

Shu Pei (LKKAUTO)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Friday, 12 July 2019 2:46 PM
To: Shu Pei (LKKAUTO)
Cc: Admin A
Subject: EQ REF: DM19HO01688/WY, Please arrange PRI on bike FBF 231U
Attachments: SAS2625124.PDF

Dear Shu Pei,

Please find OI's SAS and video attached.

<https://www.dropbox.com/s/zf5c8ter5z68av3/Video%20-%20Accident%20%283%29.AVI?dl=0>

<https://www.dropbox.com/s/638xvbl1dtzvzkz/Video%20-%20Accident%20%282%29.AVI?dl=0>

Thks.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]
Sent: Friday, July 12, 2019 10:04 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Please arrange PRI on bike FBF 231U

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 1 July 2019 9:31 AM

To: 'Tan Wei Yin' <weiyin.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Please arrange PRI on bike FBF 231U

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 12 June 2019 2:03 PM

To: 'Tan Wei Yin' <weiyin.tan@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Please arrange PRI on bike FBF 231U

Dear Sir / Mdm,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]
Sent: Wednesday, 12 June, 2019 1:39 PM
To: Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>
Subject: FW: Please arrange PRI on bike FBF 231U

Dear Sirs,

Please attend.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



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did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
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From: Sg motor enterprise Giam [mailto:sg_motor_enterprise@yahoo.com.sg]
Sent: Wednesday, June 12, 2019 1:36 PM
To: Sg Motor <sgmotor2000@yahoo.com.sg>; Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Subject: Re: Please arrange PRI on bike FBF 231U

Hi all,

pls arrange Lkk to survey the bike no: FBF 231U.

thank you

rose

SG 98 motor Pte Ltd

On Wednesday, 12 June 2019, 8:05:46 am GMT+8, Tan Wei Yin <weiyin.tan@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sir/Madam,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662

Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



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From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]
Sent: Tuesday, June 11, 2019 5:40 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Sg Motor <sg_motor_enterprise@yahoo.com.sg>
Subject: Please arrange PRI on bike FBF 231U

Attn: Motor Claims Dept

Dear Sir/Madam

Please arrange PRI on bike FBF 231U as per attached.

Thank You

Regards

Linda

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898