## Asher Sng (LKKAuto)

**From:** Asher Sng (LKKAuto)

**Sent:** Monday, 19 August 2019 12:18 PM **To:** 'EVERSENAUTO@SINGNET.COM.SG'

**Subject:** RE: accident involving with your insured policy holder. \*\*\* LKK REF:

CC4/EGI19010530/Aea3

## <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

**From:** EversenAuto [mailto:eversenauto@singnet.com.sq]

**Sent:** Wednesday, 12 June, 2019 12:01 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

Subject: accident involving with your insured policy holder.

Dear Sir Mdm

Please be informed accident involving with your insured policy vehicle.

Your insured vehicle reg no : XD 3942 G driven by mr ONG AH LENG

Our clients vehicle : SKS 7754 G

Date and time : 30/05/2019 08.40 hrs

Location : along serangoon road

Attached SAS reports and our estimated repair bill for your kind attention.

Kind arrange your representative to inspect our damaged vehicle at below mentioned address.

Thank you & best regards

Tan T S

## **EVER SEN AUTO SERVICE**

BLK 3022A, UBI ROAD 1, #01-49 SINGAPORE 408716

TEL: 6743 7111 FAX: 6748 9611 EMAIL: <a href="mailto:eversenauto@singnet.com.sg">eversenauto@singnet.com.sg</a>