

ASSIGNMENT

Auction
Munich

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No. 2100500542-02

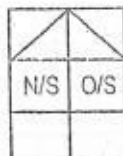
Claims No.

Sum Insured: Excess: 400

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 888 4 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SJQ878B.

Yr Regn:

2017, Feb

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q3 C.C. 1395

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 16609 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZZ8UXHR045816

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/55R17.

R: 235/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 7/6/19 D.O.I. 17/06/19

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OPALG.

SJQ878B-CC3/AIG19010693/d3

D.O.A: 7/6/19

12/6/19 Informed Sheila vehicle ex \$400k

11/10/19 Final fig \$3982 (Red 13,973, 7870) confirmed by email

RECEIVED 11 OCT 2019

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

Survey Fee:

Date:

1) 11/10 - typist

2)

IN

OUT

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

200

11

211

Preli. Report:

Final Report:

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 18 June 2019 3:06 PM
To: Claims; Admin A; Admin-D (LKKAUTO)
Cc: SUR
Subject: RE: OD CLAIMS FOR VEHICLE SJQ 878 B -DOA: 7/6/2019

Dear Sheila,

Vehicle excess \$400/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 18 June 2019 12:57 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR VEHICLE SJQ 878 B -DOA: 7/6/2019

Hi Veron,

Thank you for the updates, kindly advise excess once available.

Best Regards,

Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 18 June 2019 8:52 AM
To: Claims; Admin A; Admin-D (LKKAuto)
Cc: SUR
Subject: RE: OD CLAIMS FOR VEHICLE SJQ 878 B -DOA: 7/6/2019

Dear Sheila,

Our surveyor's has authorise repair on the same day of inspection (17/6/2019) (Excess TBA)

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 17 June 2019 5:46 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: OD CLAIMS FOR VEHICLE SJQ 878 B

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.
We will forward you the estimate once is available.

Kindly assist with approvals thank you.

Best Regards,

Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5170E
Vehicle Details	
Vehicle No.:	SJQ878B
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	Q3 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	CZD262582
Chassis No.:	WAUZZZ8UXHR045816
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$27,901.00
Original Registration Date:	10 Feb 2017
First Registration Date:	10 Feb 2017
Transfer Count:	0
Actual ARF Paid:	\$31,062.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Feb 2027
PARF Rebate Amount:	\$23,296.00
Intended COE Rebate Details	
COE Expiry Date:	09 Feb 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,209.00
COE Rebate Amount:	\$36,869.00
Total Rebate Amount:	\$60,165.00

The information contained herein is correct as at 17 Jun 2019

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0752/2019/TG
Date	:	14-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Lee Hwee Wang
Address	:	16 West Coast View Singapore 127186
Telephone	:	HP +65 94508338
Type of Claim	:	Own Damage Claims
Policy No.	:	210050054-02
Vehicle No	:	SJQ 878 B
Model Code	:	Audi Q3 1.4 TFSI S TRO
Model / Year	:	10/2/2017
Engine No	:	CZD 262582
Chassis No	:	WAUZZZ8UXHR045816
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Jun-19
Place of Accident	:	Malacca Street

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SJQ 878 B

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 2,400.00 ✓ 1000 ✓	✓
3	To respray front bumper and lhs front fender. ✓	\$ 2,200.00 ✓ 1100 ✓	✓
4	To renew lhs front rim and carry out wheel alignment	S/N \$ 280.00 x.	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 5,432.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJQ 878 B**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Regis</i>	\$ 1,788.00	+
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 99.00	+
3	FRONT AIR GUIDE GRILLE - LH <i>new</i>	\$ 139.00	+
4	FRONT BUMPER SPOILER <i>at</i>	\$ 349.00	✓ 279.20
5	FORNT FENDER - LH <i>Dented.</i>	\$ 824.00	✓ 658.80
6	FRONT FENDER ATTACHMENT PARTS <i>Not New</i>	\$ 63.00	? X
7	FORNT FENDER BRACKET - LH <i>Not New</i>	\$ 75.00	? X
8	POP RIVET <i>new</i>	6 \$ 18.00	✓ 14.40
9	FRONT BRACKET SUPPORT - LH <i>Not New</i>	\$ 96.00	? X
10	FRONT HEADLIGHT MOUNTING - LH <i>new</i>	\$ 107.00	+
11	FRONT HEADLIGHT RETAINING PLATE - LH <i>new</i>	\$ 79.00	+
12	FRONT HEADLIGHT - LH <i>new</i>	\$ 7,087.00	+
13	LIFT CYLINDER - LH <i>new</i>	\$ 192.00	+
14	WHEEL HOUSING LINER - LH	\$ 223.00	+
15	WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 139.00	+
16	WHEEL SPOILER - LH <i>new</i>	\$ 66.00	+
17	WHEEL COVER - LH <i>2 with</i>	\$ 236.00	✓ 188.80
18	WHEEL COVER - RH <i>new</i>	\$ 236.00	✓ 188.80
19	ALUMINIUM RIM <i>Not New</i>	\$ 694.00	+
20	RUBBER VALVE <i>Not New</i>	4 \$ 13.00	+
TOTAL SPARE PARTS		\$ 12,523.00	
TOTAL LABOUR CHARGES		\$ 5,432.00	
GRAND TOTAL		\$ 17,955.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lim

Surveyed Date

:

17/06/19.

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Authorised Repairs, 04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0752/2019/TG
Date	:	14-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian,

4 days - ok - Jy - 28 SEP 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Lee Hwee Wang
Address	:	16 West Coast View Singapore 127186
Telephone	:	HP +65 94508338
Type of Claim	:	Own Damage Claims
Policy No.	:	210050054-02
Vehicle No	:	SJQ 878 B
Model Code	:	Audi Q3 1.4 TFSI S TRO
Model / Year	:	10/2/2017
Engine No	:	CZD 262582
Chassis No	:	WAUZZZ8UXHR045816
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	7-Jun-19
Place of Accident	:	Malacca Street

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SJQ 878 B

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	2,400.00	\$ 1,000.00
3	To respray front bumper and lhs front fender.	\$	2,200.00	\$ 1,100.00
4	To renew lhs front rim and carry out wheel alignment	S/N \$	280.00	
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 5,432.00</u>	<u>\$ 2,652.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJQ 878 B**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,788.00	
2	FRONT BUMPER FIXING PARTS	\$ 99.00	
3	FRONT AIR GUIDE GRILLE - LH	\$ 139.00	
4	FRONT BUMPER SPOILER	\$ 349.00	\$ 279.20
5	FORNT FENDER - LH	\$ 824.00	\$ 658.80
6	FRONT FENDER ATTACHMENT PARTS	\$ 63.00	
7	FORNT FENDER BRACKET - LH	\$ 75.00	
8	POP RIVET	6 \$ 18.00	\$ 14.40
9	FRONT BRACKET SUPPORT - LH	\$ 96.00	
10	FRONT HEADLIGHT MOUNTING - LH	\$ 107.00	
11	FRONT HEADLIGHT RETAINING PLATE - LH	\$ 79.00	
12	FRONT HEADLIGHT - LH	\$ 7,087.00	
13	LIFT CYLINDER - LH	\$ 192.00	
14	WHEEL HOUSING LINER - LH	\$ 223.00	
15	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 139.00	
16	WHEEL SPOILER - LH	\$ 66.00	
17	WHEEL COVER - LH	\$ 236.00	\$ 188.80
18	WHEEL COVER - RH	\$ 236.00	\$ 188.80
19	ALUMINIUM RIM	\$ 694.00	
20	RUBBER VALVE	4 \$ 13.00	
	TOTAL SPARE PARTS	\$ 12,523.00	\$ 1,330.00
	TOTAL LABOUR CHARGES	\$ 5,432.00	\$ 2,652.00
	GRAND TOTAL	\$ 17,955.00	\$ 3,982.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 1 October 2019 8:30 AM
To: 'jiayee.yap@premiumauto.com.sg'; CS A Team; Admin A; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SJQ878B- OD AIG - SURVEYED 17 JUN 19

Dear Jia Yee,

Confirm repair cost of \$3982.00 before excess \$400 @ 4 days of repair.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>
Sent: Saturday, 28 September 2019 9:50 AM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SJQ878B- OD AIG - SURVEYED 17 JUN 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3982.00 @ 4 days of repair.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiayee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJQ 878 B

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0493/2019/NH

9 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SJQ 878 B, Audi Q3 1.4 TFSI S TRONIC.

With reference to the above-mentioned vehicle, no. **SJQ 878 B**, claimant, **Ms. Lee Hwee Wang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014327 – S\$ 3,832.74.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJQ 878 B

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159936
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6368 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408899
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 14:10

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014327 Date: 07/10/2019 Order: SJQ0878B Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SJQ0878B (V 32585) Regn Date: 10/02/2017 Mileage: 17927 WIP No.: 55991
Model: Q3 1.4 TFSI S tronic 8UGAKX Chassis: WAUZZZ8UXHR045816 Engine: CZD 262582 Dept: U
You have been assisted by :- UB-Siti Marsilla (137)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-400.00	1.00	-400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT FENDER. TO REPAIR FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8U0821105	FENDER Less 020%	1.00	823.50	658.80
X	A8U0807061N 4U8	FR.SPOILER(LAST) Less 020%	1.00	349.00	279.20
X	AN 0161857	POP-RIVET Less 020%	6.00	3.00	14.40
X	A8U0853717 4U8	COVER(LAST) Less 020%	1.00	236.00	188.80
X	A8U0853718 4U8	(A) (SK) COVER 20/6/19 Less 020%	1.00	236.00	188.80

Parts 1,330.00
Labour 0.00
Sublet 2,652.00
Menus 0.00
Lubricant 0.00



Sub-Total 3,582.00
7% GST 250.74
Grand Total 3,832.74

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJQ 878 B

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0493/2019/NS
12 July 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

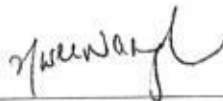
Make & Model : Audi Q3 1.4 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZ8UXHR045816
Vehicle Regn No. : SJQ 878 B
Vehicle Mileage : 17121 KM
Vehicle Owner : Ms Lee Hwee Wang
Certificate No : 2100500542-02
Own Damage Excess : S\$ 428.00 (Inclusive 7% GST)
Accident Date : 7 June 2019
Place : Malacca street
Repair Cost : \$ 3832.74
WIP No. : 55991
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

12 Jul 2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jun 2019		17 Jun 2019 16:40 Edit Adj Rpt	S\$3,982.00 Edit Estimates	S\$3,982.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LEE HWEE WANG, ID: S1605170E, Tel: +6594513386, Email: LYNNLEE86@YAHOO.COM.SG								
Vehicle Reg. No.:	SJQ878B	Date of Loss:	07/06/2019 07:00 - :59 [27 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 6874336820SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 26/06/2019]								
Driver/Custodian:	LEE HWEE WANG (55 / Female), NRIC: S1605170E, Tel: +6594513386 Email: LYNNLEE86@YAHOO.COM.SG								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
AIG_SG (18/06/2019): SJQ878B / OD / 07/06/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJQ878B (6874336820SG)

OD

Jun 7 2019 7:00AM

[LEE HWEE WANG]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View Use Viewer		
Video										1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)								Thumbnail	Print	
1	08/06/19 12:05	Video - Accident [Linked Accident Report Documents]									Load MP4	
2	08/06/19 12:05	Video - Accident [Linked Accident Report Documents]									Load MP4	
Photos/Images										3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	17/06/19 17:13	General View									Load JPG	☒
2	17/06/19 17:13	General View									Load JPG	☒
3	17/06/19 17:13	General View									Load JPG	☒
4	17/06/19 17:13	General View									Load JPG	☒
5	17/06/19 17:13	General View									Load JPG	☒
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16	17/06/19 17:13	General View									Load JPG	☒
17	17/06/19 17:13	General View									Load JPG	☒
18	17/06/19 17:13	General View									Load JPG	☒
Documentation										1 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	17/06/19 17:17	Singapore Accident Statement									Load PDF	
2	17/06/19 17:17	Certificate of Insurance									Load PDF	
3	17/06/19 17:18	Insured's Driving License									Load PDF	
4	17/06/19 17:18	MARK ESTIMATE									Load PDF	
5	14/10/19 12:40	WORKSHOP INVOICE									Load PDF	
6	14/10/19 12:40	DISCHARGE VOUCHER									Load PDF	

Linked Accident Report Documents

			View		Use Viewer		▼	
Video			1 per page				☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print			
1	08/06/19 12:05	Video - Accident	1	Load MP4				
2	08/06/19 12:05	Video - Accident	1	Load MP4				
			1 per page				☒	
Assessment Reports								
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print			
1	08/06/19 12:17	Accident Statement	1	Load HTM				
			3 per page				☒	
Photos/Images								
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print			

1	08/06/19 12:13	Accident Photo		Load JPG	☒
2	08/06/19 12:13	Accident Photo		Load JPG	☒
3	08/06/19 12:13	Accident Photo		Load JPG	☒
4	08/06/19 12:13	Accident Photo		Load JPG	☒
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11	08/06/19 12:13	Accident Photo		Load JPG	☒
12	08/06/19 12:13	Accident Photo		Load JPG	☒
Documentation					1 per page ☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	08/06/19 12:01	Sketch Plan		Load JPG	☒
2	08/06/19 12:01	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19010693/AVD3N2

Date: 14/10/2019

REFERENCE

Insured/Claimant: LEE HWEE WANG Policy No:
Date of Loss: 07/06/2019 Nature of Claim: OD Claim No: 6874336820SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJQ878B Engine No: CZD262582
Make & Model: AUDI Q3, 1.4 TFSI (A) Chassis No: WAUZZZ8UXHR045816
Reg. Date: 10/02/2017 (Man. Year: 2016) Odometer: 16609 km
Colour: Grey
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$105,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55R17 Rear Tyre Size: 235/55R17
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,523.00	1,330.00	11,193.00	89.38
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,432.00	2,652.00	2,780.00	51.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,955.00	3,982.00	13,973.00	77.82
- Excess (S\$)	400.00	400.00	0.00	0.00
(S\$)	17,555.00	3,582.00	13,973.00	79.60
+ GST 7.00/7.00% (S\$)	1,228.85	250.74	978.11	79.60
Nett Amount (S\$)	18,783.85	3,832.74	14,951.11	79.60

INSPECTION

Date of Assignment: 17/06/2019
Date Inspected: 17/06/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,788.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	99.00 FS	*- FS
3	1		*FRONT AIR GUIDE GRILLE-LH	Not Necessary	139.00 FS	*- FS
4	1		*FRONT BUMPER SPOILER	Cut	349.00 FS	*279.20 FS
5	1		*FRONT FENDER-LH	Dented	824.00 FS	*658.80 FS
6	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	63.00 FS	*- FS
7	1		*FRONT FENDER BRACKET-LH	Not Necessary	75.00 FS	*- FS
8	6		*POP RIVET	Necessary	18.00 FS	*14.40 FS
9	1		*FRONT BRACKET SUPPORT-LH	Not Necessary	96.00 FS	*- FS
10	1		*FRONT HEADLIGHT MOUNTING-LH	Not Necessary	107.00 FS	*- FS
11	1		*FRONT HEADLIGHT RETAINING PLATE-LH	Not Necessary	79.00 FS	*- FS
12	1		*FRONT HEADLIGHT-LH	Not Necessary	7,087.00 FS	*- FS
13	1		*LIFT CYLINDER-LH	Not Necessary	192.00 FS	*- FS
14	1		*WHEEL HOUSING LINER-LH	Not Necessary	223.00 FS	*- FS
15	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	139.00 FS	*- FS
16	1		*WHEEL SPOILER-LH	Not Necessary	66.00 FS	*- FS
17	1		*WHEEL COVER-LH	Cut	236.00 FS	*188.80 FS
18	1		*WHEEL COVER-RH	Necessary	236.00 FS	*188.80 FS
19	1		*ALUMINIUM RIM	Not Necessary	694.00 FS	*- FS
20	4		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	12,523.00	1,330.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,400.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	2,200.00	1,100.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,432.00	2,652.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >