

Shu Pei (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 14 June 2019 3:21 PM
To: 'Jenny Toh'
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65
Attachments: Preliminary_Advice.pdf; TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGL 6019L at M/s Progressive Car Care Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 13 June 2019 11:04 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Thursday, 13 June 2019 10:49 AM
To: assignments <assignments@lkkauto.com>
Subject: FW: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref: VC012667

Dear All

Kindly survey the third party claim.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg>
Sent: Thursday, 13 June 2019 10:42 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny

Please assign LKK

Thank you

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Jenny Toh [<mailto:jenny.toh@gbe.com>]
Sent: Thursday, June 13, 2019 9:11 AM
To: Peiwen
Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref : VC012667

Dear Pei Wen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

| COMPANY |
|-------------------------------------|
| Appraisal Associates Pte Ltd |
| Automobile Inspection Services |
| KM Auto Assessors Pte Ltd |
| LKK Auto Consultants Pte Ltd |
| Priority Services |
| Infiniti Appraisal Service |
| Quantum Risk Management (S) Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 12 June 2019 11:17 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Lily <bhlim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Please refer to the attached and arrange survey.

Vehicle is IN Workshop.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.



This email has been checked for viruses by AVG antivirus software.
www.avg.com