

INS. CASE OWNER:

Gas Tan | cc 4, Asm 190 10528, Jga3sr

LKK:

IDAC:

14338

Surveyor:

JHY

DOI:

13/6/19

Date / Time:

13/6/2019

Registered in Merimen:

EX

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJL 2666J

Claim No.:

S9MO1288

Name of Insured:

MO. SYUKPH ABO @ Lee Wai Wang.

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

10/6/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SG1030U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Gmt



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

| Date/ Time |                        | STAGE                             | DATE / PIC                                                   |
|------------|------------------------|-----------------------------------|--------------------------------------------------------------|
|            | SG1030U-X ; SJL2666J-X | Non-Reporting ltr (1st):          |                                                              |
|            |                        | Non-Reporting ltr (2nd):          |                                                              |
|            |                        | Non-Reporting ltr (Final):        |                                                              |
|            |                        | Notification ltr (if non-pickup): |                                                              |
|            |                        | Call OI:                          | 7 CPL                                                        |
|            |                        | After call ltr to OI:             | 5/7/19                                                       |
|            |                        | Documentation Check List:         | Handler Typist                                               |
|            |                        | Notification ltr (if non-pickup)  | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | After call ltr to OI:             | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | Authorisation To Act:             | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | Release Voucher:                  | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | Final Repair Bill:                | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | Car Rental Invoice:               | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | Towing Invoice                    | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | LTA / GIA :                       | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | Medical Bill:                     | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | PIR:                              | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | Mandate/Reject Instruction:       | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | LOD                               | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|            |                        | Payment Breakdown Form:           | <input checked="" type="checkbox"/> <input type="checkbox"/> |

|                                                           |  |
|-----------------------------------------------------------|--|
| 5/7/19 - call OI no answer.                               |  |
| - OI return call. Inform TP claim & NCD issue.            |  |
| - Agree to settle. Send LOD.                              |  |
| 3/7/19 - RAC work send to TP (Pending LOD)                |  |
| 11/7/19 - LOD in, seek mandate (Pending mandate approval) |  |
| - mandate approved.                                       |  |
| 13/7/19 - offer GRS \$12,000.00 (Pending acceptance)      |  |
| 20/7/19 - TP reject offer. Counter propose \$12,182.00.   |  |
| - seek approval from AXA.                                 |  |
| - AXA maintain offer.                                     |  |
| - settle @ \$12059.60, DV send (Pending DV in)            |  |
| 20/7/19 - DV in Cpile pass Admin to close.                |  |

|                    |            |          |
|--------------------|------------|----------|
| PRELIMINARY ADVICE | Date/Time: | Sent By: |
|--------------------|------------|----------|

|              |            |               |             |
|--------------|------------|---------------|-------------|
| FINALIZATION | Date/Time: | Confirm with: | Confirm by: |
|--------------|------------|---------------|-------------|

|              |            |                      |                |
|--------------|------------|----------------------|----------------|
| Repair Cost: | SS 10800/- | ( 5 days) Reduction: | \$2577.71 % 19 |
|--------------|------------|----------------------|----------------|

|                  |            |               |        |       |
|------------------|------------|---------------|--------|-------|
| FINAL SETTLEMENT | Date/Time: | Confirm with: | Email: | Call: |
|------------------|------------|---------------|--------|-------|

|                  |       |                                   |     |
|------------------|-------|-----------------------------------|-----|
| Final Liability: | % 100 | (Agreed / Assessed) BOLA S/N No.: | 116 |
|------------------|-------|-----------------------------------|-----|

|              |              |
|--------------|--------------|
| Repair Cost: | SS 10,800-00 |
|--------------|--------------|

|                       |            |
|-----------------------|------------|
| Loss of Rental (LOR): | SS ( days) |
|-----------------------|------------|

|                    |                              |
|--------------------|------------------------------|
| Loss of Use (LOU): | SS 1250.00 (\$ 250 x 5 days) |
|--------------------|------------------------------|

|                       |                  |
|-----------------------|------------------|
| Loss of Income (LOI): | SS - (\$ x days) |
|-----------------------|------------------|

|          |                          |          |                                     |           |                          |           |                          |                 |
|----------|--------------------------|----------|-------------------------------------|-----------|--------------------------|-----------|--------------------------|-----------------|
| LOR only | <input type="checkbox"/> | LOU only | <input checked="" type="checkbox"/> | LOR + LOU | <input type="checkbox"/> | LOR + LOI | <input type="checkbox"/> | [Tick only one] |
|----------|--------------------------|----------|-------------------------------------|-----------|--------------------------|-----------|--------------------------|-----------------|

|                |         |
|----------------|---------|
| GIA/LTA Search | SS 7.00 |
|----------------|---------|

|          |      |
|----------|------|
| Medical: | SS - |
|----------|------|

|               |      |                         |
|---------------|------|-------------------------|
| Disbursement: | SS - | (e.g. Tow/ Independent) |
|---------------|------|-------------------------|

|            |      |
|------------|------|
| Legal Cost | SS - |
|------------|------|

|        |             |                |
|--------|-------------|----------------|
| Total: | SS 12057.00 | Global Sum SS: |
|--------|-------------|----------------|

|               |            |               |        |       |
|---------------|------------|---------------|--------|-------|
| FINAL PAYMENT | Date/Time: | Confirm with: | Email: | Call: |
|---------------|------------|---------------|--------|-------|

|          |             |       |                 |
|----------|-------------|-------|-----------------|
| Payee 1: | SS 12057.00 | Name: | SMRT Buses Ltd. |
|----------|-------------|-------|-----------------|

|                      |    |       |
|----------------------|----|-------|
| Payee 2 (Share FNA): | SS | Name: |
|----------------------|----|-------|

|                      |    |       |
|----------------------|----|-------|
| Payee 3 (Share FNA): | SS | Name: |
|----------------------|----|-------|

1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: TP  
 3) Survey fee: \$350/-

DI U - turn hit by TP driving straight. X200

COPY SENT 26/3/19

(08/11/13)

REF

AXA

ASS. REC. BY: Hwa Jia

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

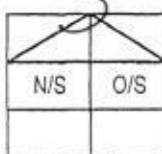
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or NoLum Sum: 70 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SG1030V Yr Regn: 22 Feb 2016Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Citro 0530 c.c. 6374Colour: multi colour A/C: Insured / Std / NI / NASp. Reading: 264756 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WEB62808323130284Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_Tyre Size: F: 270/70 R22.5

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 7 mm R/Bal. 7/7 mmL/Bal. 7 mm L/Bal. 7/7 mmD.O.A. 10/6/19 D.O.I. 13/6/19Survey held at SmartDes. of Damages: FR / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction                  |
|-------------|---------------------------------------|
|             | <u>US \$10,800.00 / 5 repair days</u> |
|             | <u>Ured = \$2512.71 / 19%</u>         |
|             |                                       |
|             |                                       |
|             |                                       |
|             |                                       |
|             |                                       |
|             |                                       |

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

S + RS SI

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)



## SMRT Accident Vehicle Repair Estimates

|                                                   |
|---------------------------------------------------|
| SMRT Automotive Services Pte Ltd                  |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63685502                             |
| Estimator Telephone Number : 68662623             |
| Accident Reporting Number : 68662672              |

Date Generated : 21/06/2019

User ID : CatherineLee

Cecilia

### Section A - Accident Details

|                                    |                                                             |
|------------------------------------|-------------------------------------------------------------|
| Registration Number                | SG1030U                                                     |
| Case Reference Number              | BUS/06/19/1028                                              |
| Registration Date                  | 15/8/2018                                                   |
| Company Type                       | SMRT Buses Ltd                                              |
| Make                               | MERCEDES                                                    |
| Model                              | MBOC530                                                     |
| Name of Driver                     | Tan Siok Lay                                                |
| Type of Accident                   | Head To Side                                                |
| Accident Date and Time             | 10/6/2019 9:43 PM                                           |
| Accident Reported Date and Time    | 11/6/2019 5:15 PM                                           |
| Is Surveyor Required?              | Yes                                                         |
| Survey by                          |                                                             |
| Vehicle is Towed Back?             | No                                                          |
| Towed Back Date and Time           |                                                             |
| Replacement Vehicle issued?        | No                                                          |
| Job Card Number                    | 24101968                                                    |
| Special Instruction to ARC, if any | SG1030U - FRONT PORTION<br>S/L2666J (TP) - INSURED WITH AXA |
| Prepared Date and Time             | 12/6/2019 1:35 PM                                           |
| Chassis Number                     | WEB62608323130284                                           |
| Mileage                            |                                                             |
| Work Shop                          |                                                             |
| Repair Completion Date and Time    |                                                             |

C/S \$10800/- 5days.

### Section B - Summary of Repair Estimates

| Summary of Repair Estimates  |                                                                                     |                                     |
|------------------------------|-------------------------------------------------------------------------------------|-------------------------------------|
|                              | Quotation from ARC                                                                  | Adjusted by Surveyor, if applicable |
| Total Labour Cost            | \$2,650.00                                                                          | \$2,385.00                          |
| Total Spray Cost             | \$616.00                                                                            | \$524.00                            |
| Total Spare Part Cost        | \$9,851.71                                                                          | \$7,881.37                          |
| Total Other Cost             | \$200.00                                                                            | \$0.00                              |
| TOTAL COST                   | \$13,317.71                                                                         | \$10,790.37                         |
| Lump Sum Total               | \$0.00                                                                              | \$10,800.00                         |
| Number of Repair Days        | 7.0                                                                                 | 5.0                                 |
| Prepared / Adjusted By       | Boon Chew Tay                                                                       | Hwee Jie                            |
| ARC / Surveyor Sign Off Date | 12/06/2019 2:16 PM                                                                  | 13/06/2019 3:31 PM                  |
| Signature                    |  | L K K                               |
| Remarks                      |                                                                                     | P/P REPAIR.<br>PHOTO BEFORE PAINT   |

### Section C - Quotation and Accident Invoice Details

|                  |  |                |  |
|------------------|--|----------------|--|
| Quotation Number |  | Invoice Number |  |
| Quotation Date   |  | Invoice Date   |  |
| Invoice Amount   |  | Prepared Date  |  |



## SMRT Accident Vehicle Repair Estimates

|                                                   |
|---------------------------------------------------|
| SMRT Automotive Services Pte Ltd                  |
| 80 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63685592                             |
| Estimator Telephone Number : 68662623             |
| Accident Reporting Number : 68662672              |

Date Generated : 21/06/2019

User ID : CatherineLee

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

| Job Scope                                                                     | Quotation from AR | Adjusted by Surveyor, if applicable |
|-------------------------------------------------------------------------------|-------------------|-------------------------------------|
| TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. | \$2,650.00        | \$2,385.00                          |
| Total Labour                                                                  | \$2,650.00        | \$2,385.00                          |

#### Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope                                                           | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---------------------------------------------------------------------|--------------------|-------------------------------------|
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | \$616.00           | \$524.00                            |
| Total Spray Painting & Panel Beating                                | \$616.00           | \$524.00                            |

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope         | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-------------------|--------------------|-------------------------------------|
| TOWING CHARGE     | \$200.00           | \$0.00                              |
| Total Other Costs | \$200.00           | \$0.00                              |

#### Part 4 - Spare Parts / Material Usage

| Part Number | Portion    | Stock Number         | Part Name                                | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|------------|----------------------|------------------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| 6012457     |            |                      | WIPER ARM COVER                          | 1.00     | \$19.50         | 10.00        | \$17.55          | Replace            | Replace           |
|             |            |                      | FRONT NUMBER PLATE                       | 1.00     | \$75.00         | 0.00         | \$75.00          | Replace            | Replace           |
|             |            |                      | STICKER IU                               | 1.00     | \$35.00         | 0.00         | \$35.00          | Replace            | Replace           |
|             |            |                      | STICKER SMRT                             | 1.00     | \$75.00         | 0.00         | \$75.00          | Replace            | Replace           |
| 6009895     | GLASS      | 6286712210           | WINDSCREEN:FRONT.F OR MB CITARO Q530     | 1.00     | \$3,887.85      | 10.00        | \$3,499.07       | Replace            | Replace           |
| 4006313     | CONSUMABLE | SIKA® Primer-206 G+P | PRIMER (SIKA 206 G+P)                    | 1.00     | \$80.00         | 0.00         | \$80.00          | Replace            | Replace           |
| 4006314     | CONSUMABLE | Sikaflex-265         | ADHESIVE DIRECT GLAZING                  | 10.00    | \$37.00         | 0.00         | \$370.00         | Replace            | Replace           |
| 4006315     | CONSUMABLE |                      | ACTIVATOR                                | 1.00     | \$80.00         | 0.00         | \$80.00          | Replace            | Replace           |
| 6009901     | Body       | 6283850401           | BUMPER FRONT,CENT RE.FOR MB CITARO Q530  | 1.00     | \$1,663.80      | 10.00        | \$1,497.42       | Replace            | Replace           |
| 6009904     | Body       | 6286850526           | FLAP.FRONT.CENTRE.F OR MB CITARO Q530    | 1.00     | \$1,513.05      | 10.00        | \$1,361.74       | Replace            | Replace           |
| 6010189     | Body       | 0007501250           | LOCK.FRT BUMPER.FOR MB CITARO BUS        | 2.00     | \$86.00         | 10.00        | \$118.80         | Replace            | Replace           |
| 6010339     | BODY RH    | 6286210244           | ARM,WIPER:RH.FOR MB Q530 CITARO BUS      | 1.00     | \$567.00        | 10.00        | \$510.30         | Replace            | Replace           |
| 6010340     | BODY LH    | 6286210144           | ARM,WIPER:LH.FOR MB Q530 CITARO BUS      | 1.00     | \$567.00        | 10.00        | \$510.30         | Replace            | Replace           |
| 6010341     | Body       |                      | WIPER ARM ASSEMBLY.FOR MBQ530 CITARO BUS | 1.00     | \$1,029.00      | 10.00        | \$926.10         | Replace            | Replace           |
| 6010541     | Body       |                      | BLADE,WIPER.FOR MB CITARO Q530           | 2.00     | \$113.80        | 10.00        | \$204.84         | Replace            | Replace           |
| 6010399     |            |                      | COVERING ,WSCREEN EDGE,BOTTOM (CITARO)   | 1.00     | \$545.10        | 10.00        | \$490.59         | Replace            | Replace           |
| Total       |            |                      |                                          |          | \$10,354.10     |              | \$9,851.71       |                    |                   |

#### Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Total       |         |              |           |          |               |              |                  |           |                |

20%



# SMRT Accident Vehicle Repair Estimates

|                                                   |
|---------------------------------------------------|
| SMRT Automotive Services Pte Ltd                  |
| 60 Woodlands Industrial Park E4, Singapore 757705 |
| FAX Number : 63685592                             |
| Estimator Telephone Number : 68662623             |
| Accident Reporting Number : 68662672              |

Date Generated : 13/06/2019

User ID : BoonChewTay

## Section D - Details of Repair Estimates

### Part 1 - Labour Works

| Job Scope                                                                     | Quotation from AR      | Adjusted by Surveyor, if applicable |
|-------------------------------------------------------------------------------|------------------------|-------------------------------------|
| TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. | \$2,650.00 <b>2385</b> |                                     |
| Total Labour                                                                  | \$2,650.00             |                                     |

### Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope                                                           | Quotation from ARC  | Adjusted by Surveyor, if applicable |
|---------------------------------------------------------------------|---------------------|-------------------------------------|
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | \$616.00 <b>524</b> |                                     |
| Total Spray Painting & Panel Beating                                | \$616.00            |                                     |

### Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope         | Quotation from ARC | Adjusted by Surveyor, if applicable |
|-------------------|--------------------|-------------------------------------|
| TOWING CHARGE     | \$200.00           |                                     |
| Total Other Costs | \$200.00           |                                     |

### Part 4 - Spare Parts / Material Usage

| Part Number | Portion    | Stock Number         | Part Name                                  | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|------------|----------------------|--------------------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
| 6012457     |            |                      | WIPER ARM COVER                            | 1.00     | \$19.50         | 0.00         | \$19.50          | Replace            | MLF               |
|             |            |                      | FRONT NUMBER PLATE                         | 1.00     | \$75.00         | 0.00         | \$75.00          | Replace            | DEF               |
|             |            |                      | STICKER IU                                 | 1.00     | \$35.00         | 0.00         | \$35.00          | Replace            | MLF               |
|             |            |                      | STICKER SMRT                               | 1.00     | \$75.00         | 0.00         | \$75.00          | Replace            | MLF               |
| 6009895     | GLASS      | 6286712210           | WINDSCREEN FRONT, F OR MB CITARO O530      | 1.00     | \$3,887.85      | 10.00        | \$3,499.07       | Replace            | CRA               |
| 4006313     | CONSUMABLE | SIKA® Primer-206 G+P | PRIMER (SIKA 206 G+P)                      | 1.00     | \$80.00         | 0.00         | \$80.00          | Replace            | MLF               |
| 4006314     | CONSUMABLE | Skaflex-265          | ADHESIVE DIRECT GLAZING                    | 10.00    | \$37.00         | 0.00         | \$370.00         | Replace            | MLF               |
| 4006315     | CONSUMABLE |                      | ACTIVATOR                                  | 1.00     | \$80.00         | 0.00         | \$80.00          | Replace            | MLF               |
| 6009901     | Body       | 6283850401           | BUMPER FRONT, CENT RE, FOR MB CITARO O530  | 1.00     | \$1,663.80      | 10.00        | \$1,497.42       | Replace            | CRA               |
| 6009901     | Body       | 6288650526           | FLAP FRONT, CENTRE, F OR MB CITARO O530    | 1.00     | \$1,513.05      | 10.00        | \$1,361.74       | Replace            | CRA               |
| 6010189     | Body       | 0007501250           | LOCK, FRT BUMPER, FOR MB CITARO BUS        | 2.00     | \$66.00         | 10.00        | \$118.80         | Replace            | PM                |
| 6010339     | BODY RH    | 6288210244           | ARM, WIPER, RH, FOR MB O530 CITARO BUS     | 1.00     | \$567.00        | 10.00        | \$510.30         | Replace            | BT                |
| 6010340     | BODY LH    | 6288210144           | ARM, WIPER, LH, FOR MB O530 CITARO BUS     | 1.00     | \$567.00        | 10.00        | \$510.30         | Replace            | BT                |
| 6010341     | Body       |                      | WIPER ARM ASSEMBLY, FOR MB O530 CITARO BUS | 1.00     | \$1,029.00      | 10.00        | \$926.10         | Replace            | BT                |
| 6010541     | Body       |                      | BLADE, WIPER, FOR MB CITARO O530           | 2.00     | \$113.80        | 10.00        | \$204.84         | Replace            | BT                |
| 6010399     |            |                      | COVERING, W/SCREEN EDGE, BOTTOM (CITARO)   | 1.00     | \$545.10        | 0.00         | \$545.10         | Replace            | DEF               |
| Total       |            |                      |                                            |          | \$10,354.10     |              | \$9,908.17       |                    |                   |

### Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Total       |         |              |           |          |               |              |                  |           |                |

KK Automotive Consultants hereby notify  
 the owner of the following:  
 1. The repair estimate is based on the condition of the vehicle as seen before the spray painting.

14/32.90%

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hwa Jia - LKK  
 13/6/19  
 P/P Solays

## ◀ Service Request Details

Claim

S9M01QB8

Reference

None 

Loss Date

10 June 2019

Report Date

11 Jun 2019 12:00:00 AM

Request Date

13 June 2019

Due Date

20 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Boon Chew

T: 10.23a.m

V: In

E: ✓

### Actions

Next Step

Agree to perform service

Decline WorkAccept Work

### Vehicle Information

Incident Vehicle Registration #

SG1030U



MODEL

MERCEDES-BENZ

Service Address

...

Primary Contact/Insured

@LEE WEI WANG MUHAMMAD SYUKRI ABDULLAH  
BLK 333C YISHUN STREET 31, #03-161, 763333, Singapore  
94775502

Claim Handler

TAN Jas  
6568804844  
jas.tan@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE



SENT

13/6/19 9:28 AM

FROM

TAN Jas

SUBJECT

DS

BODY

hi, please proceed DS and engage insured. thanks.



**Catherine Chong (LKK Auto)**

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**From:** Goh Kok Khoon (Auto Svcs/ARC/AR & SC/Buses) <GohKK2@smrt.com.sg>  
**Sent:** Wednesday, 12 June, 2019 4:56 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses); Gerald Tan Chwee Hock (Auto Svcs/ARC/AR & SC/Buses); Tay Boon Chew (Auto Svcs/ARC/AR & SC/Buses)  
**Subject:** SG1030U - AXA (Survey)  
**Attachments:** SG1030U - GIA 1028.PDF; SG1030U - 1028.pdf  
  
**Categories:** Shailendra

Hi

Kindly arrange to survey the vehicle SG1030U within 48 hours according to GIA guide line, involving your insured SJL2666J.  
Insurance Company : AXA

Vehicle is in woodlands Bus Depot

Regards

Boon chew  
97399848

Kok Khoon  
96451982





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 9/7/2019

### Survey Details:

|                     |           |
|---------------------|-----------|
| Date of loss        | 10-Jun-19 |
| Date of appointment | 13-Jun-19 |
| Date of survey      | 13-Jun-19 |
| Location of survey  | SMRT, WL  |

### Vehicle Details:

|                      |                                |
|----------------------|--------------------------------|
| Claim Type:          | THIRD PARTY CLAIM              |
| Vehicle number       | SG1030U                        |
| Make and Model       | MERCEDES BENZ CITARO O530 6.4L |
| Date of registration | 22-Feb-16                      |
| Parf Rebate          |                                |
| Market Value         | \$ -                           |
| Parf Rebate          | \$ -                           |
| Nett Loss            | \$ -                           |

### Repair details:

|                  |           |
|------------------|-----------|
| Initial Estimate | 13,374.17 |
|------------------|-----------|

### Proposed/Revised repair cost:

|                                |                     |
|--------------------------------|---------------------|
| Parts                          | \$ 7,881.37         |
| Check items (estimate)         | \$ -                |
| Labour                         | \$ 2,909.00         |
| <b>Total</b>                   | <b>\$ 10,790.37</b> |
| <b>Lump Sum(if applicable)</b> | <b>\$ 10,800.00</b> |

|                           |     |
|---------------------------|-----|
| Number of days for repair | 5.0 |
|---------------------------|-----|



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**Remarks:**

|  |
|--|
|  |
|--|

**Mandate:**

| Liability(TP)        |    | 100%      |
|----------------------|----|-----------|
| Proposed repair cost | \$ | 10,800.00 |
| Loss of use          | \$ | 1,250.00  |
| Loss of rental       | \$ | -         |
| Loss of income       | \$ | -         |
| LTA search fees      | \$ | 7.00      |
| Others               | \$ | -         |
| Proposed Total       | \$ | 12,057.00 |



## <MANDATE IA> - S9M01QB8 { ACCIDENT INVOLVING SJL 2666J & SG 1030U ON 10/06/2019 }

Type

🔗 Question

Message

Liability: 100% OI u turn hit by TP vehicle. Bola S11B Informed OI about TP claim and NCD issue. Agreed to settle at best. We seek your mandate at \$12057.00 (claiming LOU). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Thanks - Cecilia 09/07/2019

Reply



## RE: Re:<MANDATE IA> - S9M01QB8 { ACCIDENT INVOLVING SJL 2666J & SG 1030U ON 10/06/2019 }

Type

🔗 Question

Message

Dear Jas, TP reject offer of \$12057.00. TP counter propose of \$12,182.00 ( LOU at \$275 x 5days). Kindly let us have your approval. Thanks - Cecilia 22072019

Reply



## Re:RE: Re:<MANDATE IA> - S9M01QB8 { ACCIDENT INVOLVING SJL 2666J & SG 1030U ON 10/06/2019 }

Type

🔔 Question

Message

hi, please maintain our offer. thanks.

Reply



**Re:<MANDATE IA> - S9M01QB8 { ACCIDENT  
INVOLVING SJL 2666J & SG 1030U ON 10/06/2019 }**

Type

Question

Message

PLEASE PROCEED.

Reply

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG1030U. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

|                              |                    |
|------------------------------|--------------------|
| Cost of Repair               | \$10,800.00        |
| Loss of Use (\$275 x 5 Days) | \$ 1,375.00        |
| LTA Search Fee               | \$ 7.00            |
| Total                        | <b>\$12,182.00</b> |

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by AXA's appointed surveyor LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

*Audrey Woo* | DID : 6556 3521 | FAX : 6481 9221 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims  
Department | 6 Ang Mo Kio Street 62 Singapore 569140







## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010528/Jga3s2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: JAS TAN

Date : 31-07-2019



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

|              |            |                |            |
|--------------|------------|----------------|------------|
| Insured Veh. | SJL 2666J  | Veh. Inspected | SG 1030U   |
| Policy No.   | GA406033/1 | Coverage (\$)  | 0.00       |
| Claim No.    | S9M01QB8   | Excess (\$)    | 0.00       |
| Assign From  | JAS TAN    | Assign Date    | 13/06/2019 |

### 2. Vehicle Particulars & Condition

|              |                   |              |              |
|--------------|-------------------|--------------|--------------|
| Make & Model | CITARO O530       | c.c          | 6374         |
| Engine No.   | HIDDEN            | Year of Reg. | 2016         |
| Chassis No.  | WEB62808323130284 | Colour       | MULTI COLOUR |
| Odometer     | 264756            | Steering     | IN ORDER     |
| Brakes       | IN ORDER          | Modification | SPORTS RIM   |
| General      | GOOD              |              |              |

### 3. Conditions of Tyres

|                | Size             | Make        | Balance |
|----------------|------------------|-------------|---------|
| R/H Front Tyre | 270/70 R22.5     | CONTINENTAL | 7 mm    |
| L/H Front Tyre | 270/70 R22.5     | CONTINENTAL | 7 mm    |
| R/H Rear Tyre  | 270/70 R22.5 (D) | CONTINENTAL | 7/7 mm  |
| L/H Rear Tyre  | 270/70 R22.5 (D) | CONTINENTAL | 7/7 mm  |

### 4. Description of Damages

|                                                                             |
|-----------------------------------------------------------------------------|
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.<br>DAMAGES SEE DETAILS. |
|-----------------------------------------------------------------------------|

### 5. General Information

|                |                                                                                      |                 |            |
|----------------|--------------------------------------------------------------------------------------|-----------------|------------|
| Accident Date  | 10/06/2019                                                                           | Inspection Date | 13/06/2019 |
| Survey held at | SMRT AUTOMOTIVE SERVICES PTE LTD<br>60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 |                 |            |

### 5a. Remarks

|                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|----------------------------------------------------------------------------------------------------------------------------------------|

### 5b. Estimate Days of Repair

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 5 Working Days |
|-------------------------------------|----------------|



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 1030U

| Qty                         | Description of Parts                                                          | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|-------------------------------------------------------------------------------|-----------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |                                                                               |           |                           |                   |
| 1                           | WIPER ARM COVER (CONSISTENT)                                                  | MISSING   | 19.50                     | 19.50             |
| 1                           | WINDSCREEN FRONT, FOR MB CITARO O530 (CONSISTENT)                             | CRACKED   | 3,887.85                  | 3,887.85          |
| 1                           | BUMPER FRONT, CENT RE, FOR MB CITARO O530 (CONSISTENT)                        | CRACKED   | 1,663.80                  | 1,663.80          |
| 1                           | FLAP: FRONT, CENTRE, FOR MB CITARO O530 (CONSISTENT)                          | CRACKED   | 1,513.05                  | 1,513.05          |
| 2                           | LOCK: FRT BUMPER, FOR MB CITARO BUS @ \$66.00 (CONSISTENT)                    | DAMAGED   | 132.00                    | 132.00            |
| 1                           | ARM, WIPER: RH FOR MB O530 CITARO BUS (CONSISTENT)                            | BENT      | 567.00                    | 567.00            |
| 1                           | ARM, WIPER: LH, FOR MB O530 CITARO BUS (CONSISTENT)                           | BENT      | 567.00                    | 567.00            |
| 1                           | WIPER ARM ASSEMBLY: FOR MB O530 CITARO BUS (CONSISTENT)                       | BENT      | 1,029.00                  | 1,029.00          |
| 2                           | BLADE, WIPER: FOR MB CITARO O530 @ \$113.80 (CONSISTENT)                      | BENT      | 227.60                    | 227.60            |
| 1                           | COVERING: W/SCREEN EDGE, BOTTOM (CITARO) (CONSISTENT)                         | DEFORMED  | 545.10                    | 545.10            |
|                             | LESS 10% DISCOUNT                                                             |           | -                         | -1,015.19         |
|                             |                                                                               |           | 10,151.90                 | 9,136.71          |
| <b>SPECIAL NETT ITEMS</b>   |                                                                               |           |                           |                   |
| 1                           | FRONT NUMBER PLATE (SN) (CONSISTENT)                                          | DEFORMED  | 75.00                     | 75.00             |
| 1                           | STICKER IU (SN) (CONSISTENT)                                                  | NECESSARY | 35.00                     | 35.00             |
| 1                           | STICKER SMRT (SN) (CONSISTENT)                                                | NECESSARY | 75.00                     | 75.00             |
| 1                           | PRIMER (SIKA 206 G+P) (SN) (CONSISTENT)                                       | NECESSARY | 80.00                     | 80.00             |
| 10                          | ADHESIVE - DIRECT GLAZING @ \$37.00 (SN) (CONSISTENT)                         | NECESSARY | 370.00                    | 370.00            |
| 1                           | ACTIVATOR (SN) (CONSISTENT)                                                   | NECESSARY | 80.00                     | 80.00             |
|                             |                                                                               |           | 715.00                    | 715.00            |
| <b>LABOUR</b>               |                                                                               |           |                           |                   |
|                             | TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. |           | 2,650.00                  | 2,385.00          |

Report Ref No. CC4/ASM19010528/Jga3s2



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| Qty                                                                  | Description of Parts                                                 | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|----------------------------------------------------------------------|----------------------------------------------------------------------|-----------|---------------------------|-------------------|
|                                                                      | PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS. |           | 616.00                    | 524.00            |
|                                                                      |                                                                      |           | 3,266.00                  | 2,909.00          |
| GRAND TOTAL                                                          |                                                                      |           | 14,132.90                 | 12,760.71         |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) |                                                                      |           |                           | 10,800.00         |

Report Ref No. CC4/ASM19010528/Jga3s2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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