

NATIONAL Assessment Centre Services <small>(cont. 1 Jan 2019)</small> MA419076587			
Date In: 13/06/2019 10:38	Job description	Date & Time Completed	Done by
Ref No: XIA1904387	SAS e-filing		
Veh No: SLL 9454J	E-mail (within 4hrs, AIC 2hrs)		
D.O.A: 13/06/2019 09:00	I-Motor Claim Form	MT/1048855-001	13/06/2019
OD: TP <u>Reporting Only</u>	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		11:47
	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by <u>Fax / Hand to Owner/Wksp</u>		

Preferred Wksp / INC Assign Wksp / QW: ()		Tel: ()	Fax: ()
TP Particulars:	Veh No: RAB28A TRUMP	INC () / Non-INC ()	
Owner / Driver: ()		Tel: ()	
Policy No: ()	Period: ()	Cover Type: ()	
Confirmed by: ()		Date: ()	Time: ()
Insured/Driver Liability: () % [Note-Fst. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]			
Year of Registration: () Warranty: YES () / NO ()			
Excess: (\$) Loading: \$1,000 () / \$2,000 ()			
General Remarks:-			
() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.			
() Total Loss Case: to e-mail Insurer URGENTLY.			
Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()			

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

XIA1904387	Invoice Preparation Checklist		Am't (\$) In Bill	Am't (\$) Add Bill
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);			
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$40)			
Contact No:	3) TP: Towing Fee \$40/\$45			
Damaged Portion:	4) FT: Follow-Through Survey \$120			
	5) FT: Follow-Through Survey (Resurvey) \$30			
	For claiming accident INC Only (wef 10 Jan 2019)			
	6) TR: Re-inspection \$75			
	7) N1: Idan DA + SMRT Survey \$160			
	8) NTUC Additional Services:-			
	(21)*			
	*N3: Courtesy Car / Tpt Allowance \$5			
	*N6: Repair Co-ordination \$10			
	*N7: Post Repair Inspection \$25			
	*N8: DV / Collect Excess Coordination \$5			
	TP (N11): TP (Non-INC) against INC \$20			
	9) N12: Idan Mobile \$0			
QC Checked by (Engr-In-Charge):	Invoice dated	Fee Charged		
Auditor's Comments:-	Invoice dated	Fee Charged		
Cal. 1:				
Cal. 2/3:				
1/1				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/06/2019 10:38
Date Of Accident	13/06/2019 07:00
Exact Location Of Accident	SUNHAVEN CONDOMINIUM BASEMENT CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL9454J
Insured/Policyholder	
Name Of Registered Owner	PHUA HONG YEE (PAN HONGYU)
NRIC No	S7003791B
Email Address	PHUAHY70@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96418360
Alternative Phone No	OTHERS-96418360
Vehicle Particulars	
Manufacturer	HONDA
Model	VEZEL
Exact Purpose for which vehicle was being used at time of accident	GOING TO WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5107531505
Cover Note Number	
Driver	
Name of Driver	PHUA HONG YEE (PAN HONGYU)
NRIC No	S7003791B
Date Of Birth	10/02/1970
Occupation	INDOOR
Date Of Driving Pass	21/09/1994
Driving Experience	24 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96418360
Fax Number	
Contact Number	OTHERS-96418360
Email Address	PHUAHY70@GMAIL.COM

Address	781 UPPER CHANGI ROAD EAST #06-04
Postcode	486069
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	RUBBISH TROLLEY
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 13/6/14

Driver's Signature
(If driver is not the policyholder)
Date & Time:



13/06/2014

Reporting Centre Personnel's Signature
Name: Keshi Motors
NRIC/FIN No.:

SKETCH PLAN

AS PER ATTACHMENT 7

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO ATTACHMENT 7

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature

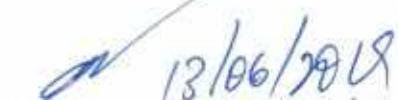
Date & Time:

13/6/19
10:30 am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

 13/06/2019

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Reshi Haniffa

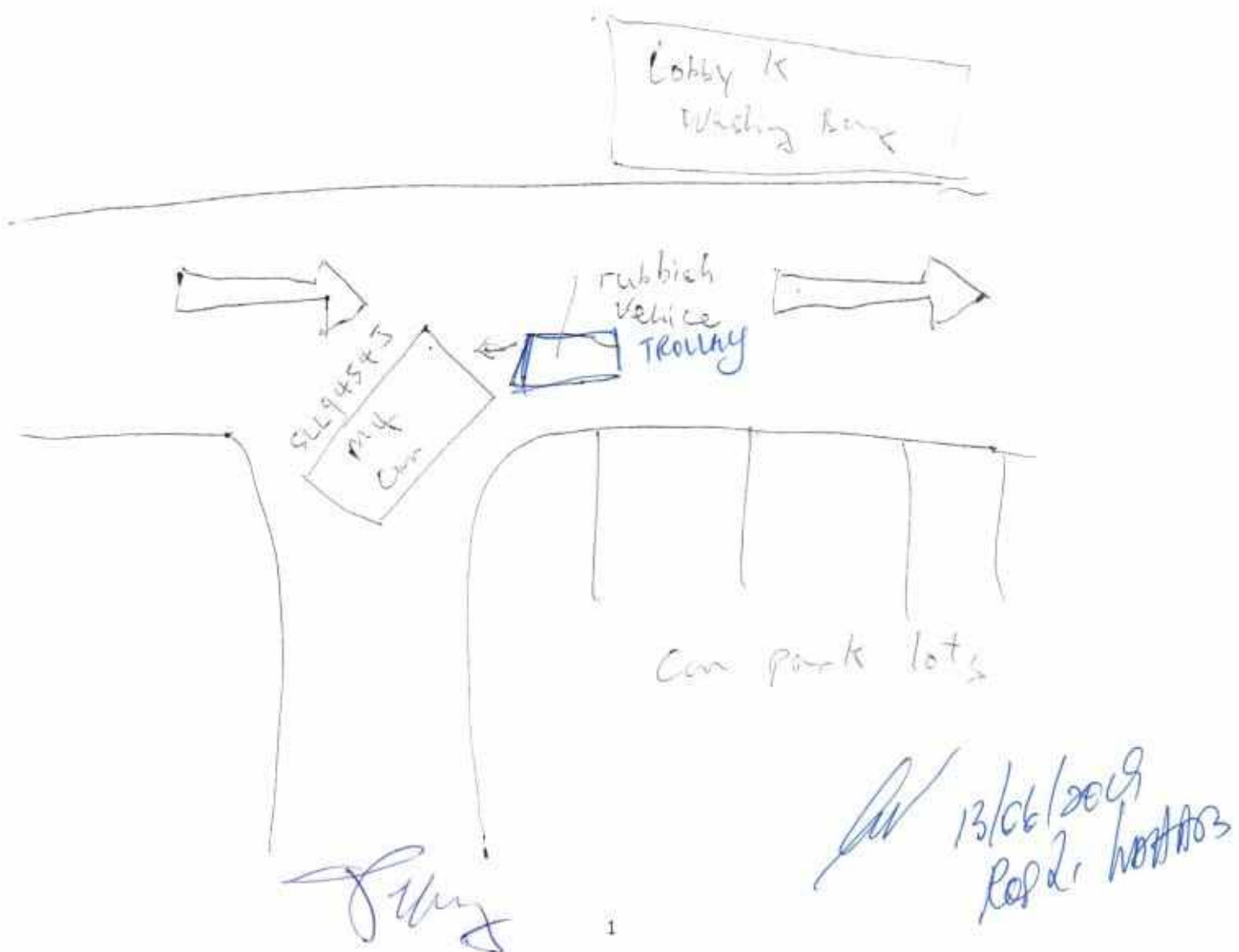
Shawn Phua Hong Yee (NHGP)

From: Shawn Phua Hong Yee (NHGP) <Shawn_HY_PHUA@nhgp.com.sg>
Sent: 13/06/2019 09:30
To: sunhav@singnet.com.sg
Cc: chan_jas@yahoo.com
Subject: Accident at basement carpark
Attachments: IMG_0688.JPG; ATT00001.txt

Dear Han and Annie,

As spoken with Annie this morning, I am reporting an accident in our basement carpark at lobby k.

At around 7 am this morning, I got into an accident in the basement with the Malay man driving the yellow Rubbish vehicle. I was turning right at side road near vending machine lobby k (right of way) and he came from opposite direction against traffic and collided with my car before I could complete the turn. Please view the cctv footage at lobby k facing washing Bay around 7 am. Please advise how I should pursue compensation for the repair (see damaged below). Thanks for your attention.



Claim Handling

Accident HT/1048855

Policy No.	510PS13195	Vehicle No.	3L194543	GST Registration No.	
Certificate No.					
Policyholder Name	HAJA HONG YEE (FAN HONGYUE)	Cover Type	2nd CLASSIC	Policyholder NRIC	S70037919
Product Code	PRIVATE CAR INSURANCE	Contact No. (Office)		Issued	0
Contact No. (Mobile)	86418360	Special Remark		Contact No. (Home)	
Email Address				eClaim	no
OTC	Yes	TCA	Yes	eClaim Reason	
NCD Protection	No	NCD Endorsement (%)	50	Private Hire	No
Report Date	13/06/2019 11:47	Accident Report within 24 hrs	Yes	Accident Type	Collision - road on highway
Date of Accident	13/06/2019	Time of Accident (hh:mm)	07:00	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	SUNHAVEN CONDOMINIUM BISHOPSTOWN				

Total Excess Applicable			
Excess Type	Per Accident	Windscreen Excess	100.00
OD Standard Excess	600.00	TP Standard Excess	0.00
YED OD Excess	0.00	YED TP Excess	0.00
Additional Excess	0.00	Driver is Covered?	Covered
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00

GST Registered Information			
GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address			
Address 1	781 UPPER CHANGI ROAD EAST	Address 2	#06-04 SUNHAVEN
Address 4		Address Type	Singapore address
Unit No.	06-04	Related Policy Number	510PS13195
		Address 3	SINGAPORE 486069
		Post Code	486069

Driver Info			
Driver Name	Plus Hong Yee	Driver Type	Main Driver
Unnamed driver Name		Driver NRIC	S70037919
Register Date of Driver License	01/01/2017	Driver Age	48
Contact No. (Mobile)	86418360	Contact No. (Office)	
Address 1	781 UPPER CHANGI ROAD EAST	Address 2	#06-04 SUNHAVEN
Address 4		Address Type	Singapore address
Unit No.	06-04	Address 3	SINGAPORE 486069
Does he own a Singapore Registered car?	Yes	Post Code	486069
		Driver Vehicle No.	3L194543
		Driver Insurer Company	NTUC

Declaration			
Breathalyzer or Blood Test Reading?	0 mg	Any Injury?	Yes / No

Modification History

Claim 001 [New](#)

Claim Type *	OD-MK	Insured Name	HAJA HONG YEE (FAN HONGYUE)	Insured NRIC	S70037919
Contact No. (Mobile)	86418360	Contact No. (Home)	86400324	Contact No. (Office)	86418360
Email Address	phuahy70@gmail.com	Vehicle Number	3L194543	Vehicle Type	SUBBISH TROLLEY
Claim Description	3L194543 / SUBBISH TROLLEY ON 13 Jun 2019			Name of Preferred Workshop	
Preferred Workshop		Insured Liability	Not at Fault	Preferred Workshop, Name unknown	
Payment	Yes	Payment Option	Payment	Payment	
Date Registered	13/06/2019 11:47	Claim Date	13/06/2019 11:47	Date Received	13/06/2019 00:00
Report Taken By	SUSLI WANAS				

Print Ad Letter









[Save](#) [Submit](#)

Attachment

Accident No.	HT/1048855	Claim No.	001
Last Doc. Received	Yes	Upload Date	13/06/2019 11:47
File		Category	
Choose File	No file chosen	Category	Please Select
Choose File	No file chosen	Confidential	No
Choose File	No file chosen	Urgency	Normal
Choose File	No file chosen	Description	
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Message Read			

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Req. Sent? (CD)
	NAC_BUKIT_MERAH_8006761 NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH) on 13 Jun 2019 11:47	Photos	Normal	Photos 2019-6-13	
	NAC_BUKIT_MERAH_8006761 NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH) on 13 Jun 2019 11:47	Photos	Normal	Photos 2019-6-13	

	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 13 Jun 2019 11:47	Photos	Normal	Photos 2019-6-13
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 13 Jun 2019 11:47	Photos	Normal	Photos 2019-6-13
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 13 Jun 2019 11:47	Photos	Normal	Photos 2019-6-13
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 13 Jun 2019 11:47	Photos	Normal	Photos 2019-6-13
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 13 Jun 2019 11:47	Photos	Normal	Photos 2019-6-13
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 13 Jun 2019 11:47	Photos	Normal	Photos 2019-6-13
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 13 Jun 2019 11:47	SAS	Normal	SAS 2019-6-13
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 13 Jun 2019 11:47	NRIC/ Driving License	Normal	NRIC/ Driving License 2019-6-13
Video List				
Uploaded By/Date	Folder Data	File Name	Source	Action
<div>Display in new Window</div> <div>Scan and uploading</div>				

ACCIDENT STATEMENT

ACCIDENT DATE: 13.6.2019 (DD/MM/YYYY), TIME: 07:00 (HH:MM)

LOCATION: Sunhatten Condominium Basement Carpark

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SLL9454 J
b) INSURANCE COMPANY: NTUC INCOME
c) POLICY NUMBER: 5107531505
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: HONDA VEZEL
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: going to work
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: PHUA HONG YEE (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: S7003791 R CONTACT: 96418360
c) ADDRESS: 781 Upper Changi Road East 06-04 S(486069)

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: AS above (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* d) DATE OF BIRTH: 10/02/1970 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS: 21 Sept 1994

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: OWNER

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)

b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

a) VEHICLE NUMBER: _____ MODEL: _____

b) DRIVER'S NAME: _____

c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

d) VEHICLE NUMBER: _____ MODEL: _____

e) DRIVER'S NAME: _____

f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

email = phuahy70@gmail.com
VIDEO

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7003791B



Name
PHUA HONG YEE
(PAN HONGYU)
潘宏羽
Race
CHINESE
Date of Birth
10-02-1970
Country of Birth
SINGAPORE

Sex
M



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S7003791B



Name
PHUA HONG YEE
(PAN HONGYU)
Birth Date 10 Feb 1970
Issue Date 16 Aug 2003



000750385D

For LKK/NAC Use Only

1484248



NRIC No. S7003791B



Blood Group A+ Date of Issue 03-12-1993

781 UPPER CHANGI ROAD EAST #06-04
SINGAPORE 486089

NRIC No. S7003791B Date 18-09-2004 No. 4973536

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 1 Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms

PASS DATE 21 Sep 1994

NR 428A

License No. S7003791B



Hello, NAC_BUKIT_MERAH_800676

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="13/06/2019 10:25"/>
Vehicle No. (For Motor)	<input type="text" value="SLL9454J"/>	Certificate Number	<input type="text"/>
<input type="button" value="Search"/>			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	S107531509		PHUA HONG YEE (PAN HONGYU)	S7003791B	GPC	drive CLASSIC	SLL9454J	SLL9454J	16/03/2019	15/03/2020