

10/10/13

MEL CASE NUMBER

Salma.

Salma

CC3/AIG13010593

Kp-192

10/10/13

REMARKS JUSTIN

ASSIGNMENT

Survivor: KENNETH

DOI: 11.6.2013

Date / Time: 11.6.2013

Registered in Victoria: 12.6.2013

Pre-assign / CCH / PTE



Insured Vehicle No.: SFH 2638J
 Name of Insured: SAJJAH BIE BIE SHAIK IBRAHIM?
 Insured Tel No.: HP:
 Excess Sec II SS: D.O.A: 6.6.2013
 Is driver the owner? (YES / ☒ NO)
 If NO, Driver Name / Age: MUHAMMAD IBRAHIM HASSAN
 Driver Tel No.: 98475744

Claim No.: 80066783
 Policy No.: 0106409184
 Make / Model: TOYOTA
 Place of Accident: BIK 265A PASIR RIS ST21 MULTISTOREY CARPARK
 O/GIA REPORT: ☒ YES / ☐ NO, TP GIA REPORT: ☒ YES / ☐ NO
 % Final? Yes / No

SHO 9578A



INSUR:
 WSP: TRANS-CAB
 Tel:
 Liability:
 RMKS:



INSUR:
 WSP:
 Tel:
 Liability:
 RMKS:



INSUR:
 WSP:
 Tel:
 Liability:
 RMKS:



INSUR:
 WSP:
 Tel:
 Liability:
 RMKS:

URGENT

Date / Time	FOR CSO ONLY:	STAGE	DATE / PIC
13/6/13	Is driver the owner? (YES / <input checked="" type="radio"/> NO)	Finalisation	
	If NO, Driver Name / Age:	Email AIG for O/GIA	
JUSTIN	Driver's Own Vehicle Number:	Appt letter to CI	
	SHO 9578A - CC3/AIG13010593 / Kp-192	Call CI	14/6/13 Justin
	SFH 2638J - CC3/AIG13010593 / Kp-192	After call ltr to CI	Shay
14/6/13	Spoke to CI, dispute TP claims say 80% speed and hit TP of Rear.	Type Report	ICL
	front liability	Prepise Invoice:	16/6/13
	BOLA APPLIC	Others:	
	CI called in, reviewed letter we	Documentation Check List:	Handler Typist
	commented accident details to CI and	CI Appt Ltr	<input type="checkbox"/>
	reverting to F&B car with TP status	Authorisation To Act	<input type="checkbox"/>
	CI, discussed TP claim to L&P, CI	Release Voucher	<input type="checkbox"/>
	informed CI of TP status, TP is now	Final Repair Bill	<input type="checkbox"/>
	waiting for CI and we will check her	Car Rental Invoice	<input type="checkbox"/>
	excess for TP status, we will check her	LTA / GIA	<input type="checkbox"/>
	informed to CI.	Insurance Hit	<input type="checkbox"/>
	approval of L&P.	Approval Email	<input type="checkbox"/>
		Payment Breakdown Form	<input type="checkbox"/>
		Others:	<input type="checkbox"/>
14/6/13	video		
14/6/13	TP rejected 80% of claim for 100% as CI showed out from police, not B&B apply		
	CI 6796.00		
	L&P 695.36		
	L&P 344.00		
	L&P 600		

\$7000.00 - Trans-cab Auto Services Pte Ltd.

COPY SENT

FINAL SETTLEMENT	Date:	Confirm with:	Final Liability:
Repair Cost: <i>u/bh</i>	SS 6196.85	<i>u/bh</i>	SS 6196.85
Loss of Rental:	SS 693.36	(6 days) <i>x 115.56</i>	SS 693.36
Loss of Use:	SS 300.00	(50 x 6 days)	SS 300.00
Disbursement:			
Total:	SS 7190.21	Global Sum:	SS 7000.00

BOLA SN No.: *W/L*
 If NO or B 28, Ass. Li: *30*
 up - temporary (10/10/13)
 #32-1 #26

REF

A16/

ASSIGNMENT

Kenneth

From _____ Date _____

Estimated Cost _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No _____

Claims No _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 0.95 days Res.: Yes or NoLum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: 5110 9578A or Reg: 07.12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or 1Make: Chevrolet Epica cc 1991Colour: White 1991 A/C Insured / Std / NI / NASp Reading: 108762 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KL1LA69R JBB 098105Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 175/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wentworth

Front _____ Rear _____

R/Bal: 6 mm R/Bal: 5 mmL/Bal: 6 mm L/Bal: 5 mmD.O.A: 6/6/13 D.O.I: 11/6/13

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

15/10 8:57 91.95 Confirm Insure

Confirm 6/3 # 7000.

TOTAL
LOSSKIV FOR
LON

Survey Fee:

Base & Add.

S - RS. St

Phone

Other

TOTAL

Date:

ADDENDUM SHEET Pg.1

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
138 Robinson Road #07-09
The Corporate Office
Singapore 068906
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS

Original Report No: MPFS13066781 Vehicle Registration No: SFH 2638J

Name(s) shown in NRIC: _____

(*Vehicle Driver/Vehicle Owner) (*Please delete as appropriate)

NRIC/Passport No: _____

Address: _____

Contact (Tel): _____ (MP): _____

(EMail): _____

Date Of Accident: 08-6-2013 Time Of Accident: 09.51 hrs.

Place Of Accident: BLK 245A PASIR RIS ST 21 MSCP.

Insurance Company: MSR ASIA PACIFIC INSURANCE PTE LTD

(B) ADDITIONAL INFORMATION / AMENDMENTS

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:-

TYPE ERROR:

Kindly note that the vehicle number of third party should
be SHD 9578A instead of SHC9578A.
Sorry for inconvenience caused



SIGNATURE OF VEHICLE OWNER/DRIVER
DATE:

Status of Driving Licence

Licence Number: S9021410A

Status of Driving Licence: Valid

Classes of Licence: 3A

Expiry Date: Valid for life unless revoked, suspended or disqualified.

The above information is accurate as at 13/06/2013 12:01 AM

[Print](#) [Back](#)

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
 SHD9578A -

Not Attached
1-B1
\$ 5791.45

ROEL

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHD 9578A - ROEL
LK1LA69RJBB098105*
CHEVROLET
CHEVROLET EPICA 2.0
06.06.2013
ALG

PART			LIST	
1	1	Front Bumper (Bumper A-Frt)	\$	<i>Be/101</i> 1,202.00 ✓
2	1	Front Bumper Lower Absorber	\$	<i>Be</i> 180.00 X
3	1	Front Bumper Reinforcement	\$	<i>R</i> 356.00 X
4	1	Front Bumper Lower Stiffener	\$	<i>R</i> 134.37 X
5	1	Front Bumper Retainer RH	\$	<i>D-1</i> 102.00 ✓
6	1	Front Bumper Fog Lamp Outer Cover RH	\$	<i>Be</i> 32.40 X
7	1	Front Headlamp RH (Lamp A-Head RH)	\$	<i>CMS</i> 816.00 ✓
8	1	Front Fender RH	\$	<i>R</i> 837.60 ✓
9	1	Front Fender Liner RH	\$	<i>D-1</i> 47.00 ✓
10	1	Front Side View Mirror Assy RH	\$	<i>W/L</i> 939.00 ✓
11	1	Front Door RH (Panel A-Frt DR RH)	\$	<i>R</i> 1,133.00 ✓
12	1	Front Door Hinge Upper (Hinge A-Dr)	\$	<i>R</i> 20.67 X
13	1	Front Door Hinge Lower (Hinge A-Dr)	\$	<i>R</i> 20.67 X
14	1	Centre Pillar Reinforcement (Centre)	\$	<i>R</i> 596.00 X
15	1	Rear Door RH (Panel A-RR DR RH)	\$	<i>R</i> 1,133.00 X
16	1	Rear Door Top Hinge LH	\$	<i>R</i> 91.68 ✓
17	1	Rear Door Bottom Hinge LH	\$	<i>R</i> 91.68 X
18	1	Rear Door Check/ Arrestor LH	\$	<i>Be</i> 145.68 X
19	1	Rear Fender RH	\$	<i>R</i> 1,145.00 X
20	1	Rear Bumper (Bumper A-RR)	\$	<i>R</i> 1,202.00 X

TOTAL	\$	10,225.75
25%	\$	2,556.44
	\$	7,669.31

Specical Nett

1 Set	Front Bumper Fastener Clip	\$	<i>R</i> 24.00 ✓
1 Set	Front Fender Liner Clip	\$	<i>R</i> 20.00 ✓
1	Front Door Sticker 'Trans-Cab'	\$	<i>R</i> 60.00 ✓

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
 SHD9578A -

ROEL

1	Rear Door Sticker '6555-3333'	\$	60.00
2	Rear Windscreen Sealant	\$	100.00 X
1	Rear Windscreen Inner Sponge Seal	\$	80.00 X

TOTAL \$ 344.00

TOTAL PARTS \$ 8,013.31

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	2,500.00
To Rust-Proofing Of The Affected Areas.	\$	200.00
To Check Electrical Lighting Concerned.	\$	100.00
Putty and Spray Painting Of The Affected Portion.	\$	1,800.00
To Transfer Of Front Fender Fittings, Attachment And Perform Water Seepage Test.	\$	150.00 X
To Transfer Of Rear Fender Fittings, Attachment And Perform Water Seepage Test.	\$	150.00 X
To Remove And Refit Rear W/ Screen Glass To Facilitate Bodywork Repair.	\$	150.00 X
To Reseal Sealant On Gap	\$	100.00 X
To Transfer Of Door Fittings, Attachment And Perform Water Seepage Test.	\$	300.00
Towing Fee	\$	100.00 X
To Remove And Replace Corporate Sticker	\$	300.00 X

TRANS-CAB AUTO SERVICES PTE LTD
NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
TEL NO.6287 6666 FAX NO.6366 8862
CO/GST REG NO.201019626G
SHD9578A -

ROEL

TOTAL \$ 5,850.00

Over All Total \$ 13,863.31

(Part By Part)

Hsiao Tong

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Thursday, 6 November, 2014 2:27 PM
To: Thin Thin
Cc: CS A Team
Subject: #800662783B#023#

SHD 957894

Dear Thin Thin,

May we have update on this matter please?

1. When was the last correspondence
2. What is the recommended COR

Fyi, OI didn't renew her policy with AIG.

Thanks,

Saliha Syed Yusoff
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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Hsiao Tong

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 10 November, 2014 2:34 PM
To: Hsiao Tong
Cc: CS A Team
Subject: #8006627838#023#

Hi Hsiao Tong,

Pls proceed to submit w/p report and invoice for closure.

Thanks,

Saliha Syed Yusoff
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore(079120)

Tel + (65) 6419 1917 | Fax + (65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Thursday, November 06, 2014 3:36 PM
To: Syed-Yusoff, Saliha
Cc: CS A Team
Subject: RE: #8006627838#023#

Dear Saliha,

Please refer to the following for your perusal: -

1. When was the last correspondence?
We have requested video/evidences(if any) from TP on 16/08/2013. Up-to-date, no response from TP.
2. What is the recommended COR?
The recommended COR is \$5,791.45 with 5 working days.

In view of the above, kindly advise if we may proceed to temporary close file and submit wp report to you good office. If there are any new developments in future, kindly inform us and we will follow up if necessary.

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]
Sent: Thursday, 6 November, 2014 2:27 PM
To: Thin Thin
Cc: CS A Team
Subject: #800662783B#023#

Dear Thin Thin,

May we have update on this matter please?

1. When was the last correspondence
2. What is the recommended COR

Fyi, OI didn't renew her policy with AIG.

Thanks,

Saliha Syed Yusoff
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel: +(65) 6419 1917 | Fax: +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Jun 2013 Edit Reg		11 Jun 2013 00:00 Edit Adj Rpt	\$55,791.45 Edit Estimates	\$55,791.45 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All				
CLAIM SUBFOLDER DETAILS								
Insured:		[Created by adjuster]						
Main Claimant:		Saifiah Bee Bto Shaik Ibrahim, NRIC: S0074059D						
Vehicle Reg. No.:		TRANS-CAB SERVICES PTE LTD, NRIC: 200303828K						
Vehicle Reg. No.:		Date of Loss:	06/06/2013 09:00 - :59					
Claim Type:		Policy/Cover Note No.:	0100409784 (Comprehensive) Coverage: 07/04/2013 - 06/04/2014					
Vehicle Reg. No. (Insured):		Policy No. (Claimant):	SFH2638J D-12047359MFSH					
Repairer:		Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1, 729346 Sungei Kadut - Tel: 62876666						
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gnoh, Pau-Loong - 64191753]						
Claimant's Insurer:		First Capital Insurance Ltd (HQ) - Tel: 62222311						
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/06/2013]						
ASSOCIATED MAIL RECEIVED								
There are no mail for this case.								
View All Compose Case Mail								
ALL ASSOCIATED TASKS								
Due Date	Priority	Type	Task Group	Subject	View All	Search Tasks	Create New Task	Complete
					Handler	Assigned By	Completed On	Done?
No results.								

Claim Documents

*SHD9578A (800662783)
[SFH2638J]

TP

TRANS-CAB SERVICES PTE LTD

Jun 6 2013 9:00AM

[Saijah Bee Bte Shaik Ibrahim]

Upload Documents

upload Photos

Compose New Letter

View this Viewer

Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per page	Thumbnail	Print
1	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	12/06/13 13:52	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
17	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	12/06/13 13:52	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
19	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	12/06/13 13:52	General View	1	Load JPG	<input checked="" type="checkbox"/>

Documentation

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	1 per page	Thumbnail	Print
1	12/06/13 13:29	TP ESTIMATE	1	Load PDF	
2	12/06/13 13:29	TP GIA REPORT	1	Load PDF	
3	10/11/14 15:31	Email from Saliha dd 101114	1	Load PDF	
4	11/11/14 17:18	LETTER TO OI	1	Load PDF	
No	Finalized On	ATG Asia Pacific Insurance Pte. Ltd. (SG)			
1	13/06/13 10:04	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Reset Save Print

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)
 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933
 Tel: 6256-3561 Fax: 6844-8805 Email: account@lkkauto.com; admin-
 c@lkkauto.com; sun@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG13010593/KPY3Q2
 Date: 11/11/2014

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0100409784
 Claimant Vehicle No: SHD9578A Insured Vehicle No: SFH2638J
 Date of Loss: 06/06/2013 Nature of Claim: TP Claim No: 800662783

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD9578A
 Make & Model: CHEVROLET EPICA, 2.0 (A) Engine No: Z20S1455868K
 Reg. Date: 16/07/2012 (Man. Year: 2011) Chassis No: KL1LA69RJBB098105
 Colour: Red/White Odometer: 109762 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: West Lake 6 mm Rear Left Side: West Lake 5 mm
 Front Right Side: West Lake 6 mm Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre tread depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	8,013.31	3,971.45	4,041.86	50.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,850.00	1,820.00	4,030.00	68.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,863.31	5,791.45	8,071.86	58.22
+ GST 7.00/7.00% (S\$)	970.43	405.40	565.03	58.22
Nett Amount (S\$)	14,833.74	6,196.85	8,636.89	58.22
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 11/06/2013
 Date Inspected: 11/06/2013 Inspected At: Trans-cab Auto Services Pte Ltd (HQ)
 Est Repair Period: 5.0 days No. 42 Sungei Kadut St 1
 Singapore 729346

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER (BUMPER A-FRT)	Buckled / Dented	1,202.00 FL	*1,202.00 FL
2	1	*FRONT BUMPER LOWER ABSORBER	Serviceable	180.00 FL	*- FL
3	1	*FRONT BUMPER REINFORCEMENT	Repair	356.00 FL	*- FL
4	1	*FRONT BUMPER LOWER STIFFENER	Repair	134.37 FL	*- FL
5	1	*FRONT BUMPER RETAINER RH	Distorted	102.00 FL	*102.00 FL
6	1	*FRONT BUMPER FOG LAMP OUTER COVER RH	Serviceable	32.40 FL	*- FL
7	1	*FRONT HEADLAMP RH (LAMP A-HEAD RH)	Cracked	816.00 FL	*816.00 FL
8	1	*FRONT FENDER RH	Bent	837.60 FL	*837.60 FL
9	1	*FRONT FENDER LINER RH	Distorted	47.00 FL	*47.00 FL
10	1	*FRONT SIDE VIEW MIRROR ASSY RH	Dented / Cracked	939.00 FL	*939.00 FL
11	1	*FRONT DOOR RH (PANEL A-FRT DR RH)	Bent	1,133.00 FL	*1,133.00 FL
12	1	*FRONT DOOR HINGE UPPER (HINGE A-DR)	Repair	20.67 FL	*- FL
13	1	*FRONT DOOR HINGE LOWER (HINGE A-DR)	Repair	20.67 FL	*- FL
14	1	*CENTRE PILLAR REINFORCEMENT (CENTRE)	Repair	596.00 FL	*- FL
15	1	*REAR DOOR RH (PANEL A-RR DR RH)	Repair	1,133.00 FL	*- FL
16	1	*REAR DOOR TOP HINGE LH	Repair	91.68 FL	*- FL
17	1	*REAR DOOR BOTTOM HINGE LH	Repair	91.68 FL	*- FL
18	1	*REAR DOOR CHECK / ARRESTOR LH	Serviceable	145.68 FL	*- FL
19	1	*REAR FENDER RH	Repair	1,145.00 FL	*- FL
20	1	*REAR BUMPER (BUMPER A-RR)	Repair	1,202.00 FL	*- FL
21	1	*SET FRONT BUMPER FASTENER CLIP	Necessary	24.00 FS	*24.00 FS
22	1	*SET FRONT FENDER LINER CLIP	Necessary	20.00 FS	*20.00 FS
23	1	*FRONT DOOR STICKER TRANS-CAB	Necessary	60.00 FS	*60.00 FS
24	1	*REAR DOOR STICKER 6555-3333	Necessary	60.00 FS	*60.00 FS
25	2	*REAR WINDSCREEN SEALANT	Not Necessary	100.00 FS	*- FS
26	1	*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpecNett L=ListItemDisc

Sub Total (\$\$)	10,569.75	5,240.60
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,556.44	1,269.15
Total Parts (\$\$)	8,013.31	3,971.45

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	2,500.00	600.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	200.00	60.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	100.00	20.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	1,800.00	1,080.00
5	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	150.00	0.00
6	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	150.00	0.00
7	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	150.00	0.00
8	TO RESEAL SEALANT ON GAP	New	100.00	0.00
9	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	300.00	60.00
10	TOWING FEE	New	100.00	0.00
11	TO REMOVE AND REPLACE CORPORATE STICKER	New	300.00	0.00
Gross Labour Cost (\$\$)			5,850.00	1,820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
138 Robinson Road #07-09
The Corporate Office
Singapore 068906
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS

Original Report No : _____ Vehicle Registration No : SFH 2638J
Name(as shown in NRIC) : Saijah Bee Bte Shaik Ibrahim
(*Vehicle Driver/Vehicle Owner) (*Please delete as appropriate)
NRIC/Passport No : 0074059D
Address : Blk 167A Punggol East #02-409 S 821167
Contact (Tel) : _____ (H/P) : 96356329
(Email) : saijah@matday.com.sg
Date Of Accident : 06/06/13 Time Of Accident : Approx 9.30 am
Place Of Accident : 245A Pasir Ris st 21
Insurance Company : Alfa Asia Pacific Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:-

Third party Veh - SHD 9578A

Fax back 6741 4108

OR

email JustinCharles@LkkAuto.com

*



SIGNATURE OF VEHICLE OWNER/DRIVER

DATE: 27/6/13

Hsiao Tong (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Monday, 15 April 2019 11:01 AM
To: Hsiao Tong (LKKAUTO)
Cc: 'Jasmine Tan'; claims@transcab.com.sg
Subject: RE: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]
Attachments: AAD1306-072 - LOD.pdf; SHD9578A 06.06.13 - GIA.pdf

Without Prejudice

Dear Hsiao Tong

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

We regret to inform you that we do not have video footage for this accident.

Our system records shows this case is still pending for payment.

Attached computer generated LOD and GIA report for your reference.

Please bear with us during the time bar period.

3.	SHD 9578A	SFH 2638J	06/06/2013
----	-----------	-----------	------------

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: claims [mailto:claims@transcab.com.sg]
Sent: Monday, 4 March, 2019 3:27 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: FW: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]

Without Prejudice

Dear Hsiao Tong

Please refer to the above mention case.

Any updates on the payment for this case?

Please bear with us during the time bar period.

3.	SHD 9578A	SFH 2638J	06/06/2013
----	-----------	-----------	------------

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: claims [<mailto:claims@transcab.com.sg>]
Sent: Tuesday, 29 January, 2019 3:01 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Cc: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>
Subject: FW: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]

WITHOUT PREJUDICE

Your Ref???

Dear Hsiao Tong

3.	SHD 9578A	SFH 2638J	06/06/2013
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Please refer to the above mentioned, our system show that this case is still pending payment.

We appreciate you will expedite the payment to us as soon as possible.

Enclosed the LOD (computer generate) for your attention.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Wednesday, 2 January, 2019 11:31 AM

To: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: FW: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]

WITHOUT PREJUDICE

Dear Sir/Madam

3.	SHD 9578A	SFH 2638J	06/06/2013
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Please refer to the above mentioned, our system show that this case is still pending payment.

We appreciate you will expedite the payment to us as soon as possible.

Enclosed the LOD (computer generate) for your attention.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

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From: calvin.er [<mailto:calvin.er@transcab.com.sg>]

Sent: Tuesday, 27 November, 2018 11:31 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: claims@transcab.com.sg; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: FW: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]

WITHOUT PREJUDICE

Dear Sir/Madam

3.	SHD 9578A	SFH 2638J	06/06/2013
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Please refer to the above mentioned, this case is still pending for payment.

We appreciate you will expedite the payment to us as soon as possible.

Enclosed the LOD (computer generate) for your attention.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Thursday, 25 October, 2018 11:06 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'jasminetan' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]

WITHOUT PREJUDICE

Dear Sir/Madam

3.	SHD 9578A	SFH 2638J	06/06/2013
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Please refer to the above mentioned, this case is still pending for payment.

We appreciate you will expedite the payment to us as soon as possible.

Enclosed the LOD (computer generate) for your attention.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

**TRANS-CAB SERVICES PTE LTD**

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]**Sent:** Wednesday, 10 October, 2018 5:47 PM**To:** 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>**Cc:** 'jasminetan' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>**Subject:** FW: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]WITHOUT PREJUDICE

Dear Sir/Madam

3.	SHD 9578A	SFH 2638J	06/06/2013
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Please refer to the above mentioned, this case is still pending for payment.

We appreciate you will expedite the payment to us as soon as possible.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]**Sent:** Wednesday, 12 September, 2018 1:24 PM**To:** 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>**Cc:** 'jasminetan' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>**Subject:** RE: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]WITHOUT PREJUDICE

Dear Sir/Madam

3.	SHD 9578A	SFH 2638J	06/06/2013
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Please refer to the above mentioned, this case is still pending for payment.

We appreciate you will expedite the payment to us as soon as possible.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Friday, 20 July, 2018 2:00 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <a@lkkauto.com>
Cc: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>
Subject: RE: Request For Video Footage - TP claim against AIG [AAD1306-072--SFH2638J & SHD9578A on 06.06.13]

WITHOUT PREJUDICE

Dear Sir/Madam

3.	SHD 9578A	SFH 2638J	06/06/2013
----	-----------	-----------	------------

Please refer to the above mentioned, this case is still pending for payment.

We appreciate you will expedite the payment to us as soon as possible.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Zhe Wei [mailto:zhewei.kek@transcabservices.com.sg]
Sent: Wednesday, 9 July, 2014 3:29 PM
To: 'Hsiao Tong' <chewht@lkkauto.com>
Cc: claims@transcabservices.com.sg
Subject: RE: Request For Video Footage - TP claim against AIG

Dear Hsiao Tong,

We refer to the preceding e-mails.

Pls follow the links below to the request video footage;-

1. SHB7886J @ 08/07/2013
<https://www.dropbox.com/s/8dwa4sppbckq8mi/SHB7886J%2008.07.13.wmv>
2. SHD9377M @ 07/08/2013
<https://www.dropbox.com/s/ae7wj90v5ij2xc/06440116.AVI>
5. SHD5336H @ 24/06/2013
<https://www.dropbox.com/s/2a9tcidpryi53fd/MOVI8404.avi>
7. SHD9296M @ 19/07/2013
<https://www.dropbox.com/s/7x7bjqz4rk12pfx/06470373.AVI>

Kindly note that for items 3, 4 and 6, we do not have any footage for these accident cases.

Thank you.

Kindly quote our reference in your future replies to us.

*Best Regards,
Kek Zhewei*

From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Wednesday, July 09, 2014 10:59 AM
To: jasminetan@transcabservices.com.sg; claims@transcabservices.com.sg; andrea.g@transcabservices.com.sg
Subject: RE: Request For Video Footage - TP claim against AIG

Without Prejudice

4th REMINDER

Dear Sirs/Madam,

Please let us have the **video footage(if any)** for the following cases in order for us to proceed further: -

No.	Your vehicle:	Our insured(AIG):	DOA:
1.	SHB 7886J	GBA 8226J	08/07/2013
2.	SHD 9377M	YJ 9586T	07/08/2013
3.	SHD 9578A	SFH 2638J	06/06/2013
4.	SHB 7667A	SCW 3033D	03/07/2013
5.	SHD 5336H	SJS 4314A	24/06/2013
6.	SHD 628Z	SDQ 7177R	17/05/2013
7.	SHD 9296M	SJE 9934B	19/07/2013

Thank you for your kind and early reply.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

From: Hsiao Tong
Sent: Monday, 2 June, 2014 8:44 AM
To: 'jasminetan@transcabservices.com.sg'; 'claims@transcabservices.com.sg'; 'andrea.g@transcabservices.com.sg'
Subject: RE: Request For Video Footage - TP claim against AIG

Without Prejudice

Dear Sirs/Madam,

Please let us have the video footage(if any) for the following cases in order for us to proceed further: -

No.	Your vehicle:	Our insured(AIG):	DOA:
1.	SHB 7886J	GBA 8226J	08/07/2013
2.	SHD 9377M	YJ 9586T	07/08/2013
3.	SHD 9578A	SFH 2638J	06/06/2013
4.	SHB 7667A	SCW 3033D	03/07/2013
5.	SHD 5336H	SJS 4314A	24/06/2013
6.	SHD 628Z	SDQ 7177R	17/05/2013
7.	SHD 9296M	SJE 9934B	19/07/2013

Thank you for your kind and early reply.

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

From: Hsiao Tong
Sent: Tuesday, 11 March, 2014 11:32 AM
To: 'jasminetan@transcabservices.com.sg'; 'claims@transcabservices.com.sg'
Subject: RE: Request For Video Footage - TP claim against AIG

Without Prejudice

Dear Jasmine,

Please let us have the video footage(if any) for the following cases in order for us to proceed further: -

No.	Your vehicle:	Our insured(AIG):	DOA:
1.	SHB 7886J	GBA 8226J	08/07/2013
2.	SHD 9377M	YJ 9586T	07/08/2013
3.	SHD 9578A	SFH 2638J	06/06/2013
4.	SHB 7667A	SCW 3033D	03/07/2013
5.	SHD 5336H	SJS 4314A	24/06/2013
6.	SHD 628Z	SDQ 7177R	17/05/2013
7.	SHD 9296M	SJE 9934B	19/07/2013

Thank you for your kind and early reply.

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

From: Hsiao Tong
Sent: Friday, 17 January, 2014 9:22 AM
To: 'jasminetan@transcabservices.com.sg'; 'claims@transcabservices.com.sg'
Subject: Request For Video Footage - TP claim against AIG

Without Prejudice

Dear Jasmine,

Please let us have the video footage(if any) for the following cases in order for us to proceed further: -

No.	Your vehicle:	Our insured(AIG):	DOA:
1.	SHB 7886J	GBA 8226J	08/07/2013
2.	SHD 9377M	YJ 9586T	07/08/2013
3.	SHD 9578A	SFH 2638J	06/06/2013
4.	SHB 7667A	SCW 3033D	03/07/2013
5.	SHD 5336H	SJS 4314A	24/06/2013
6.	SHD 628Z	SDQ 7177R	17/05/2013
7.	SHD 9296M	SJE 9934B	19/07/2013

Thank you for your kind and early reply.

"祝你马年鸿运当头, 身体健康"

"wishing you a happy, cheerful, and successful in the Year of the Horse"

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108

Email: chewht@lkkauto.com



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 17 May 2019 3:43 PM
To: 'Syed-Yusoff, Saliha'
Cc: Admin A
Subject: <Request for Re-open Case> AIG Ref: 800662783 *LKK REF: CC3/AIG13010593/Kpy3q2 [ACCIDENT INVOLVING SFH 2638J(OI) & SHD 9578A(TP) ON 06/06/2013]
Attachments: EMAIL FROM AIG.pdf; AAD1306-072 - LOD.pdf

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on 13/11/2014 due to no response from third party.

Now, Third Party repairer had submitted all the relevant documents and we are prepared to offer third party repairer at g/s \$7,000.00(all-in).

In view of this, appreciate if you could assist to re-open the case in Merimen for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1306-072

Your Ref : SFH2638J

Date : 25.October 2018

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9578A AND SFH2638J ON 06/06/13 09:30 AM ALONG 245A Pasir Ris St 21 MSCP

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	6,196.85
2.	Loss of Rental for ____ days @ \$_____ per day	\$	693.36
3.	Loss of Income for ____ days @ \$_____ per day	\$	300.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	7,196.21

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563501 FAX: (065) 62564315

Our Ref: CC3/AIG13010593/KbIn3

17/06/2013

SAIJAH BEE BTE SHAIK IBRAHIM
244 PASIR RIS ST 21
#03-115
SINGAPORE 510244

Dear Sir/Madam,

ACCIDENT INVOLVING SFH 2638J AND SHD 9578A ON 06/06/2013

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 27/06/2013, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Justin Charles
Case Handler
DID: 6749 6465
FAX: 6741 4108
Email: JustinCharles@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9578A and SFH2638J along 245A Pasir Ris St 21 MSCP on 06/06/13 09:30 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 17 (day) of June 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TRANS-CAB AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,000.00 (Global Sum) for vehicle no. SHD 9578A that was damaged pursuant to the accident which occurred on 06/06/2013 (date) along 245A PASIR RIS ST 21 MSCP involving vehicle no/s SFH 2638J.

This is pursuant to the inspection conducted on 11/06/2013 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant") of vehicle no. SHD 9578A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 9578A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 06 (month) 2013 (year)



1050

Signed by appointed surveyor

7



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 58 Defu Lane 1

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice

TO: CHARTIS SINGAPORE INSURANCE PTE LIMITED 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1307-107 DATE : 16. July 2013 REFERENCE N : AAD1306-072 TERMS : Net 30 Days DUE DATE : 15. August 2013 PAGE : 1
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NO.	CODE	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	6050101	Repair Cost (Part by Part-13)SHD9578A	1	6,196.85	6,196.85

Total SGD Excl. GST : 5,791.45

7% GST : 405.40

**** SIX THOUSAND ONE HUNDRED NINETY SIX AND 85/100 SGD

Total SGD Incl. GST : 6,196.85

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof falling which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE



得運私人有限公司

TRANS-CAB SERVICES PTE LTD

Co. Reg. No: 200303678K

8. June 2013

To Whom It May Concern

Dear Sir / Madam,

Accident on 06/06/13 09:30 AM at 245A Pasir Ris St 21 MSCP

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9578A. The taxi was hired to MOHD ISKANDAR BIN ZAINAL a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.56 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

No. 58 Defu Lane 1, Singapore 539498
Tel: 6287 6666 Fax: 6281 1400

SHD 9578A

IS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
OM	TO										FROM	TO
20	2057	2.6	Wkander	1	0	6	9	2	6		1000	2334
30	2359	3.6	Wkander	1	0	7	3	2	1		0800	2359
00	2359	4.6	Wkander	1	0	7	7	2	7		0001	2359
01	2359	5.6	Wkander	1	0	8	1	7	4		0001	2359
00	2359	6.6	Wkander	1	0	8	3	3	7		0700	2217
30	2359	7.6	Wkander	1	0	8	6	6	3		0800	2359
30	2359	8.6	Wkander	1	0	8	8	9	8		0001	2134
30	2359	9.6	Wkander	1	0	9	0	8	2		0800	2359
001	2359	10.6	Wkander	1	0	9	6	5	4		0001	2241
001	2324	11.6	Wkander	1	0	9	7	0	0		0700	1140
630	2359											

5417 957 823

[illegible]

Enquire Vehicle & Owner Information (Vehicle No. SFH2638J As At 06 Jun 2013 / 09:30:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ROEL)SHD9578A

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S0074059D

Owner Name: SAJAH BEE BTE SHAIK IBRAHIM

Registered Address Type: HDB / HUDC

Registered Block/House No.: 167A

Registered Street Name: PUNGGOL EAST

Registered Unit No.: # 02 - 409

Registered Building Name: -

Registered Postal Code: 621167

Current Vehicle Details

Vehicle No.: SFH2638J

Make Description/Model: TOYOTA / COROLLA 1.8

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.



Please read through the Privacy Statement, Conditions of Use and Disclaimer.
Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.
Best viewed with IE 6.0 SP3 and above, 800 X 600 resolution
Copyright © 2005 LTA | [Privacy Statement](#) | [Conditions of Use](#) | [Disclaimer](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Jun 2013 Edit Reg		11 Jun 2013 00:00 Edit Adj Rpt	S\$5,791.45 Edit Estimates	S\$5,791.45 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Sajjah Bee Bte Shaik Ibrahim , ID: S0074059D									
Main Claimant: TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K									
Vehicle Reg. No.:	SHD9578A	Date of Loss:	06/06/2013 09:00 - :59 [10 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 800662783	Policy/Cover Note No.:	0100409784 (Comprehensive) Coverage: 07/04/2013 - 06/04/2014						
Vehicle Reg. No. (Insured):	SFH2638J	Policy No. (Claimant):	D-12047359MFSH						
		Excess:							
Repairer: Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1, 729346 Sungei Kadut - Tel: 62876666									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 17/06/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (13/06/2019): Report Send Back Alerts - SHD9578A (TP)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD9578A (800662783)
[SFH2638J]

TP

TRANS-CAB SERVICES PTE LTD

Jun 6 2013 9:00AM

[Saijah Bee Bte Shaik Ibrahim]

Trans-cab Auto Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Letters/Correspondences										1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit			
2	13/11/14 12:41	Insurer Offer Letter/DV <small>[Offer superseded on 2019/06/13]</small>							Load HTML			

Photos/Images										3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
2	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
3	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
4	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
5	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
6	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
7	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
8	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
9	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
10	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
11	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
12	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
13	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
14	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
15	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
16	12/06/13 13:52	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>		
17	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
18	12/06/13 13:52	Chassis Number							Load JPG	<input checked="" type="checkbox"/>		
19	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		
20	12/06/13 13:52	General View							Load JPG	<input checked="" type="checkbox"/>		

Documentation										1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	12/06/13 13:29	TP ESTIMATE							Load PDF			
2	12/06/13 13:29	TP GIA REPORT							Load PDF			
3	10/11/14 15:31	Email from Saliha dd 101114							Load PDF			
4	11/11/14 17:18	LETTER TO OI							Load PDF			
5	18/06/19 14:31	WORKSHOP INVOICE							Load PDF			
6	18/06/19 14:31	AUTHORISATION TO ACT FORM							Load PDF			
7	18/06/19 14:31	Release Voucher							Load PDF			
8	18/06/19 14:31	RENTAL RECEIPT							Load PDF			
9	18/06/19 14:31	RENTAL MILEAGE							Load PDF			
10	18/06/19 14:31	LTA SEARCH							Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print			
1	13/06/13 10:04	OI GIA REPORT							Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SFH2638J (Insd veh)	Model:	CHEVROLET EPICA 2.0 (A)
	SHD9578A (TP veh)		
Date of Accident:	06/06/2013		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	14,833.74
Final Repair Cost	:	\$	7,000.00
Loss of Use	:	\$	6.00 days at \$50.00 per day
Rental (if any)	:	\$	6 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	7,000.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability ____100____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 7,000.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

18 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG13010593/KPY3Q2

Date: 18/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0100409784

Claimant Vehicle No : SHD9578A

Insured Vehicle No : SFH2638J

Date of Loss: 06/06/2013

Nature of Claim: TP

Claim No: 800662783

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD9578A

Make & Model: CHEVROLET EPICA, 2.0 (A)

Reg. Date: 16/07/2012 (Man. Year: 2011)

Colour: Red/White

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: Z20S1455868K

Chassis No: KL1LA69RJB098105

Odometer: 109762 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 5 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,013.31	3,971.45	4,041.86	50.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,850.00	1,820.00	4,030.00	68.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,863.31	5,791.45	8,071.86	58.22
+ GST 7.00/7.00% (S\$)	970.43	405.40	565.03	58.22
Nett Amount (S\$)	14,833.74	6,196.85	8,636.89	58.22
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Car Rental (6.0 x S\$115.56/day) (S\$)		693.36		
Nett Liability (S\$)		7,190.21		
Global Sum Settlement (S\$)		7,000.00		

INSPECTION

Date of Assignment: 11/06/2013

Date Inspected: 11/06/2013 Inspected At:

Trans-cab Auto Services Pte Ltd (HQ)

No. 42 Sungei Kadut St 1

Singapore 729346

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (BUMPER A-FRT)	Buckled / Dented	1,202.00 FL	*1,202.00 FL
2	1		*FRONT BUMPER LOWER ABSORBER	Serviceable	180.00 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Repair	356.00 FL	*- FL
4	1		*FRONT BUMPER LOWER STIFFENER	Repair	134.37 FL	*- FL
5	1		*FRONT BUMPER RETAINER RH	Distorted	102.00 FL	*102.00 FL
6	1		*FRONT BUMPER FOG LAMP OUTER COVER RH	Serviceable	32.40 FL	*- FL
7	1		*FRONT HEADLAMP RH (LAMP A-HEAD RH)	Cracked	816.00 FL	*816.00 FL
8	1		*FRONT FENDER RH	Bent	837.60 FL	*837.60 FL
9	1		*FRONT FENDER LINER RH	Distorted	47.00 FL	*47.00 FL
10	1		*FRONT SIDE VIEW MIRROR ASSY RH	Dented / Cracked	939.00 FL	*939.00 FL
11	1		*FRONT DOOR RH (PANEL A-FRT DR RH)	Bent	1,133.00 FL	*1,133.00 FL
12	1		*FRONT DOOR HINGE UPPER (HINGE A-DR)	Repair	20.67 FL	*- FL
13	1		*FRONT DOOR HINGE LOWER (HINGE A-DR)	Repair	20.67 FL	*- FL
14	1		*CENTRE PILLAR REINFORCEMENT (CENTRE)	Repair	596.00 FL	*- FL
15	1		*REAR DOOR RH (PANEL A-RR DR RH)	Repair	1,133.00 FL	*- FL
16	1		*REAR DOOR TOP HINGE LH	Repair	91.68 FL	*- FL
17	1		*REAR DOOR BOTTOM HINGE LH	Repair	91.68 FL	*- FL
18	1		*REAR DOOR CHECK / ARRESTOR LH	Serviceable	145.68 FL	*- FL
19	1		*REAR FENDER RH	Repair	1,145.00 FL	*- FL
20	1		*REAR BUMPER (BUMPER A-RR)	Repair	1,202.00 FL	*- FL
21	1		*SET FRONT BUMPER FASTENER CLIP	Necessary	24.00 FS	*24.00 FS
22	1		*SET FRONT FENDER LINER CLIP	Necessary	20.00 FS	*20.00 FS
23	1		*FRONT DOOR STICKER TRANS-CAB	Necessary	60.00 FS	*60.00 FS
24	1		*REAR DOOR STICKER 6555-3333	Necessary	60.00 FS	*60.00 FS
25	2		*REAR WINDSCREEN SEALANT	Not Necessary	100.00 FS	*- FS
26	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$)	10,569.75	5,240.60
- List Item Discount on L Items 25.00/25.00% (S\$)	2,556.44	1,269.15
Total Parts (S\$)	8,013.31	3,971.45

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	2,500.00	600.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	200.00	60.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	100.00	20.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	1,800.00	1,080.00
5	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	150.00	0.00
6	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	150.00	0.00
7	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	150.00	0.00
8	TO RESEAL SEALANT ON GAP	New	100.00	0.00
9	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	300.00	60.00
10	TOWING FEE	New	100.00	0.00
11	TO REMOVE AND REPLACE CORPORATE STICKER	New	300.00	0.00
Gross Labour Cost (\$\$)			5,850.00	1,820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >