

## Jimmy Chen (LKK Auto)

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**From:** Jimmy Chen (LKK Auto)  
**Sent:** Thursday, 4 July 2019 9:49 AM  
**To:** 'jenny@esteemperf.com.sg'  
**Cc:** Hsiao Tong (LKKAuto); Vic (LKKAuto); 'carmen@esteemperf.com.sg'  
**Subject:** RE: Liability Check - Accident involving SLG8469A & SLE1556M(AXA) on 13.06.2019  
**Attachments:** TP Video 1 (SLG8469A).mp4; TP Video 2 (SLG8469A).mp4; Insured Video (SLE1556M).MP4

Without Prejudice

Dear Sir/Mdm

We refer to the above subject matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

From your client's videos, we are unable to see our insured vehicle at all hence we are not able to determine whether there was any contact between the vehicles. However from our insured video, we can clearly see that our insured was stationary while your client's vehicle moved which caused the contact between the vehicles.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>  
**Sent:** Friday, 14 June 2019 12:05 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** carmen lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; Seet Jayson <[jayson.seet@income.com.sg](mailto:jayson.seet@income.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** Re: Liability Check - Accident involving SLG8469A & SLE1556M(AXA) on 13.06.2019

Dear Mei Kwan

Kindly refer to the video ,accident scene photo and damage photo.

Thank you

Freundliche Grüße / Best Regards

## Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

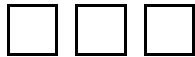
[5033 Ang Mo Kio Industrial Park 2 #01](#)-259

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Fri, Jun 14, 2019 at 10:28 AM Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

***Please provide us the following and arrange for TP survey.***

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***
- ***Estimated cost of repair***

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and get back to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** jenny chong <[jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)>

**Sent:** Friday, 14 June, 2019 10:26 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** carmen lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>; Seet Jayson <[jayson.seet@income.com.sg](mailto:jayson.seet@income.com.sg)>

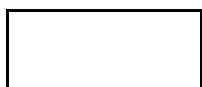
**Subject:** Liability Check - Accident involving SLG8469A & SLE1556M(AXA) on 13.06.2019

Dear Mei Kwan

We refer to the above matter.

Kindly let us know case liability asap.

Thank you.



Freundliche Grüße / Best Regards

**Jenny Chong**

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

**P:** 6484 1221

**F:** 6484 7829

**E:** [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

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