

INS. CASE OWNER:

CC 4 / AIG 190 10700 / 11 ka 39

LKK:
IDAC:

Surveyor:

MH

DOI:

ASSIGNMENT

18/6/2019

Date / Time:

17/6/19

Registered in Merimen:

17/06/2019

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLW 6389 J

Name of Insured:

TEO POH CHOO

Insured Tel No.:

HP:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Excess Sec II :SS

D.O.A:

12/06/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLW 369 Z



INSRS:

WSP: Teamwork Garage

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SLW 369 Z - X

SLW 6389 J - Y

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by:

Post-Repair Photos:

Others:

Confirm by:

Email

Call

If NO or B 28, Ass. Lia:

(CHANGE LANE THEN COST

CONTROL)

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

RELIMINARY ADVICE Date/Time:

Sent By:

VALIZATION

Date/Time:

Confirm with:

pair Cost:

4/5 S\$ 4,100

(6

days) Reduction:

99 %

Confirm by:

Email

Call

VAL SETTLEMENT

Date/Time:

Confirm with: 17/6/19

Email

Call

ial Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 15

If NO or B 28, Ass. Lia:

(CHANGE LANE THEN COST

CONTROL)

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

1) Claim status: Normal/Reject/Private Settle

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1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

pair Cost: (w/GST)

S\$ 4,387

ss of Rental (LOR):

S\$ 900

(9

days) X \$100

ss of Use (LOU):

S\$ -

(\$ - x -

days)

ss of Income (LOI):

S\$ -

(\$ - x -

days)

R only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

A/LTA Search

S\$ 7.49

Medical:

S\$ -

ibursment:

S\$ -

(e.g. Tow/ Independent)

tal Cost

S\$ -

tal:

S\$ 5,294.49

Global Sum S\$:

VAL PAYMENT

Date/Time:

Confirm with:

Email

Call

ec 1:

S\$ 5,294.49

Name 1:

TEAMWORK GARAGE PTE LTD

ec 2: (Strike if N.A.)

S\$ -

Name 2:

ec 3: (Strike if N.A.)

S\$ -

Name 3:

Tanphi

REP:

Ala

ASSIGNMENT

From:

Date:

17/6/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLW369Z

at Workshop m/s

Teamwork

of

53 ubi Ave 1 # 01-24

Insured:

Policy No:

Claims No:

Sum Insured:

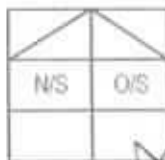
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

6

days

Res:

Yes or No

Lum Sum:

20

%

3 Vol:

Yes or No

CA / REV / REP. / 24 HRS

up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLW 369Z

Vt Regn:

20/8, Jan

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

C.C

999

Colour:

white

A/C:

Insured / Std / NI / NA

Sp. Reading

12243

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAM 7EE8V9J1034180

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A

D.O.I

18/6/19

Survey held at

Teamwork Garage

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear 4/5

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1/10

4/5 \$4100, 6 days confirm with owner per e-mail.

(Red \$ 3,917.24 / 49.1%)

6 days + 1 Sunday + 2 PRS = 9 days.

Date/Time, File Path in?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Path in?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 x RS 24

Phone:

Other:

1/1/1

Add Fee:

☐

Site Insp 15

☐

Interview 15

☐

Tech Insp 15

☐

Final Insp 15

Report Format:

Long Data / UIC G



AIG Singapore
78 Shenton Way
Singapore 079120

TeamWork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Spore 40,934*
Paya Ubi Industrial Park
Tel : 6844 2475
E-mail : claims@teamworkgarage.com
ROC number : 201015366H
REPAIR PERFORMA INVOICE

Vehicle number	SLW369Z
Make / Model	AUDI/A3
Chassis number	WAUZZZ8V9J1034190
Accident date	12 June 2019
Reference	1906-53

Qty Particulars Unit Price - SGD \$

<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	REAR BUMPER	1017.75 de ✓
2	REAR BUMPER BRACKET	17.25 34.50 RH new, LH X 47 ✓
2	REAR BUMPER RETAINER	54.05 108.10 RH new, LH X 47 ✓
1	REAR BUMPER REFLECTOR RH	58.50 org ✓
1	REAR BUMPER UNDER GARNISH	155.25 out ✓
1	REAR TAILLAMP RH	457.13 out ✓
1	REAR RH FENDER	1518.00 b6 ✓
1	REAR WINDSCREEN MOULDING	45.00 new ✓
4	REAR RH FENDER AIR VENT	180.00 X 47 ✓
1	REAR RH FENDER INNER TRIM	169.20 X 47 ✓
4	PDC SENSOR	633.50 158.37 new ✓
4	SENSOR HOLDER	120.00 new ✓
		4496.93
	Less 5%	449.69
	Subtotal	4047.24
	Balance C/F	4047.24
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>		
	Balance B/F	4047.24
1 SET	REAR BUMPER CLIP	40.00 30.00 ✓
1	REAR FENDER INNER TRIM CLIP	20.00 X 47 ✓
1	JOINT SEALANT new	150.00 60 ✓
1	WINDSCREEN SEALANT	150.00 60 new ✓ 150
	Subtotal	360.00
	Balance C/F	4407.24
<u>LABOUR AND MISCELLANEOUS CHARGES</u>		
	Balance B/F	4407.24
1	CHECK REAR WIRING AND LIGHTNING SYSTEM	60.00 30 ✓
2	DIAGNOIS CHECK AND CLEAR FAULT CODE	300.00 180 ✓
3	REMOVE AND RENEW REAR REVERSE SENSOR	150.00 30 ✓
4	REMOVE, REFIT TRIM, LINING AND GARNISH	200.00 60 ✓
5	REMOVE AND REFIT REAR WINDSCREEN	150.00 120 ✓
6	PANEL BEATING ON AFFECTED AREAS	1400.00 700 ✓
7	SPRAY PAINTING ON AFFECTED AREAS	1200.00 500 ✓
8	APPLY ANTI RUST ON AFFECTED AREAS	150.00 30 ✓ 1650
	Subtotal	3610.00
	Grand total	8017.24

3601.30
3421.23

5221.23

4100\$
6 days



Pte Ltd

AIG Singapore
78 Shenton Way
Singapore 079120

Tanpin 97415749
WP
16/01/19 0545
Lumpsum
Repair before repair
6 days

TeamWork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Spore 408934
Paya Ubi Industrial Park
Tel : 6844 2475
E-mail : claims@teamworkgarage.com
ROC number : 201015366H
REPAIR PERFORMA INVOICE

Vehicle number SLW369Z
Make / Model AUDI / A3
Chassis number WAUZZZ8V9J1034190
Accident date 12 June 2019
Reference 1906-53

Qty Particulars

Unit Price - SGD \$

PARTS REPLACEMENT - LIST ITEMS

- | | | |
|---|---------------------------|------------------------|
| 1 | REAR BUMPER | de |
| 2 | REAR BUMPER BRACKET | RH new LH ✓ |
| 2 | REAR BUMPER RETAINER | RH new RH ✓ |
| 1 | REAR BUMPER REFLECTOR | RH new ✓ |
| 1 | REAR BUMPER UNDER GARNISH | cut ✓ |
| 1 | REAR TAILLAMP | RH new ✓ |
| 1 | REAR RH FENDER | b/f ✓ dismount plate ✓ |
| 1 | REAR WINDSCREEN MOULDING | new ✓ |
| 4 | REAR RH FENDER AIR VENT | ? |
| 1 | REAR RH FENDER INNER TRIM | ✓ |
| 4 | PDC SENSOR | new ✓ |
| 4 | SENSOR HOLDER | new ✓ |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

0.00

Less 5%

0.00

Subtotal

0.00

Balance C/F

0.00

PARTS REPLACEMENT - SPECIAL NETT ITEMS

Balance B/F

0.00

- | | |
|-------|-----------------------------|
| 1 SET | REAR BUMPER CLIP |
| 1 | REAR FENDER INNER TRIM CLIP |
| 1 | JOINT SEALANT |
| 1 | WINDSCREEN SEALANT |

40.00

20.00

150.00

150.00

Subtotal

360.00

Balance C/F

360.00

LABOUR AND MISCELLANEOUS CHARGES

Balance B/F

360.00

- | | |
|---|--|
| 1 | CHECK REAR WIRING AND LIGHTNING SYSTEM |
| 2 | DIAGNOIS CHECK AND CLEAR FAULT CODE |
| 3 | REMOVE AND RENEW REAR REVERSE SENSOR |
| 4 | REMOVE, REFIT TRIM, LINING AND GARNISH |
| 5 | REMOVE AND REFIT REAR WINDSCREEN |
| 6 | PANEL BEATING ON AFFECTED AREAS |
| 7 | SPRAY PAINTING ON AFFECTED AREAS |
| 8 | APPLY ANTI RUST ON AFFECTED AREAS |

60.00

300.00

150.00

200.00

150.00

1400.00

1200.00

150.00

Subtotal

3610.00

Grand total

3970.00

ccv lth

PRE-REPAIR INSPECTION REQUEST – SLW369Z vs SLL6389J (OI) on D.O.A.: 12/06/2019

From: Hor, Yinnui
To: "assignmarta@kkauto.com", Admin A (admin-a@kkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tor
Sent: 6/17/2019 10:12:03 AM
Attachments: [www.locked](#) 2019-06-14 11:45:57.pdf 2019-06-14 11:45:57.pdf

Hi,

Please refer to the enclosed request from Teamwork Garage Pte Ltd.

Claim no : 7502443780SG003
Case Owner : Lee Ming Yao

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rui (Viviane)
AKG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinnui-hor@kka.com | www.kka.sg

10:17am @ 17/6/19
vehicle in
Serangoon Demur

From: Darren [<mailto:claims@teamworkgarage.com>]
Sent: Monday, June 17, 2019 9:54 AM
To: Hor, Yinnui
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL6389J AND SLW369Z ON 12/06/2019

This message is from an external sender; be cautious with links and attachments.

Hi Yinnui,

We refer to your list of surveyor, we agree on LOK.

Darren
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: [Hor, Yinnui](#)
Sent: Friday, 14 June 2019 1:29 PM
To: [TEAMWORK](#)
Cc: [Fong, Andy-SY](#); [Chin, Lee-Ying](#); [Kaur, Baljit](#); [Abu Kassim, Noor Mariesa](#); [Azlan, Syazairdina](#); [Chan, Yoke Shi](#); [Lim, Sheng Yang](#); [Mithoosingh, Aashweenjeetkaur](#); [Subramaniam, Divyashni](#); [Tong, Wahxin](#)
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL6389J AND SLW369Z ON 12/06/2019

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2019-06-21 01:29 EDT to read your message.
After that, open the attachment.

[More info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Protonmail Encryption, Copyright © 2009-2019 Protonmail, Inc. All rights reserved.

From: Yinnul Hor@aiig.com
To: claims@teamworkgarage.com
Cc: Andy-SY.Fong@aiig.com, Lee-Ying.Chin@aiig.com, Baljit.Kaur@aiig.com, NoorMariesa.AbuKassim@aiig.com, Syazairdina.Azlan@aiig.com, yokeehi.chan@aiig.com, ShengYang.Lim@aiig.com, Aashweenjeetkaur.Mithoosingh@aiig.com, Divyaashni.Subramaniam@aiig.com, Wahxin.Tong@aiig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLL6389J AND SLW369Z ON 12/06/2019
Date: Fri, 14 Jun 2019 05:28:24 +0000

Without Prejudice

Your Reference : 1906-53
Our Reference : SLL6389J

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yinnul (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations - Auto
Yinnul.Hor@aig.com | www.aig.sg

From: TEAMWORK [mailto:claims@teamworkgarage.com]
Sent: Friday, June 14, 2019 11:47 AM
To: Hor, Yinnul; Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi
Cc: TEAMWORK
Subject: [EXTERNAL] OUR REF : 1906-53 // YOUR REF : SLL6389J ACCIDENT INVOLVING SLL6389J AND SLW369Z

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

OUR REF : 1906-53
YOUR REF : SLL6389J

Dear Sir / Madam,
PRE-REPAIR INSPECTION FOR SLW369Z
ACCIDENT INVOLVING SLL6389J AND SLW369Z ON 12.06.2019.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair inspection for your attention.

Regards,

Shu Shan
Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2473
Fax: 6844 2474

SATISFACTION OF REPAIRED VEHICLE

I/We, SIM MOH WEE, owner/driver of vehicle No. SLW 369Z declare that the repairs of my/our vehicle has been completed and to my/our satisfaction.

I/We agree that I/we hereby irrevocable absolutely accept the settlement amount and the liability from the third party on the repair costs and/or rental and/or loss of use which are final and that the sum of amount are to be released and payment to the workshop for such repairs in respect of the damages caused in the accident.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Dated this 22 day of 06 (month) 20 19 (year)
@ 12 hrs 00 mins


SIM MOH WEE
22/6/2019
Name and Signature

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 17 December 2019 12:05 PM
To: TEAMWORK
Cc: Admin A
Subject: RE: SLW369Z AUDI A3
Attachments: AIG DV.pdf

Without Prejudice

Dear Sir/Madam,

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TEAMWORK <claims@teamworkgarage.com>
Sent: Tuesday, 26 November 2019 2:58 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; TEAMWORK <claims@teamworkgarage.com>
Subject: RE: SLW369Z AUDI A3

WITHOUT PREJUDICE

Dear Khanchna,

We refer to the offer below, it is acceptable.

Please let us have the DV soonest.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 26 November 2019 2:16 PM
To: Desmond
Cc: Admin A
Subject: SLW369Z AUDI A3

Tracking:	Recipient	Delivery
	Desmond	
	Admin A	
	shupeil@lkkauto.com	Delivered: 26/11/2019 2:16 PM
	olivialau@lkkauto.com	Delivered: 26/11/2019 2:16 PM
	Meikwan@lkkauto.com	Delivered: 26/11/2019 2:16 PM

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLL6389J & SLW369Z ON 12/06/2019

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,387.00
2. Loss of Rental (9 days x \$100)	\$ 900.00
3. LTA Search fee	\$ 7.49
TOTAL	<u>\$ 5,294.49</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 21 November 2019 9:45 AM

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jun 2019 Edit Reg		17 Jun 2019 00:00 Edit Adj Rpt	S\$4,100.00 Edit Estimates	S\$4,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TEO POH CHOO, ID: S1757170B								
Main Claimant:	SIM MOH WEE, ID: S2558747B								
Vehicle Reg. No.:	SLW369Z	Date of Loss:	12/06/2019 00:00 - :59 [16 Months and 16 Days From LTA Reg. Date (Man Yr)]						
Claim Type:	TP / 7502443780SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SLL6389J	Policy No. (Claimant):	1800008402						
		Excess:							
Repairer:	Teamwork Garage Pte Ltd (HQ) 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 26/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW369Z (7502443780SG)
[SLL6389J]
TP
SIM MOH WEE
Jun 12 2019 12:00AM
[TEO POH CHOO]
Teamwork Garage Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
															3 per page			☒		
Photos/Images															3 per page			☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	26/11/19 14:06		General View															Load JPG ☒		
2	26/11/19 14:06		General View															Load JPG ☒		
3	26/11/19 14:06		General View															Load JPG ☒		
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25	26/11/19 14:06		Reinspection Photo															Load JPG ☒		
26	26/11/19 14:06		Reinspection Photo															Load JPG ☒		
27	26/11/19 14:06		Reinspection Photo															Load JPG ☒		
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32	26/11/19 14:06		Reinspection Photo															Load JPG ☒		
33	26/11/19 14:07		Reinspection Photo															Load JPG ☒		
34	26/11/19 14:07		Reinspection Photo															Load JPG ☒		
35	26/11/19 14:07		Reinspection Photo															Load JPG ☒		
36	26/11/19 14:07		Reinspection Photo															Load JPG ☒		
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40	26/11/19 14:07		Reinspection Photo															Load JPG ☒		

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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41	26/11/19 14:07	Reinspection Photo	 Load JPG	☒
42	26/11/19 14:07	Reinspection Photo	 Load JPG	☒
43	26/11/19 14:07	Reinspection Photo	 Load JPG	☒
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46	26/11/19 14:07	Reinspection Photo	 Load JPG	☒
47	26/11/19 14:07	Reinspection Photo	 Load JPG	☒
48	26/11/19 14:07	Reinspection Photo	 Load JPG	☒
49	26/11/19 14:07	After Repair Photo	 Load JPG	☒
50	26/11/19 14:07	After Repair Photo	 Load JPG	☒
51	26/11/19 14:07	After Repair Photo	 Load JPG	☒
52	26/11/19 14:07	After Repair Photo	 Load JPG	☒
53	26/11/19 14:07	After Repair Photo	 Load JPG	☒
54	26/11/19 14:07	After Repair Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/06/19 20:25	ACKNOWLEDGEMENT EMAIL TO AIG DD 17.6.19	 Load PDF	
2	17/06/19 20:25	EMAIL FROM AIG DD 17.6.19	 Load PDF	
3	17/06/19 20:25	TP GIA REPORT	 Load PDF	
4	21/06/19 10:09	TP ESTIMATE - MARKED	 Load PDF	
5	29/07/19 17:09	LETTER TO OI	 Load PDF	
6	02/01/20 09:48	WORKSHOP INVOICE	 Load PDF	
7	02/01/20 09:48	AUTHORISATION TO ACT FORM	 Load PDF	
8	02/01/20 09:48	Release Voucher	 Load PDF	
9	02/01/20 09:48	RENTAL RECEIPT	 Load PDF	
10	02/01/20 09:48	LTA SEARCH	 Load PDF	
11	02/01/20 09:48	LOD	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	18/06/19 10:05	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL6389J (Insd veh)	Model:	AUDI A3 999CC TFSI
	SLW369Z (TP veh)		S-TRONIC (A)
Date of Accident:	12/06/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	8,819.03
Final Repair Cost	:	\$	4,387.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	900.00 9 days
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,294.49

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Teamwork Garage Pte Ltd	:	\$ 5,294.49
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

02 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19010700/T1KA3Q2

Date: 02/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SLW369Z

Insured Vehicle No : SLL6389J

Date of Loss: 12/06/2019

Nature of Claim: TP

Claim No: 7502443780SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLW369Z

Make & Model: AUDI A3, 999cc TFSI S-TRONIC (A)

Engine No: CHZ612435

Reg. Date: 25/01/2018 (Man. Year: 2017)

Chassis No: WAUZZZ8V9J1034190

Colour: White

Odometer: 12243 km

Engine Capacity: 999 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,632.08	3,571.23	1,060.85	22.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,610.00	1,650.00	1,960.00	54.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,242.08	5,221.23	3,020.85	36.65
Approved Total (Overridden) (S\$)		4,100.00		
(S\$)	8,242.08	4,100.00	4,142.08	50.26
+ GST 7.00/7.00% (S\$)	576.95	287.00	289.95	50.26
Nett Amount (S\$)	8,819.03	4,387.00	4,432.03	50.26
+ Car Rental (9.0 x S\$100.00/day) (S\$)		900.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		5,294.49		

INSPECTION

Date of Assignment: 17/06/2019

Date Inspected: 18/06/2019 Inspected At:

Teamwork Garage Pte Ltd (HQ)
53 Ubi Ave 1 #01-24, Paya Ubi
Industrial Park
Singapore 408934

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Deformed	1,017.75 FL	*1,017.75 FL
2	1	*REAR BUMPER BRACKET	O/S Necessary/N/SNot Necessary	34.50 FL	*17.25 FL
3	1	*REAR BUMPER RETAINER	O/S Necessary/N/SNot Necessary	108.10 FL	*54.05 FL
4	1	*REAR BUMPER REFLECTOR RH	Cracked	58.50 FL	*58.50 FL
5	1	*REAR BUMPER UNDER GARNISH	Cut	155.25 FL	*155.25 FL
6	1	*REAR TAILLAMP RH	Cut	457.13 FL	*457.13 FL
7	1	*REAR RH FENDER	Bent	1,518.00 FL	*1,518.00 FL
8	1	*REAR WINDSCREEN MOULDING	Necessary	45.00 FL	*45.00 FL
9	4	*REAR RH FENDER AIR VENT	Not Necessary	180.00 FL	*- FL
10	1	*REAR RH FENDER INNER TRIM	Not Necessary	169.20 FL	*- FL
11	1	*PDC SENSOR (4 PCS)	Not Working (1 PCS ONLY)	633.50 FL	*158.37 FL
12	4	*SENSOR HOLDER	Necessary	120.00 FL	*120.00 FL
13	1	*SET REAR BUMPER CLIP	Necessary	40.00 FS	*30.00 FS
14	1	*REAR FENDER INNER TRIM CLIP	Not Necessary	20.00 FS	*- FS
15	1	*JOINT SEALANT	Necessary	150.00 FS	*60.00 FS
16	1	*WINDSCREEN SEALANT	Necessary	150.00 FS	*60.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	4,856.93	3,751.30
- List Item Discount on L Items 5.00/5.00% (S\$)	224.85	180.07
Total Parts (S\$)	4,632.08	3,571.23

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK REAR WIRING AND LIGHTING SYSTEM	New	60.00	30.00
2	DIAGNOIS CHECK AND CLEAR FAULT CODE	New	300.00	180.00
3	REMOVE AND RENEW REAR REVERSE SENSOR	New	150.00	30.00
4	REMOVE,REFIT TRIM ,LINING AND GARNISH	New	200.00	60.00
5	REMOVE AND REFIT REAR WINDSCREEN	New	150.00	120.00
6	PANEL BEATING ON AFFECTED AREAS	New	1,400.00	700.00
7	SPRAY PAINTING ON AFFECTED AREAS	New	1,200.00	500.00
8	APPLY ANTI RUST ON AFFECTED AREAS	New	150.00	30.00
Gross Labour Cost (S\$)			3,610.00	1,650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >