

ASS. REC. BY:

REF: CS / AIG19010497/A9d3ⁿ²

Special Instruction:

Supervisor: Adnan

MEMBER

ASSIGNMENT (Office)

From (Person): Abu kassim

of

AIG

Date/Time: 12/6/2019 @ 11:27am

Estimated Cost:

Bill to:

OD: TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKT 2024H

Insured:

SDH 210SD

at Workshop m/s

Reliable Carz

Tel:

8166 9797

at

& laci Bukit Ave 4 # 05-50 premier

Policy No:

7100378955-04

Claim No:

4890741098SG

Sum Insured:

Excess:

Make of Veh:

D.O.A.

7/6/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10am @ 13/6/19

Person Contacted:

Jason

Vehicle IN/OUT

Date/Time

Action/Instruction

1. Shavile (X)

SKT 2024H - NA/AIG19010107/24

DOA: 7/6/19

SDH 210SD - NA/AIG19010107/24

DOA: 7/6/2019

US \$1600, 4 days, cited to 3451.42, 65%.

Adrian

ASSIGNMENT

Front: Date: Estimated Cost: OD / TP / WS / TP RES / OD RES / EVA / INV / MV To Inspect Vehicle No: at Workshop m/s of Insured: Policy No: Claims No: Sum Insured: Excess: (Client's Record) Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: IDAC Accident Rpt: Consistent? : Yes or No GIA / PR Seen: Consistent? : Yes or No Est. Repairs: 4 days Res.: Yes or No Lum Sum: % 3 Val.: Yes or No CA / REV / REP. / 24 HRS Date: Person Contacted: Vehicle: IN / OUT

Veh No: SKT2024 H. Yr Regn: 2017, Oct.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Kia Niro c.c 1580

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading 20366 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KNACC81CVJ511685

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/50 R17.

R: 215/50 R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 17/06/19.

Survey held at Reliable

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPA16

RECEIVED 26 JUL 2019

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

Survey Fee:

Date:

1) 26/7/19

2)

IN

OUT

Basic & Add.

S + RS SI

Photos

Others

TOTAL

250

11

261

Final Report:

-Pre repair inspection request - SKT2024H VS SDH2105D (OI) DOA: 07/06/2019

From: Abu Kassim, Noor Mariesa
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin, Hor, Yinnul
Sent: 6/12/2019 11:27:24 AM
Attachments:  Reliable Carz - Pre-Repair Notice (AIG\SKT2024H).pdf

Hi,

Please refer to the enclosed request from **CrossBorders LLC**

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Adrian Ling as Single Joint Expert as requested.

Thank you
Regards,

Mariesa Abu Kassim (Mariesa)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: corene@crossbordersllc.com
To: Yinnul.Hor@aig.com
Cc: Andy-SY.Fong@aig.com, Winnie-LW.Fan@aig.com, Baljit.Kaur@aig.com, NoorMariesa.AbuKassim@aig.com, Syazairdina.Azlan@aig.com, yokeshi.chan@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Divyashni.Subramaniam@aig.com, Wahxin.Tong@aig.com
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDH2105D AND SKT2024H ON 07/06/2019
Date: Wed, 12 Jun 2019 03:01:20 +0000
This message is from an external sender; be cautious with links and attachments.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your email dated 11 June 2019.
2. We are instructed that our client has confirmed Adrian Ling from LKK Auto Consultants Pte Ltd as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue:	Reliable Carz Pte Ltd
Address:	8 Kaki Bukit Avenue 4
	#05-50
	Singapore 4157875
Contact:	Jason Lee (8166 9797)
4. Please liaise with the above workshop.

Thank You.

Regards
Corene
TEL: 6438 1323 (ext 2004)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

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CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Hui Ting <huiting@crossbordersllc.com>
Sent: Wednesday, 12 June 2019 10:59 AM
To: Corene <corene@crossbordersllc.com>
Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDH2105D AND SKT2024H ON 07/06/2019

From: Hor, Yinnul <Yinnul.Hor@aig.com>
Sent: Tuesday, 11 June 2019 12:01 PM
To: Hui Ting <huiting@crossbordersllc.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang

<ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDH2105D AND SKT2024H ON 07/06/2019

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2019-06-18 00:01 EDT to read your message.
After that, open the attachment.

[More Info](#)

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CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.RC (SKT2024H)
Your Ref: SDH2105D

10 June 2019

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16 AIG Building
Singapore 079120
Attn: Motor Claims Department

BY FAX: 6835 7416 & EMAIL

URGENT

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION
CLAIMANT: SOON SENG AUTOMOBILE SERVICES
TRAFFIC ACCIDENT ON 07 JUNE 2019 AT 09:35 HRS ALONG JUNCTION PICKERING STREET & CHINA STREET INVOLVING VEHICLES NO. SKT2024H & SDH2105D

We are instructed by Soon Seng Automobile Services to notify you of a road accident on 07 June 2019 at about 09:35 hrs along Junction Pickering Street & China Street involving our clients' vehicle registration number SKT2024H and vehicle registration number SDH2105D driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

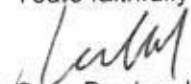
As a result of the accident, our clients' vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Reliable Carz Pte Ltd
Address: 8 Kaki Bukit Avenue 4
#05-50
Singapore 4157875
Contact: Jason Lee (8166 9797)

Please liaise with the above workshop directly.

Yours faithfully


CrossBorders LLC

Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com

encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

.....

CONFIDENTIALITY CAUTION
THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE
SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION. REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	6135L
Vehicle Details	
Vehicle No.:	SKT2024H
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jun 2019
Vehicle Make:	KIA
Vehicle Model:	NIRO HYBRID 1.6 GDI DCT SUNROOF
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	G4LEHS246594
Chassis No.:	KNACC81CVJ5116185
Maximum Power Output:	103.6 kW (138 bhp)
Open Market Value:	\$27,178.00
Original Registration Date:	26 Oct 2017
First Registration Date:	26 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Oct 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	25 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$40,194.00
Total Rebate Amount:	\$43,944.00

The information contained herein is correct as at 17 Jun 2019

OK

RELIABLE CARZ PTE LTD

8 Kaki Bukit Avenue 4 #05-50 Premier @ Kaki Bukit Singapore 415875
Contact No.: +65 8166 9797 Fax No.: +65 6385 1751

Vehicle No.: SKT2024H

Model: KIA NIRO

REF: RC3183

QTY DESCRIPTION

List Items:

- 1 Rear bumper top *del*
1 Rear bumper lower *trucked*
2 Rear bumper retainer @ S\$25.00 *LH Ne*
1 Rear bumper reflector LH *trucked*
1 Rear bumper towing cover *new*
1 Rear bumper protector LH *del*
1 Rear bumper lower skirt plate *new*
1 Rear bumper reinforcement *Best*
1 Rear bumper reinforcement arm bracket LH *Not new*
1 Tail lamp LH *new*
1 Rear bootlid lamp LH *new*
1 Rear bumper under cover LH *new*
4 Rear parking sensor @ S\$145.00 *1 piece dng*
1 Rear end panel *new*
1 Rear fender innershield LH *new*

AMOUNT (S\$)

	423.00
	392.00
	50.00
	104.00
	10.80
	20.00
	122.00
	261.00
	67.00
	645.00
	636.00
	27.00
	580.00
	526.00
	160.00
	4023.80
Less 20%	(804.76)
Subtotal	3219.04

Special Nett Items:

- Rear bumper clip (set) *new*
Rear number plate & base *new*

	60.00
	50.00
Subtotal	110.00

Labour Charges:

- To remove and refix rear parking sensor
To check wiring system
To knocking & repair above part
To spray painting on damage affected area

	120.00
	50.00
	500.00
	650.00
Subtotal	1320.00

ESTIMATE PARTS AND LABOUR GRAND TOTAL S\$

4,649.04

- LKK Auto Consultants hence notify
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 2003

4/5: 1.6k.

04 Days

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19010497/AQD3N2

Date: 30/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100378955-04
 Claimant Vehicle No : SKT2024H Insured Vehicle No : SDH2105D
 Date of Loss: 07/06/2019 Nature of Claim: TP Claim No: 4890741098SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKT2024H
 Make & Model: KIA NIRO, 1.6 HYBRID GDI DCT SUNROOF (A) Engine No: G4LEHS246594
 Reg. Date: 26/10/2017 (Man. Year: 2017) Chassis No: KNACC81CVJ5116185
 Colour: White Odometer: 20366 km
 Engine Capacity: 1580 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/50 R17 Rear Tyre Size: 215/50 R17
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,731.42	1,263.00	2,468.42	66.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,320.00	740.00	580.00	43.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,051.42	2,003.00	3,048.42	60.35
Approved Total (Overridden) (S\$)		1,600.00		
Nett Amount (S\$)	5,051.42	1,600.00	3,451.42	68.33

INSPECTION

Date of Assignment: 12/06/2019
 Date Inspected: 17/06/2019 Inspected At: Reliable Carz Pte Ltd (HQ)
 8 Kaki Bukit Ave 4, #05-50
 Singapore 415875

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER TOP	Deformed	423.00 FL	*423.00 FL
2	1		*REAR BUMPER LOWER	Cracked	392.00 FL	*392.00 FL
3	1		*REAR BUMPER RETAINER	N/s Necessary	50.00 FL	*25.00 FL
4	1		*REAR BUMPER REFLECTOR LH	Cracked	104.00 FL	*104.00 FL
5	1		*REAR BUMPER TOWING COVER	Not Necessary	10.80 FL	*- FL
6	1		*REAR BUMPER PROTECTOR LH	Deformed	20.00 FL	*20.00 FL
7	1		*REAR BUMPER LOWER SKIRT PLATE	Not Necessary	122.00 FL	*- FL
8	1		*REAR BUMPER REINFORCEMENT	Bent	261.00 FL	*261.00 FL
9	1		*REAR BUMPER REINFORCEMENT ARM BRACKET LH	Not Necessary	67.00 FL	*- FL
10	1		*TAIL LAMP LH	Not Necessary	645.00 FL	*- FL
11	1		*REAR BOOTLID LAMP LH	Not Necessary	636.00 FL	*- FL
12	1		*REAR BUMPER UNDER COVER LH	Not Necessary	27.00 FL	*- FL
13	1		*REAR PARKING SENSOR (4 Pcs)	Damaged (1Pc only)	580.00 FL	*145.00 FL
14	1		*REAR END PANEL	Repair	526.00 FL	*- FL
15	1		*REAR FENDER INNERSHIELD LH	Not Necessary	160.00 FL	*- FL
16	1		*REAR BUMPER CLIP (SET)	Necessary	60.00 FS	*30.00 FS
17	1		*REAR NUMBER PLATE & BASE	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,133.80	1,400.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	402.38	137.00
Total Parts (\$\$)	3,731.42	1,263.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REFIX REAR PARKING SENSOR.	New	120.00	60.00
2	TO CHECK WIRING SYSTEM.	New	50.00	30.00
3	TO KNOCKING & REPAIR ABOVE PART.	New	500.00	250.00
4	TO SPRAY PAINTING ON DAMAGE AFFECTED AREA.	New	650.00	400.00
Gross Labour Cost (\$\$)			1,320.00	740.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >