

Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 24 September 2019 4:48 PM
To: Jia Le (LKK Auto); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow
Subject: RE: OUR REF : SNM19D202774 - CHEONGML - Direct Settlement - Accident Involving SKC5999P and SMJ5797U (TP : LKK REF - CC6/CTI19010583/Udb3) on 13.06.2019

LKK REF - CC6/CTI19010583/Udb3
CTPIS REF - SNM19D202774C02(cml)

Dear Jia Le

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,780.00.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 24 September, 2019 4:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF : SNM19D202774 - CHEONGML - Direct Settlement - Accident Involving SKC5999P and SMJ5797U (TP : LKK REF - CC6/CTI19010583/Udb3) on 13.06.2019

Dear Sirs/Madam,

We refer to the below email dated on 30/08/2019.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 13 September 2019 3:56 PM

To: Claims Dept of CTI

Cc: Elaine Cheong

Subject: RE: OUR REF : SNM19D202774 - CHEONGML - Direct Settlement - Accident Involving SKC5999P (OI : CTI - TBA) and SMJ5797U (TP : LKK REF - CC6/CTI19010583/Udb3) on 13.06.2019

Dear Sirs/Madam,

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 30 August 2019 1:00 PM

To: Claims Dept of CTI

Cc: Elaine Cheong

Subject: RE: OUR REF : SNM19D202774 - CHEONGML - Direct Settlement - Accident Involving SKC5999P (OI : CTI - TBA) and SMJ5797U (TP : LKK REF - CC6/CTI19010583/Udb3) on 13.06.2019

Your ref : **SNM19D202774**

Our ref : CC6/CTI19010583/Udb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKC 5999P(OI) & SMJ 5797U(TP) ON 13/06/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2ND vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be on hold for the time being.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$6,780.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$20,668.12	\$ 6,420.00

2. Loss of Use (6days x \$60.00)	\$ 360.00	\$ 360.00 (6days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$21,030.12	\$ 6,780.00

**05 days recommendation for repair + 1 Sunday = 6days

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Shu Min [<mailto:shumin.lim@sg.cntaiping.com>]

Sent: Tuesday, 18 June 2019 5:19 PM

To: Elaine Cheong; Chee So Chow; Shu Pei (LKKAuto); Jia Le (LKK Auto)

Subject: OUR REF : SNM19D202774 - CHEONGML - Direct Settlement - Accident Involving SKC5999P (OI : CTI - TBA) and SMJ5797U (TP : LKK REF - CC6/CTI19010583/Udb3) on 13.06.2019

Dear Elaine,

Please revert LKK.

File with Officer-In-Charge – Elaine Cheong – 63896530

Thank you

Lim Shu Min

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 18 June, 2019 4:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKC5999P (OI : CTI - TBA) and SMJ5797U (TP : LKK REF - CC6/CTI19010583/Udb3) on 13.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 5797U at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 27.06.2019

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMJ 5797U / SKC 5999P AND OTHER ON 13.06.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SMJ 5797U**, which was involved in the captioned accident with your insured vehicle no: **SKC 5999P**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 6,420.00
2) Loss of Use (5 days + 1 Sunday X S\$60)	\$ 360.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 6,780.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19010583/Udb3

28 JUNE 2019

MDM ALICE HO ONG ENG
1A BOSCOMBE RD
SINGAPORE 439732

Dear Sir/Madam,

ACCIDENT INVOLVING SKC5999P / SMJ5797U / OTHERS ON 13/06/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jimmychen@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 14.06.2019

TO : China Taiping Insurance (Singapore) Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SMTJ 5797U / SKC 5999P

And other
ALONG AVE (CTE) At Keppel / MCE Entrance.

ON 13.06.2019

I/We, Lim Hng Yong

of (NRIC No./ROC No.) S 1411891H

of Blk 182 Jelebu Road # 23-56 Singapore 670182.

owner of vehicle no. SMTJ 5797U in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SMTJ 5797U at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arise therewith.

Signature of Owner : 

Name of Owner : _____

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3017991804

Claim No : SNM19D202774C02

Claimant : LIM HNG YONG

Amount : S\$6,780.00
Singapore Dollars Six Thousand Seven Hundred and Eighty
Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMJ 5797U

Insured Vehicle No. : SKC 5999P

Date of Loss : 13/06/2019

Place of Accident : AYE (CTE) AT KEPPEL/MCE ENTRANCE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

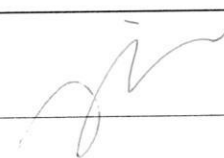
Insured Name : ALICE HO ONG ENG

Driver Name : TIMOTHY SEAH HOW MING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 6,780.00
	=====
TOTAL	S\$ 6,780.00
	=====

Claimant Name :  NRIC No : _____

Signature : _____ Date : _____

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 21176

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Date : 27.06.2019
Vehicle No : SMJ 5797U
Make/Model : HONDA VEZEL
Chassis/Eng# :
Accident Date : 13.06.2019
Claim No :
Reference : 0619 -21176
Policy No :

Amount

To proceed on lump sum repair

S\$

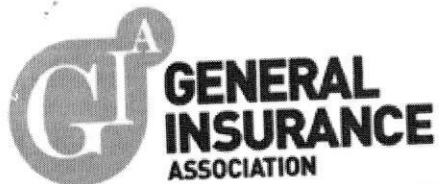
6000.00

E. & O. E.

Total : S\$	6000.00
GST @ 7% : S\$	420.00
Amount Due : S\$	6420.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-094864
Date of Request: 14/06/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 14/06/2019
Enquiry By Jason Tang Jun Zhong
Vehicle No. SKC5999P
Accident Date 12/06/2019

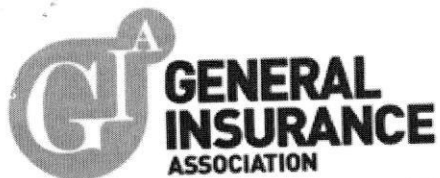
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKC5999P	China Taiping Insurance (Singapore) Pte. Ltd.	23/08/2018-22/08/2019	6389 6111
SKC5999P	China Taiping Insurance (Singapore) Pte. Ltd.	23/08/2018-22/08/2019	6389 6111

Thank You.

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Phone: +65 6224 0010 Fax: +65 6224 0030
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GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

TAX INVOICE

Our Ref No: GR-19-094864
Date of Request: 14/06/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 14/06/2019
Enquiry By Jason Tang Jun Zhong
Vehicle No. SKC5999P
Accident Date 12/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque