

## Mei Kwan (LKKAUTO)

---

**From:** Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>  
**Sent:** Tuesday, 18 June, 2019 9:14 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Vivian Lau (LKKAUTO); CS A Team; Admin A; Janet Tan  
**Subject:** RE: Direct Settlement - Accident Involving GBF2111U (OI : EQI - DM19HO01702/JT) AND GBJ5544M (TP : LKK REF - CC4/EQI19010589/Uwa3) on 13/06/2019  
**Attachments:** SAS2618189.PDF; SCENE PHOTO (1).jpg; accident video upload.wmv; SCENE PHOTO (2).jpg; TP GIA REPORT.PDF

Dear Mei Kwan,

Case handled by Janet, who will be in on Thursday.

Please find attached OI's SAS report.

Liability is clear – Please proceed to DS subject to quantum agreement.

Thank you.

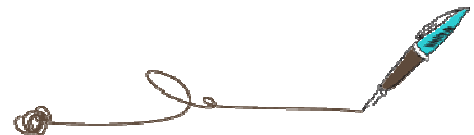
Regards,

**Tan Wei Yin**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Monday, June 17, 2019 7:47 PM  
**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>  
**Cc:** Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving GBF2111U (OI : EQI - TBA) AND GBJ5544M (TP : LKK REF - CC4/EQI19010589/Uwa3) on 13/06/2019

**EQI ref:** TBA  
**LKK REF:** CC4/EQI19010589/Uwa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 5544M at M/s Jin Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Accident scene photo
- TP video

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vivian and she can be contacted at DID: 6841 8625.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)