

INS CASE OWNER:

CC 4/ III 190 10685 / R/Wa3 91

LKK:

IDAC:

Surveyor:

PASML

DOI:

19/6/19

Date / Time:

18/6/19

Registered in Merimen:

18/6/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 86554

Name of Insured:

CVR

Insured Tel No.:

HP:

Excess See II:SS

D.O.A: 14/06/2019

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SMF 1150 H



INSRS:

WSP: Trans Eurokars

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

18/6/19

Seet liability via merimen

Oib collided parked TP.

19/6/19

liability clear via merimen

23/7/19

File pass to typist type report

23/7/19

Seet mandate via merimen

25/7/19

mandate approve via merimen

PRELIMINARY ADVICE Date/Time:

Sent By:

VALIZATION

Date/Time:

Confirm with:

pair Cost:

S\$

(

days) Reduction:

%

Confirm by:

Email

Call

VAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

ial Liability:

%

100 (Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lin:

pair Cost:

S\$

4178.97

ss of Rental (LOR):

S\$

535.00

(

5 days) X 100 + GST.

ss of Use (LOU):

S\$

1

x

days)

ss of Income (LOI):

S\$

1

x

days)

R only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

V/LTA Search

S\$

dical:

S\$

bursement:

S\$

(e.g. Tow/ Independent)

al Cost

S\$

al:

S\$

4713.97

Global Sum S\$:

VAL PAYMENT

Date/Time:

Confirm with:

Email

Call

cc 1:

S\$

4713.97

Name 1:

Trans Eurokars Pte Ltd.

cc 2: (Strike if N.A.)

S\$

Name 2:

cc 3: (Strike if N.A.)

S\$

Name 3:





TRANS EUROKARS PTE LTD

EUROKARS GROUP

## ESTIMATE COST OF REPAIRS

INDIA INTERNATIONAL INSURANCE P/L		NAME : Mr Corna Roberto		WIP : 43302	
64 CECIL STREET		ADDRESS : 26 Bukit Batok East Avenue 2		EXCESS :	
#04-#05 JOB BUILDING		#17-08		DATE: 15-Jun-19	
SINGAPORE 049711		Singapore 659920			
ATTN : MOTOR CLAIMS		TEL : 94653635			
FAX :					
VEH NO :	SMF1150H	DATE IN :		CONTACT PERSON :	Jobi 63310682
CHASSIS NO :	JM6BN22A8K0251674	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MAZDA3	DATE REG.:	29-Oct-18	POLICY NO. :	
NATURE OF WORKS					
Parts Description					
NO	QTY			REVISED	PRICES
1	FRONT BUMPER	1	MB63B-50-031BBB		\$ 866.80
2	RETAINER RHS	1	MB63B-50-0T1B		\$ 15.50
3	CLIP, FRONT BUMPER	12	MC274-50-133		\$ 44.40
4	FASTENER, FRONT BUMPER	2	MB45A-56-146A		\$ 6.00
5	GROMMET, FRONT BUMPER	2	MGHP9-50-025		\$ 5.80
6	SEAL RUBBER, FRONT BUMPER	2	MB63B-50-2G2		\$ 4.80
7	RIVET, FRONT BUMPER	4	MTK21-50-355		\$ 36.80
8	RIVET, FRONT BUMPER	4	MS515-51-833		\$ 16.00
9	FASTENER, FRONT BUMPER	8	MGD7A-50-EA1		\$ 25.60
10	HEADLAMP RHS	1	MBAAR-51-031H		\$ 3,778.60
11	CLIP, HEADLAMP	2	MDR61-50-133		\$ 13.00
12	RIVET, HEADLAMP	1	MB092-51-833		\$ 3.50
13	CORD SHORT, HEADLAMP	1	MBAAR-51-0K6		\$ 123.10
TOTAL PARTS					\$ 4,939.90
LESS 10%					\$ 493.99
TOTAL PARTS COST					\$ 4,445.91
Labour Description					
1	MZ-BR-FRONT1	TO REPLACE FRONT BUMPER. TO REPAIR FRONT FENDER RH AND ALL AREAS AFFECTED BY THE ACCIDENT.			990 / \$ 1,320.00
2	MZ-SP-SFRTO7	TO RESPRAY FRONT BUMPER AND FRONT FENDER RH.			\$ 1,260.00
3	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.			150 / \$ 250.00
4	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING			150 / \$ 250.00

5	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180	\$ 350.00
6		TO SUPPLY BRILA PREMIUM COATING. (invoice?)	NETT	\$ 250.00
7	MZ-BR-SUNDRI	SUNDRIES. Nu	20	\$ 100.00
			TOTAL LABOUR	\$ - \$ 3,780.00
			TOTAL PARTS	\$ - \$ 4,445.91
			TOTAL	\$ - \$ 8,225.91
			LESS EXCESS	\$ - \$ -
			TOTAL AFTER EXCESS	\$ -
			GST 7%	\$ - \$ -
			GRAND TOTAL	\$ - \$ -

### TRANS EUROKARS PTE LTD

#### REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400 WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

Authorized Signature

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasme

Hp 90010068

4-5 days

5 days

19/06/19 @ 1030

Ready before paid



TRANS EUROKARS PTE LTD



FINALISED COST OF REPAIRS

INDIA INTERNATIONAL INSURANCE P/L 64 CECIL STREET #04-#05 IOB BUILDING SINGAPORE 049711 ATTN : MOTOR CLAIMS FAX :		NAME : Mr Corna Roberto ADDRESS : 26 Bukit Batok East Avenue 2 #17-08 Singapore 659920 TEL : 94653635		WIP : 43302 EXCESS : DATE: 15-Jun-19	
VEH NO :	SMF1150H	DATE IN :		CONTACT PERSON :	Jobi 63310682
CHASSIS NO :	JM6BN22A8K0251674	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MAZDA3	DATE REG.:	29-Oct-18	POLICY NO. :	
<b>NATURE OF WORKS</b>					
<b>Parts Description</b>					
NO	QTY			REVISED	PRICES
1	FRONT BUMPER	1	MB63B-50-031BBB	\$ 866.80	\$ 866.80
2	RETAINER RHS	1	MB63B-50-0T1B		\$ 15.50
3	CLIP, FRONT BUMPER	12	MC274-50-133	\$ 44.40	\$ 44.40
4	FASTENER, FRONT BUMPER	2	MB45A-56-146A	\$ 6.00	\$ 6.00
5	GROMMET, FRONT BUMPER	2	MGHP9-50-0Z5	\$ 5.80	\$ 5.80
6	SEAL RUBBER, FRONT BUMPER	2	MB63B-50-2G2	\$ 4.80	\$ 4.80
7	RIVET, FRONT BUMPER	4	MTX21-50-355	\$ 36.80	\$ 36.80
8	RIVET, FRONT BUMPER	4	M5515-51-833	\$ 16.00	\$ 16.00
9	FASTENER, FRONT BUMPER	8	MGD7A-50-EA1	\$ 25.60	\$ 25.60
10	HEADLAMP RHS	1	MBAAR-51-031H		\$ 3,778.60
11	CLIP, HEADLAMP	2	MDR61-50-133		\$ 13.00
12	RIVET, HEADLAMP	1	MB092-51-833		\$ 3.50
13	CORD SHORT, HEADLAMP	1	MBAAR-51-0K6		\$ 123.10
TOTAL PARTS				\$ 1,006.20	\$ 4,939.90
LESS 10%				\$ 100.62	\$ 493.99
TOTAL PARTS COST				\$ 905.58	\$ 4,445.91
<b>Labour Description</b>					
1	MZ-BR-FRONT1	TO REPLACE FRONT BUMPER. TO REPAIR FRONT FENDER RH AND ALL AREAS AFFECTED BY THE ACCIDENT.		\$ 990.00	\$ 1,320.00
2	MZ-SP-SFRT07	TO RESPRAY FRONT BUMPER AND FRONT FENDER RH.		\$ 1,260.00	\$ 1,260.00
3	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.		\$ 150.00	\$ 250.00
4	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		\$ 150.00	\$ 250.00
5	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		\$ 180.00	\$ 350.00

6		TO SUPPLY BRILA PREMIUM COATING.	\$ 250.00	\$ 250.00
7	MZ-BR-SUNDRI	SUNDRIES.	\$ 20.00	\$ 100.00
TOTAL LABOUR			\$ 3,000.00	\$ 3,780.00
TOTAL PARTS			\$ 905.58	\$ 4,445.91
TOTAL			\$ 3,905.58	\$ 8,225.91
LESS EXCESS			\$ -	\$ -
TOTAL AFTER EXCESS			\$ 3,905.58	
GST 7%			\$ 273.39	\$ -
GRAND TOTAL			\$ 4,178.97	\$ -

**REMARKS:**

**5 REPAIR DAYS (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)**

## Rasul (LKKAuto)

---

**From:** catherinechua@eurokars.com.sg  
**Sent:** Thursday, 11 July, 2019 10:44 AM  
**To:** Rasul (LKKAuto)  
**Cc:** jobithomas@eurokars.com.sg  
**Subject:** RE: SMF1150H - FINALIZATION OF COR

Dear Rasul

Brila coating was installed by our workshop at the point of purchase and we have therefore sent you the extract of our Internal Invoice to prove thus.

The re-coating was also done by our workshop and we will bill it to the Insurance company in our final repair invoice.

We hope that the above explanation suffices.

Thanks n Regards



Driving luxury experiences since 1985

Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: [catherinechua@mazda.com.sg](mailto:catherinechua@mazda.com.sg)

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---

**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** 11 July 2019 10:19 AM  
**To:** Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>  
**Cc:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>  
**Subject:** RE: SMF1150H - FINALIZATION OF COR

Hi Catherine,

Kindly forward to me the invoice for the coating 250. The other copy that you forward to me doesn't show any amount

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

**From:** [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg) [mailto:[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)]

**Sent:** Wednesday, 10 July, 2019 3:14 PM

**To:** Rasul (LKKAUTO)

**Cc:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg); CS A Team; Admin A

**Subject:** SMF1150H - FINALIZATION OF COR

Dear Rasul

Our COR computation with B4 paint photos is attached for your agreement.

COR: \$3905.58 before GST

5 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible.

Thanks n Regards



Driving luxury experiences since 1985

Catherine Chua

Insurance Claims Executive

23 Leng Kee Road Singapore 159095

T: (65) 6603 6128 D: (65) 6603 6121 F: (65) 6476 7417

E: [catherinechua@mazda.com.sg](mailto:catherinechua@mazda.com.sg)

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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) <[mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg)>

**Sent:** 10 July 2019 2:39 PM

**To:** Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>

**Subject:** Attached Image





TRANS EUROKARS PTE LTD



ESTIMATE COST OF REPAIRS

INDIA INTERNATIONAL INSURANCE P/L 64 CECIL STREET #04-#05 IOB BUILDING SINGAPORE 049711 ATTN : MOTOR CLAIMS FAX :		NAME : Mr Corna Roberto ADDRESS : 26 Bukit Batok East Avenue 2 #17-08 Singapore 659920 TEL : 94653635		WIP : 43302 EXCESS : DATE: 15-Jun-19	
VEH NO :	SMF1150H	DATE IN :		CONTACT PERSON :	Jobi 63310682
CHASSIS NO :	JM6BN22A8K02S1674	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MAZDA3	DATE REG.:	29-Oct-18	POLICY NO. :	
<b>NATURE OF WORKS</b>					
<b>Parts Description</b>					
NO	QTY			REVISED	PRICES
1	FRONT BUMPER <i>De -</i>	1	MB63B-50-0318BB		\$ 866.80
2	RETAINER RHS <i>?</i>	1	MB63B-50-0T1B		\$ 15.50
3	CLIP, FRONT BUMPER <i>ne /</i>	12	MC274-50-133		\$ 44.40
4	FASTENER, FRONT BUMPER <i>ne /</i>	2	MB45A-56-146A		\$ 6.00
5	GROMMET, FRONT BUMPER <i>ne /</i>	2	MGHP9-50-025		\$ 5.80
6	SEAL RUBBER, FRONT BUMPER <i>ne /</i>	2	MB63B-50-2G2		\$ 4.80
7	RIVET, FRONT BUMPER <i>ne /</i>	4	MTK21-50-355		\$ 36.80
8	RIVET, FRONT BUMPER <i>ne /</i>	4	M5515-51-833		\$ 16.00
9	FASTENER, FRONT BUMPER <i>ne /</i>	8	MGD7A-50-EA1		\$ 25.60
10	HEADLAMP RHS <i>?</i>	1	MBAAR-51-031H		\$ 3,778.60
11	CLIP, HEADLAMP <i>?</i>	2	MDR61-50-133		\$ 13.00
12	RIVET, HEADLAMP <i>?</i>	1	MB092-51-833		\$ 3.50
13	CORD SHORT, HEADLAMP <i>?</i>	1	MBAAR-51-0K6		\$ 123.10
<b>TOTAL PARTS</b>					\$ 4,939.90
<b>LESS 10%</b>					\$ 493.99
<b>TOTAL PARTS COST</b>					\$ 4,445.91
<b>Labour Description</b>					
1	MZ-BR-FRONT1	TO REPLACE FRONT BUMPER. TO REPAIR FRONT FENDER RH AND ALL AREAS AFFECTED BY THE ACCIDENT.		<i>990</i>	\$ <del>1,320.00</del>
2	MZ-SP-SFRT07	TO RESPRAY FRONT BUMPER AND FRONT FENDER RH.			\$ <del>1,260.00</del>
3	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.		<i>150</i>	\$ <del>250.00</del>
4	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		<i>150</i>	\$ <del>250.00</del>

5	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180	\$ <del>350.00</del>
6		TO SUPPLY BRILA PREMIUM COATING. (invoice?)	NETT	\$ 250.00
7	MZ-BR-SUNDRI	SUNDRIES. 20	NETT	\$ <del>100.00</del>
			TOTAL LABOUR	\$ - \$ 3,780.00
			TOTAL PARTS	\$ - \$ 4,445.91
			TOTAL	\$ - \$ 8,225.91
			LESS EXCESS	\$ - \$ -
			TOTAL AFTER EXCESS	\$ -
			GST 7%	\$ - \$ -
			GRAND TOTAL	\$ - \$ -

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

TRANS EUROKARS PTE LTD

Authorised Signature

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work must be approved and is subject to final approval with Museum Curator

Acknowledged by Repairer:  
Signature:  
Date:

Rasmi

Hp 90010068

4-5 days

19/06/19 @ 1030

Resny before paid

## View Received Message

This mail is associated with :

**\*SMF1150H (MCT19060370)**  
**[SHC8655Y]**

TP  
CORNA ROBERTO  
Jun 14 2019 2:00PM

Trans Eurokars Pte Ltd - Tanjong Penjuru

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**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 19/06/2019 09:42 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$0.00) - SMF1150H - Claim Handler: Priya

Approved:0.00.

### DOCUMENTS SUMMARY

There are no documents.

**Nivitha (LKK Auto)**

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 17 June 2019 11:45 AM  
**To:** jobithomas@eurokars.com.sg; 'sur@lkkauto.com'; admin-d@lkkauto.com  
**Cc:** Manivel Priyadarshini  
**Subject:** RE: YOUR REF: SHC8655Y / OUR REF: SMF1150H THIRD PARTY CLAIM  
**Attachments:** 1005\_001.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMF1150H and let us have your report urgently.

This claim will be handled by Ms Priya.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street, #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]  
**Sent:** 17 June, 2019 9:43 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: YOUR REF: SHC8655Y / OUR REF: SMF1150H THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly assign to LKK.

Best Regards.



Jobi Thomas  
Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042  
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690  
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** 17 June 2019 9:42 AM  
**To:** Jobi Thomas <[jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg)>  
**Subject:** RE: YOUR REF: SHC8655Y / OUR REF: SMF1150H THIRD PARTY CLAIM

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** [jobithomas@eurokars.com.sg](mailto:jobithomas@eurokars.com.sg) [<mailto:jobithomas@eurokars.com.sg>]  
**Sent:** 15 June, 2019 12:24 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); [samuel.ng@eurokars.com.sg](mailto:samuel.ng@eurokars.com.sg)  
**Subject:** YOUR REF: SHC8655Y / OUR REF: SMF1150H THIRD PARTY CLAIM

**YOUR REF: SHC8655Y / OUR REF: SMF1150H THIRD PARTY CLAIM**

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Best Regards.



**Jobi Thomas**  
Senior Insurance Claims Executive  
27A Tanjong Penjuru, Singapore 609042

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## View Received Message

This mail is associated with :

**\*SMF1150H (MCT19060370)  
[SHC8655Y]**

TP

CORNA ROBERTO

Jun 14 2019 2:00PM

[~]

Trans Eurokars Pte Ltd - Tanjong Penjuru

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on **25/07/2019 11:41 AM**.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4813.97) - SMF1150H - Claim Handler: Priya

Approved:4813.97;Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

### DOCUMENTS SUMMARY

There are no documents.



**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 Cecil Street  
#04-00 & #05-00 IOB Building  
Singapore 049711

**ATTN : MOTOR CLAIMS DEPARTMENT**

DATE : 23/07/2019

Your Ref : **SHC8655Y**

Car Regn No: **SMF1150H**

**Accident Involving SMF1150H & SHC8655Y on 14/06/2019**

**Direct Settlement Claim**

Dear Sirs

The repairs have been completed for **SMF1150H**. We submit the following documents for your perusal:-

1) Invoice No <b>30006906</b>	\$	<b>4,178.97</b>
2) Car Rental Invoice No. <b>19156</b>	\$	<b>535.00</b>
3) PRI ( <b>2 days x \$60.00</b> )	\$	<b>120.00</b>
4) Letter Of Authorisation		
5) Discharge Voucher signed by customer		

**TOTAL**      **\$ 4,833.97**

Please pay **Trans Eurokars Pte Ltd** the sum of **\$4,833.97** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648**.

Yours faithfully,

**Stephanie Loke**  
**Manager - Service & Development**  
DID: 63310686  
FAX: 63310690  
e-mail: [stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)



LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SMF1150H and SHC8655Y  
on 14/06/19 along 16 International Business Park Road

I/We, Correa Roberto the owner of vehicle registration number SMF1150H  
at the material time of accident hereby appoint TransEurokars Pte Ltd to proceed with the repairs  
to the damages caused to my/our vehicle in the above accident in accordance with the  
recommendations and advice of the licensed motor surveyor appointed by the insurers or on  
my/our behalf.


I/We authorise TransEurokars Pte Ltd and/or its representative to submit and make any claims  
which I/we may have against the other party/parties or alternatively under the insurance policy  
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,  
and to receive payment (such payment to be made by way of cheque in favour of TransEurokars  
Pte Ltd) due to me/us in connection with and arising out of the above claim.

TransEurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute  
and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by TransEurokars Pte Ltd of the settlement amount in  
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and  
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on  
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the  
same had been done or executed by me/us in person.

Dated the 19 day of 06 2019.

  
Owner Name and Signature  
NRIC No.: 58069744 I

  
Witness Name and Signature  
NRIC No.:

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

Without Prejudice  
to Injury Claim

India Ref: MC19060370  
Claimant Ref: SMF 1150H

We/I, Trans Eurokars Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,178.97 (repair cost), S\$ 535.00 (loss of ~~rental~~), S\$ NIL (search fee), vehicle no. SMF 1150H that was damaged pursuant to the accident which occurred on 14/06/2019 (date) at 16 INTERNATIONAL BUSINESS PARK (location) involving vehicle no. SHC 8655Y (insured vehicle). This is pursuant to the inspection conducted on 19/6/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CORNA ROBERTO ("the third party claimant") of vehicle no. SMF 1150H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMF 1150H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,713.97 to Trans Eurokars Pte Ltd

Dated this 20 day of July 2019

#### CLAIMANT:

Signature:

[Signature]  
Signed by "the workshop" (with chop)

Name:

Ben Lim

NRIC:

Address:

27A Tg Pagar Rd  
(119092)

Nationality:

Occupation:

#### WITNESS:

Signature:

[Signature]  
Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

Address:

51 Ubi Ave 1 #01-25,  
Paya Ubi Industrial Park  
Singapore 408933

Nationality:

Occupation:



Mazda (TP)

PAGE NO	1
INVOICE NO	1 30000500
DEPT POS ID	I 12
DATE IN	01-07-2019
DATE PRINTED	18-07-2019
TOE NO	43302
ASSIGN CODE	Catherine
REGN NO	SMF1150H
REGN DATE	29-10-2013
MILEAGE	193.6
POSITION NO	1001

**Eurokars Aftersales Centre :**  
27A Tanjong Penjuru Singapore 6C  
Service Tel.: 6331 0606  
Service Fax: 6331 0620

*zoom-zoom*

**TAX INVOICE**

Invoice to: INDIA INTERNATIONAL INSURANCE  
PTE LTD  
64 CECIL STREET  
#04-05 IOB BUILDING  
SINGAPORE 049711

Invoice number: 19156  
GST REGN NO: M90364005A  
Date: 17/07/2019  
Account number: I0001  
Invoice Currency: SIN  
Term of Credit: C.O.D.  
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: CORNA ROBERTO CUSTOMER VEHICLE: 3ME1150H (MAZDA 3)	S	500.00
LOAN'S CAR MODEL: MAZDA 3 LOAN'S CAR REGN NO: SLW6371B		

BEING CAR RENTAL CHARGE FOR 5 DAYS  
FROM 01/07/2019-06/07/2019 \$8100/DAY

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	1.000	500.00	35.00	535.00
Totals for invoice			500.00	35.00	535.00

For Eurokars Leasing Pte Ltd

Head office & Postal address:

Eurokars Centre  
12 Sungei Kadut Ave  
Singapore 729648

Tel : 6363 3003  
Fax : 6369 3003

Emergency Breakdown  
Tel : 9760 3003

Email : leasing@eurokars.com.sg  
www.eurokarsleasing.com

Authorised Signature

Eurokars AfterSales Centre  
77A Tanjong Pagar Road Singapore 069042  
Main Line : (65) 6331 0600

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement




















## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Jun 2019 <a href="#">Edit Reg</a>		17 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$43,905.58</b> <a href="#">Edit Estimates</a>	<b>\$43,905.58</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	CORNIA ROBERTO, ID: S80697441								
Vehicle Reg. No.:	SMF1150H	Date of Loss:	14/06/2019 14:00 - :59 [7 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19060370	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8655Y	Policy No. (Claimant):	1800139328						
		Excess:							
Repairer:	Trans Eurokars Pte Ltd - Tanjong Penjuru (HQ) 27A Tanjong Penjuru, 609025 West Coast - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 26/06/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (25/07/2019): Alert - Adj Mandate Approved (\$4813.97) - SMF1150H - Claim Handler: Priya</li> <li>III_SG (19/06/2019): Alert - Adj Mandate Approved (\$0.00) - SMF1150H - Claim Handler: Priya</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SMF1150H (MCT19060370)  
[SHC8655Y]  
TP  
CORNA ROBERTO  
Jun 14 2019 2:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Trans Eurokars Pte Ltd - Tanjong Penjuru

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
2	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
3	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
4	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
5	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
6	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
7	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
8	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
9	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
10	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
11	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
12	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
13	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
14	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
15	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
16	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
17	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
18	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
19	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
20	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
21	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
22	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
23	23/07/19 16:21	General View						Load JPG	<input checked="" type="checkbox"/>	
24	23/07/19 16:21	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
25	23/07/19 16:21	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
26	23/07/19 16:21	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
27	23/07/19 16:21	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
Documentation							1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	17/06/19 20:49	ACKNOWLEDGEMENT EMAIL TO III DD 17.06.2019						Load PDF		
2	17/06/19 20:49	TP ESTIMATE + TP GIA REPORT						Load PDF		
3	21/06/19 09:58	TP ESTIMATE - MARKED						Load PDF		
4	23/07/19 16:19	WORKSHOP INVOICE						Load PDF		
5	23/07/19 16:19	LOD						Load PDF		
6	13/08/19 10:49	AUTHORISATION TO ACT FORM						Load PDF		
7	13/08/19 10:49	DISCHARGE VOUCHER						Load PDF		
8	13/08/19 10:49	RENTAL RECEIPT						Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail	Print	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/06/19 08:37	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	
<div>^</div> <div>v</div>	
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607186R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19010685/R1WA3Q2

Date: 13/08/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle  
No : SMF1150H

Insured Vehicle No : SHC8655Y

Date of Loss: 14/06/2019

Nature of Claim:

TP

Claim No: MCT19060370

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMF1150H

Make &amp; Model: MAZDA 3, 1.5 SEDAN EU6 (A)

Engine No: P520551201

Reg. Date: 29/10/2018 (Man. Year: 2018)

Chassis No: JM6BN22A8K0251674

Colour: Black

Odometer: 12506 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,545.91	925.58	3,620.33	79.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,680.00	2,980.00	700.00	19.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>8,225.91</b>	<b>3,905.58</b>	<b>4,320.33</b>	<b>52.52</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>575.81</b>	<b>273.39</b>	<b>302.42</b>	<b>52.52</b>
<b>Nett Amount (S\$)</b>	<b>8,801.72</b>	<b>4,178.97</b>	<b>4,622.75</b>	<b>52.52</b>
<b>+ Car Rental (5.0 x S\$100.00/day + 7.00% GST) (S\$)</b>		<b>535.00</b>		
	<b>Nett Liability (S\$)</b>	<b>4,713.97</b>		

### INSPECTION

Date of Assignment: 17/06/2019

Date Inspected: 19/06/2019 Inspected At:

Trans Eurokars Pte Ltd - Tanjong Penjur  
(HQ)  
27A Tanjong Penjur  
Singapore 609025

Estimated Period of Repair: 5.0 days



---

**Adjuster:** MOHD RASUL**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 23 Jul 2019)
<b>Parts:</b> 143	MAZDA 3 1.5 SEDAN EU6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMF1150H)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	866.80 FL	*866.80 FL
2	1		*RETAINER RHS	Serviceable	15.50 FL	*- FL
3	12		*CLIP,FRONT BUMPER	Necessary	44.40 FL	*44.40 FL
4	2		*FASTENER ,FRONT BUMPER	Necessary	6.00 FL	*6.00 FL
5	2		*GROMMET ,FRONT BUMPER	Necessary	5.80 FL	*5.80 FL
6	2		*SEAL RUBBER ,FRONT BUMPER	Necessary	4.80 FL	*4.80 FL
7	4		*RIVET ,FRONT BUMPER	Necessary	36.80 FL	*36.80 FL
8	4		*RIVET ,FRONT BUMPER	Necessary	16.00 FL	*16.00 FL
9	8		*FASTENER ,FRONT BUMPER	Necessary	25.60 FL	*25.60 FL
10	1		*HEADLAMP RHS	Not Necessary	3,778.60 FL	*- FL
11	2		*CLIP,HEADLAMP	Not Necessary	13.00 FL	*- FL
12	1		*RIVET ,HEADLAMP	Not Necessary	3.50 FL	*- FL
13	1		*CORD SHORT ,HEADLAMP	Not Necessary	123.10 FL	*- FL
14	1		*SUNDRIES	Necessary	100.00 FS	*20.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>5,039.90</b>	<b>1,026.20</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>493.99</b>	<b>100.62</b>
<b>Total Parts (\$\$)</b>	<b>4,545.91</b>	<b>925.58</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPLACE FRONT BUMPER ,TO REPAIR FRONT FENDER RH AND ALL AREAS AFFECTED BY THE ACCIDENT	New	1,320.00	990.00
2	TO RESPRAY FRONT BUMPER AND FRONT FENDER RH	New	1,260.00	1,260.00
3	TO CARRY -OUT BODY CAVITY PRESERVATION	New	250.00	150.00
4	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	250.00	150.00
5	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	New	350.00	180.00
6	TO SUPPLY BRILA PREMIUM COATING	New	250.00	250.00
<b>Gross Labour Cost (S\$)</b>			<b>3,680.00</b>	<b>2,980.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >