

AES REC BY:

Supervisor: Admin

REF: CS/ABE19010510/Avd362

Special Instruction:

ASSIGNMENT (Office)

From (Person): Jenny Toh

of QBE

Date/Time: 26/6/19 @ 4:57pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SQL 6019L

Insured: SLK 6272B

at Workshop n/a

Sin Seng Hong

Tel: 9627 8521

of

Blk 3023A Ubi Road 1 # 01-63

Policy No:

Claim No:

VC012667

Sum Insured:

Excess:

Make of Vehicle

(Client's Record)

D.O.A. 10/6/2019

CA / REV / REP. / REV 24 HRS

Date/Time: 10/10am @ 27/6/19

Person Contacted:

Andy

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction
	Toll 01/58 ✓ Insp: 01-58, Blk 3023A Ubi Rd 1
	SLK 6272B: CC4/ABE19010510/01/58 D.O.A. 10/6/2019
	SQL 6019L: CC4/ABE19010510/01/58 D.O.A. 10/6/2019
11/7/19	Adrian Confirmed LS \$ 13400 (Recd 15,712.65, 54%)

Adrian

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____
at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 16 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SGL6019L Yr Regn: 2006, Sept
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Estima cc 2362

Colour: Brown A/C: Insured / Std / Nil / NA

Sp. Reading 181/86 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: ACRS07028526

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Normal / Jammed / Leaked / Burnt or

Brake: Normal / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17

R: 215/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 26/06/19

Survey held at Sin Sing Hong

Des. of Damages: Front / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP DABE

COE Expiry: 21/09/21

MV: 26K

PV: 12.6K

Nett: 13.4K

RECEIVED 12 JUL 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) UH-typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

300

300

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 26 June 2019 4:57 PM
To: assignments
Subject: New Assignment
Attachments: 2429_001.pdf

Our ref: VC012667

Hi all

Kindly survey the third party claim, On "WP" Basis.

Insured: SKU6272B

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: ct-admin@visionlawllc.com <ct-admin@visionlawllc.com>

Sent: Wednesday, 26 June 2019 4:41 PM

To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; sinsenghongspray@hotmail.com

Subject: Scan Image

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

VISION LAW LLC

Advocates & Solicitors - Notary Public - Commissioner for Oaths
Agents for Trade Marks

(Incorporated with limited liability)

ERIC NG CHING BOON
WONG KOK LING RAYNEY
AUSTREY WONG SU-HEEN
PAUL YAP TE SIAN
ANJALI DO MURPHY
SEGA PARAG
AND KIM SOT DIANE
RAVINDRA KRISHNASAMY
TAN YUE JIAN SELVYN
CHEONG YUNHUI CLARISSA
EDISON TAN DWY EU
SONIA LIM HUI LEE

Unique Entity Number :200721148H
✓ **HEAD OFFICE:** 133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413

Branch: 490 Toa Payoh Lorong 6
#03-11 HDB Hub
Singapore 310490

✓ HEAD OFFICE

TEL : (65) 65342811 (Hunting)

FAX ✓ : (65) 65355802 (General)

: (65) 65355905 (Litigation)

E-mail : jactan@visionlawllc.com

BRANCH

TEL : 65 63580703

FAX : 65 63580448 (Conveyancing)

WHEN REPLYING PLEASE QUOTE OUR REFERENCE- KINDLY REPLY TO HEAD OFFICE FOR THIS MATTER

Our Ref: AM.JLIns.S42.110826.19 (6j)
Your Ref: VC012667

26 June 2019

QBE INSURANCE GROUP LTD

1 Raffles Quay
#29 - South Tower
Singapore 048583

Attention: Motor Claims Department

BY FAX: 6533 3270

email: joyce.foo@qbe.com

email: jenny.toh@qbe.com

Dear Sirs,

ACCIDENT INVOLVING SGL 6019 L & SKU 6272 B & SGL 1813 A ON 10 JUNE 2019 ALONG PIE
BEFORE JALAN EUNOS EXIT AT ABOUT 0850 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 26 June 2019 of even date informing that you wish to conduct a pre-repair survey
and your List of Surveyors.

Our client confirmed appointment of LKK Auto Consultants Pte Ltd as the Single Joint Expert for this
matter.

Please be informed that the said vehicle can be inspected at

Venue:

Sin Seng Hong Spray Painting & Services

Block 3023A Loh Road 3

#01-63

Singapore 601419

Consent Person

Mr Andy Yoo (0876-8412)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening
Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further
reference to you.

Yours faithfully

ANJALI M
(HEAD OFFICE)

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor
(Name & Signature)

2nd Survey on _____
Appointed surveyor
(Name & Signature)

3rd Survey on _____
Appointed Surveyor
(Name & Signature)

cc: SGL 6019 L - By email: sinsenghongspray@tdiingali.com

NB: Any settlement of offer is on the express condition that this settlement is in respect of our
client's claim for property-related damages only and shall not preclude our client from claiming
injury-related damages arising from this accident

THE INFORMATION CONTAINED IN THESE DOCUMENTS MAY BE PRIVILEGED, UNLAWFUL, CONFIDENTIAL AND IS INTENDED FOR THE EXCLUSIVE USE
OF THE ADDRESSEE DESIGNATED ABOVE. If you are not the addressee, any disclosure, reproduction, distribution or other dissemination or use of this
communication is strictly prohibited. If you have received this transmission in error, please contact us immediately by telephone so that we can arrange for its
recall.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 5613H

Vehicle Details

Vehicle No.: SGL6019L
Vehicle to be Exported: Yes
Intended Deregistration Date: 30 Jun 2019
Vehicle Make: TOYOTA
Vehicle Model: ESTIMA 2.4 A
Primary Colour: Red
Manufacturing Year: 2006
Engine No.: 2AZC046236
Chassis No.: ACR507028526
Maximum Power Output: 125.0 kW (167 bhp)
Open Market Value: \$29,463.00
Original Registration Date: 22 Sep 2006
First Registration Date: 22 Sep 2006
Transfer Count: 3
Actual ARF Paid: \$32,410.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 21 Sep 2021
COE Category: E - Open Category
COE Period(Years): 5
PQP Paid: \$28,418.00
COE Rebate Amount: \$12,646.00
Total Rebate Amount: \$12,646.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 30 Jun 2019

OK



CONNECTING CAR BUYERS & SELLERS.
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Estima

Price Range

Depreciation

> 10 year(s)

Vehicle Type



Advanced Search

Used Car Comparison

— Comparing 4 Vehicles —

Toyota Estima 2.4A (COE till 01/2022)


[Clear All](#)
[Add all to Shortlist](#)
[Back to search result](#)
[Add to Shortlist](#)

Toyota Estima 2.4A Aeras (COE till 03/2022)


[Add to Shortlist](#)

Toyota Estima 2.4A Aeras (COE till 03/2022)


[Add to Shortlist](#)

Toyota Estima 2.4A (COE till 01/2022)


[Add to Shortlist](#)

CAR DETAILS

	Toyota Estima 2.4A (COE till 01/2022)	Toyota Estima 2.4A Aeras (COE till 03/2022)	Toyota Estima 2.4A Aeras (COE till 03/2022)	Toyota Estima 2.4A (COE till 01/2022)
Price	\$33,800	\$30,700	\$36,800	\$40,800
Instalment	N.A.	N.A.	N.A.	N.A.
Registration Date	05-Jan-2007	08-Mar-2007	18-Dec-2007	21-Jan-2008
Manufactured	2006	2006	2007	2007
Mileage	-	-	121,558 km	-
Transmission	Auto	Auto	Auto	Auto
Engine Cap	2,362 cc	2,362 cc	2,362 cc	2,362 cc
Road Tax	\$1,966 /yr	\$1,966 /yr	\$1,966 /yr	\$1,802 /yr
Power	125.0 kW (167 bhp)	125.0 kW (167 bhp)	125.0 kW (167 bhp)	125.0 kW (167 bhp)
Curb Weight	1,730 kg	1,730 kg	1,730 kg	1,710 kg
Features	Powerful And Fuel Efficient 2.4L VVT-i Engine, CVT Transmission, SRS Airbags, ABS, Push Start, Keyless Entry, Dual Zone Climatic Aircon, 8 Seater.	8 Seaters, Powerful 2.4 Litre DOHC VVT-i Engine, 7 Speed Super CVT Auto Transmission, Dual Power Sliding Doors, Keyless Entry, Push Start/Stop Engine.	2.4L DOHC 16V VVT-i Engine With 167Bhp & 224Nm Of Torque, 7-Speed CVT Auto, ABS, Keyless Entry Push Start/Stop	-
Accessories	Sports Rim, Twin Power Doors, DVD Player, Reverse Camera, Retractable Side Mirror.	Sports Rims, Leather Seats, DVD Player, dual Sunroof, Reverse Sensors And Camera	18" 5/Rims, Dual Power Sliding Doors, JVC Touchscreen DVD Audio With Reverse Camera, Retractable Side Mirrors With LED Indicators, Roof Monitor.	-
Description	8 Seater. New Upholstery & Interior Done Up Tastefully. Excellent Condition. 6 Months Warranty. Trade In Welcome. Flexible Financing Schemes Available. Arrange An Appointment With Our Friendly Staffs For A Non Obligatory Viewing Now!	2015 Facelift. 8 Seater, Immaculate Interior, Pristine Condition. New Leather Seats. Smooth And Quiet Engine. Super Well Maintained By Previous Owner. Accident-Free, In-House Loan Available With 100% Approval. Buy With Peace Of Mind. Act Fast Call To Discuss.	New Road Tax Till December 2019! 1-Road In Car Camera Complimentary. Perfect MPV With Spacious Cabin. In-house Financing Options With Low Driveway Available. Buy With A Peace Of Mind. Meticulously Well Maintained Unit With No Chassis/Structural Damage. Tip Top Immaculate Condition Assured! All Trade In Welcome. Call Now To View! 2X Free Servicing Upon Purchase	1 Owner! Good Condit Payment Available! We Premium Dealer! Buy! No Hidden Cost! Car In Condition! Low Mileage! In House Loan Or Ban No Need Guarantor Or Income! Fast And Easy! High Loan Or Over The Our Vehicles Has Under Points Safety Check By Mechanics!
COE	\$26,330	\$25,174	\$25,084	\$26,136
OMV	\$30,735	\$30,188	\$30,439	\$26,809
ARF	\$33,809	\$33,207	\$33,483	\$29,490
Depreciation	\$13,420 /yr	\$11,420 /yr	\$10,750 /yr	\$11,460 /yr
No. of Owners	2	4	3	2
Type of Vehicle	MPV	MPV	MPV	MPV
Category	COE Car, Premium Ad Car	COE Car	COE Car	COE Car, Premium Ad
Availability	Available	Available	Available	Available

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/06/2019 10:53
Date Of Accident	10/06/2019 08:50
Exact Location Of Accident	PIE BF JALAN EUNOS EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGL6019L
Insured/Policyholder	
Name Of Registered Owner	NORIAH BINTE MOHAMED NOOR
NRIC No	S7905613H
Email Address	NORIAH79@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-93746110
Alternative Phone No	OTHERS-93746110

Vehicle Particulars

Manufacturer	TOYOTA
Model	ESTIMA-2.4 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P10081714R00
Cover Note Number	

Driver

Name of Driver	NORIAH BINTE MOHAMED NOOR
NRIC No	S7905613H
Date Of Birth	26/02/1979
Occupation	INDOOR
Date Of Driving Pass	08/07/2008
Driving Experience	10 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93746110
Fax Number	
Contact Number	OTHERS-93746110
Email Address	NORIAH79@HOTMAIL.COM

Address	BLK 468A FERNVALE LINK #14-539 SINGAPORE
Postcode	791468
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKU6272B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SGF1813A
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to reputate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to third parties about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law to administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, handling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
(Date & Time)

10:55am
10/6/19

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/PR No.:

power

Sketch Plan #2

SKETCH PLAN

 C  A  B	Vehicle A - SR 601 PL B - SR 6292 B C - EF 1815A
	Legend  Car  Motorcycle

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along PIE on the Extreme lane about 70 - 80 km/h. The car "C" break occasionally but I remained a car length distance and suddenly the "C" suddenly jam break. "car B" was driving fast and hit my car causing my car to hit car "C". All my belongings and dunes was floor to the front.

DECLARATION

I/We declare the foregoing particulars are true in every respect.
 Please be advised that your Insurer may have a time limit (14 days) from when the claim against your policy must be made within the stipulated time frame from the date of occurrence. Kindly check your policy for more details.

Policyholder's Signature

Date & Time:

10/6/19
10:55am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/ID No.:

Plamen

(5/5/2019)

INS. CASE OWNER:

CC 4/QBE1901 0510, 4963

LKK:

IDAC:

Surveyor:

marks

DOE:

ASSIGNMENT

12/6/19

Date / Time:

12/6/19

Registered in Merimen:

Pre-assign / CCU / FTE

sku 6272B



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGL 6D19L

INSRS:
WSP:
Tel:
Liability:
RMKS:

progressive

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

claiming - X

sku 6272B - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ a days)

Loss of Income (LOI):

S\$

(\$ a days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC. BY: Marcus

REF:

QBE

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SAL 6019C
 at Workshop m/s PA 44,
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$18k.
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 G + PR Seen: e Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: 207 flk.

Vehicle: IN / OUT

Veh No: SAL 6019C Yr Regn: 9 06
 Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or (A)
 Make: Toyota Estima C.C. 2362
 Colour: Purple A/C: Insured / Std / NI / NA
 Sp. Reading: 181185 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: ACR 50 702826
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Order / Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215/55-217
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front 6 mm Rear 6 mm
 R/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 10/6/18 D.O.I. 13/6/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear & Lf.
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TOTAL 1055 on 21-9-2024

2yrs Smith L7A 12961 net 5039

rear tailgate jammed can't open

* urgent

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1)

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

) S + RS \$ _____

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$ _____)

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/QBE19010510/Ugb3

Date: 14.06.2019

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SGL6019L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 13.06.2019 at the premises of M/s Progressive Car Care Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	31,472.65
Revised Estimate Amount	: S\$	13,978.85
"Check" Items Amount	: S\$	9,652.19
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: TBA days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

not allowed
table
13/6/19
Total 1055

not rep- 5/2

M/S: NORIAH BINTE MOHAMED NOOR
BLK 468A FERNVALE LINK #14-539
SINGAPORE 791468

Estimate No: EST1504937
Date: 12 Jun 2019
Policy No: P10081714R00
Veh Reg No: SGL6019L
Make/Model: TOYOTA ESTIMA 2.4 A
Chassis No: ACR507028526
Engine No: 2AZC046236
Reg. Date: 22/09/2006

ATTN: QBE
Your Ref No: TP 0619-5550
Claim Type: Third Party
Accident Date: 10/06/2019
TP Veh Reg No: SKU 6272 B

Estimate Repair Cost to Vehicle No :SGL6019L

Description	U/Price	Quantity	Price SS	Amount SS
List Price				
1 REAR BOOT	1,087.96	1 PC	1,087.96	—
2 REAR BOOT RUBBER	378.91	1 PC	378.91	—
3 REAR BOOT TOP LOCK	375.86	1 PC	375.86	—
4 REAR BOOT BOTTOM LOCK	77.44	1 PC	77.44	X
5 REAR BOOT TOYOTA LOGO	77.44	1 PC	77.44	—
6 REAR BOOT ESTIMA WORDING	96.16	1 PC	96.16	—
7 REAR BOOT X WORDING	96.16	1 PC	96.16	—
8 REAR BOOT OUTER REFLECTOR - CENTRE	376.84	1 PC	376.84	X
9 REAR BOOT OUTER REFLECTOR - LH	355.60	1 PC	355.60	?
10 REAR BOOT OUTER REFLECTOR - RH	355.60	1 PC	355.60	?
11 REAR BOOT TRIM - LOWER	896.90	1 PC	896.90	?
12 REAR BOOT TRIM - TOP	396.70	1 PC	396.70	?
13 REAR BOOT TRIM - LH	377.70	1 PC	377.70	X
14 REAR BOOT TRIM - RH	377.70	1 PC	377.70	X
15 REAR BOOT OUTER GARNISH	266.52	1 PC	266.52	?
16 REAR BOOT WIPER MOTOR	789.90	1 PC	789.90	X
17 REAR BOOT WIPER LINK	0.00	1 PC	0.00	X
18 REAR BOOT GLASS MOULDING	127.51	1 SET	127.51	—
19 REAR BOOT NUMBER PLATE LAMP - LH	69.84	1 PC	69.84	X
20 REAR BOOT NUMBER PLATE LAMP - RH	69.84	1 PC	69.84	X
21 REAR BOOT LOCK SWITCH	181.60	1 PC	181.60	X
22 REAR BUMPER	897.24	1 PC	897.24	—
23 REAR BUMPER CLIPS	4.90	10 PC	49.00	—
24 REAR BUMPER SIDE HOLDER - LH	98.98	1 PC	98.98	—
25 REAR BUMPER SIDE HOLDER - RH	98.98	1 PC	98.98	X
26 REAR BUMPER CENTRE BRACKET - LH	90.42	1 PC	90.42	—
27 REAR BUMPER CENTRE BRACKET - RH	90.42	1 PC	90.42	—
28 REAR BUMPER FOAM	107.86	2 PC	215.72	?
29 REAR BUMPER REFLECTOR - LH	66.84	1 PC	66.84	—
30 REAR BUMPER REFLECTOR - RH	66.84	1 PC	66.84	X
31 REAR BUMPER TOWING - LH	76.81	1 PC	76.81	—
32 REAR BUMPER TOWING - RH	76.81	1 PC	76.81	X
33 REAR FENDER - LH	987.90	1 PC	987.90	X
34 REAR FENDER GLASS - LH	485.16	1 PC	485.16	X
35 REAR FENDER INNER TRIM - LH	996.70	1 PC	996.70	?
36 TAIL LAMP UNIT - LH	427.12	1 PC	427.12	?
37 TAIL LAMP LOWER - LH	18.70	1 PC	18.70	?
38 TAIL LAMP LOWER - RH	18.70	1 PC	18.70	?

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S: NORIAH BINTE MOHAMED NOOR
BLK 468A FERNVALE LINK #14-539
SINGAPORE 791468

Estimate No: EST1504937
Date: 12 Jun 2019
Policy No: P10081714R00
Veh Reg No: SGL6019L
Make/Model: TOYOTA ESTIMA 2.4 A
Chassis No: ACR507028526
Engine No: 2AZC046236
Reg. Date: 22/09/2006

ATTN: QBE
Your Ref No: TP 0619-5550
Claim Type: Third Party
Accident Date: 10/06/2019
TP Veh Reg No: SKU 6272 B

Estimate Repair Cost to Vehicle No :SGL6019L

Description	U/Price	Quantity	Price	Amount
			SS	SS
39 REAR EXHAUST PIPE	957.90	1 PC 11	957.90	X
40 REAR EXHAUST PIPE TOP PLATE	0.00	1 PC 11	0.00	X
41 REAR EXHAUST PIPE MOUNTING	85.21	3 PC 11	255.63	X
42 REAR PANEL	587.50	1 PC 3.0500	587.50	—
43 REAR PANEL TOP GARNISH	285.69	1 PC	285.69	?
44 REAR PANEL INNER LOWER GARNISH	276.51	1 PC	276.51	?
45 TAIL LAMP PANEL - RH	275.50	1 PC	275.50	X
46 REAR SPARE FLOOR PANEL	957.86	1 PC 11	957.86	?
47 REAR SPARE TYRE BOARD	815.20	1 PC	815.20	—
48 FRONT BUMPER	588.60	1 PC 11	588.60	—
49 FRONT BUMPER CLIPS	4.90	10 PC 11	49.00	—
50 FRONT BUMPER SIDE HOLDER - LH	108.70	1 PC 11	108.70	—
51 FRONT BUMPER SIDE HOLDER - RH	108.70	1 PC 11	108.70	—
52 FRONT BUMPER TOWING COVER - LH	66.25	1 PC 11	66.25	X
53 FRONT BUMPER TOWING COVER - RH	66.25	1 PC 11	66.25	X
54 FRONT BUMPER CENTRE LOWER GRILLE	0.00	1 PC 11	0.00	—
55 FRONT BUMPER CENTRE LOWER GRILLE CHROME	0.00	1 PC 11	0.00	—
56 FRONT BUMPER FOAM	198.54	1 PC	198.54	?
57 FRONT BUMPER TOP BEAM	218.80	1 PC	218.80	?
58 FRONT BUMPER REINFORCEMENT	371.54	1 PC	371.54	?
59 GRILLE ASSY	585.90	1 PC 11	585.90	—
60 GRILLE LOGO	127.64	1 PC 11	127.64	—
61 GRILLE SIDE STOPPER - LH	48.70	1 PC 11	48.70	—
62 GRILLE SIDE STOPPER - RH	48.70	1 PC 11	48.70	—
63 GRILLE CLIP	18.90	10 PCS 11	189.00	—
64 SUPPORT PANEL TOP GARNISH CLIP	7.80	10 PCS 11	78.00	—
65 SUPPORT PANEL TOP GARNISH	489.67	1 PC 11	489.67	—
66 SUPPORT PANEL - TOP	422.31	1 PC 11	422.31	—
67 BRACE PANEL	0.00	1 PC	0.00	?
68 HEAD LAMP TOP PANEL - LH	269.80	1 PC	269.80	?
69 HEAD LAMP TOP PANEL - RH	269.80	1 PC	269.80	?
70 HEAD LAMP PANEL SIDE - LH	0.00	1 PC	0.00	?
71 HEAD LAMP PANEL SIDE - RH	0.00	1 PC	0.00	?
72 RADIATOR	1,487.70	1 PC	1,487.70	?
73 RADIATOR FAN MOTOR	486.27	1 PC	486.27	?
74 RADIATOR FAN COWLING	278.90	1 PC	278.90	?
75 RADIATOR TOP HOSE	79.78	1 PC	79.78	?
76 RADIATOR BOTTOM HOSE	79.78	1 PC	79.78	?
77 CONDENSER	1,487.62	1 PC 11	1,487.62	—

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
 TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
 GST:201006949C RCB NO:201006949C

M/S : NORIAH BINTE MOHAMED NOOR
 BLK 468A FERNVALE LINK #14-539
 SINGAPORE 791468

Estimate No: EST1504937
Date: 12 Jun 2019
Policy No: P10081714R00
Veh Reg No: SGL6019L
Make/Model: TOYOTA ESTIMA 2.4 A
Chassis No: ACR507028526
Engine No: 2AZC046236
Reg. Date: 22/09/2006

ATTN: QBE
Your Ref No: TP 0619-5550
Claim Type: Third Party
Accident Date: 10/06/2019
TP Veh Reg No: SKU 6272 B

Estimate Repair Cost to Vehicle No :SGL6019L

Description	U/Price	Quantity	Price	Amount
			SS	SS
78 CONDENSER FAN MOTOR	378.90	1 PC	378.90 ?	
79 CONDENSER FAN COWLING	0.00	1 PC	0.00 ?	
80 AIRCON DISCHARGE PIPE	485.60	1 PC	485.60 ?	
81 AIRCON LIQUID TUBE	754.87	1 PC	754.87 ?	
82 TEMP SENSOR	126.82	1 PC	126.82 ?	
83 HORN - LH	185.60	1 PC	185.60 ?	
84 HORN - RH	185.60	1 PC	185.60 ?	
85 HEAD LAMP UNIT - LH	988.51	1 PC	988.51	—
86 HEAD LAMP UNIT - RH	988.51	1 PC	988.51	—
87 HEAD LAMP LOWER RETAINER - LH	62.70	1 PC	62.70	—
88 HEAD LAMP LOWER RETAINER - RH	62.70	1 PC	62.70	—
89 FRONT FENDER - LH	485.80	1 PC	485.80	α
90 FRONT FENDER COWLING - LH	396.92	1 PC	396.92	x
91 FRONT FENDER COWLING CLIPS - LH	4.80	10 PC	48.00	α
92 FRONT BONNET	487.86	1 PC	487.86	—
93 FRONT BONNET RUBBER	99.45	1 PC	99.45	—
94 FRONT BONNET LOCK	129.57	1 PC	129.57	—
95 FRONT BONNET INSULATOR	375.80	1 PC	375.80 ?	
96 FRONT BONNET INSULATOR CLIP	6.50	5 PCS	32.50 ?	
97 FRONT BONNET HINGE - LH	98.57	1 PC	98.57	—
98 FRONT BONNET HINGE - RH	98.57	1 PC	98.57	—
99 WIPER TANK ASSY	166.52	1 PC	166.52	?
100 RADIATOR SPARE TANK	218.57	1 PC	218.57 ?	
			31,070.20	
		Less 25%	7,767.55	23,302.65

Special Net

101 REAR BUMPER SENSOR	220.00	1 SET	220.00	200
102 REAR BOOT CAMERA	350.00	1 SET	350.00	?
103 REAR NUMBER PLATE WITH CASING	35.00	1 SET	35.00	?
104 FRONT NUMBER PLATE WITH CASING	35.00	1 SET	35.00	?
105 SEALANT	20.00	4 PC	80.00	40
106 SPONGE TAPE	20.00	3 PC	60.00	30
			780.00	780.00

Labour

107 TO KNOCK OUT DENTS, REAR CHASSIS, REAR FLOOR PANEL, CUT/WELD REAR PANEL, RH REAR FENDER, SUPPORT PANEL, REMOVE, REPLACE ACCIDENT PARTS	2,800.00	1 JOB	2,800.00	2200
108 TO RESPRAY PAINT ON ACCIDENT PORTIONS	2,500.00	1 JOB	2,500.00	1800

Bik 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO 201006949C

Estimate No:	EST1504937
Date:	12 Jun 2019
Policy No:	P10081714R00
Veh Reg No:	SGL6019L
Make/Model:	TOYOTA ESTIMA 2.4 A
Chassis No:	ACR507028526
Engine No:	2AZC046236
Reg. Date:	22/09/2006

ATTN: QBE
Your Ref No: TP 0619-5550
Claim Type: Third Party
Accident Date: 10/06/2019
TP Veh Reg No: SKU 6272 B

Description	U/Price	Quantity	Price	Amount
109 TO CHECK WIRING	50.00	1 JOB	50.00	50
110 TO REMOVE, REFIX CONDENSER AND REFILL GAS	100.00	1 JOB	100.00	✓
111 TO REMOVE, REFIX REAR GARNISH, CARPET, CUSHION AND RELATED PARTS	300.00	1 JOB	300.00	100
112 TO REMOVE REAR BUMPER SENSOR	100.00	1 JOB	100.00	50
113 TO REMOVE, REPLACE REAR EXHAUST PIPE	100.00	1 JOB	100.00	X
114 TO REMOVE, REPLACE REAR BOOT GLASS	150.00	1 JOB	150.00	120
115 TO REMOVE, REFIX REAR FENDER GLASS - LH	60.00	1 JOB	60.00	X
116 TO REMOVE, REFIX REAR FENDER GLASS - RH	60.00	1 JOB	60.00	X
117 TO REMOVE, REFIX REAR WINDSCREEN	150.00	1 JOB	150.00	X
118 TO 4 WHEEL ALIGNMENT	100.00	1 JOB	100.00	X
119 TO CAR-O-LINER CHASSIS	250.00	1 JOB	250.00	X
120 TO REMOVE, REFIX, REAR UNDERCARRIAGE	400.00	1 JOB	400.00	X
121 TO TUFF-KOTE	120.00	1 JOB	120.00	✓
122 TO REMOVE, REFIX PETROL TANK	150.00	1 JOB	150.00	60
			7,390.00	7,390.00
			Total	SS 31,472.65
			Add GST @ 7%	2,203.09
			Total Amount Payable	SS 33,675.74

TOTAL: SINGAPORE DOLLAR THIRTY THREE THOUSAND SIX HUNDRED SEVENTY FIVE AND CENTS SEVENTY FOUR ONLY

[illegible]

For Progressive Car Care Pte Ltd

AUTHORISED SIGNATURE

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/06/2019 10:53
Date Of Accident	10/06/2019 08:50
Exact Location Of Accident	PIE BF JALAN EUNOS EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGL6019L
Insured/Policyholder	
Name Of Registered Owner	NORIAH BINTE MOHAMED NOOR
NRIC No	S7905613H
Email Address	NORIAH79@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-93746110
Alternative Phone No	OTHERS-93746110

Vehicle Particulars

Manufacturer	TOYOTA
Model	ESTIMA-2.4 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P10081714R00
Cover Note Number	

Driver

Name of Driver	NORIAH BINTE MOHAMED NOOR
NRIC No	S7905613H
Date Of Birth	26/02/1979
Occupation	INDOOR
Date Of Driving Pass	08/07/2008
Driving Experience	10 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93746110
Fax Number	
Contact Number	OTHERS-93746110
Email Address	NORIAH79@HOTMAIL.COM

Address	BLK 468A FERNVALE LINK #14-539 SINGAPORE
Postcode	791468
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

Attachment(s)

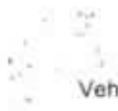
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKU6272B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SGF1813A
-----------------------------	----------



Vehicle Make/Model/Colour

* Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you, hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (x) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claim including the settlement of the claim and any necessary investigations relating to the claim;
 - (ii) investigating the accident and/or my claim;
 - (iii) carrying out and/or dealing with my instructions or responding to any requests to me;
 - (iv) administering my claims including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law or administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (1) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (2) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be situated outside of Singapore, for one or more of the above Purposes.
- (3) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (4) the information so collected under (2) above may be shared / disclosed:
- (a) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (b) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

10:55 AM
10/6/19

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/PRN No.:

paaven

Sketch Plan #2

SKETCH PLAN

 C  A  B	<u>Vehicle</u> A - SKL 601 ML B - SKU 637 2B C - DEF 1813A <u>Legend</u>  vehicle  motorcycle
---	---

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along PIE on the Extreme lane about 70 - 80 km/h. The car "C" break occasionally but I remained a car length distance and suddenly the "C" suddenly jam break. "car B" was driving fast and hit my car causing my car to hit car "C". All my belongings and dunks was floor to the front.

DECLARATION

I/We declare the foregoing particulars are true in every respect.
 Please be advised that your insurer may have a fourteen (14) days clause whereby the claim against your policy must be made within the stipulated timeframe from the date of occurrence. Kindly check your policy for more details.

Policyholder's Signature

Date & Time:

10/6/19

10:55am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/ID No.:

Penven

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: S613H

Vehicle Details

Vehicle No.: SGL6019L
Vehicle to be Exported: Yes
Intended Deregistration Date: 10 Jun 2019
Vehicle Make: TOYOTA
Vehicle Model: ESTIMA 2.4 A
Primary Colour: Red
Manufacturing Year: 2006
Engine No.: 2AZC046236
Chassis No.: ACR507028526
Maximum Power Output: 125.0 kW (167 bhp)
Open Market Value: \$29,463.00
Original Registration Date: 22 Sep 2006
First Registration Date: 22 Sep 2006
Transfer Count: 3
Actual ARF Paid: \$32,410.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 21 Sep 2021
COE Category: E - Open Category
COE Period(Years): 5
PQP Paid: \$28,418.00
COE Rebate Amount: \$12,961.00
Total Rebate Amount: \$12,961.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 10 Jun 2019

OK

MU-18/K.

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Toyota Estima

Price Range

Depreciation

> 10 year(s)

Vehicle Type



Home » Used Cars » Otua Auto Pte Ltd » Toyota Estima 2.4A Aeras Premium Moonroof (COE till 11/2021)

Toyota Estima 2.4A Aeras Premium Moonroof (COE till 11/2021)

Overview

Financial

Insurance

Accessories

Similar

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Photos

Map

Price \$25,000**Depreciation** ⓘ \$10,130 /yr**Reg Date** 01-Dec-2006
(2yrs 5mths 17days COE left)**Mileage** 220,900 km (17.6k /yr)**Manufactured** ⓘ 2006**Road Tax** ⓘ \$2,129 /yr**Transmission** Auto**Dereg Value** ⓘ \$13,837 as of today (change)**OMV** ⓘ \$31,948**COE** ⓘ \$28,027**ARF** ⓘ \$35,143**Engine Cap** 2,362 cc**Power** 125.0 kW (167 bhp)**Curb Weight** ⓘ 1,770 kg**No. of Owners** ⓘ 2**Type of Vehicle** MPV**Features**

Powerful 2.4 Litre DOHC VVTi Engine, 7 Speed Super CVT Auto Transmission, Dual Power Sliding Doors, Keyless Entry. View specs of the Toyota Estima (2006-2010)

Accessories

Leather Seats, DVD Player, Reverse Sensors And Camera, Fog Lamps.

Description

A011 Consignment Unit. Flexible Loan Packages Available To Choose From. No Hidden Costs. For Further Information Or If You Have Any Questions Please Do Not Hesitate To Contact Us. Viewing By Appointment.

Category

COE Car, Consignment Car

Status

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Resourc

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Owner Consignment C

This car is for sale by direct agent. Consignment agents handle all documentation or

- » List of owner consignmen
- » List of consignment agent



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Address

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63 vehicles

Toyota Estima

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Toyota Estima

Any

Any

> 10 year(s)
old

Any

Any



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Toyota Estima 2.4A X (COE till 03/2029)

\$66,800

\$6,810 /yr

27-Apr-2009

2,362 cc

-

3.18% Per Annum. \$988 Monthly. \$0 Admin Fees For All GV Purchase. Extra Add On Items: New 2 Years Warranty For Engine And Gear Metallic Paint. New Pure Leather. New Rims / 16" Tyres. New P...

3.18% P.A \$0 Admin Fees@GV Finance 2 Years Warranty. Monthly From \$988

GV Credit Pte Ltd

Posted: 13-Jun-2019

Tags: 2009 Toyota Estima, 2009 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used Toyota



Toyota Estima 2.4A Aeras (COE till 11/2022)

\$37,800

\$10,900 /yr

18-Dec-2007

2,362 cc

105,875 km

New Road Tax Till December 2019! I-Road In Car Camera Complimentary. Perfect MPV With Spacious Cabin. In-house Financing Option Driveway Available. Buy With A Peace Of Mind. Meticulously We...

Creative Auto

Posted: 13-Jun-2019

Tags: 2007 Toyota Estima, 2007 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used Toyota



Toyota Estima 2.4A X (COE till 02/2029)

\$77,800

\$8,000 /yr

10-Mar-2009

2,362 cc

100,640 km

New Paintwork. Servicing Done. Low Mileage. In House Loan. Easy Approval For Loan. High Loan High Trade In Welcome. Call Now For Drive!

ABWIN (1994) Pte Ltd

Posted: 13-Jun-2019

Tags: 2009 Toyota Estima, 2009 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used Toyota



Toyota Estima 2.4A Aeras (COE till 09/2028)

\$68,800

\$7,400 /yr

26-Sep-2008

2,362 cc

138,000 km

Rare! 8 Seaters Estima MPV, Omega Black With Black Interior, Twin Power Doors, Comfortable Drive For Big Family, Spacious. Flexible & Car Price In House Loan Available. Hurry And Call Now Fo...

Posted: 13-Jun-2019

Tags: 2008 Toyota Estima, 2008 toyota estima, Toyota Estima, toyota estima, Toyota, Estima, estima, Used Toyota

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Nivitha (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 13 June 2019 10:49 AM
To: assignments
Subject: FW: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref: VC012667

11:01am @ 13/6/19
person@pei wen
car In

Dear All

Kindly survey the third party claim.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg>
Sent: Thursday, 13 June 2019 10:42 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny

Please assign LKK
Thank you

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Thursday, June 13, 2019 9:11 AM
To: Peiwen
Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref : VC012667

Dear Pei Wen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 12 June 2019 11:17 AM
To: Jenny Toh <jenny.toh@qbe.com>

Cc: Lily <lily@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Please refer to the attached and arrange survey.

Vehicle is IN Workshop.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

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Shu Pei (LKKAuto)

From: Peiwen <peiwen@procarcare.com.sg>
Sent: Tuesday, 25 June 2019 1:31 PM
To: Jenny Toh
Cc: Lily; Wayne; Ray; Admin A
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65
Attachments: 24062019201334-0002.jpg

Hi Jenny,

Owner decide go to his own workshop for claim.
Please assist to close claim at our end.
Thank You.

Regards,

Pei Wen NG

Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
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From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Friday, June 14, 2019 9:34 AM
To: Claims
Cc: Lily; Wayne; Ray
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref: VC012667

Dear Pei Wen

We refer to your below email

We are not disputing liability in this case.

You may submit the claim documents to us for our assessment on Quantum.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims

Sent: Friday, 14 June 2019 9:07 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Lily <bhlm@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>

Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Please advise OIC for this case and liability status.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

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From: Peiwen

Sent: Thursday, June 13, 2019 10:42 AM

To: 'Jenny Toh'

Cc: Claims

Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny

Please assign LKK

Thank you

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

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From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Thursday, June 13, 2019 9:11 AM

To: Peiwen

Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref : VC012667

Dear Pei Wen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims

Sent: Wednesday, 12 June 2019 11:17 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Lily <bhlim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>

Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 8)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Please refer to the attached and arrange survey.

Vehicle is IN Workshop.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

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DATE: 24/6/2019 .

THE MOTOR CLAIMS DEPARTMENT

M/S _____

RE: LETTER OF WITHDRAWAL

I/we, Norah Binte Mohamed Nair NRIC No. S7905613H, owner of vehicle no. SGL 6019L hereby wish to withdraw the following accident claims:

☐ Windscreen claims for accident happened on _____

☐ Own damage claims for accident happened on _____

☒ Third party claims for accident happened on 10/6/2019 .

REASONS FOR WITHDRAWAL

Go Own Workshop for claim .

I / We apologize for any inconveniences caused.



Signature of Owner / Driver

NRIC No.: S7905613H

Cecilia Chong (LKK Auto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 27 June 2019 4:55 PM
To: Cecilia Chong (LKK Auto)
Subject: FW: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 27 June 2019 11:01 AM
To: Peiwen <peiwen@procarcare.com.sg>
Cc: Lily <bhlim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Peiwen

Noted with thanks

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg>
Sent: Tuesday, 25 June 2019 1:31 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Lily <bhlim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Owner decide go to his own workshop for claim.
Please assist to close claim at our end.
Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

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E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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CAR CARE PTE LTD

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From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Friday, June 14, 2019 9:34 AM

To: Claims

Cc: Lily; Wayne; Ray

Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref: VC012667

Dear Pei Wen

We refer to your below email

We are not disputing liability in this case.

You may submit the claim documents to us for our assessment on Quantum.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Friday, 14 June 2019 9:07 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Lily <bhlilim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Please advise OIC for this case and liability status.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

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PROGRESSIVE
CAR CARE PTE LTD

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From: Peiwen
Sent: Thursday, June 13, 2019 10:42 AM
To: 'Jenny Toh'
Cc: Claims
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny

Please assign LKK

Thank you

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

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W: www.procarcare.com.sg

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From: Jenny Toh [<mailto:jenny.toh@gbe.com>]

Sent: Thursday, June 13, 2019 9:11 AM

To: Peiwen

Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref : VC012667

Dear Pei Wen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)

From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 12 June 2019 11:17 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Lily <bhlilm@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Please refer to the attached and arrange survey.

Vehicle is IN Workshop.

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
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Intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 27 June 2019 5:11 PM
To: Jenny Toh
Subject: Your ref: SKU 6272B *** ACCIDENT INVOLVING SKU 6272B & SGL 6019L ON 10/06/2019 ***

Dear Jenny,

We refer to the above matter

ACCIDENT INVOLVING SKU 6272B & SGL 6019L ON 10/06/2019

We have been informed from TP repairer of withdrawing claim as claimant decided to go his own workshop for claim.

In view on above, we will proceed to submit our WP report and close case at our end.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DATE: 24/6/2019 .

THE MOTOR CLAIMS DEPARTMENT

M/S _____

RE: LETTER OF WITHDRAWAL

I/WE, Norah Binte Mohamed ^{Nor} NRIC No. S7905613H, owner of vehicle no. SGL 6019L hereby wish to withdraw the following accident claims:

- ☐ Windscreen claims for accident happened on _____
- ☐ Own damage claims for accident happened on _____
- ☒ Third party claims for accident happened on 10/6/2019 .

REASONS FOR WITHDRAWAL

Go Own Workshop for claim .

I / We apologize for any inconveniences caused.



Signature of Owner / Driver

NRIC No.: S7905613H

SIN SENG HONG SPRAY PAINTING & SERVICES

BLK 3023A UBI ROAD 1 # 01-63

SINGAPORE 408717

Tel: 9826 6442 (Andy) Email: sinsenghongspray@hotmail.com

QBE Insurance (Singapore) Pte Ltd

Blk 60, Anson Road # 11-01

Maple Tree Anson

Singapore 179914

Tel: 6224 - 6633

Fax: 6534 - 5356

Quotation

DATE 26.06.2019

VEH NO SGL6019L

MODEL Toyota Estima

D O A 10.06.2019

YR REF SGL1813A

Attn: Motor Claim Dept

(Pis arrange vehicle survey & check liability)

RE: ESTIMATE FOR ACCIDENT REPAIR SGL6019L (TOYOTA ESTIMA)

Item	Description	Qty	Amt
NO	LIST ITEMS		
1	Front Bumper <i>Distorted</i>	1	1,477.40 ✓ <i>1250</i>
2	Front Bumper Clips <i>new</i>	1 set	30.00 ✓
3	Front Bumper Side Holder - LH & RH <i>new</i>	2	139.00 ✓
4	Front Bumper Lower Grille <i>Deformed</i>	1	212.30 ✓
5	Front Bumper Sponge <i>Deformed</i>	1	126.80 ✓
6	Front Bumper Reinforcement <i>Best</i>	1	347.90 ✓
7	Front Bumper Fog Lamp - LH & RH <i>new</i>	2	560.80 +
8	Front Bumper Fog Lamp Cover - LH & RH <i>LH MISSING</i>	2	254.40 127.20
9	Front Bumper Tow Cover - LH & RH <i>new</i>	2	70.40 k
10	Front Bumper Upper Beam <i>Best</i>	1	211.20 ✓
11	Front Grille <i>smashed</i>	1	369.80 ✓
12	Front Grille Clips <i>new</i>	1 set	15.00 ✓
13	Headlamp - LH & RH <i>cracked</i>	2	2,294.00 ✓
14	Bonnet <i>Distorted</i>	1	683.40 ✓
15	Bonnet Lock <i>Jammed</i>	1	89.50 ✓
16	Bonnet Hinge - LH & RH <i>new</i>	2	118.20 x
17	Front Support Panel <i>Buckled</i>	1	651.20 ✓
18	Front Support Panel Top Cover <i>Deformed</i>	1	118.70 ✓
19	Front Support Panel Top Cover Clips <i>new</i>	1 set	20.00 ✓
20	Horn <i>new</i>	2	138.00 +
21	Air Con Conden.ser <i>Distorted</i>	1	1,345.80 ✓
22	Radiator <i>Distorted</i>	1	1,870.57 1580
23	Radiator Top Cover <i>cracked</i>	1	123.60 ✓
24	Radiator Fan Cowling <i>cracked</i>	1	401.80 ✓
25	Radiator Fan Assy <i>3 Damaged</i>	1	466.90 ✓
26	Air Con Fan Assy	1	486.70 ✓
27	Air Duct <i>new</i>	1	65.00 +
28	Front Bumper Undercover <i>torn</i>	1	135.00 ✓

RE : ESTIMATE FOR ACCIDENT REPAIR SGL6019L (TOYOTA ESTIMA)

29	Front Bumper Undercover Clips <i>new</i>	1 set	30.00	✓
30	Rear Number Plate Lamp <i>new</i>	2	116.00	✓
31	Rear Bumper <i>Distorted</i>	1	1,339.50	✓ 1190
32	Rear Bumper Clips <i>new</i>	1 set	30.00	✓
33	Rear Bumper Side Holder - LH & RH <i>new</i>	2	192.20	✓
34	Rear Bumper Reflector - LH & RH <i>LH smashed</i>	2	233.40 166.70	✓
35	Rear Bumper Side Sponge - LH & RH <i>new</i>	2	275.60	✓
36	Rear End Panel <i>Distorted</i>	1	683.10	✓
37	Rear End Panel Top Garnish <i>Del'd</i>	1	249.10	✓
38	Rear End Panel Lower Garnish <i>Del'd</i>	1	126.80	✓
39	Taillamp - LH & RH <i>new</i>	2	654.20	✓
40	Taillamp Panel - LH <i>new</i>	1	281.90	✓
41	Tailgate <i>Distorted</i>	1	1,556.00 1380	✓
42	Tailgate Lock <i>new</i>	1	490.00	✓
43	Tailgate Lock Sensor <i>new</i>	1	242.40	✓
44	Tailgate Weatherstripe <i>new</i>	1	311.70	✓
45	Tailgate Inner Trim Board <i>new</i>	1	695.00	✓
46	Tailgate Inner Trim Board Clips <i>new</i>	1 set	30.00	✓
47	Tailgate Outer Chrome Garnish <i>new</i>	1	291.60	✓
48	Tailgate Side Reflector - LH & RH <i>new</i>	2	532.00	✓
49	Tailgate Centre Reflector	1	281.20	✓
50	Tailgate Glass Moulding <i>new</i>	1	118.50	✓
51	Rear Fender - LH <i>new</i>	1	914.70	✓
52	Rear Fender Inner Trim Board - LH & RH <i>new</i>	2	1,255.60	✓
53	Rear Fender Inner Trim Board Clips <i>new</i>	2 sets	60.00	✓
54	Rear Fender Air Vent - LH <i>new</i>	1	121.10	✓
55	Floor Panel <i>Distorted</i>	1	150.90	✓
56	Floor Panel Trim Cover <i>new</i>	1	48.10	✓
57	Floor Panel Top Board <i>Del'd</i>	1	687.20	✓
58	Rear Exhaust Pipe <i>new</i>	1	1,416.80	✓
59	Rear Exhaust Mounting <i>new</i>	1	38.90	✓

\$ 27,576.87
 (6,894.22)
 20,682.65

Less 25%

S/NETT ITEMS

1	Front Number Plate <i>new</i>	1	30.00	✓
2	Front Number Plate Holder <i>new</i>	1	30.00	✓
3	Rear Number Plate <i>new</i>	1	30.00	✓
4	Rear Number Plate Holder <i>new</i>	1	30.00	✓
5	Reverse Sensor <i>new</i>	1	280.00	✓ 380
6	Tailgate Glass Sealant <i>new</i>	1	60.00	✓
7	Rear Fender Glass Sealant - LH <i>new</i>	1	40.00	✓

Total parts

\$ 21,182.65

LABOUR CHARGE

RE : ESTIMATE FOR ACCIDENT REPAIR SGL6019L (TOYOTA ESTIMA)

1	To knocking & pull out front & rear portion & renew above parts	\$	3,200.00 2400
2	To putty & spray up paint works	\$	3,000.00 1800
3	To check wiring system	\$	100.00 60
4	To underseal	\$	200.00 120
5	To remove reverse sensor	\$	100.00 50
6	To remove upholstery & rear seat	\$	350.00 180
7	To remove tailgate glass	\$	180.00 120
8	To transfer tailgate fittings	\$	150.00 80
9	To remove rear fender glass	\$	120.00 X
10	To remove fuel tank	\$	150.00 80
11	To remove condenser & radiator and top-up aircon gas	\$	180.00 120
12	To clean up front dashboard & upholstery	\$	200.00 150
Total Labour		\$	7,930.00
Grand Total		\$	29,112.65

5160

GST Will be reflected in the final bills

NOTE : -

PLEASE INFORM US WITHIN 14 DAYS, FROM THE DATE OF THIS LETTER, IN THE EVENT THAT THE OWNER/DRIVER IS IN BREACH OF ITS POLICY WITH YOUR COMPANY, FAILING WHICH WE SHALL HOLD YOUR COMPANY LIABLE FOR ALL COSTS OF REPAIRS, LOSS OF USE AND STORAGE.

total 19803.50
L/S : 13.4K (Nett Value)
16 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CS/QBE19010510/Avd3e2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 15-07-2019	
		Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKU 6272B	Veh. Inspected	SGL 6019L
Policy No.		Coverage (\$)	0.00
Claim No.	VC012667	Excess (\$)	0.00
Assign From	JENNY TOH	Assign Date	26/06/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA ESTIMA	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	ACR507028526	Colour	BROWN
Odometer	181186	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/55 R17	BRIDGESTONE	6 mm
L/H Front Tyre	215/55 R17	BRIDGESTONE	6 mm
R/H Rear Tyre	215/55 R17	BRIDGESTONE	6 mm
L/H Rear Tyre	215/55 R17	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	10/06/2019	Inspection Date	26/06/2019
Survey held at	SIN SENG HONG SPRAY PAINTING & SERVICES BLK 3023A UBI ROAD 1 #01-63 . SINGAPORE 408717		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		16 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGL 6019L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	DISTORTED	1,477.40	1,250.00
1	SET FRONT BUMPER CLIPS	NECESSARY	30.00	30.00
2	FRONT BUMPER SIDE HOLDER - LH & RH	NECESSARY	139.00	139.00
1	FRONT BUMPER LOWER GRILLE	DEFORMED	212.30	212.30
1	FRONT BUMPER SPONGE	DEFORMED	126.80	126.80
1	FRONT BUMPER REINFORCEMENT	BENT	347.90	347.90
2	FRONT BUMPER FOG LAMP - LH & RH	NOT NECESSARY	560.80	-
2	FRONT BUMPER FOG LAMP COVER - LH & RH	N/S MISSING	254.40	127.20
2	FRONT BUMPER TOW COVER - LH & RH	NOT NECESSARY	70.40	-
1	FRONT BUMPER UPPER BEAM	BENT	211.20	211.20
1	FRONT GRILLE	SMASHED	369.80	369.80
1	SET FRONT GRILLE CLIPS	NECESSARY	15.00	15.00
2	HEADLAMP - LH & RH	CRACKED	2,294.00	2,294.00
1	BONNET	DISTORTED	683.40	683.40
1	BONNET LOCK	JAMMED	89.50	89.50
2	BONNET HINGE - LH & RH	NOT NECESSARY	118.20	-
1	FRONT SUPPORT PANEL	BUCKLED	851.20	851.20
1	FRONT SUPPORT PANEL TOP COVER	DEFORMED	118.70	118.70
1	SET FRONT SUPPORT PANEL TOP COVER CLIPS	NECESSARY	20.00	20.00
2	HORN	NOT NECESSARY	138.00	-
1	AIR CON CONDENSER	DISTORTED	1,345.80	1,345.80
1	RADIATOR	DISTORTED	1,870.57	1,580.00
1	RADIATOR TOP COVER	CRACKED	123.60	123.60
1	RADIATOR FAN COWLING	CRACKED	401.80	401.80
1	RADIATOR FAN ASSY	DAMAGED	466.90	466.90
1	AIR CON FAN ASSY	DAMAGED	486.70	486.70
1	AIR DUCT	NOT NECESSARY	65.00	-
1	FRONT BUMPER UNDERCOVER	TORN	135.00	135.00
1	SET FRONT BUMPER UNDERCOVER CLIPS	NECESSARY	30.00	30.00
2	REAR NUMBER PLATE LAMP	NOT NECESSARY	116.00	-
1	REAR BUMPER	DISTORTED	1,339.50	1,190.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET REAR BUMPER CLIPS	NECESSARY	30.00	30.00
2	REAR BUMPER SIDE HOLDER - LH & RH	NECESSARY	192.20	192.20
2	REAR BUMPER REFLECTOR - LH & RH	N/S SMASHED	333.40	166.70
2	REAR BUMPER SIDE SPONGE - LH & RH	NOT NECESSARY	275.60	-
1	REAR END PANEL	DISTORTED	683.10	683.10
1	REAR END PANEL TOP GARNISH	DEFORMED	249.10	249.10
1	REAR END PANEL LOWER GARNISH	DEFORMED	126.80	126.80
2	TAILLAMP - LH & RH	NOT NECESSARY	654.20	-
1	TAILLAMP PANEL - LH	TO REPAIR SEE LABOUR	281.90	-
1	TAILGATE	DISTORTED	1,556.00	1,380.00
1	TAILGATE LOCK	JAMMED	490.00	490.00
1	TAILGATE LOCK SENSOR	NOT NECESSARY	242.40	-
1	TAILGATE WEATHERSTRIPE	CUT	311.70	311.70
1	TAILGATE INNER TRIM BOARD	CRACKED	695.00	695.00
1	SET TAILGATE INNER TRIM BOARD CLIPS	NECESSARY	30.00	30.00
1	TAILGATE OUTER CHROME GARNISH	NOT NECESSARY	291.60	-
2	TAILGATE SIDE REFLECTOR - LH & RH	NOT NECESSARY	532.00	-
1	TAILGATE CENTRE REFLECTOR	NOT NECESSARY	281.20	-
1	TAILGATE GLASS MOULDING	NECESSARY	118.50	118.50
1	REAR FENDER - LH	TO REPAIR SEE LABOUR	914.70	-
2	REAR FENDER INNER TRIM BOARD - LH & RH	NOT NECESSARY	1,255.60	-
2	SETS REAR FENDER INNER TRIM BOARD CLIPS	NECESSARY	60.00	60.00
1	REAR FENDER AIR VENT - LH	NOT NECESSARY	121.10	-
1	FLOOR PANEL	DISTORTED	1,150.90	1,150.90
1	FLOOR PANEL TRIM COVER	NOT NECESSARY	48.10	-
1	FLOOR PANEL TOP BOARD	DEFORMED	687.20	687.20
1	REAR EXHAUST PIPE	TO REPAIR SEE LABOUR	1,416.80	-
1	REAR EXHAUST MOUNTING	NOT NECESSARY	38.90	-
	LESS 25% DISCOUNT		-6,894.22	-4,754.25
			20,682.65	14,262.75

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NUMBER PLATE (SN)	CRACKED	30.00	30.00
1	FRONT NUMBER PLATE HOLDER (SN)	CRACKED	30.00	30.00
1	REAR NUMBER PLATE (SN)	DEFORMED	30.00	30.00
1	REAR NUMBER PLATE HOLDER (SN)	DEFORMED	30.00	30.00
1	REVERSE SENSOR (SN)	DENTED	280.00	200.00
1	TAILGATE GLASS SEALANT (SN)	NECESSARY	60.00	60.00
1	REAR FENDER GLASS SEALANT - LH (SN)	NOT NECESSARY	40.00	-
			500.00	380.00
	<u>LABOUR</u>			
	TO KNOCKING & PULL OUT FRONT & REAR PORTION & RENEW ABOVE PARTS. INCLUSIVE OF THE REPAIR OF TAILLAMP PANEL - LH, REAR FENDER - LH AND REAR EXHAUST PIPE.		3,200.00	2,400.00
	TO PUTTY & SPRAY UP PAINT WORKS.		3,000.00	1,800.00
	TO CHECK WIRING SYSTEM.		100.00	60.00
	TO UNDERSEAL.		200.00	120.00
	TO REMOVE REVERSE SENSOR.		100.00	50.00
	TO REMOVE UPHOLSTERY & REAR SEAT.		350.00	180.00
	TO REMOVE TAILGATE GLASS.		180.00	120.00
	TO TRANSFER TAILGATE FITTINGS.		150.00	80.00
	TO REMOVE REAR FENDER GLASS.	NOT NECESSARY	120.00	-
	TO REMOVE FUEL TANK.		150.00	80.00
	TO REMOVE CONDENSER & RADIATOR AND TOP-UP AIRCON GAS.		180.00	120.00
	TO CLEAN UP FRONT DASHBOARD & UPHOLSTERY.		200.00	150.00
			-	-
			-	-
			-	-
			-	-
			-	-
			7,930.00	5,160.00
	GRAND TOTAL		29,112.65	19,802.75

Report Ref No. CS/QBE19010510/Avd3e2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				13,400.00
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Report Ref No. CS/QBE19010510/Avd3e2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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