

ASS. REC. BY:

REF: CS/MSG 19010704/US d3

Special Instructions:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Crystal Lee

of

MSG

Date/Time:

17.6.19 4.55p.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: FBH 2232

Insured:

SMG 2117T

at Workshop m/s Ban Hock Hin

Tel:

62816520

of NO 6 Defu Lane 4

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

2.6.2019

18.6.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 17.6.19 5.00p.m

Person Contacted:

Raymond

Vehicle IN/OUT

Date/Time

Action/Instruction Estimate (✓)

FBH 2232-x

SMG 2117 T-x

19/06/19 @ 17:35 pm revised PA to Christina Wong via memo

ASSIGNMENT

From: Date: 18.6.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: FBH 26232

at Workshop no: Ban Hock Hin

of NO 6 Bofu Lane 4

Insured

Policy No.

Claim No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3
20

days

Res: Yes or No

Lum Seen:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

up 4697

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

FBH 26232

Yr Regn:

3 / 13

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Kawasaki 2800 cc 806

Colour:

Green

A/C:

Insured / Std / NI / NA

Sp. Reading

44796

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JKBZR800ABDA00884

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 120/70ZR17
R: 120/55ZR17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6 mm

R/Bal.

6 mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

8/6/19

D.O.I.

18/6/19

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

O/S body.

The U/C / Chassis frame / Body-Structure affected due to collision.

Date / Time

Action / Instruction

3 yrs 9 m.

15/1/20

conf. ind 4/5 @ 2950 with Raymond.
(\$1,181.00 Red - 29%)

RECEIVED

2020

15/1/2020

Date/Time, File Pass to?

15/1/20

1) Type 4

Date/Time, File Return to?

2)

☐

: Prel. Report

☒

: Final Report

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

G + RES. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$ 2,750/- 45)

Catherine Chong (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 17 June, 2019 4:55 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 11358_Claim File.pdf

Accident Involving FBH2623Z & SMG2117T (MSIG) on 08/06/2019 (NR case)

Manual Assigned

Dear LKK

Refer to the email below and attachment, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Nabilah Rasol
Sent: Monday, 17 June, 2019 4:21 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: Accident Involving FBH2623Z & SMG2117T (MSIG) on 08/06/2019 (NR case)

From: Nabilah Rasol
Sent: Monday, 17 June, 2019 4:17 PM
To: 'Raymond' <raymond@bhh.com.sg>
Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>
Subject: RE: Accident Involving FBH2623Z & SMG2117T (MSIG) on 08/06/2019 (NR case)

Hi Raymond,

Thank you for your selection.

We will proceed to assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Nabilah Rasol (Ms)

Admin Officer, Claims Services (Motor)

Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Monday, 17 June, 2019 1:57 PM

To: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>

Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>

Subject: RE: Accident Involving FBH2623Z & SMG2117T (MSIG) on 08/06/2019 (NR case)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Nabilah,

Please appoint LKK Auto Consultants Pte Ltd for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

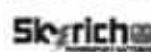
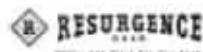


BAN HOCK HIN
Co., Pte Ltd

No. 6 Delu Lane 4, Singapore 539410

www.bhh.com.sg | facebook.com/bhh

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>
Sent: Monday, 17 June, 2019 1:14 PM
To: 'raymond@bhh.com.sg' <raymond@bhh.com.sg>
Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>
Subject: RE: Accident Involving FBH2623Z & SMG2117T (MSIG) on 08/06/2019 (NR case)

Hi Raymond,

We refer to your email dated 15.06.2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors(Appointment full on 17.06.2019)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Frankie Pang
2) Kenneth Kong	7) Ng You Han
3) Marcus Chua	8) Gary Soon
4) Henry Ng	9) Chow Bo Xiong
5) Lau Kwok Kwong	10) Axel Lee

NB:

- (a) *Fast lane settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Nabilah Rasol (Ms)

Admin Officer, Claims Services (Motor)

Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Saturday, June 15, 2019 3:13 PM

To: Claims <claims@sg.msig-asia.com>

Subject: Accident Involving FBH2623Z & SMG2117T on 08/06/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | [facebook.com/bhhsg](https://www.facebook.com/bhhsg)

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Enquire Transfer Fee

Vehicle Details			
Vehicle No.:	FBH2623Z		
Vehicle Type:	P00 - Passenger Motorcycle/Autocycle/Moped		
Vehicle Attachment 1:	No Attachment		
Vehicle Scheme:	Normal		
Vehicle Make:	KAWASAKI		
Vehicle Model:	Z800 ABS M		
Chassis No.:	JKBZR800ABDA00884		
Propellant:	Petrol		
Engine No.:	ZR800AEA03707		
Engine Capacity:	806 cc		
Maximum Power Output:	-		
Maximum Laden Weight:	411 kg		
Unladen Weight:	231 kg		
Year Of Manufacture:	2013		
Original Registration Date:	26 Mar 2013		
Lifespan Expiry Date:	-		
COE Category:	D - Motorcycle		
Quota Premium:	\$1,812.00		
COE Expiry Date:	25 Apr 2023		
Road Tax Expiry Date:	25 Oct 2019		
Inspection Due Date:	25 Apr 2020		
Intended Transfer Date:	17 Jun 2019		
CO2 Emission:	-		
CO Emission:	-		
HC Emission:	-		
NOx Emission:	-		
PM Emission:	-		
Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK Print

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	3650I

Vehicle Details

Vehicle No.:	FBH2623Z
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Jun 2019
Vehicle Make:	KAWASAKI
Vehicle Model:	Z800 ABS M
Primary Colour:	Green
Manufacturing Year:	2013
Engine No.:	ZR800AEA03707
Chassis No.:	JKBZR800ABDA00884
Maximum Power Output:	-
Open Market Value:	\$11,343.00
Original Registration Date:	26 Mar 2013
First Registration Date:	26 Apr 2013
Transfer Count:	2
Actual ARF Paid:	\$1,702.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	25 Apr 2023
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$1,812.00
COE Rebate Amount:	\$697.00
Total Rebate Amount:	\$697.00

The information contained herein is correct as at 19 Jun 2019

OK

[REPORT ERROR > \(/LISTING/LISTING/ERROR/USEDBIKE/12885/\)](#)[+ ADD TO SHORTLIST](#)[Like](#)[Share](#)[© SHARE \(WHATSAPP://SEND?TEXT=HTTPS://WWW.SGBIKEMART.COM.SG/LISTING/USEDBIKE/KAWASAKI-KAWASAKI-Z800/12885/\)](#)

Kawasaki Z800

Listing Type	Paid Ad
Brand	Kawasaki (/listing/usedbike/brand/kawasaki/)
Model	Kawasaki Z800 (/listing/usedbike/model/kawasaki-z800/)
Engine Capacity	806cc
Classification	Class 2 (/listing/usedbike/model/motorcycle-for-sale/class/class-2/)
Registration Date	16/04/2015
COE Expiry Date	15/04/2025 (5 years 9 months left)
Mileage	-
No. of owners	-
Type of Vehicle	Street Bikes (/listing/usedbike/model/motorcycle-for-sale/street-bikes/)

Price: ^{SGD}\$15800

DETAILS

Kawasaki Z800 Abs for sale. Interested parties are welcome to Neg. Trade/Loan available. Do visit us at Wing Fuat @ Sims Place. No Early Settlement Fee.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Christina Wong

Date: 19 Jun 2019

Preliminary Advice

Insured Vehicle No	: SMG2117T	Accident Date	: 08/06/2019
TP Vehicle No	: FBH2623Z	Assignment Date	: 18/06/2019
Make	: KAWASAKI Z800 ABS	Est. Duration of Repair	: 3 days
Date of Inspection	: 18/06/2019		
Inspection At	: Ban Hock Hin Co. Pte Ltd (HQ) No. 6 Defu Lane 4 Singapore 539410		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,131.00
Revised Amount	:S\$	3,492.10
Check Items (Estimated)	:S\$	235.00
Total	:S\$	3,727.10

Lump Sum Repair	:S\$
-----------------	------

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/06/2019 09:43
Date Of Accident	08/06/2019 15:00
Exact Location Of Accident	BLK 270 TOH GUAN ROAD NEAR CRC AREA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	FBH2623Z
Insured/Policyholder	
Name Of Registered Owner	JEFFRI BIN SULAIMAN
NRIC No	S7713650I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97432253
Alternative Phone No	OFFICE-97432253

Vehicle Particulars

Manufacturer	KAWASAKI
Model	Z800 ABS-806CC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	MOTORCYCLE

Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	MC/00419557/01
Cover Note Number	

Driver

Name of Driver	MOHAMAD SHAHARY BIN MOHAMAD SO'OD
NRIC No	S8512847G
Date Of Birth	01/05/1985
Occupation	OUTDOOR
Date Of Driving Pass	14/11/2006
Driving Experience	12 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84987710
Fax Number	
Contact Number	
Email Address	HERYMIA24@GMAIL.COM

Address	BLK 175 BUKIT BATOK WEST AVENUE 8 #03-277
Postcode	650175
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	RELATIVE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT BATOK NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 21 BUKIT BATOK EAST AVE 4 , POSTCODE: 659840 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-6659999 - FAX NO: 66655793
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO TRAFFIC ACCIDENT REPORT NO. T/20190608/2090 ATTACHED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Details of Witness 1

Name	MUHAMMAD JUNAIDI BIN JAAFFAR
Phone Number	96274141
Email Address	

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMG2117T
Vehicle Make/Model/Colour	BLUESG
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	

Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 18/11/2019
6:15:40 PM

Driver's Signature

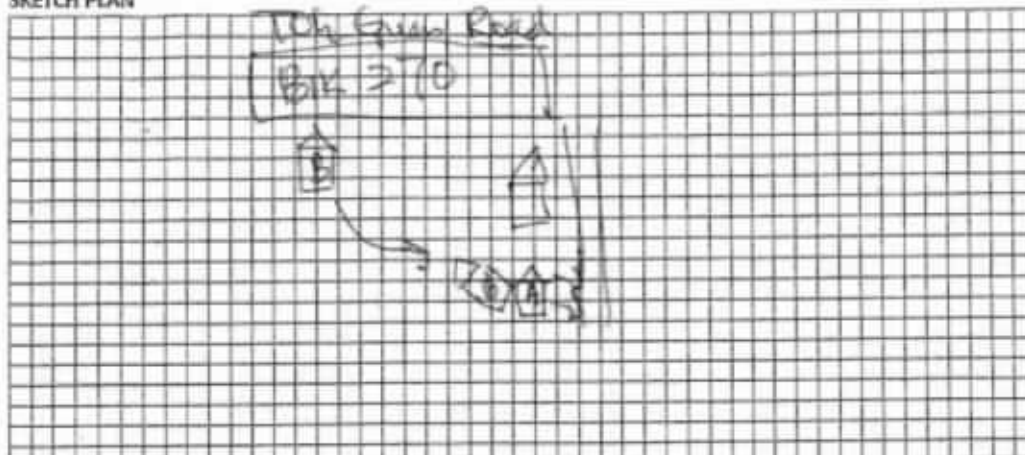
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name: Ken Chan Woe
NRIC/FIN No.: 67151712R

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Traffic Accident Report NO. T/20190608/2090 attached.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time: 10/06/2019
@ 12:40pm

S2AAC SketchPlanForm_V3

Driver's Signature _____

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tan Choo Wei
NRIC/FIN No.: G77157304

NRIC/PEN No.: 67

Traffic Accident Report Pg. 1



**SINGAPORE
POLICE FORCE**



T/20190608/2090

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE
659840
Tel No: 1800-6659999

1 of 3

Report No. T/20190608/2090

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 08/06/2019 16:39	Vide Report No.:	Station Diary No.: 111
--	------------------	---------------------------

Informant's Particulars

Name of Informant: MOHAMAD SHAHARY BIN MOHAMAD SO'OD			Address: APT BLK 175 BUKIT BATOK WEST AVENUE 8 #03-277 SINGAPORE 650175		
ID Type / ID No.: NRIC NO / S8512847G			Contact No.: Home/Office: Mobile: 84987710		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 34	Date of Birth: 01/05/1985	Type of Informant: Rider		
Race: Malay			Language: English		Institution / School Name:
Occupation: TECHNICIAN			Driving Licence Information: Class: 2B,2A,2 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 08/06/2019 15:00	Type of Location: HDB service road
Location: Along Road 1 TOH GUAN ROAD				
Blk 270 Toh Guan Road, near CRC area				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control: Not Controlled		Traffic Volume: No Traffic
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBH2623Z	Motorcycle	KAWASAKI	Z800	Green	Seriously Damaged	0
SMG2117T	Car					0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
FBH2623Z	DIRECT ASIA INSURANCE (SINGAPORE) PTE. LTD.	MC/00419557/01	27/10/2018	26/10/2019



**SINGAPORE
POLICE FORCE**



T/20190608/2090

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE
659840
Tel No: 1800-6659999

2 of 3

Report No. T/20190608/2090

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider			
Name	MOHAMAD SHAHARY BIN MOHAMAD SO'OD	ID No.	S8512847G
Related Vehicle	FBH2623Z (Motorcycle)	Contact No.	84987710
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,2A,2 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 08/06/2019 at 1445hrs, I parked my motorcycle, FBH2623Z, at Blk 270 Toh Guan Road, near Central Rubbish Chute. Then at about 1500hrs, I returned to the motorcycle. A male Malay witness approached me asked me whether there was any note on my motorcycle. I checked but there was no note. He then informed me that there was BlueSG car, SMG2117T, which hit onto my motorcycle when reversing. The impact caused my motorcycle to fall. The witness and the car driver then lifted my motorcycle. The witness then advised the driver to leave a note on the motorcycle about the accident. The witness did not wait for the driver to leave the note.

I made a check on the motorcycle and found that the right side of motorcycle was damaged. I had contacted BlueSG and reported the matter and they advised me to report to the incident. The witness also took a photo of the car and the driver.



**SINGAPORE
POLICE FORCE**



T/20190608/2090

Police Station Of Origin:
Bukit Batok N.P.C
21 Bukit Batok East Avenue 4 SINGAPORE
659840
Tel No: 1800-6659999

3 of 3

Report No. T/20190608/2090

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

J /

Sr Staff Sgt MOHAMED NASRUDIN BIN
SHAHUL HAMEED

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

08/06/2019 16:39

Officer In Charge Of Case:

TP / HRT /

SI KALESWARI PALANI

Contact No.: 65476902

SN 114

Classification Of Case:

Authentic Stamp
NP183

Singapore Police Force



BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 197000288K
MOTORCYCLE ACCESSORIES SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

QUOTATION

NO. : 34278

Customer :

MSIG INSURANCE (S) PTE LTD
4 SHENTON WAY
#21-01 SGX CENTRE 2
SINGAPORE 068807

DATE : 15/06/2019
CLAIM NO. : 11358
POLICY NO. :
FROM : RAYMOND

VEHICLE NO. : FBH2623Z
MAKE/MODEL : KAWA / Z800 M

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	BALANCER HANDLE	REPLACE	1.00	\$112.00	112.00
2	BAR HANDLE (RENTAL) 789	REPLACE	1.00	\$162.00	162.00
3	COVER FRAME RH	REPLACE	1.00	\$55.00	55.00
4	FOOTREST FRONT RH	REPLACE	1.00	\$178.00	178.00
5	FOOTREST REAR RH	REPLACE	1.00	\$140.00	140.00
6	GUARD ENGINE (KAWASAKI)	REPLACE	1.00	\$40.00	40.00
7	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED	*	1.00	\$200.00	200.00
8	LEVER SET	REPLACE	1.00	\$235.00	235.00
9	MUFFLER (GENALLI)	REPLACE	1.00	\$1,712.00	1,712.00
10	REPAIR & SPRAY PAINT BELLY PAN	*	1.00	\$235.00	235.00
11	SLIDER FRAME	REPLACE	1.00	\$128.00	128.00
12	STAY FRAME REAR RH	REPLACE	1.00	\$372.00	372.00
13	STICKER SET BELLYPAN	*	1.00	\$485.00	485.00



bizSAFE₃



S/N	Description	Action	Qty	Unit Price	Amount
14	TRANSPORT CHARGES (MOTORCYCLE) CLASS 2 P/N: 45836		1.00	\$77.00	77.00
SUB TOTAL					\$4,131.00
GST @ 7 %					\$289.17
GRAND TOTAL					\$4,420.17

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

Acknowledge & Accepted By



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

Let's Auto Consultants hence notify the Repairs of the following:

- To rectify before after spray painting
- To display damaged parts/ using recovery
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No third party survey is allowed
- Supplementary work will be required and is subject to final approval from Insurance Company

Acknowledged by Repairs

Signature:

Date:

p-3134
103
2820.60
3735.60
2988



bizSAFE₃





QUOTATION

Customer :

NO. : 34278

- Rev. 1

MSIG INSURANCE (S) PTE LTD
4 SHENTON WAY
#21-01 SGX CENTRE 2
SINGAPORE 068807

DATE : 15/06/2019
CLAIM NO. : 11358
POLICY NO. :
FROM : RAYMOND

VEHICLE NO. : FBH2623Z
MAKE/MODEL : KAWA / Z800 M

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	BALANCER HANDLE	REPLACE	1.00	\$112.00	100.80
				Disc %: 10.00	
2	BAR HANDLE (RENTAL) 789	REPLACE	1.00	\$162.00	145.80
				Disc %: 10.00	
3	COVER FRAME RH	REPLACE	1.00	\$55.00	49.50
				Disc %: 10.00	
4	FOOTREST FRONT RH	REPLACE	1.00	\$178.00	160.20
				Disc %: 10.00	
5	FOOTREST REAR RH	REPLACE	1.00	\$140.00	126.00
				Disc %: 10.00	
6	GUARD ENGINE (KAWASAKI)	REPLACE	1.00	\$40.00	36.00
				Disc %: 10.00	
7	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED		1.00	\$160.00	160.00
8	LEVER SET	REPLACE	1.00	\$235.00	211.50
				Disc %: 10.00	
9	MUFFLER (GENALLI)	REPLACE	1.00	\$1,712.00	1,540.80
				Disc %: 10.00	
10	REPAIR & SPRAY PAINT BELLY PAN		1.00	\$235.00	235.00
11	SLIDER FRAME	REPLACE	1.00	\$128.00	115.20
				Disc %: 10.00	
12	STAY FRAME REAR RH	REPLACE	1.00	\$372.00	334.80
				Disc %: 10.00	
13	STICKER SET BELLYPAN	REPLACE	1.00	\$485.00	485.00



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<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
14	TRANSPORT CHARGES (MOTORCYCLE) CLASS 2 P/N: 45836		1.00	\$35.00	35.00
SUB TOTAL					\$3,735.60
GST @ 7 %					\$261.49
GRAND TOTAL					\$3,997.09

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

Acknowledge & Accepted By



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.



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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jun 2019		18 Jun 2019 09:50 Edit Adj Rpt	S\$2,950.00 Edit Estimates	S\$2,950.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	BLUECAR EAST ASIA PTE LTD, Co. Reg. No.: 201617259H								
Main Claimant:	JEFFRI BIN SULAIMAN, ID: S7713650I								
Vehicle Reg. No.:	FBH2623Z	Date of Loss:	08/06/2019 00:00 - :59 [74 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 596644	Policy/Cover Note No.:	29112616MCY (Comprehensive) Coverage: 01/01/2019 - 31/12/2019						
Vehicle Reg. No. (Insured):	SMG2117T	Policy No. (Claimant):							
		Excess:							
Repairer:	Ban Hock Hin Co. Pte Ltd (HQ) No. 6 Defu Lane 4, 539410 Defu Lane - Tel: 62816520								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 18/07/2019]								
Adj Asg. Remarks:	on WP. (manual assigned) Liab: dispute (OI NR) TP agree on SJE - assign LKK Auto. Contact: Raymond @ 6281 6520 x 220 Manually assigned to LKK via email on 17/06/2019								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBH2623Z (596644)
[SMG2117T]
TP
JEFFRI BIN SULAIMAN
Jun 8 2019 12:00AM
[BLUECAR EAST ASIA PTE LTD]
Ban Hock Hin Co. Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports

































1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/06/19 17:35	Adjuster Immediate Advice	1 Load HTML	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	18/06/19 17:32	Chassis Number	1 Load JPG	
3	18/06/19 17:32	General View	1 Load JPG	
4	18/06/19 17:32	General View	1 Load JPG	
5	18/06/19 17:32	General View	1 Load JPG	
6	18/06/19 17:32	General View	1 Load JPG	
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39	18/06/19 17:32	General View	1 Load JPG	
40	18/06/19 17:32	General View	1 Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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69	14/01/20 18:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
70	14/01/20 18:33	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	17/06/19 17:50	REPAIR EST	 Load PDF	
2	18/06/19 09:34	TP agree on SJE	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div> <div></div> <div></div> </div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19010704/USD3Q2

Date: 23/01/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 29112616MCY
 Claimant: FBH2623Z Insured Vehicle No: SMG2117T
 Vehicle No: FBH2623Z
 Date of Loss: 08/06/2019 Nature of Claim: TP Claim No: 596644

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBH2623Z
 Make & Model: KAWASAKI Z800 ABS, 806cc Engine No: ZR800AEA03707
 Reg. Date: 26/03/2013 (Man. Year: 2013) Chassis No: JKBZR800ABDA00884
 Colour: Green Odometer: 44796 km
 Engine Capacity: 806 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 120/70Z R17 Rear Tyre Size: 180/55Z R17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,854.00	3,540.60	313.40	8.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	277.00	195.00	82.00	29.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	4,131.00	3,735.60	395.40	9.57
Approved Total (Overridden) (\$\$)		2,950.00		
(\$\$)	4,131.00	2,950.00	1,181.00	28.59
+ GST 7.00/7.00% (\$\$)	289.17	206.50	82.67	28.59
Nett Amount (\$\$)	4,420.17	3,156.50	1,263.67	28.59

INSPECTION

Date of Assignment: 18/06/2019
 Date Inspected: 18/06/2019 Inspected At: Ban Hock Hin Co. Pte Ltd (HQ)
 No. 6 Defu Lane 4
 Singapore 539410
 Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 22 Jan 2020)	
Parts:	N/A	KAWASAKI Z800 ABS 806cc (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBH2623Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*BALANCER HANDLE	Scratched	112.00 F	*112.00 FL
2	1	*BAR HANDLE (RENTAL) 789	Bent	162.00 F	*162.00 FL
3	1	*COVER FRAME RH	Cut	55.00 F	*55.00 FL
4	1	*FOOTREST FRONT RH	Cut	178.00 F	*178.00 FL
5	1	*FOOTREST REAR RH	Cut	140.00 F	*140.00 FL
6	1	*GUARD ENGINE (KAWASAKI)	Cut	40.00 F	*40.00 FL
7	1	*SET LEVER	Scratched	235.00 F	*235.00 FL
8	1	*MUFFLER (GENALLI)	Dented	1,712.00 F	*1,712.00 FL
9	1	*REPAIR & SPRAY PAINT BELLY PAN (LOCAL REPAIR)	Scratched	235.00 FS	*235.00 FS
10	1	*SLIDER FRAME	Cut	128.00 F	*128.00 FL
11	1	*STAY FRAME REAR RH	Bent	372.00 F	*372.00 FL
12	1	*STICKER SET BELLYPAN	Cracked	485.00 FS	*485.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,854.00	3,854.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	313.40
Total Parts (\$\$)	3,854.00	3,540.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TRANSPORT CHARGES (MOTORCYCLE) CLASS 2	New	77.00	35.00
2	LABOUR-FOR DISMANTLE AND ASSEMBLING OF PARTS QUOTED	New	200.00	160.00
Gross Labour Cost (S\$)			277.00	195.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >