

Thanks & Best Regard
Carrine Leong
Claims Administrator

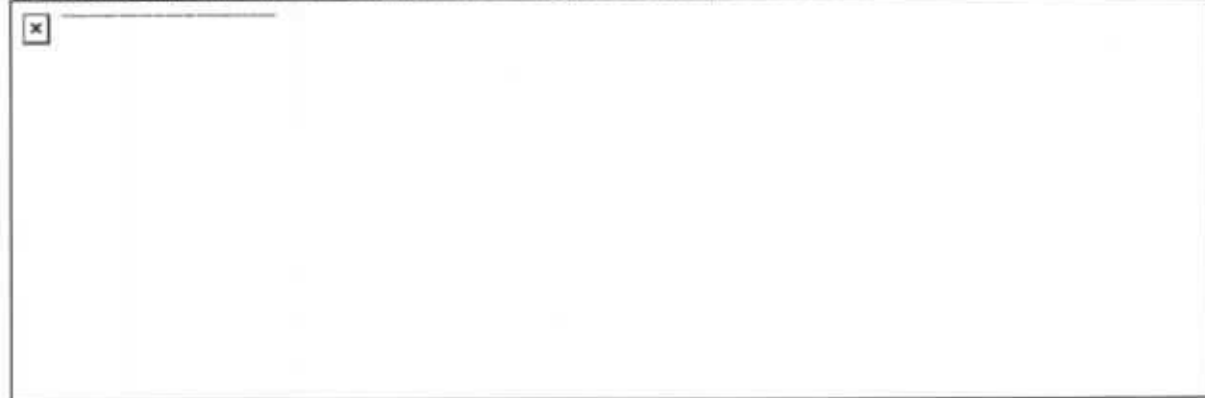
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: jiayee.yap@premiumauto.com.sg [mailto:jiayee.yap@premiumauto.com.sg]

Sent: Tuesday, 30 July, 2019 2:26 PM

To: 'Adrian Ling' <adrianling@lkkauto.com>; cs-a@lkkauto.com; admin-a@lkkauto.com

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLT0258B - TP AXA - SURVEYED 14 JUNE 2019

Hi Adrian and all,

Rivised estimate and photographs is attached.

Please confirm repair cost of \$5594.00 @3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiayee.yap@premiumauto.com.sg w. www.audi.com.sg

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CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : THAW TINT
 Period of Insurance : 13 Oct 2018 To 12 Oct 2019
 Engine No. : CVK047182
 Chassis No. : WAUZZZF51JA034302

Vehicle No. : SLT258B
 Policy No. : 1700065489-01
 Endorsement No. :
 Issued Date : 08 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2017
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAFF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

THAW TINT - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center: Atty 55 Ubi Road 1 Singapore 408699 65662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 5200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD


I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125263

PREMIUM LEASING-NS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


 AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

550674

Premium Automobiles

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your ref : S9M01Q20

Norah Khai
6768 9828
6841 1183
Body Repair
From
Telephone +65-
Telexes +65-
Our department
Your Claim Ref
Our Ref
Date
12-Jul-19
1
total pages

PA/TP/0749/2019/TF

12-Jul-19

1

RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : A5 SPORTBACK 2.0 TFSI
Vehicle Chassis No : WAUZZZF51JA034302
Vehicle Regn No. : SLT 258 B
Vehicle Mileage : 53678KM
Vehicle Owner : Mr. Thaw Tint
Certificate No : 1700065489-01
Liability : Direct Settlement by Hsiao Tong of LKK via email
Dated 19/06/2019
Accident Date : 10 June, 2019
Location : Clementi Ave Entering AYE (Tuas)
Repair Cost : S\$ 5,985.58
WIP No. : 56193
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd

Showroom

9 Lang Kee Road

Singapore 159040

Telephone (65) 6506 1111

Telexes (65) 6471 3733

Service & Parts Centre

55 Ubi Road 1

Singapore 408699

Telephone (65) 6366 2323

Telexes (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner/Insured Signature

Time

Date

12/7/14

Premium Automobiles

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your ref : S9M01Q2O

Norah Khai
6768 9828
6841 1183
Body Repair

PA/TP/0749/2019/TF
12-Jul-19
1

From
Telephone +65-
Telex +65-
Our department
Your Claim Ref
Our Ref
Date
Total pages

RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : A5 SPORTBACK 2.0 TFSI

Vehicle Chassis No : WAUZZZF51JA034302

Vehicle Regn No. : SLT 258 B

Vehicle Mileage : 53678KM

Vehicle Owner : Mr. Thaw Tint

Certificate No : 1700065489-01

Liability : **Direct Settlement by Hsiao Tong of LKK via email**
Dated 19/06/2019

Accident Date : 10 June, 2019

Location : Clementi Ave Entering AYE (Tuas)

Repair Cost : S\$ 5,985.58

WIP No. : 56193

Repairer's Name : Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner/Insured Signature

Time

Date



12/7/19

Premium Automobiles Pte Ltd
Showroom
9 Lang Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telex (65) 6471 3733

Service & Parts Centre
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telex (65) 6841 1183



RE: Pls proceed settlement

Type

 Question

Message

Hi, for LOR, third party rejected our offer at \$140.00/day and proposed \$150.00/day. The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$ 5,985.58 + 2.)Loss of Rental (3days x \$150.00): \$450.00 + 3). LTA/GIA Search Fee: \$ 7.45= TOTAL: \$ 6,443.03. Kindly let us have your further mandate / instruction.
Hsiao Tong - 10 Sept 2019

Reply

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 3 October 2019 11:28 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 121496, vehicle number SLT258B

3/10/19 11:19 AM *** Pls proceed with LOR at \$150/day - WANG Peter

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Thursday, 3 October, 2019 11:19 AM
To: admin-d@lkkauto.com
Subject: New message for service request 121496, vehicle number SLT258B

AXA Insurance has sent you a message for claim number S9M01Q20.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 5 October 2019 3:45 PM
To: Claims
Cc: Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SLT 0258 B AND YOUR INSURED SHD134G DATED ON 10/06/2019 //LKK REF: CC4/ASM19010635/Apa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We confirm settlement at \$6,443.03(all-in).

We will proceed to close file.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 11 September 2019 9:08 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - ACCIDENT INVOLVING SLT 0258 B AND YOUR INSURED SHD134G DATED ON 10/06/2019 //LKK REF: CC4/ASM19010635/Apa3

Dear Hsiao Tong,

We are following up on this matter again. Kindly advise new offer status.

Thank You.

Best Regards,
Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 9 September, 2019 10:18 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - ACCIDENT INVOLVING SLT 0258 B AND YOUR INSURED SHD134G DATED ON 10/06/2019 //LKK

REF: CC4/ASM19010635/Apa3

Dear Hsiao Tong,

We received your offer for the above claim. Kindly be informed that our client has rejected your offer.

We counter propose to follow our LOD.

Cost of Repair : \$ 5,985.58

Loss of Rental : \$ 450.00 (\$150 x 3 days)

LTA Search Fee : \$ 7.45

Total : \$ 6,443.03

Thank You.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 9 September, 2019 9:04 AM
To: Claims <claims@premiumauto.com.sg>
Subject: RE: LOD - ACCIDENT INVOLVING SLT 0258 B AND YOUR INSURED SHD134G DATED ON 10/06/2019 //LKK
 REF: CC4/ASM19010635/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 5,985.58
2. Loss of Rental (3days x \$140.00)	\$ 420.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 6,413.03

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 7 September 2019 10:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - ACCIDENT INVOLVING SLT 0258 B AND YOUR INSURED SHD134G DATED ON 10/06/2019

Dear Hsiao Tong,

Above attachment is for your perusal. We will be pass the LOD to Adrian shortly.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 18 June, 2019 8:47 AM
To: 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT INVOLVING SLT 0258 B AND YOUR INSURED SHD134G DATED ON 10/06/2019

Dear all,

Survey was done with LKK- Adrian, kindly advise OIC for this case and
Advise liability clearance and direct settlement.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, June 14, 2019 3:58 PM
To: 'PAL Claim' <claims@premiumauto.com.sg>; 'DHAKAL Raghav' <raghav.dhakal@axa.com.sg>
Subject: RE: Acknowledgement Your ref :SLT258B Our ref : S9M01Q2O MC/PW

Dear Dhakal ,

Survey was done with LKK, kindly advise OIC for this case and
Advise liability clearance and direct settlement.

Thank You

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 199603271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: PAL Claim [mailto:claims@premiumauto.com.sg]
Sent: Friday, 14 June 2019 10:37 AM

To: 'DHAKAL Raghav'
Cc: 'Claims'
Subject: RE: Acknowledgement Your ref :SLT258B Our ref : S9M01Q2O MC/PW

Dear Dhakal,

Thank you for your promptly reply.

We will choose LKK – Adrian for the survey .

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 159902770W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: DHAKAL Raghav <raghav.dhakal@axa.com.sg>
Sent: Friday, 14 June 2019 8:58 AM
To: Claims Dept <claims@premiumauto.com.sg>
Subject: Acknowledgement Your ref :SLT258B Our ref : S9M01Q2O MC/PW

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
3. T. Thyagarajan (LBS Automotive Appraisal Pte Ltd)
4. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
5. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
6. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
7. Axel Lee/ Chow Bo Xiong/ Gary Soon (FormTeam Adjuster Pte Ltd)
8. Edward Cho/ Cedric Ng (Infiniti Appraisal Services)
9. Lawrence Ng/ Jimmy Lee (Priority Services)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Regards
Raghav Dhakal

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, June 14, 2019 8:29 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; DHAKAL Raghav <raghav.dhakal@axa.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SLT 0258 B AND YOUR INSURED SHD134G DATED ON 10/06/2019 (URGENT)

URGENT

Dear Dhakal Raghav,

Please let us have the 10 list of motor surveyors to arrange survey urgently.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 10 June 2019 12:54 PM
To: cst@axa.com.sg; motor.survey@axa.com.sg
Cc: 'Claims'
Subject: ACCIDENT INVOLVING SLT 0258 B AND YOUR INSURED SHD134G DATED ON 10/06/2019

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Aside to surveyor team,

Please let us know the 10 list of motor surveyors to arrange survey on, 14/6/2019, Friday, 1030am. Owner waiting.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 109902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : THAW TINT
Period of Insurance : 13 Oct 2018 To 12 Oct 2019
Engine No. : CVK047182
Chassis No. : WAUZZZF51JA034302

Vehicle No. : SLT258B
Policy No. : 1700065489-01
Endorsement No. :
Issued Date : 08 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC
Sum Insured : Market Value
First Year of Registration : 2017
Driver Restriction : NA
Off Peak Car : No
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIGR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

THAW TINT - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0604125263

PREMIUM LEASING - NS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

BSCN7Y

Premium Automobiles

AXA Insurance Pte Ltd

No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept**Yr Ref: S9M01Q20 MC/PW / SHD 134 G**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/0749/2018/KK

6 Sep 2019

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLT 258 B, Audi A5 SB 2.0 TFSI.Premium Automobiles Pte Ltd
Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLT 258 Q**, claimant,
Mr. Thaw Tint, please find the related document as per attached.

1. A copy of the Original invoice no. 85014211 – S\$ 5,985.58.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Rental Invoice – S\$ 450.00 (S\$150.00 x 3 working days)
5. A copy of LTA Search fee – S\$ 7.45.

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6336 2323

Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the
payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at
6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AXA – SLT 258 B

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 18 June 2019 10:26 AM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com
Subject: ACCIDENT INVOLVING SHD 134G AND SLT 258B ALONG/AT CLEMENTI AVE 6 SLIP RD TWDS AYE ON 10/06/2019

18 JUNE 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM19010635/Apa3
YOUR REF : P1680520 (SHD 134G)
ACCIDENT INVOLVING SHD 134G AND SLT 258B ALONG/AT CLEMENTI AVE 6 SLIP RD TWDS AYE ON 10/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SLT 258B against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a front-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Letter of Authorization

Your ref : S9M01Q2O

Our ref: PA/TP/0749/2019/TF

12 July, 2019

Mr. Thaw Tint

Blk 348C Yishun Avenue 11
#25-35
Singapore 763348

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**Accident involving SLT258B / SHD134G
Clementi Ave Entering AYE (Tuas)
On 10June 2019.**

I am the registered owner of SLT258B.

I confirm that I will be claiming for Rental Charges / Loss of Use and hereby authorize your esteemed company to settle Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Thaw Tint

Copy to Norah Khai, Premium Automobiles Pte Ltd



redefining / insurance

CLAIM REF : S91M01Q20
INSURED : Trans-cab Services Pte Ltd

DISCHARGE VOUCHER

We/I Thaw Tint, NRIC NO. S8472847J hereby agree to accept the sum of dollars Six Thousand Four Hundred Forty Three & Cent Three only (S\$ 6,443.03) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SHD134G] as a result of an accident along [Clementi Ave Entering AYE (Tuas)] on [10/6/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLT258B].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SHD134G] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SHD134G].

Dated this 04 day of Oct 2019

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S8472847J

Occupation/ Business : _____

Address : _____

Telephone No. : 93200417

Witness's Name : Tony Foong

Witness's Signature : TONY FOONG

Witness's NRIC No. : G2040197X

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email: customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 14:53

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85014211 Date : 05/09/2019 Order : SLT0258B Term : 30	Account: A0008 (T) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
---	---	--

Regn No: SLT0258B (V 35459) Regn Date: 13/10/2017 Mileage: 55893 WIP No.: 56193

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF51JA034302 Engine: CVK 047182 Dept: U

You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	800.00	1.00	800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW6807067N GRU	COVER	1.00	2311.00	2,311.00
X	ABW6807900	(SK) STRIP (SHARE)	1.00	203.00	203.00
X	ABW6853551A 222	(A) (SK) MOLDING 25/6/	1.00	928.00	928.00

Parts 3,442.00
Labour 0.00
Sublet 2,152.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,594.00

7% GST 391.58

Grand Total 5,985.58



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

201907 -0096

Hirer's Name Thaw Tint		Date of Birth 17/2/84	Passport/ Nric No. S8472847J	Nationality
Address Blk 348C Yishun Avenue 11		Occupation	Driving Licence No. As Above	Date of Expiry Life
#10-583	Postal Code 763348	Contact No.	Mobile Phone No. 93200417	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

Date 10.7.19	Time 8.20am	Mileage KM	E 1/4 1/2 3/4 F
Date 12.7.19	Time 5.39pm	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See Clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2 yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	150	450
DISCOUNT				
GST @ 7%				
TOTAL				450
EXTENSION				V 102015
201907 -0116				
Audi/Tony				
SLT 258B				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

[Signature]

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

[Signature]

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMD 8213A	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

THAW TINT
BLK 348C #10-583
YISHUN AVENUE 11
SINGAPORE 763348

ATTN : THAW TINT

INVOICE : AR1907-0231
DATE : 13/07/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201907-0096

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SMD8213A	420.56
Make / Model	:	
Rental Dates	: Rental Billing From 10/07/2019 To 12/07/2019 (inclusive)	
Period	: 3 days	
Rental Rate	: S\$ 150.00 Per Day (Including GST)	
Reference No	: SLT258B	

AMOUNT : S\$
FOUR HUNDRED FIFTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 420.56
GST 7% : 29.44

TOTAL S\$: 450.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

THAW TINT

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201907-0116		
Account of	: THAW TINT		
Date Issued	: 13/07/2019		
Vehicle Reg No.	: SMD8213A		
Rental Dates	: 10/07/2019		
Amount Received	: S\$ 450.00		
Payment Type:	: VISA	V102015	S\$ 450.00
Payment for Invoice	: AR1907-0231		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	450.00

* This is a computer generated document. No signature is required.

[> Back to OneMotoring](#)


Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

TP
Search
by GW

Print Date/Time : 10 Jun 2019 / 11:41:01

Receipt Date/Time : 10 Jun 2019 / 11:41:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190610-001057

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHD134G As at 10 Jun 2019/10:00:00 Insurance Co: AXA INSURANCE PTE LTD			
1	Insurance Enquiry - SHD134G Enquiry Fee 20190610113937338372	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx2781		Credit Card: Visa/MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD 134G (Insd veh)	Model:	AUDI A5 SB
	SLT 258B (TP veh)		
Date of Accident:	10/06/2019		

Global Sum Settlement	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	\$	9,093.93
Final Repair Cost	\$	5,985.58
Loss of Use	\$	days at \$0.00 per day
Rental (if any)	\$	450.00 3 days
LTA / GIA Search Fee	\$	7.45

Others:	\$	0.00
---------	----	------

	\$	
Final Settlement Sum	\$	6,443.03

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	PREMIUM AUTOMOBILES PTE LTD	\$ 6,443.03

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

09/10/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010635/Apa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 09-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 134G	Veh. Inspected	SLT 258B
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01Q20	Excess (\$)	0.00
Assign From		Assign Date	14/06/2019

2. Vehicle Particulars & Condition

Make & Model	AUDI A5 SB	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WAUZZZF51JA034302	Colour	BLACK
Odometer	51538	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/40 R18	PIRELLI	6 mm
L/H Front Tyre	245/40 R18	PIRELLI	6 mm
R/H Rear Tyre	245/40 R18	PIRELLI	6 mm
L/H Rear Tyre	245/40 R18	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	10/06/2019	Inspection Date	14/06/2019
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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AXA INSURANCE PTE LTD

Ref : CC4/ASM19010635/Apa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 09-10-2019



Code : ASM

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Policy No.	VPX/P1680520	Coverage (\$)	0.00
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Assign From		Assign Date	14/06/2019

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R/H Rear Tyre	245/40 R18	PIRELLI	6 mm
L/H Rear Tyre	245/40 R18	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	10/06/2019	Inspection Date	14/06/2019
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 258B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	2,311.00	2,311.00
1	SETS REAR BUMPER FIXING (SN) (CONSISTENT)	NOT NECESSARY	150.00	-
1	REAR BUMPER ATTACHMENT PARTS (SN) (CONSISTENT)	NOT NECESSARY	203.00	-
1	REAR BUMPER TRIM MOULDING (SN) (CONSISTENT)	CUT	928.00	928.00
1	REAR LIGHT REFLECTOR -REAR (SN) (CONSISTENT)	NOT NECESSARY	38.00	-
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	819.00	-
1	REAR GUIDE SECTION -LH (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
1	REAR GUIDE SECTION -RH (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
2	REAR PARKING AID SENSOR (SN) (CONSISTENT)	NOT NECESSARY	462.00	-
4	SEAL RING (SN) (CONSISTENT)	NOT NECESSARY	12.00	-
1	CONTROL UNIT FOR OPENING BOOT LID (SN) (CONSISTENT)	NOT NECESSARY	381.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	200.00	-
1	SECURITY STRIP (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	203.00	203.00
			5,747.00	3,442.00
LABOUR				
TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.			360.00	360.00
TO DISMANTLE AND RENEW REAR BUMPER ,RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS ,REINSTALL ALL PARTS REMOVED .			1,200.00	800.00
TO RESPRAY REAR BUMPER.			1,000.00	800.00
TO CARRY OUT DIAGNOSTIC CHECK.			192.00	192.00
			2,752.00	2,152.00
GRAND TOTAL			8,499.00	5,594.00
RECOMMENDED COST OF REPAIRS				5,594.00

Report Ref No. CC4/ASM19010635/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.


No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

⏪ Service Request Details

Claim

SYN01Q20

Reference

CC4/ASM19010435/Apa3a2 

Loss Date

10 June 2019

Report Date

10 Jun 2019 2:07:51 PM

Request Date

14 June 2019

Due Date

Vendor Name

LUK AUTO CONSULTANTS PTE LTD (TPP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLT258B

Maker

TPVD AUDI

Model

AS 58 2.0 TFS

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

WANG Peter
peter.wang@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

⏶ Add Invoice

Additional Instructions

NOT REPORTED

Messages

Invoices

History

Documents

Assessment


Metrics















Notes

Document Type

Document SubType

⊕ Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 LUKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LUK AUTO CONSULTANTS PTE LTD (TPP)	9 October 2019

 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others SUB-TYPE	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019 UPLOADED
 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LKKAdjustmentLa.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 Rental Agreement & receipt.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
 OIDING THIAM CHIEWI DL &VOL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
 OIDING THIAM CHIEWI DL &VOL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
 OIDING THIAM CHIEWI STATUS OF VOL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
PAUF_CODE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
TP-Multilite 1A old 030819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
TP ESTIMATE - SUPP_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	18 June 2019
TP - 1A.xls	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
TP - 1A.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
OI GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	17 June 2019
TP PBI FROM WORKSHOP WITH GIA REPORT.meg	Letters and Correspondence	Workshop	DIKAKAL Baglow	10 June 2019