

ASS. REC. BY:

REF: CS/INC19010544/71vd30

Special Instruction:

Surveyor: Taufiq

## ASSIGNMENT (Office)

From (Person): Cynthia Ang of INC Date/Time: 4/6/19 @ 9.51 am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: PC 8628G Insured: GBB9494P

at Workshop m/s One line motorwaxes Tel: 93533081 / 97387076  
of 11 old Tuck Road

Policy No: Claim No: 11/1011 852-002

Sum Insured: Excess:

Make of Veh: D.O.A. 17/09/2018  
(Client's Record)

Insp: 11 tras Ave #06-02/03

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: Person Contacted: Vehicle IN/OUT

Date/Time	Action/Instruction
	Estimate / <input checked="" type="checkbox"/>
	Calling Since 4/6/19 - phone is not Reachable and no reply from emails either. informed Cynthia Ang from NTUC.
	PC 8628G-X
	GBB 9494P- NA/INC11019585/w/jl D.O.A. 23/9/2011
25/6/19	LS \$2900 confirmed by email (Ref 3144, 570)

Signature

Tayyib

REF:

INCL

# ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP: / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Sydney

Date / Time

Action / Instruction

97461868

W/s will e-mail GIA.

RECEIVED 25 JUN 2019

Veh No:

PC 86289

Yt Regn:

17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

King long

C.C.

-6691

Colour:

White

A/C:

Insured / Std / NI / NA

Sp. Reading:

101870

T/Radio:

Insured / Std / NI / NA

Eng/No:

LA 6RIFSH 2HB 402229

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

11R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

8

mm

R/Bal:

8/8

mm

L/Bal:

8

mm

L/Bal:

8/8

mm

D.O.A.

D.O.A.

13/6/190 2pm

Survey held at

One line motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

should be checked  
it has bag close #06-02

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 25/6 - typist

Report Format:

TP

Lump Sum / I.B.I: (\$

2900f

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

250

Transportation:

: G + RS, SI

: Photos

: Others

TOTAL

250

**Nivitha (LKK Auto)**

**From:** Cynthia Ang <Cynthia.Ang@income.com.sg>  
**Sent:** Tuesday, 4 June 2019 9:51 AM  
**To:** 'assignments@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Teng Ken Leong; Thio Tse Kiat; Cynthia Ang  
**Subject:** TP CASES FARMED OUT TO LKK ON 04/06/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Quek Swee Keng	MT/1047395-001	SHD2157C	PRIME AUTO CLAIMS SERVICE PTE LTD	6 BENOI PLACE	Chrissy / 6861 0908		SKJ3337B	31/05/2019	
2	Cyndie Yong	MT/1044568-002	SHD2989T	PRIME AUTO CLAIMS SERVICE PTE LTD	6 BENOI PLACE	Chrissy / 6861 0908		FBC3857K	13/05/2019	
3	Wo Jessie	MT/1047390-001	SHD2480T	PRIME AUTO CLAIMS SERVICE PTE LTD	6 BENOI PLACE	Chrissy / 6861 0908		SGG2155D	03/06/2019	
4	Charlotte Chew	MT/1037523-001	YP8640U	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD	3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457	Janice Chang / 62686183		XD9743A	20/03/2019	After 10am
5	Azhari	MT/1047469-001	SKD2239P	AUTO INSURE PTE LTD	6 MARSILING LANE	SAM / 31572628		SLQ1888S	30/05/2019	
6	Eric Tang	MT/1047352-002	SLL6400J	AUTO INSURE PTE LTD	6 MARSILING LANE	Sam Goh / 9743 6363		SKR3762P	02/06/2019	
7	Serene Lim	MT/1047289-001	SJT452E	AUTO WHEELS MOTOR WORKS	No.1 BUKIT BATOK CRESCENT #02-40	Louis Ong / 91928963		GZ9173E	28/05/2019	
8	Muhammad Airwan	MT/1011852-002	PC8628G	ONE LINE MOTORWORKS TRADING	11 OLD TUCK ROAD	Ms Penny / 93533081		GBB9494P	17/09/2018	
9	Serene Lim	MT/1046034-002	SGS4984B	PRO-JEX V2D MOTOR PTE LTD	25 KAKI BUKIT ROAD 4 #03-93 SYNERGY @ KB	Edmund / 8668-7666		SGK2531E	24/05/2019	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Cynthia Ang  
Admin Assistant  
Motor Insurance  
T +65 6430 7900  
[www.income.com.sg](http://www.income.com.sg)



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PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

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### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	9925H
<b>Vehicle Details</b>	
Vehicle No.:	PC8628G
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jun 2019
Vehicle Make:	KING LONG
Vehicle Model:	XMQ6117K5 AUTO
Primary Colour:	Multi-Colour
Manufacturing Year:	2017
Engine No.:	ISB67E528522269757
Chassis No.:	LA6R1FSH2HB402229
Maximum Power Output:	-
Open Market Value:	\$103,718.00
Original Registration Date:	22 Dec 2017
First Registration Date:	22 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,186.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	21 Dec 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$58,036.00
COE Rebate Amount:	\$49,393.00
<b>Total Rebate Amount:</b>	<b>\$49,393.00</b>

The information contained herein is correct as at 17 Jun 2019

OK

> [Back to OneMotoring](#)

### Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	PC8628G		
Vehicle Type :	Z20 - Private Hire (Chauffeur) Bus/Coach/Minibus		
Vehicle Attachment 1 :	Air-Conditioned		
Vehicle Scheme :	Public Service Vehicle (Others)		
Vehicle Make :	KING LONG		
Vehicle Model :	XMQ6117K5 AUTO		
Chassis No. :	LA6R1FSH2HB402229		
Propellant :	Diesel		
Engine No. :	ISB67E528522269757		
Engine Capacity :	6691 cc		
Maximum Power Output :	-		
Maximum Laden Weight :	14800 kg		
Unladen Weight :	10560 kg		
Year Of Manufacture :	2017		
Original Registration Date :	22 Dec 2017		
Lifespan Expiry Date :	21 Dec 2037		
COE Category :	C - Goods Vehicle & Bus		
Quota Premium :	\$58,036.00		
COE Expiry Date :	21 Dec 2027		
Road Tax Expiry Date :	21 Jun 2019		
Inspection Due Date :	21 Dec 2019		
Intended Transfer Date :	17 Jun 2019		
CO2 Emission :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
The current road tax expiry is 21 Jun 2019. You may renew the road tax from 22 Mar 2019 with all pre-requisite(s) fulfilled. If the road tax is renewed after 21 Jun 2019, late renewal fee(s) will be imposed. Please use <a href="#">Enquire Road Tax Payable</a> to check on the late fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable (From 22 Jun 2019 to 21 Dec 2019)			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	382.00	-	382.00
Total Amount Payable :			407.00
Amount Payable (From 22 Jun 2019 to 21 Jun 2020)			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	830.00	-	830.00
Total Amount Payable :			855.00
Message			
From 18 Feb 2019, the Government has further reduced the annual special tax by \$100 and \$850 for diesel and diesel-hybrid cars and taxis respectively. The Government will also grant road tax rebates for diesel and diesel-hybrid buses and goods vehicles for a 3-year period from 1 Aug 2019. The current enquiry result does not include the revised special tax reduction and road tax rebate commencing 1 Aug 2019. Please refer to the <a href="#">Press Release</a> for more information.			

You may print this page for reference.

OK

Print

**Veron Chen (LKKAuto)**

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**From:** Penny Loo <penny.onelinemotorworks@gmail.com>  
**Sent:** Monday, 17 June 2019 10:06 AM  
**To:** Admin-D (LKKAuto)  
**Subject:** Re: PC8628G DOA: 17/9/2019  
**Attachments:** 20190617095725.pdf

Hi,

Kindly refer to attached GIA report.

Regards,  
Tricia

On Fri, Jun 14, 2019 at 11:48 AM Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Tricia,

Kindly assist to provide me the GIA report for PC 8628G.

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Penny Loo [mailto:[penny.onelinemotorworks@gmail.com](mailto:penny.onelinemotorworks@gmail.com)]  
**Sent:** Thursday, 13 June 2019 2:51 PM

To: Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

Subject: Re: PC8628G DOA: 17/9/2019

Hi,

You can contact me at 63395885 or 97387076.

Regards,

Tricia

On Thu, Jun 13, 2019 at 2:46 PM Penny Loo <[penny.onelinemotorworks@gmail.com](mailto:penny.onelinemotorworks@gmail.com)> wrote:

Hi,

our workshop have shift to 11 Tuas Bay Close Singapore 637765 #06-02/03.

You can contact Sayhong 97461868.

Regards,

Tricia

On Thu, Jun 13, 2019 at 2:15 PM Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Penny,

Can I get your contact number ? my surveyor is there now but unable to find the vehicle. Or can you give me a call now at 6841 1972 ? very urgent

Best Regards,

G.Nivitha | Admin



**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Penny Loo [<mailto:penny.onelinemotorworks@gmail.com>]  
**Sent:** Thursday, 13 June 2019 11:49 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** Re: PC8628G DOA: 17/9/2019

Hi,

The survey can be done today before 4pm.

Regards,

Tricia

On Thu, Jun 13, 2019 at 11:13 AM Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)> wrote:

Dear Sir/Mdm,

Noted with thanks.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTSurvey [mailto:[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)]

**Sent:** Thursday, 13 June 2019 11:09 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Penny Loo' <[penny.onlinemotorworks@gmail.com](mailto:penny.onlinemotorworks@gmail.com)>;  
assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: PC8628G DOA: 17/9/2019

Dear LKK,

ONE LINE MOTORWORKS TRADING, located at 11 OLD TUCK ROAD 597649

Warmest Regards

**Hazalya Bte Ibrahim**  
Admin Assistant

Motor Department

T +65 6430 7902

[www.income.com.sg](http://www.income.com.sg)



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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Thursday, 13 June 2019 11:02 AM  
**To:** 'Penny Loo' <penny.onelinemotorworks@gmail.com>; assignments <assignments@lkkauto.com>  
**Cc:** MTSurvey <MTSurvey@income.com.sg>  
**Subject:** RE: PC8628G DOA: 17/9/2019

Dear Penny,

May we arrange today for the survey ?

And may I have your workshop address as well.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTSurvey [mailto:MTSurvey@income.com.sg]  
**Sent:** Wednesday, 12 June 2019 4:39 PM  
**To:** Penny Loo <penny.onelinemotorworks@gmail.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: PC8628G DOA: 17/9/2019

Dear LKK,

Please assist

Warmest Regards

**Hazalysa Bte Ibrahim**  
Admin Assistant

Motor Department

T +65 6430 7902

[www.income.com.sg](http://www.income.com.sg)



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in

**From:** Penny Loo [<mailto:penny.onelinemotorworks@gmail.com>]

**Sent:** Wednesday, 12 June 2019 4:15 PM

**To:** MTSurvey <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)>

**Subject:** Re: PC8628G DOA: 17/9/2019

Hi,

Kindly arrange for a survey for PC8628.

Regards,

Tricia

On Mon, Jun 3, 2019 at 3:03 PM MTSurvey <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)> wrote:

Dear Workshop,

Thank you for contacting the NTUC Income Survey Team.  
The Physical Survey appointment will be arranged on 04/06/19

Warmest Regards

**Hazalya Bte Ibrahim**  
Admin Assistant

Motor Department

T +65 6430 7902

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in

**From:** Penny Loo [<mailto:penny.onelinemotorworks@gmail.com>]  
**Sent:** Monday, 3 June 2019 2:08 PM  
**To:** MTSurvey <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)>  
**Subject:** PC8628G DOA: 17/9/2019

Hi Sir/ Mdm,

Kindly refer to attached.

Regards,

Tricia

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Disclaimer

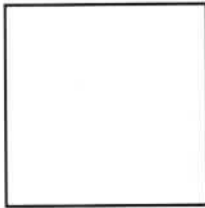
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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 17/09/2018 11:19  
Date Of Accident 17/09/2018 07:55  
Exact Location Of Accident JOO KOON CIRCLE  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number PC8628G  
**Insured/Policyholder**  
Name Of Registered Owner TIONG HENG TRANSPORT PTE LTD  
Co Reg No 201329925H  
Email Address NOEMAIL  
Mobile Phone No (LOCAL) +65-84001832  
Alternative Phone No OFFICE-84001832

### Vehicle Particulars

Manufacturer KING LONG  
Model BUS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

### Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5070373317-03

Cover Note Number

### Driver

Name of Driver SHEN YUQIN

Passport No/FIN G5240835R

Date Of Birth 02/03/1964

Occupation OUTDOOR

Date Of Driving Pass 17/02/2012

Driving Experience 6 YEARS AND 7 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-84001832

Fax Number

Contact Number

Email Address NOEMAIL

Address \_\_\_\_\_  
Postcode \_\_\_\_\_  
Was driver an employee of the Insured's Company YES  
If No, Relationship of the Driver with the Insured \_\_\_\_\_  
Vehicle Registration Number of Driver's Own Vehicle \_\_\_\_\_  
Insurance Company of Driver's Own Vehicle \_\_\_\_\_

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles involved in the accident \_\_\_\_\_  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance?  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 43

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station \_\_\_\_\_  
Was notice of intended Prosecution given? NO  
If Yes, against whom? \_\_\_\_\_

#### Circumstances of Accident

WHEN I WAS MAKING A RIGHT TURN TO JOO KOON CIRCLE. A VEHICLE ON MY LEFT SIDE ALSO TURNING, CAME AND HIT ONTO THE FRONT LEFT PORTION OF MY VEHICLE.

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBB9494P  
Vehicle Make/Model/Colour \_\_\_\_\_  
Details Of Properties \_\_\_\_\_  
Vehicle Category COMMERCIAL VEHICLE  
Name of Driver \_\_\_\_\_  
NRIC/Passport Number \_\_\_\_\_  
Contact Number \_\_\_\_\_  
Address \_\_\_\_\_  
Postcode \_\_\_\_\_  
Insurance Company Name \_\_\_\_\_  
Nature Of Damage \_\_\_\_\_  
No. Of Passenger (Including Driver) \_\_\_\_\_



Celine Fong (LKKAUTO)

**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 14 June 2019 3:09 PM  
**To:** 'Ng, Sharon'; SUR  
**Cc:** assignments  
**Subject:** RE: OD claim - PC6572X CLMOMVC000003444 DOA: 23/08/2018

Dear Sharon,

Thank you for the email.

Dear Shiau Chan,

Kindly assist

**FYNA Our Ref : CS/GA18016378/Gqd3ez**

Best Regards,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Ng, Sharon [mailto:Sharon.Ng@sg.gaiq.com]  
**Sent:** Friday, 14 June 2019 3:05 PM  
**To:** Li Lewei <LilLewei@goldbell.com.sg>  
**Cc:** 'LKK Assignments' <assignments@lkkauto.com>  
**Subject:** RE: OD claim - PC6572X CLMOMVC000003444 DOA: 23/08/2018

Hi LKK

We do not seem to have received your report and invoice. Please re-send if sent before.

Thanks and Regards

**Sharon Ng,** Assistant Manager | Claims, P&C | P. +65 6804 7845 | F. +65 6235 3354 | sharon.ng@sg.gaiq.com

**GREATAMERICAN**  
INSURANCE COMPANY

**Claims Division** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

*Shen Yu @ in*  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

REPORTING CENTRE (VAC)  
511 Bukit Batok St 23  
Singapore 650545  
Tel: 6567 8427 / 6560 3312  
Fax: 6569 0722  
Email: vacbb@singnet.com.sg  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

IDAC BUKIT BATOK (VAC)

IDAC BUKIT BATOK (VAC)

### DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature \_\_\_\_\_

**Date & Time:**

shen yu di

Driver's Signature

(If driver is not the policyholder)

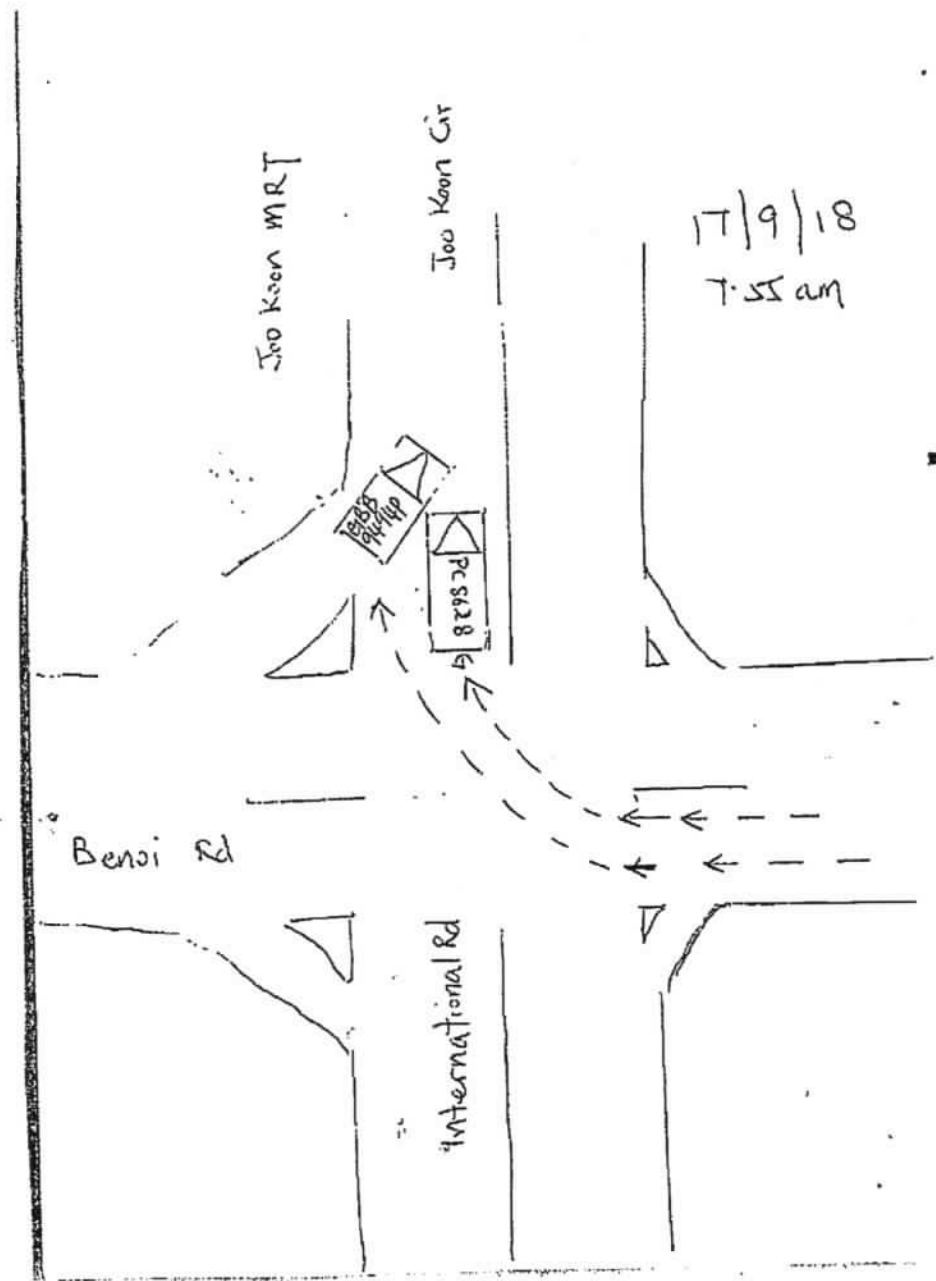
**Date & Time:**

511 Bukit Batok St 25  
Singapore 659545  
Tel: 6567 9117 / 6560 3312  
Fax: 6565 0722  
E-mail: [eachbit@singnet.com.sg](mailto:eachbit@singnet.com.sg)

Reporting Centre Personnel's Signature

**Name:**

NRIC/FIN No.:



# ONE LINE MOTORWORKS TRADING

11 Old Toh Tuck Road, SINGAPORE 597649  
Tel/FAX: 6465 3365  
Email : penny.onelinemotorworks@gmail.com

18/9//2018

NTUC Income Insurance Co-operative Ltd  
To : Attending Surveyor

BY HAND

Dear Sirs ,

**THIRD PARTY CLAIM - REPAIR ESTIMATE FOR PC 8628 G**  
**TRAFFIC ACCIDENT ON 17/9/2018 INVOLVING PC 8628 G AND GBB 9494 P ALONG**  
**JOO KOON CIRCLE.**

We append below our repair estimate for PC 8628 G.

Parts required :-

1 pc Front left headlamp  
1 pc Front bumper

Less 10% trade discount

\$ 960.00 X nn.  
\$4200.00 Cra ✓  
\$5160.00  
\$ 516.00  
\$4644.00

Labour charges :-

- a. To putty and spray painting on front bumper and front left vertical panel and all affected accident parts.  
b. To cut/knock/straighten all necessary parts including repairing and changing of all damaged parts and align same.  
c. To check wiring system including adjusting of headlamp alignment.

\$ 800.00 500

\$ 600.00 450

\$ 50.00 30

Total repair cost

\$6044.00 3680  
4592900  
6094

Note :- This estimate is based on visible damage only. Should any hidden parts and/or labour charges required during works in progress , insurer and/or their surveyor will be notified accordingly.

## ONE LINE MOTORWORKS TRADING



DAILY BUSINESS (h/p 96662662)  
Claims Consultant

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tan Jiah 97495749/  
WP 67418434  
13/6/19 @ 330 pm.

Lumpsum  
Resurvey after repair

03 days

sure lkkauto.com

\*To check part price

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 25 June 2019 3:54 PM  
**To:** 'Penny Loo'; SUR  
**Subject:** RE: PC8628G DOA: 17/9/2018

Dear Tricia,

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to NTUC INCOME

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Penny Loo <penny.onlinemotorworks@gmail.com>  
**Sent:** Tuesday, 25 June 2019 3:45 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** Re: PC8628G DOA: 17/9/2019

Hi Veron,

We accept the offer of Lump Sum \$2900/- @ 3 working days.

Regards,  
Tricia

On Tue, Jun 25, 2019 at 12:20 PM Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Penny,

WITHOUT PREJUDICE

Offer Lump Sum \$2900/- @ 3 working days.

Please check and confirm

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Penny Loo <[penny.onlinemotorworks@gmail.com](mailto:penny.onlinemotorworks@gmail.com)>

**Sent:** Monday, 24 June 2019 5:02 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Re: PC8628G DOA: 17/9/2019

Hi,

The repair is done.

Regards,

Tricia



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19010544/T1vd3e2

73 BRAS BASAH ROAD  
#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 03-07-2019



ATTN : MUHAMMAD AIRWAN

Code: INC

#### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 9494P	Veh. Inspected	PC 8628G
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1011852-002	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	04/06/2019

#### 2. Vehicle Particulars & Condition

Make & Model	KING LONG	c.c	6691
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	LA6R1FSH2HB402229	Colour	WHITE
Odometer	101810 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

#### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	11 R22.5	MICHELIN	8 mm
L/H Front Tyre	11 R22.5	MICHELIN	8 mm
R/H Rear Tyre	11 R22.5 (D)	MICHELIN	8/8 mm
L/H Rear Tyre	11 R22.5 (D)	MICHELIN	8/8 mm

#### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.  
DAMAGES SEE DETAILS.

#### 5. General Information

Accident Date	17/09/2018	Inspect Date / Time	13/06/2019 ( 02:00 PM )
Survey held at	ONELINE MOTORWORKS-11 TUAS AVE#06-02/03		
Repairer	-		

#### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

#### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 8628G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT LEFT HEADLAMP	NOT NECESSARY	960.00	-
1	FRONT BUMPER	CRACKED	4,200.00	3,000.00
	LESS 10% DISCOUNT		-516.00	-300.00
			4,644.00	2,700.00
	<b><u>LABOUR</u></b>			
	TO PUTTY AND SPRAY PAINTING ON FRONT BUMPER AND FRONT LEFT VERTICAL PANEL AND ALL AFFECTED ACCIDENT PARTS.		800.00	500.00
	TO CUT / KNOCK / STRAIGHTEN ALL NECESSARY PARTS INCLUDING REPAIRING AND CHANGING OF ALL DAMAGED PARTS AND ALIGN SAME.		600.00	450.00
	TO CHECK WIRING SYSTEM INCLUDING ADJUSTING OF HEADLAMP ALIGNMENT.		50.00	30.00
			1,450.00	980.00
	<b>GRAND TOTAL</b>		<b>6,094.00</b>	<b>3,680.00</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>			<b>2,900.00</b>

Report Ref No. CS/INC19010544/T1vd3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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