

INS. CASE OWNER:

VO

CC 3 / ~~180~~ 190 10670, Kga3s2

LKK: 122031  
IDAC:

ASSIGNMENT

Survivor:

Kenneth

DOI:

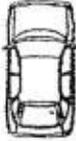
14/6/19

Date / Time:

14/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 943m

Claim No. : S9m01 QIJ

Name of Insured : T/C Mrs P/C

Policy No. :

Insured Tel No. : HP: 12/06/19

Make / Model :

Excess Sec II:SS 5,000.00 D.O.A: 12/06/19

Place of Accident :

Is driver the owner? ( YES / NO ) Nature of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age :

Insured Liability : % Final ? Yes / No

Driver Tel No. : (V/L) YES / NO

SHD 22 X



INSRS: WSP: Trans. cab  
Tel:  
Liability:  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:



INSRS: WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
SHD 22 X - CC3/Ash 180/1275 / Kfa3 ; 007-1011/8	Non-Reporting ltr (1st):	
- CC3/Ash 170-2830 / Kpa3 ; 009-1111/17	Non-Reporting ltr (2nd):	
- CC3/AXA 170/15862 / Kpa3s2 ; 007-1181/9	Non-Reporting ltr (Final):	
SHD 943m - CC4/AXA 1800 2646/mig63 ; 007-3/1/18	Notification ltr (if non-pickup):	
- CC3/Ash 16073456 / Kpa3s2 ; 007-197/16	Call OI:	7 call 17/7/19
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
17/7/19 - Email LOI. (Req AVP from both parties)	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
17/7/19 - NO AVP from both parties. Accident Scene Photo	After call ltr to OI:	<input checked="" type="checkbox"/>
24/7/19 - Pending DS as instructed to call OI to	Authorisation To Act:	<input type="checkbox"/>
clarify "white stains" on his car front.	Release Voucher:	<input type="checkbox"/>
5/8/19 - To reject TP claim as instructed by AXA	Final Repair Bill:	<input type="checkbox"/>
3/8 - Rejection email send TP.	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
<b>PRELIMINARY ADVICE</b> Date/Time: Sent By:		
<b>FINALIZATION</b> Date/Time: Confirm with: Confirm by:		
Repair Cost: S\$ ( days) Reduction: % Email <input type="checkbox"/> Call <input type="checkbox"/>		
<b>FINAL SETTLEMENT</b> Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27	If NO or B 28, Ass. Lia :	
Repair Cost: S\$	01 rear end TP.	
Loss of Rental (LOR): S\$ ( days)		
Loss of Use (LOU): S\$ (\$ x days)		
Loss of Income (LOI): S\$ (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search S\$		
Medical: S\$		
Disbursement: S\$ (e.g. Tow/ Independent)		
Legal Cost S\$		
<b>Total:</b> S\$ <b>Global Sum S\$:</b>		
<b>FINAL PAYMENT</b> Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1: S\$ Name 1:		
Payee 2: (Strike if N/A) S\$ Name 2:		
Payee 3: (Strike if N/A) S\$ Name 3:		

Reject Case  
By (staff) : Cecilia  
Approved by : Yu  
Date : 03-02-20

COPY SENT  
4/2/2020

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee: \$250-

ASS. REC. BY:

REF: ADA/

### ASSIGNMENT

*Kenneth*

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Tons Cob

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 1-2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: S140 22X Yr Regn: 12, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or A)

Make: MV 8220 c.c. 2143

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 445191 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WDD 2120072B 22483

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: 225/35 ZR16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Giti

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 9 mm R/Bal. 9 mm

L/Bal. 9 mm L/Bal. 9 mm

D.O.A. 12/18/19 D.O.I. 14/6/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

None N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>1</u>	<u>File pass to</u>

US \$360 (Red: \$3879.97 / 997.)  
Item \$3100

Date/Time, File Pass to?

: Prell. Report

1)

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation: \_\_\_\_\_ \$ + RS. \$

Fixt's

Others

TOTAL

Add Fee:  : Site Insp (\$ \_\_\_\_\_)

: Interview (\$ \_\_\_\_\_)

: Tech Invs (\$ \_\_\_\_\_)

: Weekend (\$ \_\_\_\_\_)

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Singapore 569111

Co./GST Reg. No. 201019626G

Tel No. : 6287 6666 Fax No. : 6257 1330

**SHD 22X**

AAD1906-121

*Not Authored  
L1 Sing & ?*

Vehicle No.:	<b>SHD 22X</b>
Chassis No.:	WDD2120012B224483
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 220 BLUETEC
Date of Accident :	12.6.19
Third Party Insurer :	<b>AXA</b>
Date of Registration :	16/12/2015

		<b>PART</b>		<b>LIST</b>	
1	1	Rear Bumper	\$	<del>#</del> 3,105.00	?
2	1	Rear Bumper Lower	\$	Sm 1,080.00	X
3	1	Rear Bumper Reinforcement	\$	910.00	?
4	1	Rear Bumper Centre Pad	\$	Sm 307.83	} X
5	1	Rear Bumper Side Pad	\$	Sm 186.33	
6	1	Rear Bumper Tow Hook Cover	\$	Sm 42.00	
7	1	Rear Bumper Bracket	\$	n 22.50	
8	1	Rear Bumper Side Retainer Bracket	\$	n 132.00	
9	1	Rear Bumper Inner Frame	\$	Sm 297.00	
10	1	Rear Bumper Bottom Bracket	\$	n 60.00	
11	1	Rear Bumper Top Bracket	\$	n 129.00	
12	1	Rear Bumper Side Holder Bracket	\$	n 135.00	
13	1	Rear Bumper Inner Bracket LH	\$	n 198.00	
14	1	Rear Bumper Inner Bracket RH	\$	n 198.00	
15	1	Rear Bumper Beam	\$	n 1,215.00	
16	1	Rear Bumper Beam Bracket LH	\$	n 307.50	
17	1	Rear Bumper Beam Bracket RH	\$	n 307.50	
18	1	Rear Bumper Bracket Centre	\$	Sm 461.75	
19	1	Rear Bumper Tow Hook Cover	\$	Sm 63.00	
20	1	Rear Bumper Retainer Bracket LH	\$	n 202.50	
21	1	Rear Bumper Retainer Bracket RH	\$	n 202.50	
22	1	Bootlid	\$	n 4,140.00	
23	1	Bootlid 'E220' Badge	\$	na 153.00	
24	1	Bootlid 'BLUETEC' Badge	\$	na 153.00	
25	1	Bootlid Centre Logo Badge	\$	na 153.00	

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**SHD 22X**

26	1	Bootlid Protector Garnish With Chrome	\$	Su	732.00	}
27	1	Bootlid Weatherstrip	\$	Su	360.00	
28	1	Bootlid Lock - Top	\$	n	300.00	
29	1	Bootlid Lock - Bottom	\$	n	216.00	
30	1	Bootlid Lock Actuator	\$	Su	420.00	
31	1	Bootlid Weatherstrip	\$	Su	240.00	
32	1	Bootlid Third Brake Lamp	\$	Su	577.50	
33	1	Rear End Panel Outer	\$	n	1,971.00	
34	1	Rear End Panel Inner	\$	n	324.00	
35	1	Rear End Panel Inner Trim	\$	Su	630.00	
36	1	Rear End Panel Inner Trim Flap	\$	Su	360.00	
37	1	Rear Lamp RH	\$	Su	1,170.00	
38	1	Rear Lamp Panel Outer RH	\$	n	382.95	
39	1	Rear Lamp LH	\$	Su	1,170.00	
40	1	Rear Lamp Panel Outer LH	\$	n	382.95	
41	1	Rear Luggage Floor Panel Tray	\$	Su	762.00	
42	1	Rear Luggage Floor Compartment Tray	\$	Su	116.00	
43	1	Rear Luggage Floor Panel Trim Board	\$	Su	420.00	
<b>TOTAL</b>			<b>\$</b>		<b>24,695.81</b>	
			<b>10%</b>	<b>\$</b>	<b>2,469.58</b>	
				<b>\$</b>	<b>22,226.22</b>	

**Special Nett**

1	1 SET	Rear Bumper Parking Sensor	\$	Su	1,200.00	X
2	1 SET	Bootlid Inner Trim Clip	\$	nn	90.00	X
3	1 SET	Rear End Panel Inner Trim Clip	\$	nn	90.00	X
4	1 SET	Rear Bumper Fastener Clip	\$		101.54	?
5	1 SET	Rear Fender Top Garnish Clip	\$	nn	90.00	X
6	1 SET	Rear Fender Inner Trim Clip	\$	nn	45.00	X
7	1 SET	License plate	\$	Su	225.00	X
8	1	Rear Windscreen Glass Sealant	\$	WA	225.00	X
9	1	Rear Windscreen Glass Inner Seal	\$	nn	180.00	X
10	1	Tyre Mechanical Jack	\$	Su	605.48	X
11	1	Tyre Mechanical Jack Holder Bracket	\$	n	177.98	X

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**SHD 22X**

12	1	Rear Bootlid 'DYNASTY' Sticker	\$	<i>na</i> 33.75	X
<b>TOTAL</b>			<b>\$</b>	<b>3,063.74</b>	
<b>GRAND TOTAL</b>			<b>\$</b>	<b>25,289.97</b>	

**LABOUR**

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	5,500.00	<i>200</i>
To Rust-Proofing Of The Affected Areas.	\$	<i>na</i> 170.00	X
To Check Electrical Lighting Concerned.	\$	<i>na</i> 120.00	X
Putty And Spray Painting Of The Affected Portion.	\$	5,500.00	<i>250</i>
To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, to Enable Repair.	\$	<i>na</i> 270.00	X
To Transfer Of Bootlid Fittings, Attachments And Perform Water Seepage Test.	\$	<i>na</i> 170.00	X
To Transfer Of Tire, Rim And On Wheel Balancing.	\$	<i>na</i> 170.00	X
To rust-proofing of the affected areas.	\$	<i>na</i> 170.00	X
To apply paint protection system (PPS) maintain and enhancement	\$	<i>na</i> 380.00	X

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**SHD 22X**

To check steering geometry and computer wheel alignment	\$	<i>nn</i> 220.00	X
To Reinstall Rear Bumper Parking Sensor.	\$	170.00	?
To Reseal Sealant On Gap	\$	<i>nn</i> 120.00	X
To Supply And Re-Do Rear Luggage Floor Panel Insulation Padding.	\$	<i>7</i> 380.00	X
To Transfer Of Fender Fittings, Attachment And Perform Water Seepage Test.	\$	<i>5</i> 170.00	X
To Remove And Refit Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	<i>4</i> 170.00	X
To Repair And Realign Rear Exhaust Pipe.	\$	<i>5</i> 170.00	X
<b>TOTAL</b>	<b>\$</b>	<b>13,850.00</b>	
<b>Over all total</b>	<b>\$</b>	<b>39,139.97</b>	<i>&amp;</i>

**(LUMP SUM) Repair Days**~~15 DAYS~~*1 - 2 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To disclose damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal restriction(s) is allowed
- Damaged body part(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

> [Back to OneMotoring](#)

**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	3878K
<b>Vehicle Details</b>	
Vehicle No.:	SHD22X
Vehicle to be Exported:	Yes
Intended Deregistration Date:	13 Jun 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E220 BLUETEC
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	65192432926330
Chassis No.:	WDD2120012B224483
Maximum Power Output:	130.0 kW (174 bhp)
Open Market Value:	\$43,891.00
Original Registration Date:	16 Dec 2015
First Registration Date:	16 Dec 2015
Transfer Count:	0
Actual ARF Paid:	\$45,948.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Dec 2023
PARF Rebate Amount:	\$34,461.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	15 Dec 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$45,466.00
COE Rebate Amount:	\$25,605.00
<b>Total Rebate Amount:</b>	<b>\$60,066.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 13 Jun 2019

OK

## ◀ Service Request Details

Claim

S9M01QIJ

Reference

None 

*P: Candy*

Loss Date

June 12, 2019

*T: 4.31p.m*

Report Date

Jun 17, 2019 4:14:00 PM

*V: In*

*E: ✓*

Request Date

June 17, 2019

Due Date

June 24, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SHD22X

Model

MB E 220 BLUE TEC

### Service Address

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...

### Primary Contact/Insured

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TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

### Claim Handler

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OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

## Catherine Chong (LKK Auto)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, 17 June, 2019 3:08 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Cecilia Chong (LKK Auto); CS A Team; Admin A  
**Subject:** Third Party Direct settlement for APWs (TRANS-CAB) - Accident Involving SHD943M (OI : AXA - TBA) AND SHD22XJ (TP : LKK REF - CC3/ASM19010670/Kga3) on 12/06/2019

**Attachments:** TP GIA REPORT.pdf; TP ESTIMATE - MARKED.pdf

**Categories:** Raghav

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 22X at M/s Trans-cab Auto Services Pte Ltd (Ang Mo Kio) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly assist to assign this case to LKK.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## **Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 17 July 2019 6:04 PM  
**To:** 'claims'  
**Cc:** 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'  
**Subject:** YOUR REF: SHD 943M (OUR REF: CC3/AXA19010670/Kga3) \*\*\* ACCIDENT INVOLVING SHD 943M & SHD 22X ON 12/06/2019 \*\*\*

17 JULY 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC3/AXA19010670/Kga3**

**YOUR REF : SHD 943M**

**ACCIDENT INVOLVING SHD 943M (AXA) AND SHD 22X ALONG/AT SINGAPORE ZOO TAXI STAND ON 12/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from TRANS CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHD 22X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as his taxi had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

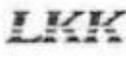
Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63  
Tel No.: 6287 6666 Fax No. 6281 1400  
Co./GST Reg. No. 200303878K

Our Ref : AAD1906-121  
Your Ref : SHD943M (TRANSCAB)  
Date : 04.July 2019

LKK

**AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0022X AND SHD943M (TRANSCAB) ON 12/06/19 04:30 PM  
ALONG Singapore Zoo Taxi Stand**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

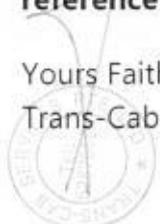
1.	Cost of Repair (inclusive of 7% GST)	\$	374.50
2.	Loss of Rental for <u>2</u> days @ \$ <u>147.47</u> per day	\$	294.94
3.	Loss of Income for <u>2</u> days @ \$ <u>50</u> per day	\$	100.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	769.44

We enclose a copy of the following documents for your consideration :-

- |                                 |                                 |
|---------------------------------|---------------------------------|
| GIA report lodged by our driver | Rental rate and mileage records |
| Certificate of Insurance        | Authorization To Act            |
| Original final repair bill      | LTA Search Fee                  |

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully  
Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>AXA INSURANCE PTE LTD</b> 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1906-329 <b>DATE</b> : 28. June 2019 <b>REFERENCE NO</b> : AAD1906-121 <b>TERMS</b> : <b>DUE DATE</b> : 28. June 2019 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0022X; DOA 12.06.19(LUMP SUM-19)	1	374.50	374.50

Total SGD Excl. GST : 350.00  
7% GST : 24.50  
Total SGD Incl. GST : 374.50

**\*\*\*\* THREE HUNDRED SEVENTY FOUR AND FIFTY SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04 July, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 12/06/19 04:30 PM at Singapore Zoo Taxi Stand

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0022X. The taxi was hired to KWAN ZHIYAO ANDY a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$147.47 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12-06-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

<b>Date In</b>	<b>Date Out</b>	<b>Vehicle No.</b>	
<b>Accident No.</b>	AAD1906-121		<b>Accident Date</b> 12-06-2019
6/14/2019 10:10	6/14/2019 11:10	SHD0022X	
6/14/2019 11:11	6/15/2019 14:00	SHD0022X	

**Yours Faithfully,**

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

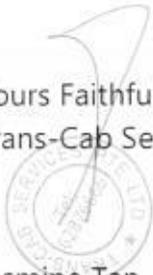
**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0022X and SHD943M (TRANSCAB) along Singapore Zoo Taxi Stand on 12/06/19 04:30 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 4 (day) of July 2019

Yours Faithfully  
Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 5 August 2019 11:28 AM  
**To:** Ng Wai Yin  
**Cc:** jasminetan@transcab.com.sg  
**Subject:** RE: YOUR REF: SHD 22X -- AAD1906-121 (OUR REF: CC3/AXA19010670/Kga3) \*\*\*  
ACCIDENT INVOLVING SHD 943M & SHD 22X ON 12/06/2019 \*\*\*  
**Attachments:** OI GIA REPORT.pdf

Your Ref: **AAD1906-121** Without Prejudice  
Our Ref: CC3/AXA19010670/Kga3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHD 943M & SHD 22X ON 12/06/2019**

We refer to the above matter.

Attached is a copy of our insured accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Our Insured claimed that he did not hit onto your client vehicle as reported.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Ng Wai Yin [mailto:[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)]  
**Sent:** Thursday, 18 July 2019 8:37 AM  
**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** jasminetan@transcab.com.sg  
**Subject:** FW: YOUR REF: SHD 22X -- AAD1906-121 (OUR REF: CC3/AXA19010670/Kga3) \*\*\* ACCIDENT INVOLVING SHD 943M & SHD 22X ON 12/06/2019 \*\*\*

WITHOUT PREJUDICE



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC3/ASM19010670/Kga3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: VALE OH		Date : 05-03-2020	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 943M	Veh. Inspected	SHD 22X
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01QIJ	Excess (\$)	0.00
Assign From		Assign Date	14/06/2019
2. Vehicle Particulars & Condition			
Make & Model	MERCEDES BENZ E220 (A)	c.c	2143
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD2120012B224483	Colour	WHITE
Odometer	445191	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	225/55 ZR16	GITI	9 mm
L/H Front Tyre	225/55 ZR16	GITI	9 mm
R/H Rear Tyre	225/55 ZR16	GITI	9 mm
L/H Rear Tyre	225/55 ZR16	GITI	9 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	12/06/2019	Inspection Date	14/06/2019
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days	



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 22X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	* CHECK	3,105.00	-
1	REAR BUMPER LOWER (CONSISTENT)	SERVICEABLE	1,080.00	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	* CHECK	910.00	-
1	REAR BUMPER CENTRE PAD (CONSISTENT)	SERVICEABLE	307.83	-
1	REAR BUMPER SIDE PAD (CONSISTENT)	SERVICEABLE	186.33	-
1	REAR BUMPER TOW HOOK COVER (CONSISTENT)	SERVICEABLE	42.00	-
1	REAR BUMPER BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	22.50	-
1	REAR BUMPER SIDE RETAINER BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	132.00	-
1	REAR BUMPER INNER FRAME (CONSISTENT)	SERVICEABLE	297.00	-
1	REAR BUMPER BOTTOM BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	60.00	-
1	REAR BUMPER TOP BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	129.00	-
1	REAR BUMPER SIDE HOLDER BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	135.00	-
1	REAR BUMPER INNER BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	198.00	-
1	REAR BUMPER INNER BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	198.00	-
1	REAR BUMPER BEAM (CONSISTENT)	TO REPAIR SEE LABOUR	1,215.00	-
1	REAR BUMPER BEAM BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	307.50	-
1	REAR BUMPER BEAM BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	307.50	-
1	REAR BUMPER BRACKET CENTRE (CONSISTENT)	SERVICEABLE	461.75	-
1	REAR BUMPER TOW HOOK COVER (CONSISTENT)	SERVICEABLE	63.00	-
1	REAR BUMPER RETAINER BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	202.50	-
1	REAR BUMPER RETAINER BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	202.50	-
1	BOOTLID (CONSISTENT)	TO REPAIR SEE LABOUR	4,140.00	-

Report Ref No. CC3/ASM19010670/Kga3s2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BOOTLID 'E220' BADGE (CONSISTENT)	NOT NECESSARY	153.00	-
1	BOOTLID 'BLUETEC' BADGE (CONSISTENT)	NOT NECESSARY	153.00	-
1	BOOTLID CENTRE LOGO BADGE (CONSISTENT)	NOT NECESSARY	153.00	-
1	BOOTLID PROTECTOR GARNISH WITH CHROME (CONSISTENT)	SERVICEABLE	732.00	-
1	BOOTLID WEATHERSTRIP (CONSISTENT)	SERVICEABLE	360.00	-
1	BOOTLID LOCK - TOP (CONSISTENT)	TO REPAIR SEE LABOUR	300.00	-
1	BOOTLID LOCK - BOTTOM (CONSISTENT)	TO REPAIR SEE LABOUR	216.00	-
1	BOOTLID LOCK ACTUATOR (CONSISTENT)	SERVICEABLE	420.00	-
1	BOOTLID WEATHERSTRIP (CONSISTENT)	SERVICEABLE	240.00	-
1	BOOTLID THIRD BRAKE LAMP (CONSISTENT)	SERVICEABLE	577.50	-
1	REAR END PANEL OUTER (CONSISTENT)	TO REPAIR SEE LABOUR	1,971.00	-
1	REAR END PANEL INNER (CONSISTENT)	TO REPAIR SEE LABOUR	324.00	-
1	REAR END PANEL INNER TRIM (CONSISTENT)	SERVICEABLE	630.00	-
1	REAR END PANEL INNER TRIM FLAP (CONSISTENT)	SERVICEABLE	360.00	-
1	REAR LAMP RH (CONSISTENT)	SERVICEABLE	1,170.00	-
1	REAR LAMP PANEL OUTER RH (CONSISTENT)	TO REPAIR SEE LABOUR	382.95	-
1	REAR LAMP LH (CONSISTENT)	SERVICEABLE	1,170.00	-
1	REAR LAMP PANEL OUTER LH (CONSISTENT)	TO REPAIR SEE LABOUR	382.95	-
1	REAR LUGGAGE FLOOR PANEL TRAY (CONSISTENT)	SERVICEABLE	762.00	-
1	REAR LUGGAGE FLOOR COMPARTMENT TRAY (CONSISTENT)	SERVICEABLE	116.00	-
1	REAR LUGGAGE FLOOR PANEL TRIM BOARD (CONSISTENT)	SERVICEABLE	420.00	-
	LESS 10% DISCOUNT		-2,469.59	-
			22,226.22	-
	<b>SPECIAL NETT ITEMS</b>			
1	SET REAR BUMPER PARKING SENSOR (SN) (CONSISTENT)	SERVICEABLE	1,200.00	-
1	SET BOOTLID INNER TRIM CLIP (SN) (CONSISTENT)	NOT NECESSARY	90.00	-

Report Ref No. CC3/ASM19010670/Kga3s2



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TEL: 6256 3561 FAX: 6256 4315

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR END PANEL INNER TRIM CLIP (SN) (CONSISTENT)	NOT NECESSARY	90.00	-
1	SET REAR BUMPER FASTENER CLIP (SN) (CONSISTENT)	* CHECK	101.54	-
1	SET REAR FENDER TOP GARNISH CLIP (SN) (CONSISTENT)	NOT NECESSARY	90.00	-
1	SET REAR FENDER INNER TRIM CLIP (SN) (CONSISTENT)	NOT NECESSARY	45.00	-
1	SET LICENCE PLATE (SN) (CONSISTENT)	SERVICEABLE	225.00	-
1	REAR WINDSCREEN GLASS SEALANT (SN) (CONSISTENT)	NOT NECESSARY	225.00	-
1	REAR WINDSCREEN GLASS INNER SEAL (SN) (CONSISTENT)	NOT NECESSARY	180.00	-
1	TYRE MECHANICAL JACK (SN) (CONSISTENT)	SERVICEABLE	605.48	-
1	TYRE MECHANICAL JACK HOLDER BRACKET (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	177.98	-
1	REAR BOOTLID 'DYNASTY' STICKER (SN) (CONSISTENT)	NOT NECESSARY	33.75	-
			3,063.75	-
	<b>LABOUR</b>			
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET, REAR BUMPER SIDE RETAINER BRACKET, REAR BUMPER BOTTOM BRACKET, REAR BUMPER TOP BRACKET, REAR BUMPER SIDE HOLDER BRACKET, REAR BUMPER INNER BRACKET LH, REAR BUMPER INNER BRACKET RH, REAR BUMPER BEAM, REAR BUMPER BEAM BRACKET LH, REAR BUMPER BEAM BRACKET RH, REAR BUMPER RETAINER BRACKET LH, REAR BUMPER RETAINER BRACKET RH, }		5,500.00	200.00
	BOOTLID, BOOTLID LOCK - TOP, BOOTLID LOCK - BOTTOM, REAR END PANEL OUTER, REAR END PANEL INNER, REAR LAMP PANEL OUTER RH, REAR LAMP PANEL OUTER LH AND TYRE MECHANICAL JACK HOLDER BRACKET. }		-	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.	NOT NECESSARY	120.00	-
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		5,500.00	250.00
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.	NOT NECESSARY	270.00	-

Report Ref No. CC3/ASM19010670/Kga3s2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TRANSFER OF BOOTLID FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	-
	TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT.	NOT NECESSARY	380.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO REINSTALL REAR BUMPER PARKING SENSOR.	* CHECK	170.00	-
	TO RESEAL SEALANT ON GAP.	NOT NECESSARY	120.00	-
	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING.	NOT NECESSARY	380.00	-
	TO TRANSFER OF FENDER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	170.00	-
	TO REPAIR AND REALIGN REAR EXHAUST PIPE.	NOT NECESSARY	170.00	-
			13,850.00	450.00
<b>GRAND TOTAL</b>			<b>39,139.97</b>	<b>450.00</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$3,100.00 NETT)</b>				<b>360.00</b>

Report Ref No. CC3/ASM19010670/Kga3s2

**KONG SENG CHEONG**

Licensed Appraiser

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