a = 3	ASS, REC, BY		1	REF:	csITM	1 19010	515/KIV	302 Special	Instruction:	
Virin	Surveyor From (Person	-			ASS		T (Office)		e/Time: 136	19
	To Inspect Vehicle No: SHA 54285  at Workshop m/s COnfordulgro  of 59 100 ar 9 Drive					Bill to:				
	Sum Insured:  Make of Veh: (Client's Record)  CA / REV / REP. / REV 24 HRS  Date/Time: 14.6.14  Person Contact					1LO.D			12-6. 2019  Andorsement:  NOUT	
	Date/Time	Action/Inst SHA 51 SLQ 7	+285-	CS	) Es PEIL	timate co684	1/6	DOA-	05104/2	1016

261

# ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SU	12 Jun 2019 Sendback Est	12 Jun 2019 16:58 <b>5\$1,997.02</b>	13 Jun 2019 16:52 Assign				appear of the contract of the contract of	
		-					Cancel Case	
Insured:		Referer	nce	Claim De	tails	Documents	Show Al	
	BFOLDER DETAIL	.s			A STATE OF THE PARTY OF THE PAR	CONTRACTOR OF STREET	TARREST TARREST TO SERVICE STATES	
Main Claima		LCRF PTE L	TD, Co. Reg. N	o.: 201624597K				
	ant:				Co. Reg. No.: 19930	3821R		
Vehicle Reg	. No.:	SHA5428	SHA5428S		Date of Loss:		12/06/2019 08:00 - :59 [ <b>57</b> Months and <b>29</b> Days From LTA Reg Date (Man Yr)]	
Claim Type:	8	<b>TP</b> / M190	)4393	Policy/Co	over Note No.:	Coverage	MK000195 (Third Party Only) Coverage: 25/02/2019 - 24/02/2020	
Vehicle Reg	. No. (Insured):	SLQ7320Z		Policy No	. (Claimant):	D-180889	936MFSH	
				Excess:		S\$1,600.		
Repairer:					Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300 apore Ltd (HQ) - Tel: 6221 6111 [Handled by Telma Gomez -			
Handling In		65926402]				[Handled by	Telma Gomez -	
Claimant's I	Insurer:		pital Insurance					
Adjuster:				Ltd (HQ) - Tel:	6256-3561 [ <b>Fin</b> a	I Rpt due 24/	/06/2019]	
Adj Asg. Re	marks:	OI HAVE NO	T FILED SAS					
ASSOCIAT	ED MAIL RECEIV	ED				View All	Compose Case Mail	
There are n	o mail for this case.							
ALL ASSO	CIATED TASKS			Viev	All   Search Task	s   Create N	lew Task   Complet	
Due Date	Priority Ty	pe Task Group	Subject			npleted On	Created On Done	

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

<ol><li>By the lodgement of this report to the insurers, you aforesaid.</li></ol>	u hereby consent to the archiving of this report at the centre and to copies of the report being made available
et manager en same spieler sig de	ACCIDENT STATEMENT
Date Of Report	12/06/2019 12:34
Date Of Accident	12/06/2019 08:55
Exact Location Of Accident	T JUNCTION OF BALESTIER RD AND THOMSON RD
Country/State of Loss	SINGAPORE
general providence in a substantial designation of the substantial	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHA5428S
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Alternative Phone No Vehicle Particulars

HYUNDAI Manufacturer 140 Model

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy NO

for repair to your vehicle? THIRD PARTY If No, Please state action to be taken

TAXI Vehicle Category

Insurance Company

MS FIRST CAPITAL INSURANCE LTD Name of Insurance Company THIRD PARTY FIRE AND/OR THEFT Type Of Coverage

YES Fleet Policy

D-18088936MFSH Policy Number

Cover Note Number

Driver

NG CHOHE KHENG Name of Driver

S1139491D NRIC No Date Of Birth 05/06/1955 OUTDOOR Occupation Date Of Driving Pass 21/08/1996

22 YEARS AND 9 MONTHS Driving Experience

Gender MALE

Mobile Number (LOCAL) +65-96197042

Fax Number

Contact Number

NGCK55@GMAIL.COM **EMail Address** 

Address

BLK 107C EDGEFIELD PLAINS

#13-134

Postcode

823107

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

Passenger 1

NAME:

GENDER:

: FEMALE

Passenger 2

NAME:

GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

SLQ7320Z

Vehicle Make/Model/Colour

HONDA

**Details Of Properties** 

PRIVATE CAR

Vehicle Category Name of Driver

UNKNOWN

NRIC/Passport Number

Contact Number

Address

Page 2 of 18

Postcode
 Insurance Company Name
 Nature Of Damage

FRONT

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD

CO. REG. NO. 198503821R

Policyholder's Signature Date & Time:

b. 6

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

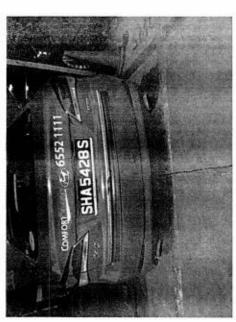
12/6/19

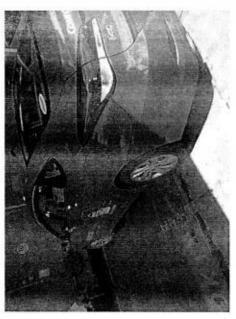
Loke Wei Yleng

KÉTCH PLAN		/
		-/
	/-	Thomson
	• /	
	- Y DATE	0
A= SHA 542	85 A	
B: SLQ 732	02 07	
DESCRIBE CIRCUMSTANCES OF TH	IE ACCIDENT	er food
On 12	16/19 at about	08:55 his, my ta
Veh A & wppe	d at above	said location waitin
traffic light ( from behind	Change : Suddenly lunat by a Jerk I stepped out	
it from portion	collided onto	the rear ports
of my stational	ng taxi. 02	female passingers
onboard my -	taxi. No injun	n reported at the
point of ace	i dent	
1		
2312-00120-00-01111111111111111111111111		
DECLARATION  I/We declare the foregoing particulars  OMFORT TRANSPORTATION PTE  CO. REG. NO. 199303821R		Loke Wei Yie
Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder)	Reporting Centre Personnel's Signature Name: 13-6   NRIC/FIN No.:











ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive Singapore 508969 Tel: 6214 8300

TP INSURER:

Tokio Marine Insurance Singapore Ltd (HQ)

COMFORT TRANSPORTATION PTE LTD

Singapore

Claimant Insurer:

MS First Capital Insurance Ltd

PARTICULARS OF CLAIM

Claim Type:

THIRD PARTY

Ref. No:

Driveable?

Date of Loss:

12/06/2019

YES

Policy No: Vehicle Reg. No.:

**SHA5428S** 

UNKNOWN

Party At Fault: Driver (TP):

NG CHOHE KHENG

Make/Model:

HYUNDAI 140, 1.7 D CRDI (A)

Vehicle Reg. Date: 14/08/2014

Vehicle Colour:

BLUE

Gen Condition:

GOOD

Engine No:

D4FDEU430418

Chassis No:

KMHLB41UMEU056148

Odometer:

632335 KM

Paint Type:

List Item Discount:

20.00 %

Total Loss?

**NO** 3

Est. Duration of Repair

(day)

Description of Accident/Loss REFER ATTACHED

Present Location: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)

F3LA NA	Nett Amount (S\$)	2,136.81
	+ GST 7.00% (S\$)	139.79
	Gross Total (S\$)	1,997.02
Towing		0.00
Paintwork Labour		0.00
Labour		750.00
Miscellaneous Items		11.00
Parts		1,236.02
COST OF CLAIMS		Amount

This claim is handled by: NG NYUK PHIN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

1.236.02

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 12 Jun 2019)

Parts:

143

HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SHA5428S/12/06/2019 16:58

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with

the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER July	20.00	0.00	*553.00 FL
2	1		*REAR BUMPER REINFORCEMENT > 5	20.00	0.00	*428.40 FL
3	1		*REAR BUMPER SPONGE X	20.00	0.00	*103.50 FL
4	1		*REAR BUMPER UNDERCOVER > *	20.00	0.00	*228.00 FL
5	1		*REAR BUMPER RUBBER MAT	0	0.00	*50.00 FS
6	1		*REVERSE SENSOR ×	0	0.00	*135.70 FS
F≡Fra	inchise	part. S=SpcNett.	L=ListItemDisc.			
			Sub Total (S\$)			1,498.60
			- List Item Discount on L Items (S\$)			262.58
			- List item Discount on E items (59)			202.

ComfortDelGro Engineering Pte Ltd/SHA5428S/12/06/2019 16:58. Not valid without Reference section. Generated using Merimen e-Claims IEAS

Total Parts (S\$)



Estimates	on M	liscellar	neous	Items

No	Qty	Particulars		Amount
Mis	cellar	eous Items		
1	1	OD/TP Case (Insurer)		11.00
			Sub Total (S\$)	11.00

green	and the same of the same				Leonard
Esti	mate	20	on	2	nour
Lou	male	-0	OH	-a	DOUI

No	Particulars	Lab.Type	33	Amount
Lab	our Items			200
1	PANEL BEATING	New	1201000	300.00
2	SPRAY PAINTING	New	200	250.00
3	WIRING CHARGE	New	-	¥ 80.00 +,
4	REMOVE/REFIX REVERSE SENSOR	New	3-	120.00
		Gross Labour Cost (S\$)		750.00

ComfortDelGro Engineering Pte Ltd/SHA5428S/12/06/2019 16:58. Not valid without Reference section. Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Kahirekes 13/6/19 10x5h 2 hgs U/S Alle Peper plo Larry Ng Surprise har years — 1915/ Surprise to that approve you Acknowledged by Repairer

Signature:

# COMPORTDELERO - ENGINEERING

COMFORTDELIGRO

Date/Time: 12.06.2019 lo.33

Team:

ARC Repair TP(CLSO)1

JOB CARD

JOB DESCRIPTION

Sales Order:

JC NO. 305302868

STOMER

3/MS

DRESS

L. (R)

COMFORT TRANSPORTATION PTE LTD VARS

7010045

STOMER NO. 383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

REGN NO.: SHA5428S MAKE FUEL HYUNDAI 12.06.2619 11:15 MODEL I - 40YR OF MANUA. 08. 2014

CHASSIS COMPLETION DATE/TIME

SCOUNT CARD NO.

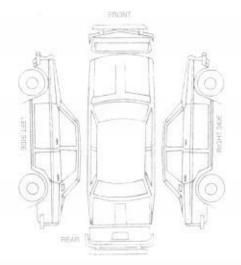
Accident Date: 12.06.2019

NATURE: 3P 12.06.2019

S/NO

LABOR CODE

DESCRIPTION



HECKED & PASSED OUT BY

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

lowledgement Slip

lo: sie No.:

SHA5428S

LARRY

Larry Ng

ie of Service Advisor

Signature/Date

Name of Service Advisor

Exit Pass

Vehicle No.:

Date

To be kept by Security Guard

SHA5428S

a returned to Service Reception upon collection

# COMFORTDELGRO

ENGINEERING Our Job Ref No . 305302868 ComfortDelGro Engineering Pte Ltd 59 Loyang Drive. Singapore 508969 Fax: 6546 8156. 14. Jun. 2019 **FINALIZATION FORM** LKK Fax: KALVIN Attn : Vehicle Reg No. : SHA5428S Date of Accident: 12. Jun. 2019 The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-TOKIO SLQ7320Z The repair job shall bill to: 2. The finalized amount shall be: (a) Spare Parts after List discount (b) Labour Charges Total for Part-By-Part Repair Cost Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: \$750.00 Final Lumpsum Repair cost Estimated normal period for repairs: \_\_\_\_\_ 2 working days. 3. 4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days 5. Thank you for your assistance. We confirm the estimates and finalized amount Signature : Signature: Name 6214 8316 Tel Date Fax 6546 8156 For Official Use Only

SI.	Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1.	Rental Rate P/Day		YES		
2.	Loss of Income Paid				
3.	Survey Fees				
4.	LTA Search Fee				
5.	Medical Fees (on behalf of driver, if applicable)				
6	Overrun				

Remarks:				
1			 -	

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/TMI19010515/K1VD3N2

Date:

25/06/2019

REFERENCE

Handling Insurer:

Tokio Marine Insurance Singapore Ltd

Policy No:

MK000195

Claimant

Vehicle No:

SHA5428S

Insured Vehicle No:

SLQ7320Z

Date of Loss:

12/06/2019

Nature of Claim:

TP

Claim No: M1904393

KMHLB41UMEU056148

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

**SHA5428S** 

Make & Model:

HYUNDAI 140, 1.7 D CRDi (A) 14/08/2014 (Man. Year: 2014)

Engine No: Chassis No: Odometer:

D4FDFU561673

632335 km

Reg. Date: Colour:

Blue

1685 cc

**Engine Capacity:** Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good Steering (Serviceable):

**Engine Modification:** 

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes Good

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

205/60R16

Yes

Rear Tyre Size:

205/60R16

Front Left Side:

Campeon 7 mm

Rear Left Side: Rear Right Side: Campeon 7 mm Campeon 7 mm

Front Right Side: Campeon 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts	Repairer's 1,236.02	Adjuster's 492.40	Difference 743.62	Diff % 60.16
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	750.00	430.00	320.00	42.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,997.02	933.40	1,063.62	53.26
Approved Total (Overridden) (S\$)		750.00		
(S\$)	1,997.02	750.00	1,247.02	62.44
+ GST 7.00/7.00% (S\$)	139.79	52.50	87.29	62.44
Nett Amount (S\$)	2,136.81	802.50	1,334.31	62.44

INSPECTION

Date of Assignment:

13/06/2019 Present Location:

ComfortDelGro Engineering Pte Ltd

(Loyang)

Date Inspected:

13/06/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# **REPAIR DETAILS**

Referen	ce		
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2019)	
Parts:	143	HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SHA5428S)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info	Items/values n	ot in reference catalogue are prefixed with an asterisk *.	

R	ecom	men	ded	Parts
1/1		11101	ucu	I alto

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	553.00 FL	*553.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	428.40 FL	*- FL
3	1		*REAR BUMPER SPONGE	Serviceable	103.50 FL	*-FL
4	1		*REAR BUMPER UNDERCOVER	Serviceable	228.00 FL	*-FL
5	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS
6	1		*REVERSE SENSOR	Serviceable	135.70 FS	*- FS
F=Fra	nchise	part. S=SpcNe	ett. L=List/temDisc.	_		
				Sub Total (S\$)	1,498.60	603.00
			- List Item Discount on L Item	s 20.00/20.00% (S\$)	262.58	110.60
				Total Parts (S\$)	1,236.02	492.40
0			Report was unsubmitted during	ng this print-out.		

No	commended Miscellaneous I Qty Particulars	terris	Repairer's	Amount
Misc	ellaneous Items		the Control and a Section 1	
1	1 OD/TP Case (Insurer)		11.00	11.00
		Sub Total (S\$)	11.00	11.00
Re	commended Labour			
No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	PANEL BEATING	New	300.00	200.00
2	SPRAY PAINTING	New	250.00	200.00
3	WIRING CHARGE	New	80.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	30.00
		Gross Labour Cost (S\$)	750.00	430.00
	Report was	unsubmitted during this print-out.		

< END OF ESTIMATES >