

Mei Kwan (LKKAuto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Thursday, 10 June 2021 11:24 AM
To: clara.li@fwd.com
Cc: Admin A
Subject: Re: SMK8147X & SJS97C DOA 7/6/19 Our Ref: 1201900015907/CL
Attachments: INVOICE.pdf; ITNET-00000-190614-001918.pdf; LOA.jpg; SMK 8147X - GIA report (SAS2615098)-1.pdf

Dear Clara ,

Enclosed is our GIA , LOA , INVOICE , LTA fee & **GIA report with traffic investigation result** .(your insured SJS97C for inconsiderate driving)

As following :

RC \$ 26215 (\$24500+ 7% GST) - AS AGREED
loss of use \$ 3300 (\$100 - under leasing / rental company x 33 days - 28 days recommend + 1 day
waiting PRS + 4 day weekend - total 33 days)
lta fee \$ 7.45

@ 100% (video camera submitted 10.6.21 by email & traffic investigation result at GIA report)

Total \$ 29522.45

Please let us have your settlement soon . Thanks

Regards,
Chris Chan Pick Yuen

GREEN FOREST AUTOMOBILE PTE LTD
HP: 92712214

From: clara.li@fwd.com <clara.li@fwd.com>
Sent: Friday, June 14, 2019 3:01 PM
To: chris_chanbebe@hotmail.com <chris_chanbebe@hotmail.com>
Cc: motorclaims.sg@fwd.com <motorclaims.sg@fwd.com>
Subject: RE: SMK8147X & SJS97C DOA 7/6/19 Our Ref: 1201900015907/CL

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

AUTHORISATION TO ACT

I/We, Lumens Auto Pte Ltd of _____

_____, owner of SMK 8147X hereby

authorize Green Forest Automobile Pte Ltd. ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SMK 8147X that was damaged pursuant to the accident occurred on 7/6/2019 at PTE Twd S Changi involving vehicle number SJS97C.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months* time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We LUMENS AUTO PTE LTD understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 10 day of 06 (month) 2019 (year)



Claimant's Signature
(Company's stamp for company vehicle)



Green Forest Automobile Pte Ltd

RELEASE

Claim Reference:	1201900015907
Surveyor's Reference:	CC4/FWD19010677/Ara3
TP Reference:	SMK 8147X

We, GREEN FOREST AUTOMOBILE PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SMK 8147X ("Vehicle") to accept the sum of \$29,522.45, being the amount claimed for \$26,215.00 (repair costs), \$3,300.00 (loss of ~~rental/ use~~), _____ (loss of income), \$7.45 (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 07/06/2019 (date of accident) at / along PIE CHANGI (location) involving vehicle no/s. SMK 8147X and SJS 97C.

This is pursuant to the inspection conducted on 14/06/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SJS 97C be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 12th day of JULY 2021

CLAIMANT




[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"


LUP

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

GREEN FOREST AUTOMOBILE PTE LTD

8 KAKI BUKIT AVE 4,#05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875

INVOICE

LUMENS AUTO PTE LTD
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 10th JUNE 21
GST Reg.No: 201723238H

Accident date: 07th JUNE 2019
Final Bill For Vehicle No: SMK8147X TOYOTA PRIUS 2019

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian	\$24,500.00
Total	\$24,500.00
GST 7%	\$1,715.00
Grand Total	\$26,215.00

S/ DLRS : TWENTY SIX THOUSAND TWO HUNDRED FIFTEEN ONLY

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Jun 2019 / 14:23:48

Receipt Date/Time : 14 Jun 2019 / 14:23:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190614-001918

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SJS97C As at 07 Jun 2019/21:00:00 Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SJS97C Enquiry Fee 20190614142148249844	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxx3032	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Jun 2019 15:39	Clm Dtl Modified	Claimant's Name: -> LUMENS AUTO PTE LTD. Claimant's ID: -> 201426961K.	[A] Suwanna Te-Uttaruang
2	17 Jun 2019 15:39	Clm Veh Model Changed	(205918) TOYOTA PRIUS PLUS 1.8 (A).	[A] Suwanna Te-Uttaruang
3	17 Jun 2019 15:39	Clm Created	Reg No: SMK8147X. Acct Date: 2019/06/07. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Green Forest Automobile Pte Ltd (Kaki Bukit)	[A] Suwanna Te-Uttaruang
4	17 Jun 2019 15:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : RT Appraisal Pte Ltd.	[A] Suwanna Te-Uttaruang
5	17 Jun 2019 15:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/26	[A] Suwanna Te-Uttaruang
6	17 Jun 2019 15:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Suwanna Te-Uttaruang
7	17 Jun 2019 15:40	Label Added	(20005):Direct Settlement .	[A] Suwanna Te-Uttaruang
8	17 Jun 2019 15:40	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Suwanna Te-Uttaruang
9	19 Jun 2019 17:18	Clm Registration Modified	Pol No:->PNPV2019-00004559. Excess: -> 3100.00.	[I] Eileen Bay
10	19 Jun 2019 17:20	Clm Registration Modified	Acct Time:00:00:00->01:00:00.	[I] Eileen Bay
11	31 May 2021 11:48	Label Removed	(20005):Direct Settlement .	[A] HOW MEI KWAN
12	31 May 2021 11:48	Label Added	(20002):PRI.	[A] HOW MEI KWAN
13	10 Jun 2021 11:55	Label Removed	(20002):PRI.	[A] HOW MEI KWAN
14	15 Jun 2021 11:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	15 Jun 2021 11:09	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	15 Jun 2021 11:09	Clm Dtl Modified	JPJ Reg. Date: -> 2019/04/25.	[A] JOANNE LEE KHANG MIN
17	15 Jun 2021 11:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	17 Jun 2021 13:19	Adj Mandate Request	Cur Req:29522.45:Lia:100%*Quantum:(a)CORw/GST:\$26,215+(b)LOR(33 days x \$100):\$3,300+(c)LTA search fee: \$7.34 = Total:\$29,522.45*Vehicle Model:TOYOTA PRIUS*Recommended 28 repair days +1 PRS +4 Sun = 33 Days	[A] Jaslin Kok Chin Yi
19	17 Jun 2021 13:24	Adj Mandate Request Cancelled		[A] Jaslin Kok Chin Yi
20	25 Jun 2021 16:11	Adj Mandate Request	Cur Req:29522.45:Lia:100%*Quantum:(a)CORw/GST:\$26,215+(b)LOR(33 days x \$100):\$3,300+(c)LTA search fee: \$7.34 = Total:\$29,522.45*Vehicle Model:TOYOTA PRIUS*Recommended 28 repair days +1 PRS +4 Sun = 33 Days	[A] Jaslin Kok Chin Yi
21	25 Jun 2021 16:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/26. Mandate Remarks: Hi please upload LOD & Supporting documents in Merimen, thanks	[I] Clara Li Zi Rong
22	25 Jun 2021 16:22	Adj Mandate Set	Maintained:Hi please upload LOD & Supporting documents in Merimen, thanks	[I] Clara Li Zi Rong
23	28 Jun 2021 14:03	Adj Mandate Request	Cur Req:29522.45:Lia:100%*Quantum:(a)CORw/GST:\$26,215+(b)LOR(33 days x \$100):\$3,300+(c)LTA search fee: \$7.34 = Total:\$29,522.45*Vehicle Model:TOYOTA PRIUS*Recommended 28 repair days +1 PRS +4 Sun = 33 Days	[A] Jaslin Kok Chin Yi

AUDIT TRAIL				
No.	On	Audit	Remarks	By
28 Jun 24 2021 14:11		Adj Mandate Set	Approved:29522.45.	[I] Clara Li Zi Rong

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2701705	15 Jun 2021 11:09:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK8147X	SJS97C	11.00