

INS. CASE OWNER:

Wang Petau

cc 4, Asm 190 10635, A

pa31

LKK:

IDAC:

121496

Surveyor:

Imp

DOI:

ASSIGNMENT

14/6/19

Date / Time:

14/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

S110 134 G

Name of Insured:

TIC SRS PLC

Insured Tel No.:

HP:

Excess Sec II:SS

5,000.00

D.O.A:

10/6/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES/NO)

Claim No.:

S9m01Q20

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLT 258B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLT 258B - X

S110 134 G - C13/M18013256/KP6372; 104 11/19

- 715 SRS WSP

- File -> Admin to finalise

- File -> MK to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

5985.58

Loss of Rental (LOR):

SS

450.00

(3 days)

X#190 W

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

Total:

SS

6443.03

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

6443.03

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 145K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 885 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLT2588 Yr Regn: 2017 / oct

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 SB c.c. 1984

Colour: Black A/C: Insured / Std / Nil / NA

Sp. Reading: 51538 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAUZZZF51JA034302

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal.	<u>06</u> mm	R/Bal.	<u>06</u> mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.I.	<u>14/06/19</u>

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TPAXA

PIP # 5594-W (Red # 2702 / 3377)

MV: 145K

PV: 70.3K

Nett: 74.7K

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Final Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLP 1056 G

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$ 360.00 ✓
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,200.00 S 02 ✓
3	To repssray rear bumper.	\$ 1,000.00 S 02 ✓
5	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 2,752.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 258 B

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	REAR BUMPER <i>Rehnd</i>	\$ 2,311.00 ✓	
2	REAR BUMPER FIXING SETS <i>new</i>	\$ 150.00 +	
3	REAR BUMPER ATTACHEMENT PARTS <i>new</i>	\$ 203.00 +	
4	REAR BUMPER TRIM MOULDING <i>but</i>	\$ 928.00 ✓	
5	REAR LIGHT REFLECTOR - REAR <i>new</i>	\$ 38.00 +	
6	REAR BUMPER CARRIER	\$ 819.00 +	
7	REAR GUIDE SECTION - LH <i>new</i>	\$ 20.00 +	
8	REAR GUIDE SECTION - RH	\$ 20.00 +	
9	REAR PARKING AID SENSOR <i>new</i>	2 \$ 462.00 +	
10	SEAL RING	4 \$ 12.00 +	
11	CONTROL UNIT FOR OPENING BOOT LID <i>new</i>	\$ 381.00 +	
12	SUNDRIES <i>new</i>	\$ 200.00 +	
TOTAL SPARE PARTS CHARGES		\$ 5,544.00	
TOTAL LABOUR CHARGES		\$ 2,752.00	
GRAND TOTAL		\$ 8,296.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lim

Surveyed Date

:

14/06/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 03 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Estimate No.	PA/TP/0749/2019/JY
Date	11-Jul-19
Service Advisor	George Wong
Pages	
Regn No	SLT0258B
Model No	A5 SPORTBACK 2.0

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Security Strip	\$ 203.00	\$ 203.00
		\$ 203.00	\$ 203.00
<u>LABORS</u>			
TOTAL		\$ 203.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0749/2019/TG
Date : 14-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no. : **SHD 134 G**

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Hi Adrian,

3 days - ok - Jy - 30 Jul 19

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Thaw Tint
Address : Blk 348C Yishun Avenue 11
#10-583
Singapore 763348
Telephone : (HP)+65 93200417
Type of Claim : Third Party Claims
Policy No. : 1700065489-01
Vehicle No : **SLT 258 B**
Model Code : A5 SPORTBACK 2.0 TFSI
Model / Year : Oct-17
Engine No : CVK 047182
Chassis No : WAUZZZF51JA034302
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Jun-19
Place of Accident : Clementi Ave Entering AYE (Tuas)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLP 1056 G

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$ 360.00	\$ 360.00 ✓
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,200.00	\$ 800.00 ✓
3	To rep-spray rear bumper.	\$ 1,000.00	\$ 800.00 ✓
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 2,752.00	\$ 2,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 258 B

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remarks
1	REAR BUMPER	\$ 2,311.00	\$ 2,311.00
2	REAR BUMPER FIXING SETS	\$ 150.00	
3	REAR BUMPER ATTACHEMENT PARTS	\$ 203.00	
4	REAR BUMPER TRIM MOULDING	\$ 928.00	\$ 928.00
5	REAR LIGHT REFLECTOR - REAR	\$ 38.00	
6	REAR BUMPER CARRIER	\$ 819.00	
7	REAR GUIDE SECTION - LH	\$ 20.00	
8	REAR GUIDE SECTION - RH	\$ 20.00	
9	REAR PARKING AID SENSOR	2 \$ 462.00	
10	SEAL RING	4 \$ 12.00	
11	CONTROL UNIT FOR OPENING BOOT LID	\$ 381.00	
12	SUPPLEMENTARY	\$ 203.00	\$ 203.00
13	SUNDRIES	\$ 200.00	
	TOTAL SPARE PARTS CHARGES	\$ 5,747.00	\$ 3,442.00
	TOTAL LABOUR CHARGES	\$ 2,752.00	\$ 2,152.00
	GRAND TOTAL	\$ 8,499.00	\$ 5,594.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Hsiao Tong (LKKAuto)

From: jiaYee.yap@premiumauto.com.sg
Sent: Tuesday, 30 July 2019 2:26 PM
To: Adrian Ling (LKKAuto); CS A Team; Admin A
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: FINAL REVISION - SLT0258B - TP AXA - SURVEYED 14 JUNE 2019
Attachments: PA07492019 - SLT 0258 B - A5 SB 2.0 TFSI - REAR- TP (AXA).xls;
30072019113922-0001.pdf; WhatsApp Image 2019-07-12 at 11.43.53 AM.jpeg;
WhatsApp Image 2019-07-12 at 11.43.54 AM (1).jpeg; WhatsApp Image
2019-07-12 at 11.43.54 AM.jpeg

Hi Adrian and all,

Rivised estimate and photographs is attached.

Please confirm repair cost of \$5594.00 @3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiaYee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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> Back to OneMotoring

• Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details

Owner ID Type:	Singapore NRIC
Owner ID:	2847J

Vehicle Details

Vehicle No.:	SLT258B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	17 Jun 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CVK047182
Chassis No.:	WAUZZZF51JA034302
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$39,561.00
Original Registration Date:	13 Oct 2017
First Registration Date:	13 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$42,386.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Oct 2027
PARF Rebate Amount:	\$31,789.00

Intended COE Rebate Details

COE Expiry Date:	12 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$38,487.00
Total Rebate Amount:	\$70,276.00

The information contained herein is correct as at 17 Jun 2019

OK


- Australia: Car Rental in Perth
- Florist shop loses \$24,000 to hackers on Shopify
- What Did You Makan Today PT 6

FOR SALE BY OWNER

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

 Post an Ad  Advertiser Login  Ways of Selling

New 5 Years Coe Renewal Toyota Vios 1.5A

 3.18% P.A \$0 Admin Fees @ GV
Finance 2 Years Warranty \$1500
Down Monthly From \$448
Get Credit Pre-Loan StarAd

Republic Auto **CERTIFIED PRE-OWNED MERCEDES BENZ**

 [View Our Cars](#)

Browse by Category  Save Search  Print

Sort by Date Posted 20 results/page

2 vehicles **Search** Audi A5  Advanced Search  Search  View All

Make  Model  Price  Depreciation  Reg Date  Eng Cap  Mileage  Veh Type  Status

Search Selection	Audi A5	Any	Any	2017	Any	Any	Any	Available
------------------	---------	-----	-----	------	-----	-----	-----	-----------



☐ Audi A5 Sportback 2.0A TFSI S-tronic Design **\$142,000** **\$14,940 /yr** **20-Jul-2017** **1,984 cc** **39,000 km** **Luxury** **Available**

5 Years Warranty By Agent, 3 Years Free Servicing By Agent, Accident-Free, Fully Serviced At Agent, New Condition, Features Include Virtual Cockpit, Electric/Memory Seats, Reverse Camera, All Around P...



☐ Audi A5 Sportback 2.0A TFSI S-tronic Design **\$150,000** **\$15,700 /yr** **29-Aug-2017** **1,984 cc** **38,300 km** **Luxury** **Available**

Premium Glass Coating Applied, Weekly Hand-washed And Wax, Single Owner, Reluctant Sale Due To Family Circumstances, Sheltered Basement Parking, Optional Bidded Number Plate, 5 Years Warranty By Agent...

Save this search criteria, to get email alerts whenever a match is found.

 Save Search

Make  Model  Price  Depreciation  Reg Date  Eng Cap  Mileage  Veh Type  Status

For old advertisements, view Expired ads

20 results/page

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0749/2019/TG
Date	:	14-Jun-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no. : **SHD 134 G**

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name	:	Mr. Thaw Tint
Address	:	Blk 348C Yishun Avenue 11 #10-583 Singapore 763348
Telephone	:	(HP)+65 93200417
Type of Claim	:	Third Party Claims
Policy No.	:	1700065489-01
Vehicle No	:	SLT 258 B
Model Code	:	A5 SPORTBACK 2.0 TFSI
Model / Year	:	Oct-17
Engine No	:	CVK 047182
Chassis No	:	WAUZZZF51JA034302
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	10-Jun-19
Place of Accident	:	Clementi Ave Entering AYE (Tuas)




Service Request Details

Claim

S9M01Q20

Reference

None 

Loss Date

June 10, 2019

Report Date

Jun 10, 2019 2:07:51 PM

Request Date

June 14, 2019

Due Date

June 21, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

p. George

T- 11.09 a.m

V: In

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLT258B

ISSUED

A5 SB 2.0 TFS

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 10 June, 2019 12:54 PM
To: SG AXA Insurance SM Claims Service Team; SG AXA Insurance SM AXA SGP - Motor Survey
Cc: 'Claims'
Subject: ACCIDENT INVOLVING SLT0258B AND YOUR INSURED SHD134G DATED ON 10/06/2019
Attachments: SLT 0258 B - 10062019 GIA.pdf
Categories: Raghav

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Aside to surveyor team,

Please let us know the 10 list of motor surveyors to arrange survey on, 14/6/2019, Friday, 1030am. Owner waiting.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road | Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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<Request for DS> - S9M01Q2O [ACCIDENT INVOLVING SHD 134G(OI) & SLT 258B(TP) ON 10/06/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Kindly advise if there is any policy issue and whether we can proceed DS. Thank you. Hsiao Tong - 18 June 2019

Reply

Liability clear - Pls proceed DS with quantum to be reviewed

Type

 Question

Message

TP excess: \$5000.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 19 June 2019 10:25 AM
To: Claims
Cc: Admin A; assignments
Subject: RE: ACCIDENT INVOLVING SLT0258B AND YOUR INSURED SHD134G DATED ON 10/06/2019 *LKK REF: CC4/ASM19010635/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 10 June 2019 12:54 PM
To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT INVOLVING SLT0258B AND YOUR INSURED SHD134G DATED ON 10/06/2019

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Aside to surveyor team,

Please let us know the 10 list of motor surveyors to arrange survey on, 14/6/2019, Friday, 1030am. Owner waiting.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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<TP - Mandate IA> - S9M01Q2O [ACCIDENT INVOLVING SHD 134G(OI) & SLT 258B(TP) ON 10/06/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$6,393.03(if claim LOU) - \$6,677.83(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 03 Aug 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 3/8/2019

Survey Details:

Date of loss	10-Jun-19
Date of appointment	14-Jun-19
Date of survey	14-Jun-19
Location of survey	PREMIUM AUTOMOBILES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLT258B
Make and Model	AUDI A5 SB 2.0 TFSI S TRONIC
Date of registration	13-Oct-17
Parf Rebate	
Market Value	\$ 145,000.00
Parf Rebate	\$ 70,276.00
Nett Loss	\$ 74,724.00

Repair details:

Initial Estimate	8,296.00
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Proposed/Revised repair cost:

Parts	\$ 3,239.00
Check items (estimate)	NIL
Labour	\$ 2,152.00
Supplementary	\$ 203.00
Total	\$ 5,594.00
Lump Sum(if applicable)	\$ -

Number of days for repair	3.0
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Ajuto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 5,985.58	\$ 5,985.58
Loss of use (4days x \$100.00)	\$ 400.00	NIL
Loss of rental (4days x \$160.00)(w/GST)	NIL	\$ 684.80
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 6,393.03	\$ 6,677.83



Service Request Details

Claim

S9M01Q2O

Reference

CC4/ASM19010635/Apa3 

Loss Date

10 June 2019

Report Date

10 Jun 2019 2:07:51 PM

Request Date

14 June 2019

Due Date

14 June 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Make
TPVD AUDI

Model
A5 SB 2.0 TFS

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

WANG Peter


peter.wang@axa.com.sg

Additional Instructions
NOT REPORTED

1						
Messages	Invoices	History	Documents	Assessment	Metrics	Notes

New Message

TYPE	?
SENT	5/8/19 10:53 AM
FROM	WANG Peter
SUBJECT	Revision: Pls get OI DL & vocational DL first before proceeding with settlement
BODY	OI driver is relief driver


TYPE 

SENT 5/8/19 10:46 AM

FROM WANG Peter

SUBJECT Pls proceed DS with below revised quantum

BODY LOR: \$599.20 (\$149.80/day for 4 days). Total manda...



TYPE 


SENT 3/8/19 1:07 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT <TP - Mandate IA> - S9M01Q2O [ACCIDENT INVOLVING SHD 134G(OI) & SLT 258B(TP) ON 10/06/2019]

BODY Liability: 100%. Insured driver rear-ended third p...




TYPE 

SENT 18/6/19 3:31 PM

FROM WANG Peter

SUBJECT Liability clear - Pls proceed DS with quantum to be reviewed

BODY TP excess: \$5000.



LKK AUTO CONSULTANTS PTE LTD (TP)

Menu

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

<Request for DS> - S9M01Q2O [ACCIDENT INVOLVING SHD 134G(OI) & SLT 258B(TP) ON 10/06/2019]

BODY

Liability: 100%. Insured driver rear-ended third p...



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 August 2019 10:31 AM
To: 'claims@transcab.com.sg'
Cc: 'transcab_avaclaims@ava-ins.com'
Subject: RE: ACCIDENT INVOLVING SHD 134G AND SLT 258B ALONG/AT CLEMENTI AVE 6 SLIP RD TWDS AYE ON 10/06/2019

Dear Sirs/Mdm,

We refer to the above matter.

As per AXA instruction, we would like to request a copy of your relief driver's driving license & vocational driving license for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 18 June 2019 10:26 AM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com
Subject: ACCIDENT INVOLVING SHD 134G AND SLT 258B ALONG/AT CLEMENTI AVE 6 SLIP RD TWDS AYE ON 10/06/2019

18 JUNE 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM19010635/Apa3

YOUR REF : P1680520 (SHD 134G)

ACCIDENT INVOLVING SHD 134G AND SLT 258B ALONG/AT CLEMENTI AVE 6 SLIP RD TWDS AYE ON 10/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SLT 258B against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a front-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@kkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@kkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


License Number S2145207F
Name NG THIAM CHIEW
Birth Date 05 Oct 1948
Issue Date 19 Apr 2000


REPUBLIC OF SINGAPORE
 IDENTIFICATION CARD S2145207F


NG THIAM CHIEW
@WONG AH KOV
 黃帝村
Pass CHINESE
Date of Birth 05-10-1948
Country of Birth SINGAPORE

Land Transport Authority
VOCATIONAL LICENCE
Licence No : S2145207F
Name : NG THIAM CHIEW
Issue Date : 9/5/2014
 Please visit www.lta.gov.sg to check the status of this vocational licence

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

Class 1B Motorcycles < 200 CC
Class 1A Motorcycles between 201 CC and 400 CC
Class 2 Motorcycles > 400 CC
Class 3 Motor Buses < 2000 kg with < 7 passengers, exclusive of the driver, and motor transport vehicles < 2000 kg

VALID DATE

14 Feb 2004
 14 Feb 2004
 14 Feb 2004

S2145207F

S / No. 9000138193

Licence No: S2145207F


RP 425A



1873907

IDENTIFICATION CARD S2145207F



Date of Issue
 19-04-2000

Address
 APT BLK 240 HOUSANG STREET 22
 #09-23
 SINGAPORE 330240

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to the LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 573701.

Type	Description	Issue Date
02	TAXI VL	06/08/1980
03	BUS VL	04/04/2000
04	BUS ATTENDANT	04/04/2000



Vocational Licence

A vocational licence allows you to drive a taxi, private hire car or bus, or work as a bus attendant on a school bus in Singapore.

At a glance

Understanding Vocational Licence	<p>There are different types of vocational licences, each with its own requirements and application process.</p> <p>Each vocational licence is valid for 3 years and is subject to age restrictions.</p>
Applying for Vocational Licence	<p>Check the requirements and application process for the following licences:</p> <ol style="list-style-type: none">1. Taxi Driver's Vocational Licence (TDVL)2. Private Hire Car Driver's Vocational Licence (PDVL)3. Bus Driver's Vocational Licence (BDVL)4. Omnibus Driver's Vocational Licence (ODVL)5. Bus Attendant's Vocational Licence (BAVL) <p>One month before your licence expires, you will receive a notice with instructions on how to renew your Vocational Licence.</p> <p>You must pay additional administrative fees if you renew your licence 6 months after the expiry date</p> <p>If your vocational licence has expired for more than 3 years, you must submit a new application.</p>
Related digital services	<p>Enquire vocational licence status</p>



Understanding vocational licence

To drive a taxi, private hire car or bus, or to work as a school bus attendant, you must have a vocational licence. Different vocational licences have different requirements

The application process will take about 10 to 15 working days, if all the documents are in order.

Learn how to apply for a vocational licence

Validity period for a vocational licence

Once your vocational licence is issued, it is valid for 3 years, depending on your age. If you are 68 years and above, the validity period of your vocational licence may be shorter. The statutory age limit for a vocational licence is 75 years old.



Your vocational licence will be revoked if you are convicted in court, or if your driving licence has been disqualified or suspended for one year or more.

Applying for a new vocational licence

The requirements and application process for each type of vocational licence are different.

Applying for Taxi Driver's Vocational Licence (TDVL) ▼

Applying for Private Hire Car Driver's Vocational Licence (PDVL) ▼

Applying for Bus Driver's Vocational Licence (BDVL) ▼



Applying for Bus Attendant's Vocational Licence (BAVL)

▼

Renewing your vocational licence

A month before the licence expires, you will receive a renewal notice from LTA to renew your vocational licence. To renew your licence, you must meet the requirements stated in your renewal notice. If you have misplaced your renewal notice or did not receive it, contact us.

You can check the status and expiry of your Vocational Licence online via digital services.

Check the status of your licence

* NRIC No/FIN

S2145207F

* Date of birth

05/10/1946

Submit

STATUS OF VOCATIONAL LICENCE

The information contained herein is correct as at 10-Aug-2019

TYPE OF VOCATIONAL LICENCE

VL Type	Status	Expiry Date
Taxi Driver's Vocational Licence	Valid	04-10-2019
Bus Attendant's Vocational Licence	Valid	04-10-2019

You must pay an administrative fee of \$25 if you renew more than 6 months after the expiry date.

If your vocational licence has expired for more than 3 years, you must submit a fresh new application.

To renew your expired vocational licence, follow these steps:

Step 1: Submit your application for late renewal

Submit the following documents in person to the LTA Customer Service Centre or by mail to:

Land Transport Authority
Vocational Licence Services
10 Sin Ming Drive
Singapore 575701

Opening hours:

8.00 am to 4.30 pm, Mondays to Fridays

8.00 am to 12.00 pm, Saturdays

Required documents:

- Completed late renewal application form
- \$25 late renewal fee paid by cheque payable to "Land Transport Authority"

Step 2: Receive the outcome

You will be informed of the outcome of your late renewal application by mail.

You may be required to meet additional requirements, such as going for a medical examination or refresher course, before your renewal application can be completed.

Step 3: Make payment

When your application to renew is approved, you will need to pay a non-refundable licence fee of \$40 via cash, NETS or cheque to "Land Transport Authority" to renew your vocational licence for 3 years.





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Last updated 11 Apr 2019
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Revision: Pls get OI DL & vocational DL first before proceeding with settlement

Type

 Question

Message

OI driver is relief driver

Reply

<<

Pls proceed DS with below revised quantum

Type
🔗 Question

Message
LOR: \$599.20 (\$149.80/day for 4 days). Total mandate is capped at \$6600.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 31 August 2019 1:26 PM
To: Carrine Leong
Cc: 'Chang Chee Sing'; jiayee.yap@premiumauto.com.sg; Adrian Ling (LKKAUTO); Admin A
Subject: RE: FINAL REVISION - SLT0258B - TP AXA - SURVEYED 14 JUNE 2019 //LKK REF: CC4/ASM19010635/Apa3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **P/P \$5,594.00**(before GST) with **03** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 14 August 2019 3:05 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SLT0258B - TP AXA - SURVEYED 14 JUNE 2019

Hi Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you 30 Jul 2019.
We sincerely appreciate your early closure.