

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 26 November, 2019 10:38 AM
To: 'LIU Yiwen'
Subject: RE: RE: Injury Claim; Accident involving SG1030U/Passenger & SJL2666K on 10.06.2019; BUS/06/19/1028/KC // AXA REF: S9M01QB8 // Madam K Malar
Attachments: official receipt.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Yi Wen,

Enclosed here with the official receipt (Receipt No : K003604137 dated 09.11.2019) for the claimant, K Malar.

Please issue the balance \$600.00 to the claimant.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 21 October, 2019 2:02 PM
To: LIU Yiwen <yiwen.liu@axa.com.sg>
Subject: RE: RE: Injury Claim; Accident involving SG1030U/Passenger & SJL2666K on 10.06.2019; BUS/06/19/1028/KC // AXA REF: S9M01QB8 // Madam K Malar

Dear Yiwen,

Enclosed scanned copy NRIC from Madam K Malar.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LIU Yiwen <yiwen.liu@axa.com.sg>
Sent: Monday, 21 October, 2019 11:17 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: RE: Injury Claim; Accident involving SG1030U/Passenger & SJL2666K on 10.06.2019; BUS/06/19/1028/KC // AXA REF: S9M01QB8 // Madam K Malar

Hi Mei Kwan,

Please assist to request for a copy of scanned NRIC from Madam K Malar for us to issue cheque directly to her address.

Thanks!

Warmest regards,



LIU YIWEN

Claims (Litigation) Department
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: yiwen.liu@axa.com.sg
Customer Care hotline: 1800-880 4888
www.axa.com.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, October 21, 2019 11:14 AM
To: LIU Yiwen <yiwen.liu@axa.com.sg>
Subject: [EXTERNAL] RE: RE: Injury Claim; Accident involving SG1030U/Passenger & SJL2666K on 10.06.2019; BUS/06/19/1028/KC // AXA REF: S9M01QB8 // Madam K Malar

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Yi Wen,

DV signed enclosed for the claimant, K Malar.

Please issue payment \$400.00 first and to release the balance after the claimant submit all original invoice.

Please send the cheque to the claimant directly.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LIU Yiwen <yiwen.liu@axa.com.sg>
Sent: Tuesday, 17 September, 2019 5:36 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: RE: Injury Claim; Accident involving SG1030U/Passenger & SJL2666K on 10.06.2019; BUS/06/19/1028/KC // AXA REF: S9M01QB8 // Madam K Malar

Hi Mei Kwan,

As spoken, please proceed to offer \$600 (up to \$1,000 all-in) for Madam K Malar's BI claim.

Thank you.

Warmest regards,



LIU YIWEN

Claims (Litigation) Department

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: yiwen.liu@axa.com.sg

Customer Care hotline: 1800-880 4888

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, September 17, 2019 5:28 PM

To: LIU Yiwen <yiwen.liu@axa.com.sg>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: [EXTERNAL] RE: Injury Claim; Accident involving SG1030U/Passenger & SJL2666K on 10.06.2019; BUS/06/19/1028/KC // AXA REF: S9M01QB8 // Madam K Malar

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Yiwen,

We refer to the above matter.

Please refer to the enclosed docs from Madam K Malar.

According to M/s SMRT, the claimant - Madam K Malar would like to seek consideration for:-

- Compensation on her pain & suffering
- Cost of transport: \$40 (to and from hosp abt 4times)
- Loss of income for the 6days:\$400

Please review the matter and let us have your instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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