

INS. CASE OWNER:

KA

CC 4, Asm 190 10529, Kgaz

LKK:

IDAC:

12372

Surveyor:

Ker

DOI:

ASSIGNMENT

12/6/19

Date / Time:

13/6/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKJ 1197B

Claim No.:

S9M01Q11

Name of Insured:

WOO CHAN Hing.

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

21/1/19

Place of Accident:

Is driver the owner?

(YES NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT YES NO ; TP GIA REPORT YES NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability: % Final ? Yes / No

SMH 5490P



INSRS:

WSP:

Tel:

Liability:

RMKS:

Extreme Pmt



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
	SMH 5490P - X	Non-Reporting ltr (1st):	
	SKJ 1197B - C/L (AXA 1600 1757/111637; 15A 27/1/16)	Non-Reporting ltr (2nd):	
	- V/L 1600 1690/122	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by: Kenneth
FINALIZATION	Date/Time:	Confirm with:	Confirm by: Kenneth
Repair Cost: PIP	S\$ 640.00	(2 days) Reduction: \$1267.65 % 66	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 4/3/2020	Confirm with: Carmen	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	15
Repair Cost: (W/SSA)	S\$ 684.80		
Loss of Rental (LOR):	S\$ -	(days)	
Loss of Use (LOU):	S\$ 150.00	(\$ 50 x 3 days)	
Loss of Income (LOI):	S\$ -	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	<input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	S\$ 7.45		
Medical:	S\$ -		
Disbursement:	S\$ -	(e.g. Tow/Independent)	
Legal Cost:	S\$ -		
Total:	S\$ 832.25	Global Sum S\$: 850.00.	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$ 850.00	Name 1: Extreme Performance Pte Ltd	
Payee 2: (Strike if N.A.)	S\$ -	Name 2:	
Payee 3: (Strike if N.A.)	S\$ -	Name 3:	

X GIA

ASSIGNMENT

From: Date: 17.6.2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMH 5490P

at Workshop m/s: Eastern Performance

of 385 SN Ming Drive

Insurance:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: AAX 11.00 a.m

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$99k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / FR Seen: Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1.81 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SMH 5490P Yr Regn: 01, 19

Type: M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Pro C.C. 1797

Colour: M. Blue A/C: Insured / Std / NI / NA

Sp. Reading: 4242 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: ZVW50 8034828

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / R/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / Yoko or

Front

R/Bal. 9 mm

L/Bal. 9 mm

D.O.A. 2/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

c/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P = \$640 / 2 repair days

(Red. \$1267.67 / 66%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SMH 5490 P

Parts	(a) Cost / List Price Items	\$	650.20
	Plus/Less 25%	\$	162.55
	Total of Cost / List	\$	487.65
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost			
Labour		\$	1,420.00
Total		\$	1907.65

The above total will be subjected to 7% G.S.T.

Not Authorized

Penny Ate Pany

CHK Auto Care's Terms and Conditions for the Repair of the Vehicle:-

- To resurvey & inspect the vehicle before repair
- To display damaged parts before repair
- Parts prices subject to market fluctuations
- Third party claims will be made by the insured party
- The insured party must be present during the repair
- Repairs are subject to the availability of parts
- It is advised to the customer to check the vehicle after repair

Acknowledged by customer:

Signature:

Date:

Name of Surveyor : Kenneth

Company : CLK

Survey conducted on : 17/6/19 at

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor : Lc Date: 17/6/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
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Spare Parts

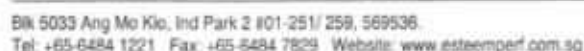
Vehicle No. : **SMH 5490 P**
Make & Model : **TOYOTA PRIUS**
Chassis No. : **ZVW508034828**

Submit By : **Carmen Lim**
Year Manufacture : **2016**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear bumper <i>✓</i>	1	\$497.50		<i>✓</i>
2	Rear bumper clip <i>✓</i>	10	\$40.00		<i>✓</i>
3	Rear bumper side retainer RH <i>✓</i>	1	\$112.70		<i>✓</i>
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Vehicle No. : SMH 5490 P Submit By : Carmen Lim
Make & Model : TOYOTA PRIUS Year of Manufacture : 2016

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.


<<

Service Request Details

Claim

S9M01QII

Reference

None 

Loss Date

2 May 2019

Report Date

13 Jun 2019 9:30:31 AM

Request Date

13 June 2019

Due Date

20 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

F: Carmen

T: 10:19a-m

V: out

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMH5490P

* PRIUS

PRIUS HYBRID 1.8 HATCHBACK

Service Address

...

Primary Contact/Insured

WOO CHANG HONG (WU CHANGHONG)
BLK 207 BISHAN STREET 23, #12-401, 570207, Singapore

ADMIN@ALFACREDIT.COM.SG

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions
NON-REPORTED

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

Catherine Chong (LKK Auto)

From: jenny chong <jenny@esteemperf.com.sg>
Sent: Wednesday, 12 June, 2019 6:55 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: carmen lim; serence ctc
Subject: REQUEST FOR PRI SURVEY SMH5490P
Attachments: SMH 5490P.PDF

Categories: Namrata

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for SIM LING YIM who has appointed the under-mentioned workshop to repair his motor vehicle no SMH 5490 P

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive Singapore 575718

Tel : 6566 2112 / 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer LKK to survey the car.

Thank you



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 June, 2019

WOO CHANG HONG (WU CHANGHONG)

BLK 207 BISHAN STREET 23
#12-401
SINGAPORE 570207

Dear Sir,

OUR REF : CC4/ASM19010529/ga3 // S9M01QII
YOUR REF : SKJ 1197B
ACCIDENT INVOLVING SKJ 1197B AND SMH 5490P ON 02/05/2019 ALONG/AT
BISHAN STREET 23

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 6/7/2019

Survey Details:

Date of loss	2-May-19
Date of appointment	13-Jun-19
Date of survey	17-Jun-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SMH5490P
Make and Model	TOYOTA PRIUS HYBRID 1.8S A
Date of registration	25-Jan-19
Parf Rebate	
Market Value	\$ 99,000.00
Parf Rebate	\$ 40,328.00
Nett Loss	\$ 58,672.00

Repair details:

Initial Estimate	1,907.65
------------------	----------

Proposed/Revised repair cost:

Parts	\$ -
Check items (estimate)	\$ -
Labour	\$ 640.00
Total	\$ 640.00
Lump Sum(if applicable)	\$ -

Number of days for repair	2
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

2 RECOMMENDED REPAIR DAYS + 1PRS = 3DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 684.80	W/GST
Loss of use	\$ 180.00	3days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 7.45	
Others	\$ -	
Proposed Total	\$ 872.25	



<MANDATE IA> - S9M01Q11 {ACCIDENT INVOLVING SKJ 1197B (OI) & SMH 5490P (TP) ON 02/05/2019}

Type

Question

Message

Liability: 100% OI change lane hit TP vehicle. Informed OI about TP claim and NCD issue. Agreed to settle at best. We seek your mandate at \$872.25 (claiming LOU). Mandate IA had been uploaded in Smartclaim.

Kindly let us have your approval/instruction. Thanks - Cecilia 06/07/2019

Reply



ESTEEM PERFORMANCE PTE LTD

Ulk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SKJ1197B
Claim Type: Third Party
Accident Date: 02/05/2019
TP Veh Reg No: SKJ1197B

Claim No: CER1301546
Final No: CIV1302024
Date: 03 Jul 2019
Policy No: DMPPHQ19-000904
Veh Reg No: SMH5490P
Make/Model: TOYOTA PRIUS
HYBRID 1.8S A
Chassis No: ZVW508034828
Engine No: 2ZR6893692
Reg. Date: 25/01/2019

Tax Invoice to Vehicle No :SMH5490P

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	640.00	
		640.00	640.00
Total			S\$ 640.00
Add GST @ 7%			44.80
Total Amount Payable			<u>S\$ 684.80</u>

TOTAL: SINGAPORE DOLLAR SIX HUNDRED EIGHTY FOUR AND CENTS EIGHTY ONLY

The above vehicle was surveyed by KENNETH on 17/06/2019

For Esteem Performance Pte Ltd

E. & O. E.



AUTHORISED SIGNATURE



Re:<MANDATE IA> - S9M01Q11 {ACCIDENT INVOLVING SKJ 1197B (OI) & SMH 5490P (TP) ON 02/05/2019}

Type

🔗 Question

Message

Hi, pls proceed as per mandate. TY.

Reply



ESTEEM PERFORMANCE PTE LTD

Blk 6033 Ang Mo Kio, Ind Park 2 #01-261/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SKJ 1197 B

Our Ref : CIV1302024 / SMH 5490 P

Date : 05-07-19

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

RE : ACCIDENT INVOLVING SMH 5490 P & SKJ 1197 B
ACCIDENT DATE 02.05.2019
ACCIDENT ALONG BISHAN STREET 23

We are the workshop for the owner of motor vehicle no : SMH 5490 P which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SKJ 1197 B we are submitting these claims for your consideration.

1	Cost of repair	S \$	684.80
2	Loss of use <u>3</u> days @ \$ <u>120</u> / day	S \$	360.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>1,052.25</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010529/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: RICHARD ANG

Date : 13-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKJ 1197B	Veh. Inspected	SMH 5490P
Policy No.	GA080272/1	Coverage (\$)	0.00
Claim No.	S9M01QII	Excess (\$)	0.00
Assign From		Assign Date	13/06/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	ZVW508034828	Colour	METALLIC BLUE
Odometer	4242	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	TOYO	9 mm
L/H Front Tyre	195/65 R15	TOYO	9 mm
R/H Rear Tyre	195/65 R15	TOYO	9 mm
L/H Rear Tyre	195/65 R15	TOYO	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	02/05/2019	Inspection Date	17/06/2019
Survey held at	385 SIN MING DRIVE		
Repairer	ESTEEM PERFORMANCE PTE LTD		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMH 5490P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	497.50	-
10	REAR BUMPER CLIP (CONSISTENT)	NOT NECESSARY	40.00	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	112.70	-
	LESS 25% DISCOUNT		-162.55	-
			487.65	-
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(REAR BUMPER ,RHR FENDER).INCLUSIVE OF THE REPAIR OF REAR BUMPER.		600.00	200.00
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER ,RHR FENDER).		600.00	440.00
	TO REMOVE & REFIT REVERSE SENSOR TO ASSIT WORK LOAD.	NOT NECESSARY	120.00	-
	TO TUFF COAT.	NOT NECESSARY	100.00	-
			1,420.00	640.00
GRAND TOTAL			1,907.65	640.00
RECOMMENDED COST OF REPAIRS				640.00

Report Ref No. CC4/ASM19010529/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claims	S9M01Q0I
Reference	CC4/AS419010529/K&S02
Loss Date	2 May 2019
Report Date	13 Jun 2019 9:30:31 AM
Request Date	13 June 2019
Due Date	
Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approver Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SMH549GP
Make	TPWD TOYOTA
Model	PRIUS HYBRID 1.8 HATCHBACK
Service Address	
...	
Primary Contact/Insured	
	WOO CHANG HONG (WU CHANGHONG) BLK 207 BISHAN STREET 23, #12-401, 570207, Singapore
	ADMIN@ALFACREDIT.COM.SG
Claim Handler	
ANG Richard	
	richard.ang@asa.com.sg

Additional InstructionsNON-REPORTED















Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meinman	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 July 2019
 LOD AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 July 2019
 MANDATE IA DO 06072019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 July 2019
 PAJIF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 July 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 June 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
 LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019

3/19/2020

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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP INS EMAIL FROM WORKSHOP WITH TP GUA.mig	Letters and Correspondence	Third Party	DHWAR Namada	13 June 2019
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 June 2019