

ASS. REC. BY:

REF: CS/MSG/19010479/ESD321 Special Instruction:

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Crystal Lee

of MSLG

Date/Time: 12/6/19 @ 4:43pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

SJX183K

Insured:

at Workshop m/s

Volkswagen

Tel: 63057176

of

247 Alexandra Road

Policy No:

Claim No:

Sum Insured:

Excess:

IBA \$1,500/-

Make of Veh:

D.O.A. 5/6/2019

(Client's Record)

CA / ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9:15am @ 13/6/19

Person Contacted:

Chermaine

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction
	SJX183K-X
14/06/19	@ 11:38 ^{am} revised IA to Pauline Sh Li Ping via merimer.
14/06/19	@ 11:41 ^{am} mandate requested authorize repair to Pauline Sh Li Ping via merimer.
14/06/19	@ 11:59 am mandate approved by Jocelyn Ng Shun Bun via merimer.

ASS. REC. BY:

Steve

REF: MSIG

ASSIGNMENT

From:

Date:

13/6/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SIX 183K

at Workshop m/s

Volkswagen

of

297 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

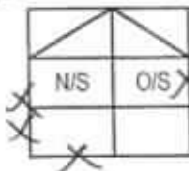
\$1,500/-

(Client's Record)

Make of Veh:

10am
Edmund.

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SIX 183K

Yr Regn:

31/7/18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Sharan

c.c

1984

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp Reading

25184

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVW2227N2JV036989

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17

R:

1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

5/6/19

D.O.I.

13/6/19

Survey held at

Volkswagen, Alexandra Rd

Des. of Damages: Frt

Rear

O/S

N/S

U/C

Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-150K

14/6/19 @ 14:44 pm - inform CIA to Charmaine Cypher via email.

25/6/19 Steve confirmed P/P \$ 12,044.32 / 11 days with Reilyn
(\$ 4,259.28 Red - 38%)

RECEIVED 17 DEC 2019

25/11/2019

Date/Time, File Pass to?

17/12/19

1)

Typical

Date/Time, File Return to?

2)

Report Format:

Lump Sum (115) :

\$12,044.32 AP

Days Of Repair:

11

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp

(\$

☐

Interview

(\$

☐

Tech. Insp

(\$

☐

Recal end

(\$

Survey Fee:

200

Transportation

S + RS \$

Photos

Other:

11

TOTAL

211

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 12 June 2019 4:43 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 0838_001.pdf; SJX183K- MSIG WINNER OD 05-06-2019.PDF
Importance: High

Pavne Boh

SJX183K- MSIG WINNER OD SURVEY owner waiting 13/06/19 @ 10am. VW @ Alexandra.

Manual Assigned

Dear LKK

Refer to the email below and attachment, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Goh Edmund (VGS - SG/Singapore) [<mailto:edmund.goh@vw.com.sg>]

Sent: Monday, 10 June 2019 10:46 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Subject: SJX183K- MSIG WINNER OD SURVEY

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Claims,

- 1) Location: Alexandra Service Centre
- 2) Date: 13 JUNE

- 3) Time: 1000
- 4) Car in/Owner's waiting: Owner waiting
- 5) Estimate amount:\$ 18960.70

Please confirm,

Thanks and Best Regards,

Edmund Goh
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7133
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
edmund.goh@vw.com.sg
<http://www.vw.com.sg>



Internal

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0558F
Vehicle Details	
Vehicle No.:	SJX183K
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Jun 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SHARAN 2.0 TSI 7N24MY
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	DED027912
Chassis No.:	WVWZZZ7NZJV036989
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$35,361.00
Original Registration Date:	31 Jul 2018
First Registration Date:	31 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$41,506.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2028
PARF Rebate Amount:	\$31,129.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,551.00
COE Rebate Amount:	\$29,715.00
Total Rebate Amount:	\$60,844.00

The information contained herein is correct as at 13 Jun 2019

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 17 December 2019 2:40 pm
To: Cheong Pearlyn (VGS - SG/Singapore)
Cc: Kong Charmaine (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); SUR
Subject: RE: [EXT] SJX183K- FINALISE

Hi Pearlyn,

Finalize amount confirmed.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Sent: Friday, 22 November 2019 4:40 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: RE: [EXT] SJX183K- FINALISE

FYI

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg



Internal

From: Cheong Pearlyn (VGS - SG/Singapore)

Sent: Friday, 22 November 2019 4:33 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>

Subject: RE: [EXT] SJX183K- FINALISE

FYI

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Friday, 13 September 2019 8:41 AM

To: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Cc: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>

Subject: [EXT] SJX183K- FINALISE

Dear Pearlyn,

Kindly follow up revise the supplementary item.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto)

Sent: Tuesday, July 30, 2019 10:31 AM

To: Cheong Pearlyn (VGS - SG/Singapore)

Cc: Kong Charmaine (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)

Subject: SJX183K- FINALISE

Hi Pearlyn,

Kindly follow up, the supplementary item to revise.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto)

Sent: Tuesday, July 23, 2019 8:49 AM

To: Cheong Pearlyn (VGS - SG/Singapore)

Cc: Kong Charmaine (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)

Subject: RE: SJX183K- FINALISE

Dear Pearlyn,

Kindly add and revise the supplementary item.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong Pearlyn (VGS - SG/Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

Sent: Monday, July 22, 2019 6:03 PM

To: Steve Chen (LKK Auto); Admin A; Admin-D (LKKAuto)

Cc: Kong Charmaine (VGS - SG/Singapore); Wong Mely (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)

Subject: SJX183K- FINALISE

Dear Steve,

Please confirmed

COR \$11282.96 after less excess \$1500.

Total 11 working days of repairs

Pearlyn Cheong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Main Line: +65 6305 7299
Main Fax: +65 6474 364
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



Internal

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 14 June 2019 2:44 PM
To: 'Kong, Charmaine (VWG Singapore)'; 'Goh, Edmund (VWG Singapore)'
Cc: 'Wong, Mei (VWG Singapore)'; 'Cheong, Pearlyn (VWG Singapore)'
Subject: SJX 183K OD (MSIG) DOA - 05/06/2019

Dear Charmaine,

As instructed by our client, please proceed to repair the insured vehicle **SJX 183K (Excess S 1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SJX183K (596411)**

OD

Jun 5 2019 5:00PM

[YAP WEI NEY]

Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 17/12/2019 14:19 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12044.82) - SJX183K - Claim Handler: Jeannie Cheng Jin Rong

Approved:12044.82.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SJX183K (596411)**

OD

Jun 5 2019 5:00PM

[YAP WEI NEY]

Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 14/06/2019 11:59 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$14199.33) - SJX183K - Claim Handler: Pauline Soh LI Ping

Approved:14199,33:a if c

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pauline Soh Li Ping

Date: 25 Nov 2019

Preliminary Advice

Vehicle No	: SJX183K	Accident Date	: 05/06/2019
Make	: VOLKSWAGEN SHARAN	Policy No.	: 29091670AVW
Assignment Date	: 14/06/2019	Excess	: S\$1,500.00
Date of Inspection	: 13/06/2019	Est. Duration of Repair	: 11 days
Inspection At	: Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion, n/s body, o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,304.10 (inclusive supp1 & 2)
Revised Amount	:S\$	12,044.82 (inclusive supp1 & 2)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	12,044.82
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	60,844.00
Salvage Value	:S\$	
Margin for Repair	:S\$	89,156.00

Remarks

- (X) The vehicle is economical for repair. We have received supplementary 2 from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. Supplementary 2 amount is \$ 22.17.
- () The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pauline Soh Li Ping

Date: 03 Jul 2019

Preliminary Advice

Vehicle No	: SJX183K	Accident Date	: 05/06/2019
Make	: VOLKSWAGEN SHARAN	Policy No.	: 29091670AVW
Assignment Date	: 14/06/2019	Excess	: S\$1,500.00
Date of Inspection	: 13/06/2019	Est. Duration of Repair	: 11 days
Inspection At	: Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion, n/s body, o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,281.93 (inclusive supp)
Revised Amount	:S\$	14,741.26 (inclusive supp)
Check Items (Estimated)	:S\$	95.95
Total	:S\$	14,837.21

Lump Sum Repair	:S\$
-----------------	------

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	60,844.00
Salvage Value	:S\$	
Margin for Repair	:S\$	89,156.00

Remarks

(X) The vehicle is economical for repair. Supplementary amount is \$ 541.93

() The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pauline Soh Li Ping

Date: 14 Jun 2019

Preliminary Advice

Vehicle No	: SJX183K	Accident Date	: 05/06/2019
Make	: VOLKSWAGEN SHARAN	Policy No.	: 29091670AVW
Assignment Date	: 14/06/2019	Excess	: S\$1,500.00
Date of Inspection	: 13/06/2019	Est. Duration of Repair	: 11 days
Inspection At	: Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road Singapore 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion, n/s body, o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,720.28
Revised Amount	:S\$	14,199.33
Check Items (Estimated)	:S\$	95.95
Total	:S\$	14,295.28

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	60,844.00
Salvage Value	:S\$	
Margin for Repair	:S\$	89,156.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

MSIG
WINNER
OD
OUT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 07/06/2019 15:44
Date Of Accident 05/06/2019 17:30
Exact Location Of Accident CK 61 CARPARK
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SJX183K
Insured/Policyholder
Name Of Registered Owner YAP WEI NEY
NRIC No S8080558F
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-81262059
Alternative Phone No OFFICE-81262059

Vehicle Particulars

Manufacturer VOLKSWAGEN
Model SHARAN HLBMT 162 TSID6F
Exact Purpose for which vehicle was being used at time of accident
Are you claiming under your own insurance policy for repair to your vehicle? YES
If No, Please state action to be taken
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number
Cover Note Number

Driver

Name of Driver YAP WEI NEY
NRIC No S8080558F
Date Of Birth 24/07/1980
Occupation INDOOR
Date Of Driving Pass 03/06/2019
Driving Experience 0 YEAR AND 0 MONTH
Gender FEMALE
Mobile Number (LOCAL) +65-81262059
Fax Number
Contact Number OFFICE-81262059
Email Address NOEMAIL



Address	688A CHOA CHU KANG DRIVE #07-352
Postcode	681688
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

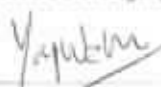


DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was reversing my car to park into parking lot, the left side of the car hit on the unit and caused some scratches on the car body. I can could hear the scratching sound on the right side as well as the car slightly lost the side mirror of the car next to me. I can see my car has a dent and the other one has not much impact. I was panic and quickly moved the car out to reverse and re-park again by reversing the car. It was too fast and it went beyond the stopper of the wheel head it hit the back side of the car again.
Date: 5 June 2019
Time: evening 5:30 pm
Location: C-G1 Parking

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/PRN No:



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SCB Centre 2, Singapore 068907
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212C GST Reg. No. 20-0412212C

DUPLICATE COPY
 FOR FINANCE COMPANY

VW DRIVEEASY			THE SCHEDULE
Policy Number	Period of Insurance		Place of Issue
A 29091670 AVW	31/07/2018 to 30/07/2019		SINGAPORE
Name and Address of Insured			Date of Issue
Yap Wei Noy 688A Choa Chu Kang Drive #07-352 Singapore 681688			10/08/2018
			Account Number
			156346
Premium	GST		Total Due
SGD1,077.40	SGD75.42		SGD1,152.82

RISK NUMBER	1	VW DRIVEEASY
OCCUPATION	Indoor Occupation	
FINANCIAL INTEREST	DBS Bank Ltd as Hire Purchase Owners	
SCOPE OF COVER	Comprehensive	
INTEREST INSURED		
REGISTRATION NO.	BJX183K	SUM INSURED
MAKE/MODEL	Volkswagen Sharan 2.0 TSI	MARKET VALUE
ENGINE NUMBER	DED027912	INCL. COE/PARF
CHASSIS NUMBER	NVWZEH7NZJV036989	YES
YEAR OF MFG	2018	OFF-PEAK CAR
CAPACITY	1984 C.C.	NO
SEATING CAPACITY	7 (INCL. DRIVER)	NO CLAIM DISCOUNT
WINDSCREEN	UNLIMITED	50.00% (or F/D)
		GOOD DRIVER'S
		DISCOUNT
		SGD56.71
		NCD PROTECTOR
		COVERED
		EXCESS
		SGD1,500
		ANNUAL PREMIUM
		SGD1,077.40
ACCESSORIES	Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.	
AUTHORISED DRIVERS	Yap Wei Noy	

STCC201808101221

Accident Photo



VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052

MSIH WINNER
2019



Volkswagen

SKODA

Commercial Vehicles

Quotation

Non binding - Preview

Page

1/2

Document no
Document date 10-06-2019
Customer no. 5211041315
Customer GST-ID
Dealer 39999
Job order number 2019000896/ 1
Job order date 10-06-2019
Service Advisor PEI FANG CHEONG

Ms.
YAP
WEI NEY
688A CHOA CHU KANG DRIVE
#07-352
Singapore 681688

Store (LKK) OD - Not Authorise
Excess - ?

11 days

PIP

Ry Bet spray

13/6/19, 11:00am

License plate	Model code	First registration	VIN	Model	Mileage
SJX183K	7N24MY	31-07-2018	WVWZZZ7NZJV036989	SHARAN HLBMT 162 TSID6F	1,210

Position no	Description	Quantity	Unit	Unit price excl GST	Tax code	Total amount excl GST	Total amount incl GST
	Diagnostic and Programming	1	pcs	360.00	#1	360.00	385.20
	CHECK WIRING	1	pcs	200.00	#1	200.00	214.00
7N0827025H	Rear Trunk Lid	1	pcs	2,734.69	#1	2,734.69	2,926.12
D 004660M2	2k-Glass Glue Application	1	pcs	123.02	#1	123.02	131.63
D 00920002	Primer	1	pcs	25.92	#1	25.92	27.73
D 181802M1	Activator For Precoated W	1	pcs	23.63	#1	23.63	25.28
D 002000A2	Adhesive Remover	1	pcs	115.74	#1	115.74	123.84
D 00950025	Applicator	2	pcs	9.48	#1	18.96	20.29
7N0853675F ZZZ	Inscription Bright Chrome	1	pcs	61.92	#1	61.92	66.25
7N0809843B	Sectional Part Side Panel	1	pcs	1,541.36	#1	1,541.36	1,649.26
D 180003M2	2k-Body Adhesive	1	pcs	398.47	#1	398.47	426.36
D 506KD1A3	2k-Insert Foam	1	pcs	130.29	#1	130.29	139.41
D 007600A1	Inox-Spray	1	pcs	62.88	#1	62.88	67.28
D 476KD1M2	Sealant Can Be Sprayed	1	pcs	62.20	#1	62.20	66.55
7N0843107AP	Sliding Door	1	pcs	2,325.31	#1	2,325.31	2,488.08
7N0839017G	Bowden Cable	1	pcs	95.95	#1	95.95	102.67
WHT008535	Clip	1	pcs	0.90	#1	0.90	0.96
7N0863801	Sound Absorber	1	pcs	2.40	#1	2.40	2.57
AKL44830004	Protective Foil	1	pcs	136.64	#1	136.64	146.20
	LABOUR	8	pcs	475.00	#1	3,800.00	4,066.00
	RE+REINSTALLED REAR WSCREEN	1	pcs	550.00	#1	550.00	588.50
	TRANSFER DOOR PARTS	1	pcs	475.00	#1	475.00	508.25
	TRANSFER BOOT LID PART	1	pcs	475.00	#1	475.00	508.25
	Spray Painting	4	pcs	500.00	#1	4,000.00	4,280.00

- RHR One
- BOOTLID
- FENDER
- LHR FENDER

Quotation valid till 17-06-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl GST	Total amount incl GST
#1	560.00	17,160.28	7%	1,240.42	17,720.28	18,960.70
Total	560.00	17,160.28		1,240.42	17,720.28	18,960.70

Customer

Service Advisor

VISIT OUR WEBSITE: www.vw.com.sg (for online service appointment) and www.volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary rem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Quotation

Non binding < Preview

Ms.
YAP
WEI NEY
688A CHOA CHU KANG DRIVE
#07-352
Singapore 681688

Page	2/2
Document no.	
Document date	10-06-2019
Customer no.	5211041315
Customer GST-ID	
Dealer	39999
Job order number	2019000896/ 1
Job order date	10-06-2019
Service Advisor	PEI FANG CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SJX183K	7N24MY	31-07-2018	WVWZZZ7NZJV036989	SHARAN HLBMT 162 TSI D6F	1,210

Rawal Nany 28/6/19

Supplementary or Omitted List



VEHICLE NUMBER: **SJX183K**
MODEL **SHARAN**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1	SOLAR FILM <i>X NAI</i>	1	\$ 400.00	\$ 400.00
Total				\$400.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	7N0845051D NVB	REAR WINDSCREEN <i>X NAI</i>	1	\$ 860.72	28	\$ 619.72
2	7N0809875E	REAR LHS LOWER SEAL <i>m</i>	1	\$ 207.53	28	\$ 149.42
3	7N0868623C	FENDER SEAL <i>m</i>	1	\$ 27.78	28	\$ 20.00
4	7P6853630D FOD	VW SIGN <i>m</i>	1	\$ 98.06	28	\$ 70.60
5	7N0853687 739	SHARAN - NAME PLATE <i>m</i>	1	\$ 83.72	28	\$ 60.28
6	7N0854949H GRU	REAR LHS DOOR PROTECTOR <i>m</i>	1	\$ 323.43	28	\$ 232.87
7	3C0853586	GROMMET <i>v</i>	8	1.52	28	\$8.76
TOTAL:						\$1,161.65

Total Labour & Parts

\$1,561.65

Survey By LKK

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Supplementary or Omitted List



VEHICLE NUMBER: SJX183K

MODEL SHARAN

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
Total				\$0.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	8D0853419D	PACKING ADHESIVE	1	\$ 27.03	28	\$ 19.46
2	WHT007341	RIVETTED CAP	2	1.88	28	\$2.71
TOTAL:						\$22.17

AK A
AK A

Total Labour & Parts

\$22.17

Survey By

LKK

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Admitted by Repairer

Signature:

Date:

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052

Tax invoice
Preview

Page 1/3

Document no.
Document date 22-07-2019
Customer no. 5211041315
Customer GST-ID
Dealer 39999
Job order number 2019000985/ 1
Job order date 14-06-2019
Service Advisor PEARLYN CHEONG

Ms.
YAP
WEI NEY
688A CHOA CHU KANG DRIVE
#07-352
Singapore 681688

License plate	Model code	First registration	VIN	Model	Mileage
SJX183K	7N24MY	31-07-2018	WWWZZZ7N2JV036989	SHARAN HLBMT 162 TSD6F	1,210

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	CHECK WIRING	1	pcs.	200.00	#1	200.00	214.00
7N0827025H	Rear Trunk Lid	1	pcs.	2,734.69	#1	1,968.98	2,106.81
	XR-190619						
D 004660M2	2k-Glass Glue Application	1	pcs.	123.02	#1	88.57	94.77
	XR-190619						
D 00920002	Primer	1	pcs.	25.92	#1	18.66	19.97
	XR-190619						
D 181802M1	Activator For Precoated W	1	pcs.	23.63	#1	17.01	18.20
	XR-190619						
D 002000A2	Adhesive Remover	1	pcs.	115.74	#1	83.33	89.16
	XR-190619						
D 00950025	Applicator	2	pcs.	9.48	#1	13.65	14.61
	XR-190619						
7N0809843B	Sectional Part Side Panel	1	pcs.	1,541.36	#1	1,109.78	1,187.46
	CD-190619						
D 180003M2	2k-Body Adhesive	1	pcs.	398.47	#1	286.90	306.98
	XR-190619						
D 506KD1A3	2k-Insert Foam	1	pcs.	130.29	#1	93.81	100.38
	XR-190619						
D 007500A2	Zinc Spray	1	pcs.	62.88	#1	45.27	48.44
	XR-190619						
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	62.20	#1	44.78	47.91
	XR-190619						
7N0843107AP	Sliding Door	1	pcs.	2,325.31	#1	1,674.22	1,791.42
	CD-190619						
WHT006535	Clip	1	pcs.	0.90	#1	0.65	0.70
	XR-190619						
7N0863801	Sound Absorber	1	pcs.	2.40	#1	1.73	1.85
	AO-190619						
AKL44830004	Protective Foil	1	pcs.	136.64	#1	98.38	105.27
	AO-190619						
7N0809875E	Gasket	1	pcs.	207.53	#1	149.42	159.88
	REAR LHS LOWER SEAL*OS-010719						
7N0868623C	Gasket	1	pcs.	27.78	#1	20.00	21.40
	FENDER SEAL*OS-010719						
7P6853630D FOD	Vw Sign Black High Gloss/	1	pcs.	98.06	#1	70.60	75.54
	XR-280619						
7N0853687 739	Inscription Chrome	1	pcs.	83.72	#1	60.28	64.50
	SHARAN - NAME PLATE*XR-280619						
7N0854949H GRU	Cover For Door Primed	1	pcs.	323.43	#1	232.87	249.17
	REAR LHS DOOR						
	PROTECTOR*XR-280619						
3C0853586	Grommet	8	pcs.	1.52	#1	8.76	9.37
	CD-010719						
WHT007341	Riveted Cap Nut	2	pcs.	1.88	#1	2.71	2.90
	XR-020719						

Supp. addl

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Ms.
YAP
WEI NEY
688A CHOA CHU KANG DRIVE
#07-352
Singapore 681688

Page 2/3
Document no.
Document date 22-07-2019
Customer no. 5211041315
Customer GST-ID
Dealer 39999
Job order number 2019000985/ 1
Job order date 14-06-2019
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SJX183K	7N24MY	31-07-2018	WWWZZZ7NZJV036989	SHARAN HLBMT 162 TSD6F	1,210

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
8D0853419D	Packing Adhesive	1	pcs.	27.03	28.00% #1	19.46	20.82
	RR NUMBER PLATE PACKING*XR-020719						
	LABOUR	5	pcs.	475.00	#1	2,375.00	2,541.25
	RE+REINSTALLED REAR WSCREEN	1	pcs.	550.00	#1	550.00	588.50
	TRANSFER DOOR PARTS	1	pcs.	475.00	#1	475.00	508.25
	TRANSFER BOOT LID PART	1	pcs.	475.00	#1	475.00	508.25
	Spray Painting	3	pcs.	500.00	#1	1,500.00	1,605.00
	Insurance Excess	-1	pcs.	1,500.00	#1	-1,500.00	-1,605.00
	MSIG WINNER OD, DOA 5.6.2019, SURVEYOR LKK, EXCESS \$1500						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	560.00	9,984.82	2,376.06	7%	738.14	2,376.06	10,544.82	11,282.96
Total	560.00	9,984.82	2,376.06		738.14	2,376.06	10,544.82	11,282.96

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice Preview

Page	3/3
Document no.	
Document date	22-07-2019
Customer no.	5211041315
Customer GST-ID	
Dealer	39999
Job order number	2019000985/ 1
Job order date	14-06-2019
Service Advisor	PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SJX183K	7N24MY	31-07-2018	WWWZZZ7NZJV036989	SHARAN HLBMT 162 TSID6F	1,210

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jun 2019		14 Jun 2019 08:59 Edit Adj Rpt	S\$12,044.82 Edit Estimates	S\$12,044.82 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	YAP WEI NEY, ID: S8080558F, Tel: +6581262059, Email: NOEMAIL		
Vehicle Reg. No.:	SJX183K	Date of Loss:	05/06/2019 17:00 - :59 [10 Months and 5 Days From LTA Reg Date (Man Yr)]
Claims Type:	OD / 596411	Policy/Cover Note No.:	29091670AVW (Comprehensive) Coverage: 31/07/2018 - 30/07/2019
		Excess:	S\$1,500.00
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jeannie Cheng Jin Rong - 6594 2537]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 14/07/2019]		
Driver/Custodian:	YAP WEI NEY (38 / Female), NRIC: S8080558F, Tel: +6581262059 Email: NOEMAIL		
Adj Asg. Remarks:	(Manual Assign) Survey appointment on 13/06/2019@10AM, owner waiting. Please survey and revert		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG_SG (17/12/2019): Alert - Adj Mandate Approved (S\$12044.82) - SJX183K - Claim Handler: Jeannie Che...
- MSIG_SG (22/07/2019): Alert - Adj Mandate Approved (S\$14837.21) - SJX183K - Claim Handler: Pauline Soh...
- MSIG_SG (14/06/2019): Alert - Adj Mandate Approved (S\$14199.33) - SJX183K - Claim Handler: Pauline Soh...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJX183K (596411)
OD
Jun 5 2019 5:00PM
[YAP WEI NEY]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Assessment Reports									1 per page		☒
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print						
1	07/06/19 16:01	Accident Statement		Load HTM							
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	14/06/19 11:38	Adjuster Immediate Advice		Load HTM							
2	03/07/19 09:03	Adjuster Immediate Advice		Load HTM							
3	25/11/19 09:33	Adjuster Immediate Advice		Load HTM							
Photos/Images									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print						
1	14/06/19 11:44	General View		Load JPG	☒						
2	14/06/19 11:44	General View		Load JPG	☒						
3	14/06/19 11:44	General View		Load JPG	☒						
4	14/06/19 11:44	General View		Load JPG	☒						
5	14/06/19 11:44	General View		Load JPG	☒						
6	14/06/19 11:44	General View		Load JPG	☒						
7	14/06/19 11:44	General View		Load JPG	☒						
8	14/06/19 11:44	General View		Load JPG	☒						
9	14/06/19 11:44	General View		Load JPG	☒						
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14	14/06/19 11:44	General View		Load JPG	☒						
15	14/06/19 11:44	General View		Load JPG	☒						
16	14/06/19 11:44	General View		Load JPG	☒						
17	14/06/19 11:44	General View		Load JPG	☒						
18	14/06/19 11:44	General View		Load JPG	☒						
19	14/06/19 11:44	General View		Load JPG	☒						
20	14/06/19 11:44	General View		Load JPG	☒						
21	14/06/19 11:44	General View		Load JPG	☒						
22	14/06/19 11:44	General View		Load JPG	☒						
23	14/06/19 11:44	General View		Load JPG	☒						
24	14/06/19 11:44	General View		Load JPG	☒						
25	14/06/19 11:44	General View		Load JPG	☒						
26	14/06/19 11:44	General View		Load JPG	☒						
27	14/06/19 11:44	General View		Load JPG	☒						
28	14/06/19 11:44	General View		Load JPG	☒						
29	14/06/19 11:45	General View		Load JPG	☒						
30	14/06/19 11:45	General View		Load JPG	☒						
31	14/06/19 11:45	General View		Load JPG	☒						
32	14/06/19 11:45	General View		Load JPG	☒						
33	14/06/19 11:45	General View		Load JPG	☒						
34	14/06/19 11:45	General View		Load JPG	☒						
35	14/06/19 11:45	General View		Load JPG	☒						
36	14/06/19 11:45	General View		Load JPG	☒						
37	14/06/19 11:45	General View		Load JPG	☒						
38	03/07/19 09:07	Reinspection Photo		Load JPG	☒						

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
39	03/07/19 09:07	Reinspection Photo		☒
40	03/07/19 09:07	Reinspection Photo		☒
41	03/07/19 09:07	Reinspection Photo		☒
42	03/07/19 09:07	Reinspection Photo		☒
43	03/07/19 09:07	Reinspection Photo		☒
44	03/07/19 09:07	Reinspection Photo		☒
45	03/07/19 09:07	Reinspection Photo		☒
46	03/07/19 09:07	Reinspection Photo		☒
47	03/07/19 09:07	Reinspection Photo		☒
48	03/07/19 09:07	Reinspection Photo		☒
49	03/07/19 09:07	Reinspection Photo		☒
50	03/07/19 09:07	Reinspection Photo		☒
51	03/07/19 09:07	Reinspection Photo		☒
52	25/11/19 09:23	Reinspection Photo		☒
53	25/11/19 09:23	Reinspection Photo		☒
54	25/11/19 09:23	Reinspection Photo		☒
55	25/11/19 09:23	Reinspection Photo		☒
56	25/11/19 09:23	Reinspection Photo		☒
57	25/11/19 09:23	Reinspection Photo		☒
58	25/11/19 09:23	Reinspection Photo		☒
59	25/11/19 09:23	Reinspection Photo		☒
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61	25/11/19 09:23	Reinspection Photo		☒
62	25/11/19 09:23	Reinspection Photo		☒
63	25/11/19 09:23	Reinspection Photo		☒
64	25/11/19 09:23	Reinspection Photo		☒
65	25/11/19 09:23	Reinspection Photo		☒
66	25/11/19 09:23	Reinspection Photo		☒
67	25/11/19 09:23	Reinspection Photo		☒
68	25/11/19 09:23	Reinspection Photo		☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	13/06/19 20:45	PARF COE		☒
2	13/06/19 20:45	Transfer Fee Details		☒
3	13/06/19 20:46	Estimate Repair Cost		☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	14/06/19 08:52	email - manual assign		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/06/19 11:39	SJX 183K GIA.pdf		☒
2	14/06/19 11:39	ESTIMATE.pdf		☒
3	03/07/19 09:05	SUPP.pdf		☒
4	25/11/19 09:24	ESTIMATE, SUPP 1 & 2 MARKED.pdf		☒

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	04/09/19 01:18	Accident Statement		☒
Photos/Images			3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	07/06/19 15:58	Accident Photo		☒
2	07/06/19 15:58	Accident Photo		☒
3	07/06/19 15:58	Accident Photo		☒
4	07/06/19 15:58	Accident Photo		☒
5	07/06/19 15:58	Accident Photo		☒
6	07/06/19 15:58	Accident Photo		☒

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
7	07/06/19 15:58	Accident Photo		☒
8	07/06/19 15:58	Accident Photo		☒
9	07/06/19 15:59	Accident Photo		☒
10	07/06/19 15:59	Accident Photo		☒
11	07/06/19 15:59	Accident Photo		☒
12	07/06/19 15:59	Accident Photo		☒
13	07/06/19 15:59	Driving License		☒
14	07/06/19 15:59	Driving License		☒
15	07/06/19 15:59	Identification Card		☒
16	07/06/19 15:59	Identification Card		☒
Documentation			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	07/06/19 16:01	Sketch Plan		☐

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19010479/ESD3E2

Date: 27/12/2019

REFERENCE

Insured/Claimant:	YAP WEI NEY	Policy No:	29091670AVW	Claim No:	596411
Date of Loss:	05/06/2019	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJX183K	Engine No:	DED027912
Make & Model:	VOLKSWAGEN SHARAN, 2.0 TSI (A)	Chassis No:	WWZZZ7NZJV036989
Reg. Date:	31/07/2018 (Man. Year: 2018)	Odometer:	25184 km
Colour:	Black		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$150,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Continental 7 mm	Rear Left Side:	Continental 7 mm
Front Right Side:	Continental 7 mm	Rear Right Side:	Continental 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,444.10	6,109.82	3,334.28	35.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,860.00	5,935.00	3,925.00	39.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,304.10	12,044.82	7,259.28	37.60
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	17,804.10	10,544.82	7,259.28	40.77
+ GST 7.00/7.00% (S\$)	1,246.29	738.14	508.15	40.77
Nett Amount (S\$)	19,050.39	11,282.96	7,767.43	40.77

INSPECTION

Date of Assignment: 14/06/2019

Date Inspected: 13/06/2019 Inspected At:

Volkswagen Centre Singapore
(Alexandra)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 11.0 days

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Dec 2019)
Parts:	M1-MPV	VOLKSWAGEN SHARAN 2.0 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJX183K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TRUNK LID	Dented	2,734.69 FS	*1,968.98 FS
2	1		*2K-GLASS GLUE APPLICATION	Necessary	123.02 FS	*88.57 FS
3	1		*PRIMER	Necessary	25.92 FS	*18.66 FS
4	1		*ACTIVATOR FOR PRECOATED W	Necessary	23.63 FS	*17.01 FS
5	1		*ADHESIVE REMOVER (2PCS)	Necessary	115.74 FS	*83.33 FS
6	1		*APPLICATOR	Necessary	18.96 FS	*13.65 FS
7	1		*INSCRIPTION BRIGHT CHROME	Not Necessary	61.92 FS	*- FS
8	1		*SECTIONAL PART SIDE PANEL	Dented	1,541.36 FS	*1,109.78 FS
9	1		*2K-BODY ADHESIVE	Necessary	398.47 FS	*286.90 FS
10	1		*2K-INSERT FOAM	Necessary	130.29 FS	*93.81 FS
11	1		*INOX-SPRAY	Necessary	62.88 FS	*45.27 FS
12	1		*SEALANT CAB BE SPRAYED	Necessary	62.20 FS	*44.78 FS
13	1		*SLIDING DOOR	Dented	2,325.31 FS	*1,674.22 FS
14	1		*BOWDEN CABLE	Not Necessary	95.95 FS	*- FS
15	1		*CLIP	Necessary	0.90 FS	*0.65 FS
16	1		*SOUND ABSORBER	Necessary	2.40 FS	*1.73 FS
17	1		*PROTECTIVE FOIL	Necessary	136.64 FS	*98.38 FS
18	1		*SOLAR FILM	Not Necessary	400.00 FS	*- FS
19	1		*REAR WINDSCREEN	Not Necessary	619.72 FS	*- FS
20	1		*REAR LHS LOWER SEAL	Necessary	149.42 FS	*149.42 FS
21	1		*FENDER SEAL	Necessary	20.00 FS	*20.00 FS
22	1		*VW SIGN	Necessary	70.60 FS	*70.60 FS
23	1		*SHARAN - NAME PLATE	Necessary	60.28 FS	*60.28 FS
24	1		*REAR LHS DOOR PROTECTOR	Necessary	232.87 FS	*232.87 FS
25	1		*GROMMET (8PCS)	Necessary	8.76 FS	*8.76 FS
26	1		*PACKING ADHESIVE	Necessary	19.46 FS	*19.46 FS
27	1		*RIVETTED CAP (2PCS)	Necessary	2.71 FS	*2.71 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,444.10	6,109.82
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DIAGNOSTIC AND PROGRAMMING	New	360.00	360.00
2	CHECK WIRING	New	200.00	200.00
3	LABOUR	New	3,800.00	2,375.00
4	RE+REINSTALLED REAR WSCREEN	New	550.00	550.00
5	TRANSFER DOOR PARTS	New	475.00	475.00
6	TRANSFER BOOT LID PART	New	475.00	475.00
7	SPRAY PAINTING	New	4,000.00	1,500.00
Gross Labour Cost (S\$)			9,860.00	5,935.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >