE	
Abrasion gua	1	2.55	7	7 2.55	1
Abrasion gua	1	2.55		2.55	
REAR BUMPER RH SIDE INNER GUIDE	1	61.50		61.50	
REAR BUMPER CARRIER	1	508.55		7 508.55	
REAR BUMPER RH SIDE GUIDE (M)	1	61.50		61.50	
MOUNTING SMART OPENER (M)	1	45.30		7 45.30	
REAR BUMPER TOWING EYE COVER PRIMED	1	51.45		51.45	
REAR BUMPER PANEL PRIMED (M PDC/ICA	1	1,167.60		1,167.60	ı
REAR BUMPER TRIM BOTTOM PANEL PAINT	1	1,602.60		1,602.60	6
SET MOUNTING PDC/PMA SENSOR REAR	1	60.35		60.35	1
EXPANDING RIVET BLACK	7 24	1.35	27	JUH 32.40	
REAR RH REAR REFLECTOR	1	37.90		7 37.90	1
REAR RH REAR REFLECTOR	1	37.90		× 37.90	A)
DECOUPING RING PDC TORQUE CONVERTER	4	5.05		Ne 20.20	ľ
Ultrasonic sensor	2	368.80		7 737.60	7
Ultrasonic sensor	2	368.80		7 737.60	
	Tot	al Parts		5,167.55	

BMW Dealer .

Performance Motors Limited

A Sime Darby Motors Company Co. Reg. No. 197401559H GST Reg. No M2-8836881-x Toll-Free Number (1808-3155269)

903. Alexandra Road Sime Darby Performance Centre Bingapore 159941 Pax. 64747770 180, Eampong Arming World East Coast Centre Fingapore 43E1E0 Fax: 63449773

318, Alexandra Boad Dime Darby Business Centre Dingspore 159944 Pax. 84796601 (AfterSal 64796634 (Motorrad



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. Date Estimated : b1 51591

: 17/06/2019

Prepared By

: Chua Kee Sin

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SMC8496E

EG29362

25/07/2018

X2 sDrive20i

0

Page No. : 2 of 5

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed
- * Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Regn No.	Claim No.
Date&Time 2 L G Q	L \ AnExcess S\$
state to blue in talestone	fell son fuffer
Surveyor's Tel 9749	SLY N Authorised Yes / No
Authorised Date:	Time
RESURVEY PARTS PHOTO BY	SURVEYOR PAL Yes / No
Surveyor's E-mail	auflet Climantocon
No. of Working Days Recommen	o ozden

Labour 1 2,841.00 5,167.55 Parts Labour 2 0.00 Excess 0.00 Total GST @ 7% 560.60 Grand Total 8,569.15

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

8008.55

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

ment Dealer .

Performance Motors Limited

A Sime Darby Motors Company Co. Reg. No. 197403559W GGT Reg. No M2-0020081-x Toll-Free Number (1800-2255269)

313. Alexandra Road Sine Darby Performance Centre Singapore 159941 Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438189 Fax. 63449773

319. Alexandra Road Sime Darby Business Centre Singapore 159944 (AfterHales)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

: b1

51591

Page No. : 3 of 5

Date Estimated

: 17/06/2019

Prepared By

: Chua Kee Sin

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SMC8496E

EG29362

25/07/2018

X2 sDrive20i

0

Terms & Conditions of Service

- 1. All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- 2. The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") If, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- 3. Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed. PML's estimate shall prevail.
- 4. The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- 5. The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- 6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- 7. Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- 8. Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether grally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal. PML's costs in connection with the disposal as well as all other monies owing to PML.
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- 11, If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always. that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services. described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

A Sime Darby Motors Company Co. Reg. No. 197491559W GST Reg. No M2-8020081-x Toll-Free Mumber (1800-2255268

303, Alexandra Road Sine Darby Performance Centre Singapore 159941 Fax. 64747770

280, Easpung Arang Road East Coast Centre Singapore 436188 Fax. 63449773

Pax: 64796601 64796624

319, Alexandra Road Sime Darby Business Centre Singapore (Afterfales)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 51591

Date Estimated : 17/06/2019

Prepared By : Chua Kee Sin

REGN NO

CHASSIS NO

REGN. DATE

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- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
- 17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
 - 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
 - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions.
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent dete/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore
 - 17.2 The Vendor shall also disclose the Customer's personal data:
 - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides.
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore.
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
 - The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
 - If the Vendor amends any provision in this clause17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes
 - 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
 - The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or
 - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



Performance Motors Limited

A Sime Darby Motors Company Co. Res. No. 197401559W GST Res. Toll-Free Number (1800-2255269

303. Alexandra Road Sime Darby Performance Centre Singapore 159941 Pax. 64747770

160, Eampong Arang Road East Coast Centre Singspore 438180 Fax: 63443773

315. Alexandra Road Sime Darby Business Centre Singapore 159944 Fax. 64796631 64796624



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

Prepared By

Date Estimated

: b1 51591

: 17/06/2019

: Chua Kee Sin

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

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25/07/2018

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- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
 - (a) put his request in writing
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details), and
 - (c) specify the information that is incorrect and what it should be replaced with.

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or
 - (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name. NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) If the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax. mailers or email), the Customer has to specify the channel he is withdrawing his consent to:
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to

The Data Protection Officer Performance Motors Limited

Address: Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address: dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Dwby Group Co, Reg. No. 197401559W; GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. :

b1 51591

Date Estimated :

17/06/2019

Prepared By

Chua Kee Sin

REPAIR FOR -

- ACCOUNT -

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Page No.:

Ng Chin Wei (Huang ZhenWei)

MS First Capital Insurance Limited

476 Segar Road

6 Raffles Quay #21-00

#10-414

Singapore 048580

Singapore 670476

REGN. NO.

CHASSIS NO.

REGN. DATE

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DISC. % ORIGINAL PRICE NETT DESCRIPTION 850.00 850.00 To replace rear bumper and attachments include knocking out dents caused by the accident 934.00 To spray paint rear bumper 934.00 150,00 To check electrical wiring systems and lightings at the 150.00 rear section for proper function Sundries 80.00 80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER PANEL PRIMED (M PDC/ICA	1,167.60	1.00		1,167.60
REAR BUMPER TRIM BOTTOM PANEL PAINT	1,602.60	1.00		1,602.60
EXPANDING RIVET BLACK	1,35	20.00		27.00

SUPPLEMENTARY ITEMS

Total Labour:	2,014.00
Total Parts:	2,797.20
Total Labour & Parts :	4,811.20
Deduction for Excess:	
Total Repair Costs less Excess:	4,811.20
GST @7%:	336.78
Grand Total:	5,147.98



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	ationale Des Experts En Autom	nobile
MS FI	RST CAPITAL IN	ISURANCE LTD	Ref : CS/FCI1901070	06/T1qd3n2
	BINSON ROAD 1 CITY HOUSES	INGAPORE 068877	Date: 31-07-2019 Code: FCI2	
		Policy Particula	rs :- THIRD PARTY CLAI	М
	Insured Veh.	SHC 323H	Veh. Inspected	SMC 8496E
	Policy No.		Coverage (\$)	0.00
	Claim No.	D19003924MFSH	Excess (\$)	0.00
	Assign From	SITHARA	Assign Date	17/06/2019
		Vehicle Pa	articulars & Condition	
	Make & Model	BMW X2	c.c	1998
	Engine No.	HIDDEN	Year of Reg.	2018
	Chassis No.	WBAYH32030EG29362	Colour	WHITE
	Odometer	8906	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/45 R19	DUNLOP	6 mm
	L/H Front Tyre	215/45 R19	DUNLOP	6 mm
	R/H Rear Tyre	215/45 R19	DUNLOP	6 mm
	L/H Rear Tyre	215/45 R19	DUNLOP	6 mm
		Descri	ption of Damages	Englished (det
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE	REAR PORTION.	
	DAWINGES GEE D		eral Information	
_	Accident Date	15/06/2019	Inspection Date	26/06/2019
	Survey held at	PERFORMANCE MOTORS	o managh."	
	energene 🗸 of the tenergene e	303 ALEXANDRA ROAD SINGAPORE 159941	Semes	
a.	39 L. L.		Remarks	
	B)THE INSPECTION	ISISTENT TO ACCIDENT REP ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS	
b.		Estima	ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	'S



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMC 8496E

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	ABRASION GUA (SN)	NOT NECESSARY	2.55	
1	ABRASION GUA (SN)	NOT NECESSARY	2.55	
1	REAR BUMPER RH SIDE INNER GUIDE (SN)	NOT NECESSARY	61.50	
1	REAR BUMPER CARRIER (SN)	NOT NECESSARY	508.55	
1	REAR BUMPER RH SIDE GUIDE (M) (SN)	NOT NECESSARY	61.50	
1	MOUNTING SMART OPENER (M) (SN)	NOT NECESSARY	45.30	
1	REAR BUMPER TOWING EYE COVER PRIMED (SN)	NOT NECESSARY	51.45	
1	REAR BUMPER PANEL PRIMED (M PDC/ICA (SN)	DEFORMED	1,167.60	1,167.60
1	REAR BUMPER TRIM BOTTOM PANEL PAINT (SN)	DEFORMED	1,602.60	1,602.60
1	SET MOUNTING PDC/PMA SENSOR REAR (SN)	NOT NECESSARY	60.35	
24	EXPANDING RIVET BLACK (SN)	NECESSARY (20 PCS ONLY)	32.40	27.00
1	REAR RH REAR REFLECTOR (SN)	NOT NECESSARY	37.90	
1	REAR RH REAR REFLECTOR (SN)	NOT NECESSARY	37.90	
4	DECOUPING RING PDC TORQUE CONVERTER (SN)	NOT NECESSARY	20.20	
2	ULTRASONIC SENSOR (SN)	NOT NECESSARY	737.60	
2	ULTRASONIC SENSOR (SN)	NOT NECESSARY	737.60	
1	SUNDRIES (SN)	NECESSARY	80.00	80.08
	amount school of SVAphood ()	100 de des des 100 de 1	5,247.55	2,877.20
	LABOUR			
	REPLACE REAR BUMPER AND REMOVE ARRACHMENT ETC INCLUDE KNOCK ON ACCIDENT AREA.		1,275.00	850.00
	SPRAY PAINTING REAR BUMPER.		1,038.00	934.00
	TO CHECK ELECTRICAL WIRING SYSTEM AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	150.00
	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS.	NOT NECESSARY	271.00	
	100000000000000000000000000000000000000		2,761.00	1,934.00
	GRAND TOTAL		8,008.55	4,811.20

RECOMMENDED COST OF REPAIRS 4,811.20

Report Ref No. CS/FCI19010706/T1qd3n2





Report Ref No. CS/FCI19010706/T1qd3n2

Jongum.

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

St. S.

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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