

Shu Pei (LKKAuto)

From: Peiwen <peiwen@procarcare.com.sg>
Sent: Tuesday, 25 June 2019 1:31 PM
To: Jenny Toh
Cc: Lily; Wayne; Ray; Admin A
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65
Attachments: 24062019201334-0002.jpg

Hi Jenny,

Owner decide go to his own workshop for claim.
Please assist to close claim at our end.
Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Jenny Toh [mailto:jenny.toh@qbe.com]
Sent: Friday, June 14, 2019 9:34 AM
To: Claims
Cc: Lily; Wayne; Ray
Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref: VC012667

Dear Pei Wen

We refer to your below email

We are not disputing liability in this case.

You may submit the claim documents to us for our assessment on Quantum.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims

Sent: Friday, 14 June 2019 9:07 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Lily <bhlim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Ray <ray@procarcare.com.sg>

Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Please advise OIC for this case and liability status.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

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From: Peiwen

Sent: Thursday, June 13, 2019 10:42 AM

To: 'Jenny Toh'

Cc: Claims

Subject: RE: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny

Please assign LKK

Thank you

Regards,

Pei Wen NG

Claims Advisory

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From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Thursday, June 13, 2019 9:11 AM

To: Peiwen

Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Our ref : VC012667

Dear Pei Wen

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims

Sent: Wednesday, 12 June 2019 11:17 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Lily <bhlim@procarcare.com.sg>; Wayne <wayne@procarcare.com.sg>; Wendy <wendy@procarcare.com.sg>

Subject: PROGRESSIVE/TP/SGL 6019 L(SKU 6272 B)/DOA 10.06.2019/EST \$31472.65

Hi Jenny,

Please refer to the attached and arrange survey.

[Vehicle is IN Workshop.](#)

Thank You.

Regards,

Pei Wen NG

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