

CC 3, ASM 190 10556, K pa3 sz

LKK: 121721
IDAC: 121721

Surveyor: Kenneth DOI: 13/6/19 Date / Time: 13/6/19
Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No. : SHC 5450 R
Name of Insured : Trans Svs Pte
Insured Tel No. : _____ HP: _____
Excess Sec II :SS 5,000.00 D.O.A: 12/6/2009

Claim No. : _____
Policy No. : _____
Make / Model : _____
Place of Accident : _____

SA M O I R P 4

Is driver the owner? (YES / NO) Nature of Accident : _____
If NO, Driver Name / Age : _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No. : _____ (V/L: YES / NO) Insured Liability : _____ % Final ? Yes / No

SHC 5426 L



INSRS: Trans. Cob
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$5 _____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: 10/8/19 Confirm with: JASMI Email Call
Final Liability: % _____ (Agreed / Assessed) BOLA S/N No.: 26 If NO or B 28, Ass. Lia: _____

Repair Cost: W/AG \$5 4280.00
Loss of Rental (LOR): \$5 290.97 3 days x \$ 96.99

Loss of Use (LOU): \$5 _____ (S x days)
Loss of Income (LOI): \$5 150.00 (\$ 50 x 3 days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$5 _____
Medical: \$5 _____
Disbursement: \$5 _____ (e.g. Tow/ Independent)

Legal Cost \$5 _____
Total: \$5 4720.97 Global Sum \$5: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call
Payee 1: \$5 4720.97 Name 1: Trans-cob Auto Services Pte Ltd.

Payee 2: (Strike if N.A.) \$5 _____ Name 2: _____
Payee 3: (Strike if N.A.) \$5 _____ Name 3: _____

ASS. REC. BY:

REF: AAA/

Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 QD / TP / WS / TP RES / QD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s Trans Cob
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / Rk seen: _____ Consistent?: Yes or No
 Est. Repairs: 2 1/2 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SITC 5426L Yr Regn: 11 14
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or A
 Make: Renault Logan c.c. 1995
 Colour: M. White A/C: Insured / Std / NI / NA
 Sp. Reading: 55988 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: VI-1ABL15AUC 279847
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: M/S/Rim / STD A/Rim or
 Tyre Size: F: 215/60R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Giti
 Front R/Bal. 9 mm Rear R/Bal. 8 mm
 L/Bal. 9 mm L/Bal. 8 mm
 D.O.A. 12/6/19 D.O.I. 13/6/19
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>1</u>	<u>File pass to Bill & Good</u>
<u>US #400 Cred # 60114.57 / 94%</u>	

Date/Time, File Pass to? : Prel. Report
 : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

Report Format :
 Lump Sum / I.B.: (\$)

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech Invs (\$)
 : Weekend (\$)

Survey Fee:

Transportation	_____
S - RS. SI	_____
Fees	_____
Others	_____
TOTAL	_____

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5426L

AAD1906-120

Not Authored
1 Sing @ 4000

Vehicle No.:
Chassis No.:
Vehicle Make:
Vehicle Model:
Date of Accident :
Third Party Insurer :
Date of Registration:

SHC 5426L
VF1ABL15AUC279847
RENAULT
LATITUDE
12.6.19
AXA
19/11/2014

	PART		LIST		
1	BUMPER COVER FRT	\$	<i>Bu</i> 1,259.42	✓	
1	BUMPER SPOILER FRT	\$	<i>Sn</i> 181.75	X	
1	BUMPER ABSORBER FRT	\$	<i>Sn</i> 394.68	X	
1	BUMPER RETAINER FRT LH	\$	<i>Di</i> 151.41	✓	
1	BUMPER SUPPORT FRT	\$	<i>Sn</i> 123.88	X	
1	BUMPER UNDERTRAY FRT	\$	<i>Sn</i> 472.83	X	
1	BUMPER GRILLE LOWER FRT	\$	<i>Sn</i> 266.80	X	
1	BUMPER FOG LAMP GRILLE LH	\$	<i>Sn</i> 207.21	X	
1	BUMPER BEAM FRT	\$	<i>N</i> 914.08	X	
1	HEADLAMP LH	\$	<i>Sn</i> 1,184.43	X	
1	HEADLAMP PANEL FRT LH	\$	<i>N</i> 152.15	X	
1	FENDER PANEL FRT LH	\$	<i>Bt</i> 783.83	✓	
1	WHEELARCH FRT LH	\$	<i>Sn</i> 278.84	} X	
1	FENDER BRACKET LOWER LH	\$	<i>Sn</i> 15.79		
1	FENDER INSULATOR LH	\$	<i>Sn</i> 130.84		
1	FRONT BRACE PANEL	\$	<i>N</i> 177.22		
1	RADIATOR GRILLE	\$	<i>Sn</i> 1,707.78		
1	RADIATOR GRILLE BADGE 'RENAULT'	\$	<i>Sn</i> 225.36		
1	RADIATOR GRILLE FRAME	\$	<i>Sn</i> 1,353.75		
1	FRAME FULL SUPPORT PANEL	\$	<i>Sn</i> 615.90	} X	
1	FRAME FULL SUPPORT BRACKET	\$	<i>N</i> 89.79		
1	BONNET	\$	<i>Bt</i> 1,941.63		✓
1	BONNET INSULATOR	\$	<i>Sn</i> 405.73		} X
1	BONNET STRUT LH	\$	<i>L</i> 88.61		
1	BONNET STRUT RH	\$	<i>L</i> 88.61		
1	BONNET HINGE LH	\$	<i>L</i> 348.31		
1	BONNET HINGE RH	\$	<i>L</i> 348.31		
1	BONNET LOCK	\$	<i>L</i> 305.48		
1	BONNET CABLE	\$	<i>L</i> 119.19		

Trans-cab Auto Services Pte Ltd

AAD1906-120

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5426L

1	BONNET CABLE COVER	\$	161.03
1	BONNET SEAL OUTER	\$	92.36
1	BONNET SEAL INNER	\$	157.28
1	AIR CLEANER BOX	\$	464.20
1	AIR CLEANER HOSE	\$	175.85
1	AIR CLEANER LOWER	\$	271.26
1	AUTO COMPUTER	\$	5,032.17
1	INJECTION COMPUTER	\$	4,706.30
1	RHD HYDRAULIC POWER(ROCK&PINION)	\$	5,154.52
1	STEERING PUMP ELECTRIC L70Y	\$	2,306.90
1	STEERING PINION RACK L70Y	\$	4,413.11
1	LOWER ARM LH L70Y	\$	685.76
1	KNUCKLE ARM LH L70Y	\$	846.98
1	ABSORBER FRT LH L70Y	\$	360.54
1	DRIVESHAFT LH	\$	1,747.45
1	STABILIZER BAR FRT	\$	604.65
1	DOOR PANEL FRT LH	\$	2,844.66
1	DOOR MIRROR ASSY LH	\$	1,483.40
1	WHEEL HOUSING PANEL FRNT LH	\$	4,682.09
TOTAL		\$	50,524.11
10%		\$	5,052.41
		\$	45,471.69

SUCX

Special Nett

1	BUMPER CLIP FRT	\$	na 66.00
1	BUMPER BRACKET CLIP FRT LH	\$	na 12.00
1	BUMPER SUPPORT CLIP FRT LH	\$	na 10.50
1	BUMPER GRILLE LOWER CLIP	\$	na 69.00
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	na 70.00
2	FRAME FULL SUPPORT PANEL NUT	\$	na 20.00
2	FRAME FULL SUPPORT PANEL STUD	\$	na 30.00
1	WHEELARCH CLIP FRT LH	\$	na 30.50
1	FRONT LEFT TYRE	\$	sh 300.00
1	FRONT LEFT TYRE RIM	\$	sh 380.00
1SET	Front licence plate with holder	\$	sh 80.00
1	WINDSCREEN SEALANT	\$	na 253.80
1	FRONT WINDSCREEN MOULDING	\$	na 120.00
1	FRONT WINDSCREEN INNER SPONGE SEAL	\$	na 100.00

X

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CO./GST Reg. No. 201019626G

SHC 5426L

6	BONNET INSULATOR CLIP L70Y	\$	<i>na</i>	7.30	} X
2	BONNET STRUT L70Y	\$	<i>sh</i>	88.61	
2	BONNET CABLE CLIP L70Y	\$	<i>na</i>	6.31	
2	BONNET CABLE COVER SCREW L70Y	\$	<i>na</i>	10.85	
1SET	RADIATOR GRILLE FRAME CLIP	\$	<i>na</i>	52.00	
1SET	RADIATOR GRILLE SCREW	\$	<i>na</i>	16.00	
1	FRONT LH DOOR STICKER 'Trans-Cab'	\$	<i>na</i>	80.00	
1	FRONT LH DOOR STICKER 'Classic'	\$	<i>na</i>	80.00	
TOTAL		\$		1,882.88	

TOTAL PARTS	\$	47,354.57
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LABOUR

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	6,000.00	<i>5001</i>
To transfer of front bumper fittings, attachment and perform water seepage test.	\$	380.00	<i>na X</i>
To transfer of front fender fittings, attachment and perform water seepage test.	\$	380.00	<i>na X</i>
To transfer of front windscreen fittings and conduct water seepage test.	\$	170.00	<i>na X</i>
To check steering geometry and computer wheel alignment	\$	220.00	<i>na X</i>
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	380.00	<i>na X</i>
To transfer of tire, rim and on wheel balancing.	\$	170.00	<i>na X</i>
Putty and spray painting of the affected portion.	\$	6,000.00	<i>6601</i>
To transfer of bonnet fittings, attachment and perform water seepage test.	\$	380.00	<i>na X</i>

Trans-cab Auto Services Pte Ltd

AAD1906-120

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CO./GST Reg. No. 201019626G

SHC 5426L

To remove and renew power steering pump, oil cooler pipe and final checking and testing.	\$	<i>na</i> 440.00	X
To Check Electrical Lighting Concerned.	\$	170.00	<i>15%</i>
To rust-proofing of the affected areas.	\$	170.00	<i>60%</i>
To apply paint protection system (PPS) maintain and enhancement	\$	<i>na</i> 380.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	<i>4</i> 380.00	X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	<i>4</i> 380.00	X
To transfer of front door fittings, attachment and perform water seepage test.	\$	<i>4</i> 380.00	X
To pull and jack out chassis frame and correct it to symmetrical position with the aid of hydraulic pneumatic jack.	\$	<i>4</i> 380.00	X
TOTAL	\$	16,760.00	
Over All Total	\$	64,114.57	

LUMP SUM (REPAIR DAY)*20 days**2 1/2 days*

LKIC Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	5HC5426L
Vehicle to be Exported:	Yes
Intended Deregistration Date:	12 Jun 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8839C002082
Chassis No.:	VF1ABL15AUC279847
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	19 Nov 2014
First Registration Date:	19 Nov 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Nov 2022
PARF Rebate Amount:	\$9,373.00
Intended COE Rebate Details	
COE Expiry Date:	18 Nov 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$51,337.00
COE Rebate Amount:	\$22,032.00
Total Rebate Amount:	\$31,405.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 12 Jun 2019.

OK

◀ Service Request Details

Claim
S9M01QP4

Reference
None ✎

Loss Date
June 12, 2019

Report Date
Jun 14, 2019 2:41:31 PM

Request Date
June 14, 2019

Due Date
June 21, 2019

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

P: Kenng

T: 3:53pm

V: IN

E: ✓

Actions

Next Step
Agree to perform service

Insured

Vehicle Information

Incident Vehicle Registration #

SHC5426LJ

Make

TPVD RENAULT

Model

LATTIUTUE

Service Address

...

Primary Contact

TRANS-CAB SERVICES PTE LTD

SG, Singapore

Claim Handler

DHAKAL Raghav

Contact only through email

raghav.dhakal@axa.com.sg

Additional Instructions

GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 14 June, 2019 1:52 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: CS A Team; Admin A
Subject: Third Party Direct settlement for APWs (TRANS-CAB) - Accident Involving SHC5450R (OI : AXA - TBA) AND SHC5426LJ (TP : LKK REF - CC3/ASM19010556/Kpa3) on 12/06/2019
Attachments: TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf
Categories: Shekhar

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5426L at M/s Trans-cab Auto Services Pte Ltd (Ang Mo Kio) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly assist to assign this case to LKK.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: claims <claims@transcab.com.sg>
Sent: Monday, 29 July 2019 11:51 AM
To: Hsiao Tong (LKKAuto)
Cc: transcab_avaclaims@ava-ins.com
Subject: RE: ACCIDENT INVOLVING SHC 5450R(AXA) AND SHC 5426L ALONG/AT T2 AIRPORT TAXI QUEUE ON 12/06/2019 -- AAD1906-119
Attachments: AAD1906-119 - DRIVER IC.pdf

Dear Hsiao Tong

As per your requested.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Sunday, 28 July, 2019 8:59 AM
To: 'claims@transcab.com.sg' <claims@transcab.com.sg>
Cc: transcab_avaclaims@ava-ins.com
Subject: RE: ACCIDENT INVOLVING SHC 5450R(AXA) AND SHC 5426L ALONG/AT T2 AIRPORT TAXI QUEUE ON 12/06/2019

Dear Sirs/Mdm,

We refer to the above matter.

As per AXA instruction, we would like to request a copy of your hirer's driving license for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 25 June 2019 12:16 PM

To: claims@transcab.com.sg

Cc: transcab_avaclaims@ava-ins.com

Subject: ACCIDENT INVOLVING SHC 5450R(AXA) AND SHC 5426L ALONG/AT T2 AIRPORT TAXI QUEUE ON 12/06/2019

25 JUNE 2019

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC3/ASM19010556/Kpa3

YOUR REF : P1680520 (SHC 5450R)

ACCIDENT INVOLVING SHC 5450R(AXA) AND SHC 5426L ALONG/AT T2 AIRPORT TAXI QUEUE ON 12/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from TRANS-CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHC 5426L against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle opened door and collided onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to

us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.

www.avg.com



<TP - Mandate IA> - S9M01QP4 [ACCIDENT INVOLVING SHC 5450R(OI) & SHC 5426L(TP) ON 12/06/2019]

Type

🔍 Question

Message

Liability: 100%. Insured driver opened door and collided with third party taxi. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$4,917.45(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 28 June 2019

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 28/6/2019

Survey Details:

Date of loss	12-Jun-19
Date of appointment	13-Jun-19
Date of survey	13-Jun-19
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC 5426L
Make and Model	RENAULT LATITUDE 2.0L DCI - 1995cc
Date of registration	19-Nov-14
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	64,114.57
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 3,788.66
Check items (estimate)	\$ -
Labour	\$ 1,235.00
Total	\$ 5,023.66
Lump Sum(if applicable)	\$ 4,000.00

Number of days for repair	2.5
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID opened door.

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	4,280.00	
Loss of use		NIL	no. of days
Loss of rental	\$	455.00	(3.5days x \$130.00)
Loss of income	\$	175.00	(3.5days x \$50.00)
LTA search fees	\$	7.45	
Others		NIL	
Proposed Total	\$	4,917.45	

◀ Service Request Details

Claim

S9M01QP4

Reference

CC3/ASM19010556/Kpa3 ✎

Loss Date

12 June 2019

Report Date

14 Jun 2019 2:41:31 PM

Request Date

19 July 2019

Due Date

14 June 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Make
TPVD RENAULT

Model
LATTIUTUE

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
SG, Singapore

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions
GIA NOT REPORTED

- Messages ¹
 - Invoices
 - History
 - Documents
 - Assessment
 - Metrics
 - Notes
-

New Message

TYPE



SENT

29/7/19 2:44 PM

FROM

WANG Peter

SUBJECT

Pls proceed DS with quantum as proposed

BODY

LOR is subject to rental agreement. TP Excess: \$50...

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

TYPE



SENT

23/7/19 10:09 AM

FROM

WANG Peter

SUBJECT

Pls get OI DL and proceed DS with quantum to be reviewed

BODY

OI driver is relief driver. TP Excess: \$5000.



TYPE



SENT

28/6/19 2:48 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

<TP - Mandate IA> - S9M01QP4 [ACCIDENT INVOLVING SHC
5450R(OI) & SHC 5426L(TP) ON 12/06/2019]

BODY

Liability: 100%. Insured driver opened door and co...



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 August 2019 8:58 AM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; claims@transcab.com.sg
Subject: Your Ref: AAD1906 - 120 (SHC5426L) *Our Ref: CC3/ASM19010556/Kpa3
[ACCIDENT INVOLVING SHC 5450R(AXA) & SHC 5426L ON 12/06/2019]
Attachments: EXPRESS SETTLEMENT FORM_SHC5426L.pdf

Your Ref: **AAD1906 - 120 (SHC5426L)**
Our Ref: CC3/ASM19010556/Kpa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 5450R(AXA) & SHC 5426L ON 12/06/2019

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,280.00
2. Loss of Rental (3days x \$96.99)	\$ 290.97
3. Loss of Income (3days x \$50.00)	\$ 150.00
TOTAL	\$ 4,720.97

Please duly sign the document enclosed and return to us (LKK) for our necessary action.

***Meantime, kindly provide after repair/after paint photos for SHC5426L.*

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1906-120

Your Ref : SHC5450R

Date : 09.July 2019

LKK

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5426L AND SHC5450R ON 12/06/19 04:55 PM ALONG CHANGI AIRPORT TERMINAL 2 TAXI QUEUE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,280.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>96.99</u> per day	\$	290.97
3.	Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	4,720.97

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver
Certificate of Insurance
Original final repair bill

Rental rate and mileage records
Authorization To Act
LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC3/ASM19010556/Kpa3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: DHAKAL RAGHAV

Date : 19-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 5450R	Veh. Inspected	SHC 5426L
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S9M01QP4	Excess (\$)	0.00
Assign From		Assign Date	13/06/2019

2. Vehicle Particulars & Condition

Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	VF1ABL15AUC279847	Colour	METALLIC WHITE / RED
Odometer	559881	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	GITI	9 mm
L/H Front Tyre	215/60 R16	GITI	9 mm
R/H Rear Tyre	215/60 R16	GITI	8 mm
L/H Rear Tyre	215/60 R16	GITI	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	12/06/2019	Inspection Date	13/06/2019
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2.500 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5426L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER COVER FRT (CONSISTENT)	BUCKLED	1,259.42	1,259.42
1	BUMPER SPOILER FRT (CONSISTENT)	SERVICEABLE	181.75	-
1	BUMPER ABSORBER FRT (CONSISTENT)	SERVICEABLE	394.68	-
1	BUMPER RETAINER FRT LH (CONSISTENT)	DISTORTED	151.41	151.41
1	BUMPER SUPPORT FRT (CONSISTENT)	SERVICEABLE	123.88	-
1	BUMPER UNDERTRAY FRT (CONSISTENT)	SERVICEABLE	472.83	-
1	BUMPER GRILLE LOWER FRT (CONSISTENT)	SERVICEABLE	266.80	-
1	BUMPER FOG LAMP GRILLE LH (CONSISTENT)	SERVICEABLE	207.21	-
1	BUMPER BEAM FRT (CONSISTENT)	TO REPAIR SEE LABOUR	914.08	-
1	HEADLAMP LH (CONSISTENT)	SERVICEABLE	1,184.43	-
1	HEADLAMP PANEL FRT LH (CONSISTENT)	TO REPAIR SEE LABOUR	152.15	-
1	FENDER PANEL FRT LH (CONSISTENT)	BENT	783.83	783.83
1	WHEELARCH FRT LH (CONSISTENT)	SERVICEABLE	278.84	-
1	FENDER BRACKET LOWER LH (CONSISTENT)	SERVICEABLE	15.79	-
1	FENDER INSULATOR LH (CONSISTENT)	SERVICEABLE	130.84	-
1	FRONT BRACE PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	177.22	-
1	RADIATOR GRILLE (CONSISTENT)	SERVICEABLE	1,707.78	-
1	RADIATOR GRILLE BADGE 'RENAULT' (CONSISTENT)	SERVICEABLE	225.36	-
1	RADIATOR GRILLE FRAME (CONSISTENT)	SERVICEABLE	1,353.75	-
1	FRAME FULL SUPPORT PANEL (CONSISTENT)	SERVICEABLE	615.90	-
1	FRAME FULL SUPPORT BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	89.79	-
1	BONNET (CONSISTENT)	BENT	1,941.63	1,941.63
1	BONNET INSULATOR (CONSISTENT)	SERVICEABLE	405.73	-
1	BONNET STRUT LH (CONSISTENT)	SERVICEABLE	88.61	-
1	BONNET STRUT RH (CONSISTENT)	SERVICEABLE	88.61	-
1	BONNET HINGE LH (CONSISTENT)	SERVICEABLE	348.31	-
1	BONNET HINGE RH (CONSISTENT)	SERVICEABLE	348.31	-
1	BONNET LOCK (CONSISTENT)	SERVICEABLE	305.48	-

Report Ref No. CC3/ASM19010556/Kpa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BONNET CABLE (CONSISTENT)	SERVICEABLE	119.19	-
1	BONNET CABLE COVER (CONSISTENT)	SERVICEABLE	161.03	-
1	BONNET SEAL OUTER (CONSISTENT)	SERVICEABLE	92.36	-
1	BONNET SEAL INNER (CONSISTENT)	SERVICEABLE	157.28	-
1	AIR CLEANER BOX (CONSISTENT)	SERVICEABLE	464.20	-
1	AIR CLEANER HOSE (CONSISTENT)	SERVICEABLE	175.85	-
1	AIR CLEANER LOWER (CONSISTENT)	SERVICEABLE	271.26	-
1	AUTO COMPUTER (CONSISTENT)	SERVICEABLE	5,032.17	-
1	INJECTION COMPUTER (CONSISTENT)	SERVICEABLE	4,706.30	-
1	RHD HYDRAULIC POWER (ROCK & PINION) (CONSISTENT)	SERVICEABLE	5,154.52	-
1	STEERING PUMP ELECTRIC L70Y (CONSISTENT)	SERVICEABLE	2,306.90	-
1	STEERING PINION RACK L70Y (CONSISTENT)	SERVICEABLE	4,413.11	-
1	LOWER ARM LH L70Y (CONSISTENT)	SERVICEABLE	685.76	-
1	KNUCKLE ARM LH L70Y (CONSISTENT)	SERVICEABLE	846.98	-
1	ABSORBER FRT LH L70Y (CONSISTENT)	SERVICEABLE	360.54	-
1	DRIVESHAFT LH (CONSISTENT)	SERVICEABLE	1,747.45	-
1	STABILIZER BAR FRT (CONSISTENT)	SERVICEABLE	604.65	-
1	DOOR PANEL FRT LH (CONSISTENT)	SERVICEABLE	2,844.66	-
1	DOOR MIRROR ASSY LH (CONSISTENT)	SERVICEABLE	1,483.40	-
1	WHEEL HOUSING PANEL FRNT LH (CONSISTENT)	SERVICEABLE	4,682.09	-
	LESS 10% DISCOUNT		-5,052.42	-413.63
			45,471.70	3,722.66
	SPECIAL NETT ITEMS			
1	BUMPER CLIP FRT (SN) (CONSISTENT)	NECESSARY	66.00	66.00
1	BUMPER BRACKET CLIP FRT LH (SN) (CONSISTENT)	NOT NECESSARY	12.00	-
1	BUMPER SUPPORT CLIP FRT LH (SN) (CONSISTENT)	NOT NECESSARY	10.50	-
1	BUMPER GRILLE LOWER CLIP (SN) (CONSISTENT)	NOT NECESSARY	69.00	-
1	SET FRAME FULL SUPPORT PANEL CLIP (SN) (CONSISTENT)	NOT NECESSARY	70.00	-
2	FRAME FULL SUPPORT PANEL NUT (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
2	FRAME FULL SUPPORT PANEL STUD (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	WHEELARCH CLIP FRT LH (SN) (CONSISTENT)	NOT NECESSARY	30.50	-

Report Ref No. CC3/ASM19010556/Kpa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT LEFT TYRE (SN) (CONSISTENT)	SERVICEABLE	300.00	-
1	FRONT LEFT TYRE RIM (SN) (CONSISTENT)	SERVICEABLE	380.00	-
1	SET FRONT LICENCE PLATE WITH HOLDER (SN) (CONSISTENT)	SERVICEABLE	80.00	-
1	WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	253.80	-
1	FRONT WINDSCREEN MOULDING (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
1	FRONT WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
6	BONNET INSULATOR CLIP L70Y (SN) (CONSISTENT)	NOT NECESSARY	7.30	-
2	BONNET STRUT L70Y (SN) (CONSISTENT)	SERVICEABLE	88.61	-
2	BONNET CABLE CLIP L70Y (SN) (CONSISTENT)	NOT NECESSARY	6.31	-
2	BONNET CABLE COVER SCREW L70Y (SN) (CONSISTENT)	NOT NECESSARY	10.85	-
1	SET RADIATOR GRILLE FRAME CLIP (SN) (CONSISTENT)	NOT NECESSARY	52.00	-
1	SET RADIATOR GRILLW SCREW (SN) (CONSISTENT)	NOT NECESSARY	16.00	-
1	FRONT LH DOOR STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
1	FRONT LH DOOR STICKER 'CLASSIC' (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
			1,882.87	66.00
	LABOUR			
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF BUMPER BEAM FRT, HEADLAMP PANEL FRT LH, FRONT BRACE PANEL AND FRAME FULL SUPPORT BRACKET.		6,000.00	500.00
	TO TRANSFER OF FRONT BUMPER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE.	NOT NECESSARY	380.00	-
	TO TRANSFER OF FRONT FENDER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO TRANSFER OF FRONT WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-

Report Ref No. CC3/ASM19010556/Kpa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		6,000.00	660.00
	TO TRANSFER PF BONNET FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO REMOVE AND RENEW POWER STEERING PUMP OIL, COOLER PIPE AND FINAL CHECKING AND TESTING.	NOT NECESSARY	440.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	15.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	60.00
	TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT.	NOT NECESSARY	380.00	-
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH, TO FACILITATE REPAIR.	NOT NECESSARY	380.00	-
	TO DISMANTLE AND REFIT FRONT END SUSPENSION, UNDERCARRIAGE PARTS, FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
	TO TRANSFER OF DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO PULL AND JACK OUT CHASSIS, FRAME AND CORRECT IT TO SYMMETRICAL POSITION WITH THE AID OF HYDRAULIC PNEUMATIC JACK.	NOT NECESSARY	380.00	-
			16,760.00	1,235.00
GRAND TOTAL			64,114.57	5,023.66
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC3/ASM19010556/Kpa3s2

KONG SENG CHEONG

Licensed Appraiser

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