

ASS. REC. BY:

REF:

C81CTI/901065411503114

Special Instruction

Summary: Tan Kah

Meimen

## ASSIGNMENT (Office)

From (Person): Tan Kah Long of CTI

Date/Time: 12/6/19 @ 12:09pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFU 7785E

Insured:

GBF 7535Y

at Workshop m/s

Burneo Motors

Tel:

97427757

of

2 punden Crescent

Policy No: DMCVSN1719051902

Claim No:

SNM1AD20257602

Sum Insured:

Excess:

Make of Veh:

D.O.A.

12/6/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:24pm @ 12/6/19

Person Contacted:

Joe

Vehicle IN (OUT)

Date/Time	Action/Instruction
	SFU 7785E - X
	GBF 7535Y - X



## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Refused	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jun 2019		17 Jun 2019 12:09 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:			
Main Claimant:	THIAN KOK WING, ID: S21668551		
Vehicle Reg. No.:	SFW7785E	Date of Loss:	12/06/2019 08:00 - :59
Claim Type:	TP / SNM19D202576C02	Policy/Cover Note No.:	DMCVSN1719051902
Vehicle Reg. No. (Insured):	GBF7535Y	Policy No. (Claimant):	VPA/P1961044
		Excess:	S\$450.00
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Final Rpt due 26/06/2019]</b>		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Case Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 17 June 2019 12:02 PM  
**To:** Ashlyn Chng; assignments@lkkauto.com  
**Cc:** Suraidah B Saidi PTCBC  
**Subject:** RE: Direct Settlement (JT) - Accident involving SFW7785E & GBF7535Y DOA 12/06/2019

### WITHOUT PREJUDICE

Dear Ashlyn,

We refer to your email of 17.06.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]  
**Sent:** Monday, 17 June, 2019 11:29 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>  
**Subject:** RE: Direct Settlement (JT) - Accident involving SFW7785E & GBF7535Y DOA 12/06/2019

Dear Kah Leong,

We would like to choose XING QUO QIANG to conduct the assessment. Please revert with your insured liability.

Regards,  
Ashlyn Chng  
D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)  
Inchcape Centre  
Level 4, Bodycare Centre  
2 Pandan Crescent

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Thursday, 13 June 2019 9:02 AM

**To:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>; Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>

**Subject:** RE: Direct Settlement (JT) - Accident involving SFW7785E & GBF7535Y DOA 12/06/2019

**CAUTION:** This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

**Without Prejudice**

Dear Sirs,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
LOW SAR HUEI
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
HONG FOOK CHOY
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI

**Sent:** Thursday, 13 June, 2019 8:55 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Ashlyn.Chng@inchcape.com.sg;  
SuraidahB.Saidi@inchcape.com.sg

Cc: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: Direct Settlement (JT) - Accident involving SFW7785E & GBF7535Y DOA 12/06/2019

Dear Kah Leong,

Please conduct PRS – TP: SFW7785E (SNM19D202576) soonest possible.

File with OIC – Kah Leong - 63896193

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From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]

Sent: Wednesday, 12 June 2019 5:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (JT) - Accident involving SFW7785E & GBF7535Y DOA 12/06/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBF7535Y** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Joe Tan @ 9742 7757 / 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)

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## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 31 July 2019 3:48 PM  
**To:** 'Joe Tan PTCBC'; 'taufikh@lkkauto.com'  
**Cc:** 'Veron Chen (LKKAuto)'  
**Subject:** RE: SFW7785E FOR FINALIZATION DIRECT SETTLEMENT

Hi Joel,

Finalize amount confirmed.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joe Tan PTCBC [mailto:Joe.Tan@borneomotors.com.sg]  
**Sent:** Tuesday, 30 July 2019 3:33 PM  
**To:** [taufikh@lkkauto.com](mailto:taufikh@lkkauto.com)  
**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Fw: SFW7785E FOR FINALIZATION DIRECT SETTLEMENT

Hi , Mr Taufikh,

The above attached document and before paint photo for finalization vehicle no. SFW7785E.

The repair amount is \$13,558.70 before GST and 09 working days.

Thank you.

Best regards,  
Joe Tan.

---

**From:** [Joe.Tan@borneomotors.com.sg](mailto:Joe.Tan@borneomotors.com.sg) <[Joe.Tan@borneomotors.com.sg](mailto:Joe.Tan@borneomotors.com.sg)>  
**Sent:** 30 July 2019 15:21  
**To:** Joe Tan PTCBC <[Joe.Tan@borneomotors.com.sg](mailto:Joe.Tan@borneomotors.com.sg)>  
**Subject:** SFW7785 FINALIZE

Sent by: [Joe.Tan@borneomotors.com.sg]  
Number of Images: 5  
Attachment File Type: PDF



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	12/06/2019 16:55
Date Of Accident	12/06/2019 08:10
Exact Location Of Accident	BF TRAFFIC LIGHT JUNCTION OF OLD CCK RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFW7785E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	THIAN KOK WING
NRIC No	S2166855I
Email Address	EKWTHIAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96555459
Alternative Phone No	OFFICE-98136666

### Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH-1.8 CVT (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPA/P1961044
Cover Note Number	

### Driver

Name of Driver	THIAN KOK WING
NRIC No	S2166855I
Date Of Birth	14/02/1957
Occupation	INDOOR
Date Of Driving Pass	06/09/1989
Driving Experience	29 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96555459
Fax Number	
Contact Number	OFFICE-98136666
Email Address	EKWTHIAN@GMAIL.COM

Address	BLK 202 PETIR ROAD #16-647
Postcode	670202
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIM AI FANG GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF7535Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MAHALINGAM SELVARAJ KARTHIKEYAM
NRIC/Passport Number	G3062268K
Contact Number	92250871
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number	SGP8222G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KONG THIAM HOCK(JIANG TIANFU)
NRIC/Passport Number	S7901690Z
Contact Number	93661833
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-093733

Date of Request: 12/06/2019

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd  
33 Leng Kee Road  
Singapore 159096

Dear Sir/Madam,

Enquiry Date 12/06/2019  
Enquiry By Angela Tan Hong Choo  
TP Vehicle No. GBF7535Y  
Accident Date 12/06/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF7535Y	China Taiping Insurance (Singapore) Pte. Ltd.	07/03/2019-06/03/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

MCA: JOE TAN

Date Of Report : 12 June 2019 Time: 1200 Date Of Accident : 12 June 2019 Time: 0810  
Exact Location Of Accident : Before traffic light junction at Old Choa Chu Kang Rd at Tengah A  
Country/State of Loss: Singapore ☒ / Wilayah Persekutuan ☐ / Selangor Darul Ehsan ☐ / Negeri Sembilan ☐ / Melaka ☐ / Pahang ☐ / Sab

Vehicle Registration Number : SHW778SE	Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No : 226656 I	Howe Sue Bawa
Name Of Registered Owner : THIAN KOK WING		
Mobile Number : 96555459	Alternative No : 9813 6666	Email Address : 2kethian@gmail.com

Manufacturer : Toyota ☒ Lexus ☐ Suzuki ☐ Hino ☐ Model : WISH

Exact Purpose for which vehicle was being used at time of accident: Normal Usage ☒ Other ☐ (please specify) :

Are you claiming under your own insurance policy for repair to your vehicle? Yes ☐ Reporting Only ☐ Third Party ☒

Vehicle Category : Private Car ☒ Commercial Vehicle ☐ Others ☐

Name of Insurance Company: **AXA**

Type Of Coverage: Comprehensive ☒ Third Party ☐ Third Party Fire and/or Theft ☐

Fleet Policy: Yes ☐ No ☒ Policy / Cover Note No: **VPA 31961044**

Name of Driver: THIAN FOR WING	NRIC/ Passport / FIN No: S2166855/I
Date Of Birth: 14 Feb 1957	Occupation: Indoor <input checked="" type="checkbox"/> Outdoor <input type="checkbox"/>
Date Of Driving Pass: 6 Sep 1989	Gender: Male <input checked="" type="checkbox"/> Female <input type="checkbox"/>
Mobile Number: 96555459	Fax No: Alternative No:
Address: 202 Petir Rd #16-647	Postal Code: 670202
Email Address: ekwthian@gmail.com	
Was driver an employee of the Insured's Company? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	State relationship of the driver with the insured: OWNER
Vehicle Registration Number of Driver's Own Vehicle (if applicable):	
Insurance Company of Driver's Own Vehicle (if applicable):	

Type Of Accident: REAR COLLISION

Number of Passengers in the above vehicle (Including Driver): 2 / If more than 2 Pax Please fill ANNEX B

Name: LIM AI FANG Gender: Male ☐ Female ☒

Weather Conditions: Clear ☒ Raining ☐ Others ☐ (If others, please state condition):

Road Surface: Wet ☒ Dry ☐ Others ☐ (If others, please state condition):

Was any body injured in the Accident? No ☒ Yes ☐

Was any injured conveyed to hospital by ambulance? No ☒ Yes ☐

Was any foreign vehicle involved in this accident? No ☒ Yes ☐ Vehicle No: \_\_\_\_\_ Vehicle type: \_\_\_\_\_

Number of vehicles involved in the accident: 3

Was there any witness? No ☒ Yes ☐ If yes, please furnish witness details column below

Witness Name: \_\_\_\_\_ | Contact No.: \_\_\_\_\_ | Email: \_\_\_\_\_

Was there any other vehicle or property damaged? No ☐ Yes ☒

Was there any video captured by Car Camera? No ☐ Yes ☒ Are accident scene photos available for attachment? No ☐ Yes ☒

Was the accident reported to the police? No ☒ Yes ☐ (If yes, please state which Police Station):

Was notice of intended Prosecution given? No ☐ Yes ☐ (If yes, please state against whom):

I have been approached by unknown person(s) soliciting/offering accident claims assistance. No ☐ Yes ☐

Vehicle Registration Number:	GBF 7535Y	Vehicle Make/Model/Colour:	
Details Of Properties Damage in Accident:			
Vehicle Category:			
Name of Driver: Mahalingam Selvaraj Karthikeyan			
NRIC/Passport/FIN Number:	G3062268K	Contact Number:	92250871
Address:			Postal Code:
Insurance Company Name:			
Nature Of Damage:		No. Of Passenger (Including Driver):	

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### 6. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and

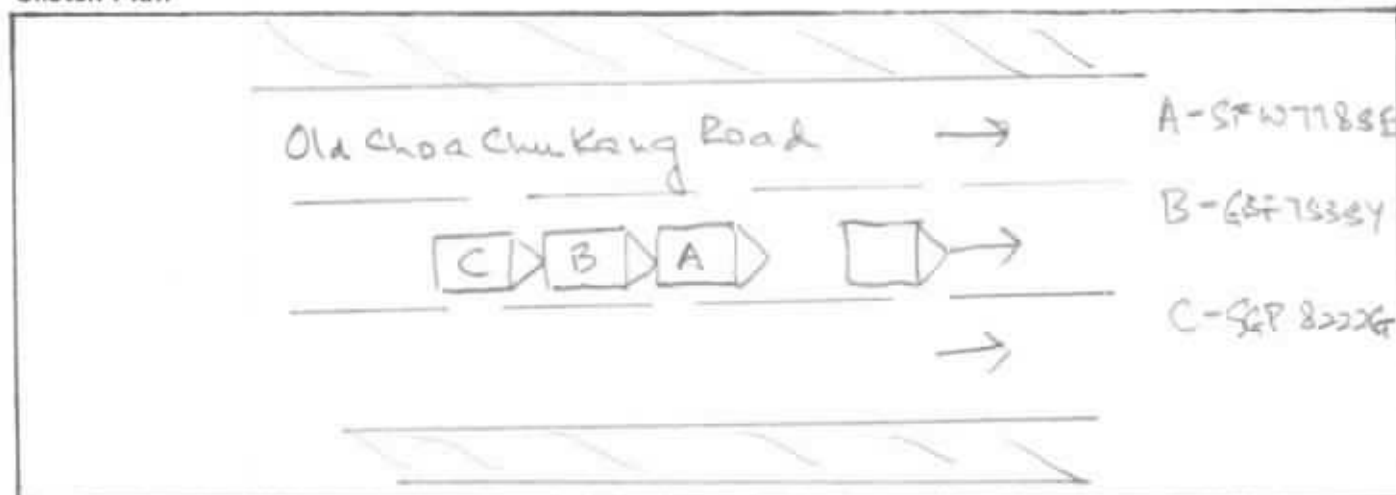
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

*John Wong* 12/6/19  
Policyholder's Signature / Date &  
Time 1200 hrs

Driver's Signature (If driver is not the policyholder) / Date  
& Time

*[Signature]*  
Witnessed by Reporting Centre  
Personnel

### Sketch Plan



Describe Circumstances of the Accident

My vehicle SF107785E was travelling along Old Choa Chu Kang Road towards Jalan Bahar before traffic light junction at Tengah Air Base at 8.10am on 12 June 2019.

Vehicles in front slow down and stop. I slow down and brake and stop on time. Vehicle GBF 7535Y hit my vehicle SF107785E from behind. Vehicle SGP 8222G hit vehicle GBF 7535Y from behind.

Declaration

We declare the foregoing particulars are true in every respect.

 12/6/19  
Policyholder's Signature Date &  
Time 1200 hrs

Driver's Signature (If driver is not the policyholder) / Date  
& Time

  
Witnessed by Reporting Centre  
Personnel

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number:	SGP 8222 G	Vehicle Make/Model/Colour:	
Details Of Properties Damage in Accident:			
Name of Driver:	Kong Thiam Hock (Jiang Tianfu)		
NRIC/Passport/FIN Number:	878016902	Contact Number:	93061833
Address:			Postal Code:
Insurance Company Name:			
Nature Of Damage:	No. Of Passenger (Including Driver):		

**DETAILS OF OTHER VEHICLE PROPERTY 3**

Vehicle Registration Number:		Vehicle Make/Model/Colour:	
Details Of Properties Damage in Accident:			
Name of Driver:			
NRIC/Passport/FIN Number:		Contact Number:	
Address:			Postal Code:
Insurance Company Name:			
Nature Of Damage:	No. Of Passenger (Including Driver):		

**DETAILS OF OTHER VEHICLE PROPERTY 4**

Vehicle Registration Number:		Vehicle Make/Model/Colour:	
Details Of Properties Damage in Accident:			
Name of Driver:			
NRIC/Passport/FIN Number:		Contact Number:	
Address:			Postal Code:
Insurance Company Name:			
Nature Of Damage:	No. Of Passenger (Including Driver):		

**DETAILS OF OTHER VEHICLE PROPERTY 5**

Vehicle Registration Number:		Vehicle Make/Model/Colour:	
Details Of Properties Damage in Accident:			
Name of Driver:			
NRIC/Passport/FIN Number:		Contact Number:	
Address:			Postal Code:
Insurance Company Name:			
Nature Of Damage:	No. Of Passenger (Including Driver):		

**DETAILS OF INJURED PERSON 1**

Name:	Approximate Age:		
Address:	Postal Code:		
Injuries Sustained:	Injured person in which vehicle:		
Were seat belt worn? Yes <input type="checkbox"/> No <input type="checkbox"/>	Were injured conveyed to hospital by ambulance? Yes <input type="checkbox"/> No <input type="checkbox"/>		

**DETAILS OF INJURED PERSON 2**

Name:	Approximate Age:		
Address:	Postal Code:		
Injuries Sustained:	Injured person in which vehicle:		
Were seat belt worn? Yes <input type="checkbox"/> No <input type="checkbox"/>	Were injured conveyed to hospital by ambulance? Yes <input type="checkbox"/> No <input type="checkbox"/>		

**DETAILS OF INJURED PERSON 3**

Name:	Approximate Age:		
Address:	Postal Code:		
Injuries Sustained:	Injured person in which vehicle:		
Were seat belt worn? Yes <input type="checkbox"/> No <input type="checkbox"/>	Were injured conveyed to hospital by ambulance? Yes <input type="checkbox"/> No <input type="checkbox"/>		

**DETAILS OF INJURED PERSON 4**

Name:	Approximate Age:		
Address:	Postal Code:		
Injuries Sustained:	Injured person in which vehicle:		
Were seat belt worn? Yes <input type="checkbox"/> No <input type="checkbox"/>	Were injured conveyed to hospital by ambulance? Yes <input type="checkbox"/> No <input type="checkbox"/>		





**CERTIFICATE OF INSURANCE**

■ Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 ■ Road Transport Act, 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P1961044 Account No. : 14885  
Coverage : Comprehensive  
Sum Insured : Market Value At The Time Of Loss  
Name of Policy Holder : THIAN KOK WING  
Vehicle Registration No. : SFW7785E  
Period of Insurance : From 26/07/2017 To 25/07/2019 (Both Dates Inclusive)

**PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\***

- (a) The Policyholder  
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner  
(b) Any other person who is driving on the Policyholder's order or with his permission  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**LIMITATIONS AS TO USE\***

Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

**Basic Own Damage Excess : SGD 500.00**

An Additional Excess is applicable as follows:

S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.

S\$5,000.00 for Undeclared Young and Inexperienced Driver.

(Please refer to your policy on the terms & conditions)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGIJTSK2 on 31/07/2017

**IMPORTANT :**

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S21668551**

Name

**THIAN KOK WING**

Birth Date **14 Feb 1957**

Issue Date **05 Jul 2003**



000628880A

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S21668551**



Name

**THIAN KOK WING**

Chinese Name

**CHINESE**

Date of Birth

**14-02-1957**

Country of Birth

**JOHORE**

Sex

**M**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

**06 Sep 1988**



Licence No: S21668551

NP 426A



2228846



NRIC No: **S21668551**

Vehicle Group

**O+**

Date of issue

**31-07-1994**

Address

**APT BLK 202 PETIR ROAD**

**#16-047**

**SINGAPORE 2367**



Borneo Motors (Singapore) Pte Ltd

Online Service Booking:  
www.toyota.com.sgCo Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE**

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota account &amp; more!

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188  
Customer Detail

Account Detail	Account No	
THIRD PARTY CLAIM	S1000020 / TPCLAIM	
	Document No	0
	Document Date	19/06/2019
		Mr Thian Kok Wing 202 Petir Road #16-647 Singapore 670202 Mobile: 96555459

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	ZGE2OR	26/07/2017	SFW7785E	0	45926 84/TP/SFW7785E
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		

JTDGG20W60J007149	2ZR1963641	60	Joe Tan Joo Seng	--/--/----	0.00	--/--/----	0.00
-------------------	------------	----	------------------	------------	------	------------	------

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P CLAIM ACC DATE:12/06/19 TOW/DRIVE IN: EXCESS: DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:			nee	50 100.00
2	B	BP-LAB2 TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK.				✓ 122.40
3	B	BP-ECU2 TO RESET ECU AND REPROGRAMME				✓ 180.00
4	B	BP-LAB2 TO DRILL HOLE AND RE-INSTALL REAR SENSOR				✓ 180.00
5	B	BP-LAB2 TO REMOVE AND TRANSFER REAR TAILGATE COMPONENT AND MECHANISM TO NEW TAILGATE.				✓ 360.00
6	Z	BP-SLANT SUPPLY SEALANT (NETT) nee				✓ 120.00
7	S	BP-WS2 TO REMOVE AND RE-INSTALL REAR WINDSCREEN GLASS TO ENABLE REPAIR.				✓ 462.00
8	B	BP-LAB2 TO REMOVE ALL NECESSARY DAMAGED PARTS, REP LACE, REPAIR AND STRAIGHTEN REAR END PANEL, REAR TAILGATE, BUMPER AND AFFECTED REAR PORTION OF CAR. 320				2880 5040.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every  
6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
			Less
			Amount Due

LIK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be approved by the repairer
- is subject to final approval from insurance company

Labour  
Material  
Lubrication/Fluid  
Others

Acknowledged by Repairer

Signature: DATE 19/06/2019  
Time: 14:53

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANIES

VEHICLE NO

SFW7785E

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

Borneo Motors



Borneo Motors (Singapore) Pte Ltd

Online Service Booking:  
www.toyota.com.sgCo Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE**Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota Fte account &amp; more!

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 /TPCLAIM	Mr Thian Kok Wing 202 Petir Road #16-647 Singapore 670202 Mobile: 96555459
	Document No	
	Document Date	
	0	
	19/06/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	ZGE20R	26/07/2017	SFW7785E	0	45926 84/TP/SFW7785E
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTDGG20W60J007149	22R1963641	60	Joe Tan Joo Seng	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
9	B	BP-RES TO SPRAY PAINT ON DAMAGED AFFECTED REAR PORTION OF CAR.				2950 3892.00
10	1	T52159-68907 REAR BUMPER COVER,	1.00	584.70	de ✓	584.70
11	2	S52161-OK040 PIECE,RR BUMPER	10.00	4.00	rel ✓	40.00
12	3	T52156-68030 L/RR BUMPER SUPPORT,	1.00	95.90	rel ✓	95.90
13	4	T52155-68030 R/RR BUMPER SUPPORT,	1.00	95.90	rel ✓	95.90
14	5	T52576-68020 L/R SIDE BPR RETAINER,	1.00	45.30	rel ✓	45.30
15	6	T52575-68020 R/R SIDE BPR RETAINER,	1.00	45.30	rel ✓	45.30
16	7	T81920-13022 L/R BUMPER REFLECTOR,	1.00	59.10	rel ✓	59.10
17	8	T81910-13022 R/R BUMPER REFLECTOR,	1.00	59.10	rel ✓	59.10
18	9	SP2061-12010 8V9 8V9 SENSORS ALTI	1.00	151.60	rel ✓	151.60
19	0	T67005-68041 PANEL ASSY,BACK DOOR	1.00	1456.20	rel ✓	1456.20
20	1	T67881-68030 RR BACK DOOR W/STRIP,	1.00	331.50	rel ✓	331.50
21	2	T68105-68071 REAR BACK DOOR GLASS, 8 photo	1.00	1029.40	rel ✓	1029.40
22	3	T21000-20 SIKA 182010 SIKA TACK GO! (BLA	2.00	108.00	rel ✓	216.00
23	4	T21000-22 SIKA 207. G+P ADHESIVE PRIMER	1.00	200.00	rel ✓	200.00
24	5	T76821-68070 PROTECTOR, BACK DOOR	1.00	9.20	rel ✓	9.20
25	6	T69350-28151 LOCK ASSY, BACK DOOR	1.00	407.00	rel ✓	407.00
26	7	T76811-68130 GARNISH, BACK DOOR,	1.00	286.30	rel ✓	286.30
27	8	T75444-68010 LUGGAGE "VALVE MATIC "	1.00	40.50	rel ✓	40.50

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts: Labour: Materials: Lubrication/Fluid: Others:	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3938524

TO SECURITY GUARD

3938524

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 19/06/2019  
TIME 14:53

VEHICLE NO SFW7785E

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

Inchcape



Borneo Motors (Singapore) Pte Ltd

Online Service Booking:  
www.toyota.com.sgToyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631-1188Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE**

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota Me account &amp; more!

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mr Thian Kok Wing 202 Petir Road #16-647 Singapore 670202 Mobile: 96555459
	Document No	
	Document Date	
	0	
	19/06/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	26/07/2017	SFW7785E	0	45926	84/TP/SFW7785E
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTDGG20W60J007149	22R1963641	60	Joe Tan Joo Seng	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
28	9	T90975-02086	1.00	72.20	rel	72.20
29	0	L90269-06017	2.00	3.20	rel	6.40
30	1	T67935-68020 B0	1.00	294.00	X	294.00
31	2	T67750-68020 B1	1.00	358.90	X	358.90
32	3	T74811-13010 C2	1.00	19.50	X	19.50
33	4	T81591-68020	1.00	290.30	int	290.30
34	5	T81581-68020	1.00	290.30	int	290.30
35	6	T04562-12010	1.00	103.00	rel	103.00
36	7	T76817-50010	4.00	2.00	rel	8.00
37	8	T58307-68031	1.00	529.60	rel	529.60
38	9	T52181-68010	2.00	53.10	rel	106.20
39	0	T89997-30070	1.00	163.70	X	163.70
40	1	T81561-68062	1.00	350.20	X	350.20
41	2	T81551-68062	1.00	350.20	X	350.20
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 8,095.50	18,551.90
		Labour 9,994.40	GST 7.00% 1,298.63
		Materials 462.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	
			Amount Due 19,850.53

PLEASE TEAR ALONG PERFORATED LINE

3938525

TO SECURITY GUARD

3938525

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 19/06/2019  
TIME 14:53

VEHICLE NO SFW7785E

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**



Co Reg No : 1967000862  
GST Reg No : MR-8500000-9

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TP CLAIM

ESTIMATE

FOR FINALIZATION

Page 3 of 1  
Borneo Motors (Singapore) Pte Ltd

Online Service Booking:  
www.toyota.com.sg  
Toyota Bodycare Centre  
No. 2 Fandan Crescent  
Singapore 128462  
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1  Document No 0  Document Date 30/07/2019	Mr Thian Kok Wing 202 Petir Road #16-647 Singapore 670202 Mobile: 96555459

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	26/07/2017	SFW7785E	0	45926	84/TP/SFW7785E
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTDGG20W60J007149	23R1963641	60	Joe Tan Joo Seng	22/07/2019	8.00	30/07/2019	18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P CLAIM(CHINA TAIPING) ACC DATE:12/06/19 TOW/DRIVE IN:DRIVE DATE-IN:22/07/19 DATE SURVEY:19/06/19 NO OF REPAIR DAYS:09 DAYS BY:LKK-TAUFIKH AUTHORIZED ON:09/07/19				50.00
2	B	BP-LAB2 TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK.	44			122.40
3	B	BP-ECU2 TO RESET ECU AND REPROGRAMME	18			180.00
4	B	BP-LAB2 TO DRILL HOLE AND RE-INSTALL REAR SENSOR	44			180.00
5	B	BP-LAB2 TO REMOVE AND TRANSFER REAR TAILGATE COMPONENT AND MECHANISM TO NEW TAILGATE.	*			360.00
6	Z	BP-SLANT SUPPLY SEALANT (NETT)				120.00
7	B	BP-LAB2 TO REMOVE ALL NECESARY DAMAGED PARTS, REP LACE, REPAIR AND STRAIGHTEN REAR END PANEL, REAR TAILGATE, BUMPER AND AFFECTED REAR PORTION OF CAR.	*			2880.00
8	B	BP-RES2 TO SPRAY PAINT ON DAMAGED AFFECTED REAR PORTION OF CAR.	*			2950.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

4040862

TO SECURITY GUARD

4040862

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 30/07/2019  
TIME 15:10

VEHICLE NO SFW7785E

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

incapex





Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

## ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

[www.toyota.com.sg](http://www.toyota.com.sg)

Toyota Bodycare Centre

No. 2 Pandan Crescent

Singapore 128462

Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Thian Kok Wing 202 Petir Road #16-647 Singapore 670202 Mobile: 96555459
	Document No 0	
	Document Date 30/07/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	26/07/2017	SFW7785E	0	45926	84/TP/SFW7785E
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTDGG20W60J007149	2ZR1963641	60	Joe Tan Joo Seng	22/07/2019	8.00	30/07/2019	18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
9	B	BP-WS TO REMOVE AND RE-INSTALL REAR WINDSCREEN GLASS TO ENABLE REPAIR.				462.00
10	1	T52159-68907 COVER, RR BUMPER	1.00	584.70		584.70
11	2	S52161-OK040 PIECE, RR BUMPER	10.00	4.00		40.00
12	3	T52155-68030 SUPPORT RR BUMPER RH	1.00	95.90		95.90
13	4	SP2061-12010 8V9 8V9 SENSORS ALTIS/WISH/PREVIEW	1.00	151.60		151.60
14	5	T67005-68041 PANEL ASSY, BACK DOOR	1.00	1456.20		1456.20
15	6	T67881-68030 WEATHERSTRIP, BACK	1.00	331.50		331.50
16	7	T68105-68071 GLASS BACK DOOR	1.00	1029.40		1029.40
17	8	T21000-20 SIKA 210002-0 TACK GO! (BLACK) SG	2.00	108.00		216.00
18	9	T21000-22 SIKA 210002-2 G+P 207 ADHESIVE PRIP	1.00	200.00		200.00
19	0	T76821-68070 PROTECTOR, BACK DOOR	1.00	9.20		9.20
20	1	T69350-28151 LOCK ASSY, BACK DOOR	1.00	407.00		407.00
21	2	T75444-68010 PLATE, LUGGAGE COMPT	1.00	40.50		40.50
22	3	T90975-02086 EMBLEM, SYMBOL	1.00	72.20		72.20
23	4	T90269-06017 RIVET	2.00	3.20		6.40
24	5	T81591-68020 LENS & BODY, RR	1.00	290.30		290.30
25	6	T81581-68020 LENS & BODY, RR	1.00	290.30		290.30
26	7	T04562-12010 DAM KIT, WINDOW GLASS	1.00	103.00		103.00
27	8	T76817-50010 CLIP, BACK DOOR	4.00	2.00		8.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

4040863

TO SECURITY GUARD

4040863

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 30/07/2019  
TIME 15:10

VEHICLE NO SFW7785E

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Inchcape

Borneo Motors



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

## ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Page 2 of 3  
Borneo Motors (Singapore) Pte Ltd

Online Service Booking:  
www.borneomotors.sg  
Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 120462  
Tel no.: 6631 1188

Account Detail		Account No S1000003 / ICCI1		Customer Detail	
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept		Document No 0		Mr Thian Kok Wing 202 Petir Road #16-647 Singapore 670202 Mobile: 96555459	
		Document Date 30/07/2019			

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP S6	3GE20R	26/07/2017	SFW7785E	0	45926	84/TP/SFW7785E

Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On
JTDGG20W60J007149	22R1963641	60	Joe Tan Joo Seng	22/07/2019 8.00	30/07/2019 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
28	9	T58307-68031 REAR LOWER FLR PANEL, } QUESTION	1.00	529.60		529.60
29	0	T52181-68010 REAR BUMPER ARM, } MARK ITEM	2.00	53.10		106.20
30	1	T76811-68130 GARNISH, BACK DOOR,	1.00	286.30		286.30

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total	13,558.70
	Please acknowledge receipt of vehicle	Parts 6,254.30	GST 7.00%	949.11
		Labour 7,304.40		
		Materials 0.00	Less	0.00
		Lubrication/Fluid 0.00		
		Others 0.00		
			Amount Due	14,507.81

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SFW7785E

CUSTOMER

DATE 30/07/2019  
TIME 15:10

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape



# Vehicle Diagnostic Report

2ZRFAE

SFW7785E

Borneo Motors

Printed By: Default User(1)

29/7/2019 4:04:39 PM

## Health Check Results All Systems(1 of 1)

Enhanced

System	DTC Related Information						RoB	Calibration
	FFD	DTC	Curr Conf	Pend	Hist	Test Failed		
Engine and ECT	Yes	P1604	X		X		-	36824200
							-	A0C01000
Main Body	No	B1206			X		-	660C1SCV**02
Entry&Start	No	U0100			X		-	-
	No	U0142			X		-	-
	No	U0155			X		-	-
SRS Airbag	No	B1821			X		-	8917F68010
	No	B1826			X		-	-
ABS/VSC/TRC							-	F152668071
EMPS							-	JCF305F0
Air Conditioner							-	-
Combination Meter							-	838006827102
D-Door Motor							-	-
P-Door Motor							-	-
RR-Door Motor							-	-
RL-Door Motor							-	-
Master Switch							-	-
HL AutoLeveling							-	-
PM2 Gateway							-	-
Starting Control							-	-
Power Source Control							-	-

# Vehicle Diagnostic Report

2ZRFAE

SFW7785E

Borneo Motors

Printed By: Default User(1)

29/7/2019 4:06:06 PM

## Health Check Results All Systems(1 of 1)

### Enhanced

System	DTC Related Information						RoB	Calibration
	FFD	DTC	Curr Conf	Pend	Hist	Test Failed		
Engine and ECT							-	36824200
							-	A0C01000
ABS/VSC/TRC							-	F152668071
EMPS							-	JCF305F0
Air Conditioner							-	-
Combination Meter							-	838006827102
Main Body							-	660C1SCV**02
D-Door Motor							-	-
Entry&Start							-	-
P-Door Motor							-	-
RR-Door Motor							-	-
RL-Door Motor							-	-
Master Switch							-	-
HL AutoLeveling							-	-
SRS Airbag							-	8917F68010
PM2 Gateway							-	-
Starting Control							-	-
Power Source Control							-	-

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119010654/T1SD3N2

Date: 06/08/2019

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN1719051902	
Claimant Vehicle No :	SFW7785E	Insured Vehicle No :	GBF7535Y	
Date of Loss:	12/06/2019	Nature of Claim:	TP	Claim No: SNM19D202576C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SFW7785E	Engine No:	22R1963641
Make & Model:	TOYOTA WISH, 1.8 CVT (A)	Chassis No:	JTDGG20W60J007149
Reg. Date:	26/07/2017 (Man. Year: 2017)	Odometer:	33920 km
Colour:	Purple		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	195/65R16	Rear Tyre Size:	195/65R16
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,315.50	6,424.30	1,891.20	22.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,236.40	7,134.40	3,102.00	30.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (\$\$)</b>	<b>18,551.90</b>	<b>13,558.70</b>	<b>4,993.20</b>	<b>26.91</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>1,298.63</b>	<b>949.11</b>	<b>349.52</b>	<b>26.91</b>
<b>Nett Amount (\$\$)</b>	<b>19,850.53</b>	<b>14,507.81</b>	<b>5,342.72</b>	<b>26.91</b>

## INSPECTION

Date of Assignment:	17/06/2019	
Date Inspected:	19/06/2019	Inspected At: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent Singapore 128462
Estimated Period of Repair:	9.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 06 Aug 2019)
<b>Parts:</b>	M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SFW7785E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*REAR BUMPER COVER	Deformed	584.70 FS	*584.70 FS
3	10		*PIECE,RR BUMPER	Necessary	40.00 FS	*40.00 FS
4	1		*L/RR BUMPER SUPPORT	Not Necessary	95.90 FS	*- FS
5	1		*R/RR BUMPER SUPPORT	Necessary	95.90 FS	*95.90 FS
6	1		*L/R SIDE BPR RETAINER	Not Necessary	45.30 FS	*- FS
7	1		*R/R SIDE BPR RETAINER	Not Necessary	45.30 FS	*- FS
8	1		*L/R BUMPER REFLECTOR	Not Necessary	59.10 FS	*- FS
9	1		*R/R BUMPER REFLECTOR	Not Necessary	59.10 FS	*- FS
10	1		*8V9 SENSORS ALTI	Not Working	151.60 FS	*151.60 FS
11	1		*PANEL ASSY,BACK DOOR	Bent	1,456.20 FS	*1,456.20 FS
12	1		*RR BACK DOOR W/STRIP	Twisted	331.50 FS	*331.50 FS
13	1		*REAR BACK DOOR GLASS	Necessary	1,029.40 FS	*1,029.40 FS
14	2		*SIKA 182010 SIKA TACK GO (BLA)	Necessary	216.00 FS	*216.00 FS
15	1		*SIKA 207.G+P ADHESIVE PRIMER	Necessary	200.00 FS	*200.00 FS
16	1		*PROTECTOR,BACK DOOR	Necessary	9.20 FS	*9.20 FS
17	1		*LOCK ASSY,BACK DOOR	Dented	407.00 FS	*407.00 FS
18	1		*GARNISH,BACK DOOR	Distorted	286.30 FS	*286.30 FS
19	1		*LUGGAGE VALVE MATIC	Necessary	40.50 FS	*40.50 FS
20	1		*TOYOTA SYMBOL EMBLEM	Necessary	72.20 FS	*72.20 FS
21	2		*RIVET	Necessary	6.40 FS	*6.40 FS
22	1		*PLATE BACK DOOR	Not Necessary	294.00 FS	*- FS
23	1		*BOARD ASSY,BACK	Not Necessary	358.90 FS	*- FS
24	1		*HANDLE,DOOR PULL	Not Necessary	19.50 FS	*- FS
25	1		*LENS & BODY,RR	Cut	290.30 FS	*290.30 FS
26	1		*LENS & BODY,RR	Cut	290.30 FS	*290.30 FS
27	1		*W/SCREEN GLS DAM KIT	Necessary	103.00 FS	*103.00 FS
28	4		*CLIP,BACK DOOR	Necessary	8.00 FS	*8.00 FS
29	1		*REAR LOWER FLR PANEL	Bent	529.60 FS	*529.60 FS
30	2		*REAR BUMPER ARM	Bent	106.20 FS	*106.20 FS
31	1		*ELECTRICAL ANTENNA	Not Necessary	163.70 FS	*- FS
32	1		*LENS,RR COMB LH	Not Necessary	350.20 FS	*- FS
33	1		*LENS & BODY,RR	Not Necessary	350.20 FS	*- FS
34	1		*SEALANT	Necessary	120.00 FS	*120.00 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>8,315.50</b>	<b>6,424.30</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK WIRING AND LIGHTS FUNCTIONING AND CARRY OUT WATER LEAK	New	122.40	122.40
2	TO RESET ECU AND REPROGRAMME	New	180.00	180.00
3	TO DRILL HOLE AND RE-INSTALL REAR SENSOR	New	180.00	180.00
4	TO REMOVE AND TRANSFER REAR TAILGATE COMPONENT AND MECHANISM TO NEW TAILGATE	New	360.00	360.00
5	TO REMOVE AND RE-INSTALL REAR WINDSCREEN GLASS TO ENABLE REPAIR	New	462.00	462.00
6	TO REMOVE ALL NECESSARY DAMAGED PARTS, REPLACE, REPAIR AND STRAIGHTEN REAR END PANEL, REAR TAILGATE, BUMPER AND AFFECTED REAR PORTION OF CAR	New	5,040.00	2,880.00
7	TO SPRAY PAINT ON DAMAGED AFFECTED REAR PORTION OF CAR	New	3,892.00	2,950.00
Gross Labour Cost (S\$)			10,236.40	7,134.40

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