Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 13 June, 2019 7:57 PM **To:** phoebe.xie@ergo.com.sq

Cc: 'ERGO Insurance Pte. Ltd. (Claims Department)'; CS A Team; Admin A; Asher Sng

(LKKAuto)

Subject: RE: accident involving with your insured policy holder. *** LKK REF:

CC4/EGI19010530/ea3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

EGI ref: TBA

LKK REF: CC4/EGI19010530/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref. for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 13 June, 2019 10:28 AM

To: phoebe.xie@ergo.com.sg; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>

Subject: RE: accident involving with your insured policy holder.

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Wednesday, 12 June 2019 5:04 PM

To: SUR (sur@lkkauto.com) <sur@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>

Subject: FW: accident involving with your insured policy holder.

Dear LKK,

Please survey vehicle, thank you.

Warmest Regards, Phoebe Jay Xie ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985
DID.: +65 6829 9191
phoebe.xie@ergo.com.sg

From: EversenAuto [mailto:eversenauto@singnet.com.sg]

Sent: Wednesday, 12 June, 2019 12:01 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: accident involving with your insured policy holder.

Dear Sir Mdm

Please be informed accident involving with your insured policy vehicle.

Your insured vehicle reg no : XD 3942 G driven by mr ONG AH LENG

Our clients vehicle : SKS 7754 G

Date and time : 30/05/2019 08.40 hrs

Location : along serangoon road

Attached SAS reports and our estimated repair bill for your kind attention.

Kind arrange your representative to inspect our damaged vehicle at below mentioned address.

Thank you & best regards

Tan T S

EVER SEN AUTO SERVICE

BLK 3022A, UBI ROAD 1, #01-49

SINGAPORE 408716

TEL: 6743 7111 FAX: 6748 9611 EMAIL: eversenauto@singnet.com.sg



